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# Overview of privacy controls for Microsoft 365 Apps for enterprise

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### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Microsoft is committed to providing you with the information and controls you need to make choices about how your data is collected and used when you're using Microsoft 365 Apps for enterprise (previously named Office 365 ProPlus).

Starting with Version 1904 of Microsoft 365 Apps for enterprise, we are providing you with new, updated, and improved privacy controls for the following areas:

- *Diagnostic data* that is collected and sent to Microsoft about Office client software running on the user's device in your organization.
- *Connected experiences* that use cloud-based functionality to provide enhanced Office features to you and your users.

As part of these changes, there are new and updated user interface (UI) elements and policy settings.

## Diagnostic data sent from Microsoft 365 Apps for enterprise to Microsoft

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and remediate problems, and also make product improvements. This data does not include a user's name or email address, the content of the user's files, or information about apps unrelated to Office.

This diagnostic data is collected and sent to Microsoft about Office client software running on the user's device in your organization.

There are three levels of diagnostic data for Microsoft 365 Apps for enterprise client software that you can choose from:

- **Required** The minimum data necessary to help keep Office secure, up-to-date, and performing as expected on the device it's installed on.
- **Optional** Additional data that helps us make product improvements and provides enhanced information to help us detect, diagnose, and remediate issues.
- **Neither** No diagnostic data about Office client software running on the user's device is collected and sent to us. This option, however, significantly limits our ability to detect, diagnose, and remediate problems your users may encounter using Office.

Required diagnostic data could include, for example, information about the version of Office installed on the device or include information that indicates that Office applications are crashing when trying to open documents. Optional diagnostic data could include information about the time it takes to save a document, which could indicate an issue specific to saving to your device.

If you choose to send us optional diagnostic data, required diagnostic data is also included.

### **NOTE**

Even if you choose Neither, required service data will be sent from the user's device to Microsoft. For more information, see Required service data for Office.

As an admin for your organization, you'll be able to use a policy setting to choose which level of diagnostic data is sent to us. Optional diagnostic data will be sent to Microsoft unless you change the setting. Providing optional diagnostic data better enables the Office engineering team at Microsoft to detect, diagnose, and mitigate issues to reduce impacts to your organization.

Your users won't be able to change the diagnostic data level for their devices if they are signed in to Office with their organizational credentials, which is sometimes referred to as a work or school account.

This diagnostic data doesn't include names of users, their email addresses, or the content of their Office files. Our system creates a unique ID that it associates with your user's diagnostic data. When we receive diagnostic data showing that one of our apps crashed 100 times, this unique ID lets us determine if it was a single user who crashed 100 times or if it was 100 different users who each crashed once. We don't use this unique ID to identify a specific user.

To see what diagnostic data is being sent to Microsoft, you can use the Diagnostic Data Viewer, which you can download and install for free from the Microsoft Store.

For more information, see the following articles:

- Required diagnostic data for Office
- Optional diagnostic data for Office
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices
- Using the Diagnostic Data Viewer with Office

## Connected experiences for Microsoft 365 Apps for enterprise

Microsoft 365 Apps for enterprise consists of client software applications and connected experiences designed to enable you to create, communicate, and collaborate more effectively. Working with others on a document stored on OneDrive for Business or translating the contents of a Word document into a different language are examples of connected experiences.

We understand that you might want to choose which types of connected experiences are available to your users when working in Office applications. As an admin for your organization, you'll have policy settings that allow you to choose whether to provide the following types of connected experiences to your users:

- Experiences that analyze your content Experiences that use your Office content to provide you with design recommendations, editing suggestions, data insights, and similar features. For example, PowerPoint Designer or Translator.
- Experiences that download online content Experiences that allow you to search and download online content including templates, images, 3D models, videos, and reference materials to enhance your documents. For example, Office templates or PowerPoint QuickStarter.

For example, you might choose to provide your users with connected experiences that download online content, but not connected experiences that analyze content. If you don't configure these policy settings, all these connected experiences will be available to your users.

In addition, there is a policy setting that allows you turn off all these connected experiences, and which will also turn off other connected experiences, such as document co-authoring and online file storage. But even if you use this policy setting to turn off all these connected experiences, certain Office functionality will remain available, such as synching your mailbox in Outlook, using Teams or Skype for Business, as well as the essential services described below.

If you choose not to provide your users with certain types of connected experiences, either the ribbon or menu command for those connected experiences will be grayed out or the users will get an error message when they try to use those connected experiences.

Your users won't be able to choose whether to turn these connected experiences on or off if they are signed in to Office with their organizational credentials, which is sometimes referred to as a work or school account.

For more information, see the following articles:

- Connected experiences in Office
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices

## Optional connected experiences for Microsoft 365 Apps for enterprise

In addition to the connected experiences mentioned above that are included with Microsoft 365 Apps for enterprise, there are optional connected experiences that you may choose to allow your users to access with their organization account. For example, the LinkedIn features of the Resume Assistant in Word or the 3D Maps feature in Excel, which uses Bing.

These are optional connected experiences that are not covered by your organization's commercial agreement with Microsoft but are governed by separate terms and conditions. Optional connected experiences offered by Microsoft directly to your users are governed by the Microsoft Services Agreement instead of the Online Services Terms.

Because these optional connected experiences are governed by separate terms and conditions, you manage them separately from the connected experiences mentioned above. As an admin for your organization, you'll be able to use a policy setting to choose whether to make these optional connected experiences available, as a group, to your users. If you don't configure this policy setting, these optional connected experiences are available to your users.

Even if you choose to make these optional connected experiences available to your users, your users will have the option to turn these optional connected experiences off as a group by going to the privacy settings dialog box. Your users will only have this choice if they are signed in to Office with their organizational credentials (sometimes referred to as a work or school account), not if they are signed in with a personal email address.

For more information, see the following articles:

- Overview of optional connected experiences in Office
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices
- Use policy settings to manage privacy controls for Office for the web applications

## Required service data for connected experiences

As you use a connected experience, data is sent to and processed by Microsoft to provide you that connected experience. This data is crucial because this information enables us to deliver these cloud-based connected experiences. We refer to this data as required service data.

Required service data can include information related to the operation of the connected experience that is needed to keep the underlying service secure, up to date, and performing as expected. If you choose to use a connected experience that analyzes your content, for example Translate in Word, the text you typed and selected to translate in the document is also sent and processed to provide you the connected experience. Required service data can also include information needed by a connected experience to perform its task, such as configuration information about the Office app.

For more information, see Required service data for Office.

## Essential services for Microsoft 365 Apps for enterprise

There is also a set of services that are essential to how Microsoft 365 Apps for enterprise functions and cannot be disabled. For example, the licensing service that confirms that you are properly licensed to use Microsoft 365 Apps for enterprise. Required service data about these services is collected and sent to Microsoft, regardless of any other policy settings that you have configured.

For more information, see Essential services for Office.

### Related articles

- Privacy at Microsoft
- Windows privacy

## Privacy controls available for Office products

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Microsoft is committed to providing you with the information and controls you need to make informed choices about how your data is collected and used when you're using Office products. This includes when you use the Office products on Windows, Mac, iOS, and Android devices as well as when you use the Office apps on the web.

Starting in April 2019, we began providing new, updated, and improved privacy controls for diagnostic data and connected experiences to our most current Office products. For more information, see Overview of privacy controls for Microsoft 365 Apps for enterprise.

The sections in this article contain the following information:

- Which Office products and versions provide our most recent privacy controls
- Which of those privacy controls are available in those Office products and versions
- Links to articles with more information about managing these privacy controls

The sections are organized by where Office is being run, such as on a Windows or Mac device or from a web browser

### Office on Windows devices

Our most recent privacy controls are available for the following Office products when using Office on Windows devices:

- Desktop versions of the Office applications that come with Microsoft 365 or Office 365 subscription plans. For example, the Office apps that come with the Microsoft 365 Personal plan (for home), the Microsoft 365 Business Standard plan (for businesses), or the Microsoft 365 E5 plan (for enterprises).
- Retail versions of Office 2019 and Office 2016, which are available as a one-time purchase. For example, Office Professional 2019 or Office Home & Student 2016.
- Desktop versions of Project and Visio that come with some subscription plans, such as Project Plan 5 or Visio Plan 2.
- Retail versions of Project 2019, Project 2016, Visio 2019, and Visio 2016, which are available as a one-time purchase.

For Windows devices, the following table lists the apps and the minimum version of those apps which have our most recent privacy controls.

APP	MINIMUM VERSION
Access	1904
Excel	1904
OneDrive	20.084.0426.0007
OneNote	1904
Outlook	1904

APP	MINIMUM VERSION
PowerPoint	1904
Project	1904
Publisher	1904
Skype for Business	16.0.11629
Teams	1.3.00.13565
Visio	1904
Word	1904

For those versions of Office apps on Windows devices, the following privacy controls are available:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

Some Office products might not have certain types of connected experiences, so some privacy controls won't be relevant.

To configure these privacy controls for your users that are using Office on Windows devices in your organization, you can use Group Policy or the Office cloud policy service. For more information, see Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise.

### NOTE

The "Allow the use of additional optional connected experiences in Office" privacy control is supported on the following *volume licensed* versions of Office, Project, and Visio.

- Office 2019, Project 2019, and Visio 2019, when they're configured to use the PerpetualVL2019 update channel. In that case, you must be using at least Version 1808 (Build 10367.20048), which was released on October 13, 2020.
- Project 2019 and Visio 2019, when they're configured to use an update channel other than PerpetualVL2019. For example, if they're configured to use Current Channel, Monthly Enterprise Channel, or Semi-Annual Enterprise Channel. In that case, you must be using at least Version 1904.
- Project 2016 and Visio 2016 that are installed by using Click-to-Run instead of being installed by using Windows Installer (MSI). In that case, you must be using at least Version 1904.

## Office on Mac devices

Our most recent privacy controls are available for the following Office products when using Office on Mac devices:

- Office for Mac, which is available with any Office 365 or Microsoft 365 subscription plan that includes the
  desktop versions of the Office apps. For example, the Office apps that come with the Microsoft 365 Family
  plan (for home), the Microsoft 365 Business Premium plan (for businesses), or the Microsoft 365 E3 plan (for
  enterprises).
- Office 2019 for Mac, which is available as a one-time purchase from a retail store or through a volume

licensing agreement.

For Mac devices, the following table lists the apps and the minimum version of those apps which have our most recent privacy controls.

APP	MINIMUM VERSION
Excel	16.28
OneDrive	20.169.0823.0003
OneNote	16.28
Outlook	16.28
PowerPoint	16.28
Skype for Business	16.28.0.192
Teams	1.3.00.9221
Word	16.28

For those versions of Office apps on Mac devices, the following privacy controls are available:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

Some Office products might not have certain types of connected experiences, so some privacy controls won't be relevant.

To configure these privacy controls for your users that are using Office on Mac devices in your organization, you can use preferences or the Office cloud policy service. For more information, see Use preferences to manage privacy controls for Office for Mac.

### Office on iOS devices

Our most recent privacy controls are available for the following Office products when using Office on iOS devices:

APP	MINIMUM VERSION
Excel	2.30
Lens	2.38
Office app	2.34
OneDrive	11.19.11
OneNote	16.30

APP	MINIMUM VERSION
Outlook	4.30.0
Planner	1.9.4
PowerPoint	2.30
Skype for Business	6.26.2
Teams	1417/2.0.18(2020072902)
Visio Viewer	1.17
Word	2.30

For those versions of Office apps on iOS devices, the following privacy controls are available:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office

Some Office products might not have certain types of connected experiences, so some privacy controls won't be relevant.

To configure these privacy controls for your users that are using Office on iOS devices in your organization, you can use preferences or the Office cloud policy service. For more information, see Use preferences to manage privacy controls for Office on iOS devices.

### Office on Android devices

Our most recent privacy controls are available for the following Office products when using Office on Android devices:

APP	MINIMUM VERSION
Excel	16.0.12228.20260
Lens	16.0.12730.20080
Office app	16.0.12430.20254
OneDrive	5.47
OneNote	16.0.12228.20004
Outlook	4.1.71
Planner	1.12.0
PowerPoint	16.0.12228.20260

APP	MINIMUM VERSION
Skype for Business	6.27.0.12
Teams	1416/1.0.0.2020080601
Word	16.0.12228.20260

For those versions of Office apps on Android devices, the following privacy controls are available:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office

Some Office products might not have certain types of connected experiences, so some privacy controls won't be relevant.

To configure these privacy controls for your users that are using Office on Android devices in your organization, you need to use the Office cloud policy service. For more information, see Use policy settings to manage privacy controls for Office on Android devices.

### Office for the web

Our most recent privacy controls are available for the following Office products when using Office from a web browser:

- Excel
- OneNote
- PowerPoint
- Visio
- Word

There is no minimum version listed for these Office apps because Microsoft manages which version is available.

For Office on the web, the following privacy controls are available:

• Allow the use of additional optional connected experiences in Office

To configure this privacy control for your users that are using Office on the web, you need to use the Office cloud policy service. For more information, see Use policy settings to manage privacy controls for Office for the web applications.

## Related articles

- Privacy and Microsoft Teams
- Privacy settings in Microsoft Whiteboard
- What version of Office am I using?
- What version of Outlook do I have?

# Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise

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### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Microsoft is committed to providing you with the information and controls you need to make choices about how your data is collected and used when you're using Microsoft 365 Apps for enterprise (previously named Office 365 ProPlus).

Starting with Version 1904 of Microsoft 365 Apps for enterprise, there are new policy settings that will allow you to control settings related to the following:

- Diagnostic data that is collected and sent to Microsoft about Office client software being used
- *Connected experiences* that use cloud-based functionality to provide enhanced Office features to you and your users.

The following are the five new policy settings:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

These policy settings can be implemented by using either Group Policy or the Office cloud policy service. If you're using Group Policy, you need to download the most current version of the Administrative Template files (ADMX/ADML) from the Microsoft Download Center.

### **NOTE**

- For information on how to manage privacy controls for Office for Mac, see Use preferences to manage privacy controls for Office for Mac.
- For information about similar settings for Office on iOS devices, see Use preferences to manage privacy controls for Office on iOS devices.
- For information about similar settings for Office on Android devices, see Use policy settings to manage privacy controls for Office on Android devices.
- For information about privacy controls for Office for the web applications, see Use policy settings to manage privacy controls for Office for the web applications.

If you're using the Group Policy Management tool, all these policy settings are located under User Configuration\Policies\Administrative Templates\Microsoft Office 2016\Privacy\Trust Center.

These new policy settings also apply to the desktop versions of Project and Visio that come with some subscription plans, such as Project Plan 5 or Visio Plan 2. They also apply to Microsoft 365 Apps for business (previously named Office 365 Business).

There are also some existing policy settings that will no longer apply to Microsoft 365 Apps for enterprise, and there are some user interface (UI) changes for privacy settings that you should be aware of because your users might notice those changes and ask about them.

As with any new policy settings, you should carefully test them out in a limited, controlled environment to ensure the settings you configure have the desired effect before you implement the policy settings more widely in your organization.

## Policy setting for diagnostic data

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and remediate problems, and also make product improvements.

You can use the *Configure the level of client software diagnostic data sent by Office to Microsoft* policy setting to choose what level of diagnostic data is sent to Microsoft.

If you enable this policy setting, you must choose which level of diagnostic data is sent to Microsoft. Your choices are Required, Optional, or Neither.

- If you choose *Required*, the minimum data necessary to help keep Office secure, up-to-date, and performing as expected on the device it's installed on is sent to Microsoft.
- If you choose *Optional*, additional data that helps make product improvements and provides enhanced information to help detect, diagnose, and remediate issues is sent to Microsoft. If you choose to send optional diagnostic data, required diagnostic data is also included.
- If you choose *Neither*, no diagnostic data about Office client software running on the user's device is sent to Microsoft. This option, however, significantly limits Microsoft's ability to detect, diagnose, and remediate problems that your users may encounter when using Office.

If you disable or don't configure this policy setting, both optional and required diagnostic data are sent to Microsoft.

### NOTE

Even if you choose *Neither*, required service data will be sent from the user's device to Microsoft. For more information, see Required service data for Office.

For more information about diagnostic data, see the following:

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Required diagnostic data for Office
- Optional diagnostic data for Office
- Using the Diagnostic Data Viewer with Office

## Policy settings for connected experiences

Microsoft 365 Apps for enterprise consists of client software applications and connected experiences designed to enable you to create, communicate, and collaborate more effectively. Working with others on a document stored on OneDrive for Business or translating the contents of a Word document into a different language are examples of connected experiences.

We understand that you might want to choose which types of connected experiences are available to your users when they're working in Office applications. So we have provided four new policy settings for you:

• Allow the use of connected experiences in Office that analyze content

- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

If you don't configure these policy settings, all connected experiences are available. This gives your users all the features and functionality accessible through Microsoft 365 Apps for enterprise. But we understand that you might need to turn off some or all of these connected experiences to meet certain requirements of your organization.

If you choose not to provide your users with certain types of connected experiences, either the ribbon or menu command for those connected experiences will be grayed out or users will get an error message when they try to use those connected experiences. In that case, no required service data for those connected experiences will be sent to Microsoft.

Your users won't be able to choose whether to turn these connected experiences included with Microsoft 365 Apps for enterprise on or off if they are signed into Office with their organizational credentials, which is sometimes referred to as a work or school account.

### Policy setting for connected experiences that analyze your content

These are experiences that use your Office content to provide you with design recommendations, editing suggestions, data insights, and similar features. For example, PowerPoint Designer or Translator. For a list of these connected experiences, see Connected experiences in Office.

You can use the *Allow the use of connected experiences in Office that analyze content* policy setting to control whether these types of connected experiences are available to your users. If you don't configure this policy setting, these connected experiences will be available to your users.

Note that if you disable the *Allow the use of connected experiences in Office* policy setting, connected experiences that analyze content won't be available to your users.

### Policy setting for connected experiences that download online content

These are experiences that allow you to search and download online content including templates, images, 3D models, videos, and reference materials to enhance your documents. For example, Office templates or PowerPoint QuickStarter. For a list of these connected experiences, see Connected experiences in Office.

You can use the *Allow the use of connected experiences in Office that download online content* policy setting to control whether these types of connected experiences are available to your users. If you don't configure this policy setting, these connected experiences will be available to your users.

Note that if you disable the *Allow the use of connected experiences in Office* policy setting, connected experiences that download online content won't be available to your users.

### Policy setting for optional connected experiences

In addition to the connected experiences mentioned above that are included with Microsoft 365 Apps for enterprise, there are some optional connected experiences that you may choose to allow your users to access with their organization account. For example, the LinkedIn features of the Resume Assistant in Word or the 3D Maps feature in Excel, which uses Bing. For more examples, see Overview of optional connected experiences in Office.

These connected experiences are different because they are not covered by your organization's commercial agreement with Microsoft. Optional connected experiences are offered by Microsoft directly to your users and are governed by the Microsoft Services Agreement instead of the Online Services Terms. In some cases, third-party content or functionality are provided through these optional connected experiences and other terms may also apply. For more information, see Overview of optional connected experiences in Office.

You can use the Allow the use of additional optional connected experiences in Office policy setting to control

whether these types of connected experiences are available to your users. If you don't configure this policy setting, these optional connected experiences will be available to your users.

### NOTE

To apply the *Allow the use of additional optional connected experiences in Office* policy setting to volume licensed versions of Office 2019, Project 2019, or Visio 2019, you must use Group Policy. You can't use the Office cloud policy service. This applies to when Office 2019, Project 2019, or Visio 2019 is configured to use the PerpetualVL2019 update channel.

Even if you choose to make these optional connected experiences available to your users, your users will have the option to turn them off as a group by going to the privacy settings dialog box. Your users will only have this choice if they are signed into Office with their organizational credentials (sometimes referred to as a work or school account), not if they are signed in with a personal email address.

Also, some of these optional connected experiences are also considered to be connected experiences that analyze content or that download online content. For example, Insert Online Pictures is an optional connected experience, powered by Microsoft Bing, but it's also considered to be a connected experience that downloads online content. Therefore, if you disable the *Allow the use of connected experiences in Office that download online content* policy setting, Insert Online Pictures won't be available to your users. It won't be available even if you have enabled the *Allow the use of additional optional connected experiences in Office* policy setting. For more information about which connected experiences analyze content or download online content, see Connected experiences in Office.

There is one exception to take note of. The *Allow the use of additional optional connected experiences in Office* policy setting does not control experiences that require you to connect your Linkedln account to your Microsoft work or school account. To control these types of experiences, such as the Linkedln information on a profile card in Outlook, see Linkedln in Microsoft apps and services and Integrate Linkedln account connections in Azure Active Directory.

### Policy setting for most connected experiences

You can use the *Allow the use of connected experiences in Office* policy setting to control whether most connected experiences accessible through Microsoft 365 Apps for enterprise are available to your users. If you disable the policy setting, the following types of connected experiences won't be available to your users:

- Experiences that analyze your content
- Experiences that download online content
- Optional connected experiences

In addition, if you disable this policy setting, most other connected experiences are also turned off, such as coauthoring and online file storage. For a list of these other connected experiences, see Connected experiences in Office.

But even if you disable this policy setting, limited Office functionality will remain available, such as synching a mailbox in Outlook, and Teams and Skype for Business will continue to work. Essential services, such as the licensing service that confirms that you're properly licensed to use Office, will also remain available.

## Existing policy settings that are replaced by new policy settings

There are two existing policy settings that are no longer applicable to Microsoft 365 Apps for enterprise, starting with Version 1904. Those policy settings are the following:

• **Send personal information**, which can be found under User Configuration\Policies\Administrative Templates\Microsoft Office 2016\Privacy\Trust Center.

• Online Content Options, which can be found under User Configuration\Policies\Administrative Templates\Microsoft Office 2016\Tools | Options | General | Service Options...\Online Content.

Starting with Version 1904, configuring these two existing policy settings will have no effect on Microsoft 365 Apps for enterprise. They are no longer applicable because their functionality is replaced by these new policy settings:

- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

These new policy settings can give you a finer level control than the two existing policy settings. For example, previously if you used the *Send personal information* policy setting, both PowerPoint QuickStarter and Smart Lookup would be turned off. But now, with the new policy settings, if you use the *Allow the use of connected experiences in Office that analyze content* policy setting to turn off that type of connected experiences, only Smart Lookup is turned off. PowerPoint QuickStarter will still be available to your users.

The policy settings still appear in the Group Policy Management tool because they are still applicable to volume licensed versions of Office 2016 and Office 2019, such as Office Professional Plus 2019.

## What about existing policy settings that control connected experiences?

As you probably already know, there are some existing policy settings that allow you to control connected experiences. Here are a few examples of existing policy settings:

- *PowerPoint Designer Options*, under User Configuration\Policies\Administrative Templates\Microsoft Office 2016\Tools | Options | General | Service Options...\PowerPoint Designer
- *Turn off QuickStarter*, under User Configuration\Policies\Administrative Templates\Microsoft PowerPoint 2016\PowerPoint Options\General
- Allow LinkedIn Resume Assistant feature, under User Configuration\Policies\Administrative
   Templates\Microsoft Word 2016\Word Options\General

You can still use these existing policy settings if you want to turn off individual connected experiences. But keep in mind that if you use one of the new policy settings, that new policy setting might turn off a connected experience that you turned on by using a different policy setting. For example, if you enable the *Allow LinkedIn Resume Assistant feature* policy setting, but disable the *Allow the use of connected experiences in Office* policy setting, the LinkedIn Resume Assistant won't be available to your users.

In general, if one policy setting is configured to turn on a specific connected experience while at the same time another policy setting is configured to turn off that type of connected experience, then that specific connected experience is turned off for your users.

## Privacy-related changes to the Office UI

There are some changes to the user interface (UI) of Microsoft 365 Apps for enterprise related to privacy that your users might notice and ask about. These changes are a direct result of the new privacy controls and policy settings available starting in Version 1904.

### Dialog about optional connected experiences

If you have chosen to provide your users with optional connected experiences, the first time your users open an Office app after they've been updated to Version 1904 or later, an informational dialog box will appear. This dialog box informs your users that you have given them the choice to use these optional connected experiences

and lets them know they can go to File > Account > Account Privacy to change this setting.

### Privacy settings removed from the Office UI

The following settings are removed from File > Options > Trust Center > Trust Center Settings... > Privacy Options:

- Get designs, information, recommendations, and services by allowing Office to access and make product improvements based on Office content on my device.
- Let Office connect to online services from Microsoft to provide functionality that's relevant to your usage and preference.

Also, under File > Options > General, the choice to enable Office intelligent services is removed.

As the admin for your organization, you now control the equivalent settings to these through the new policy settings described earlier.

### Privacy settings added to the Office UI

The following are new elements added to the Office UI:

- Under File > Account, users will see a new choice for Account Privacy > Manage Settings. It's under Manage Settings where users can turn off optional connected experiences, if you have given them that option.
- Under File > Options > Trust Center > Trust Center Settings... > Privacy Options, there is an
  option to enable the use of the Diagnostic Data Viewer on the device.

## Control privacy settings by editing the registry

Some admins prefer to change settings directly in the registry, for example by using a script, instead of by using Group Policy or the Office cloud policy service. You can use the following information to configure privacy settings directly in the registry.

POLICY SETTING	REGISTRY SETTING	VALUES
Configure the level of client software diagnostic data sent by Office to Microsoft	SendTelemetry	1=Required 2=Optional 3=Neither
Allow the use of connected experiences in Office that analyze content	UserContentDisabled	1=Enabled 2=Disabled
Allow the use of connected experiences in Office that download online content	DownloadContentDisabled	1=Enabled 2=Disabled
Allow the use of additional optional connected experiences in Office	ControllerConnectedServicesEnabled	1=Enabled 2=Disabled
Allow the use of connected experiences in Office	DisconnectedState	1=Enabled 2=Disabled

To create a .reg file for the privacy settings, open Notepad and copy in the following lines. Adjust the values to suit your needs, and then save the file. Be sure the file name has an extension of .reg

```
Windows Registry Editor Version 5.00

[HKEY_CURRENT_USER\Software\Policies\Microsoft\office\16.0\common\privacy]

"disconnectedstate"=dword:00000001

"usercontentdisabled"=dword:00000001

"downloadcontentdisabled"=dword:00000001

"controllerconnectedservicesenabled"=dword:00000001

[HKEY_CURRENT_USER\Software\Policies\Microsoft\office\common\clienttelemetry]

"sendtelemetry"=dword:000000002
```

For example, you can use this .reg file with the regedit.exe command in a script to configure privacy settings for the user.

# Use preferences to manage privacy controls for Office for Mac

8/25/2021 • 7 minutes to read • Edit Online

### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Starting with Version 16.28 of Office for Mac, there are new preference settings that allow you to control settings related to the following:

- Diagnostic data that is collected and sent to Microsoft about Office client software being used.
- Connected experiences that use cloud-based functionality to provide enhanced Office features to you
  and your users.

In addition, there is a new preference setting related to a **Required Data Notice** dialog for Microsoft AutoUpdate (MAU).

For more information about diagnostic data and connected experiences, see Overview of privacy controls.

### **NOTE**

- For information about similar settings for Office on computers running Windows, see Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise.
- For information about similar settings for Office on iOS devices, see Use preferences to manage privacy controls for Office on iOS devices.

## Setting preferences

These new preference settings are CFPreferences API compatible and can be set using the defaults command in Terminal, or enforced through a Configuration Profile or Mobile Device Management (MDM) server. When the preferences are enforced, the user cannot change the values, and any in-app controls will appear disabled.

### NOTE

You can also use the Office cloud policy service and these 5 policy settings:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office
- Allow the use of connected experiences in Office

For more information on using the Office cloud policy service, see Overview of the Office cloud policy service.

## Preference setting for diagnostic data

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and remediate problems, and also

make product improvements. For more information, see Diagnostic data sent from Microsoft 365 Apps for enterprise to Microsoft.

CATEGORY	DETAILS
Preference Domain	com.microsoft.office
Key	DiagnosticDataTypePreference
Data Type	String
Possible values	BasicDiagnosticData (this value sets the level to Required) FullDiagnosticData (this value sets the level to Optional) ZeroDiagnosticData (this value sets the level to Neither)
Availability	16.28 and later

If you don't set this preference, both required and optional diagnostic data are sent to Microsoft if users with an Office 365 (or Microsoft 365) subscription are signed in with a work or school account or if users have a volume licensed version of Office 2019 for Mac. Also, these users can't change the level of diagnostic data regardless of how you set this preference.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, only required diagnostic data is sent, unless the user chooses to also send optional diagnostic data by going to **Preferences** > **Privacy**.

## Preference setting for connected experiences that analyze your content

Connected experiences that analyze your content are experiences that use your Office content to provide you with design recommendations, editing suggestions, data insights, and similar features. For example, PowerPoint Designer or Researcher in Word. For a list of these connected experiences, see Connected experiences in Office.

CATEGORY	DETAILS
Preference Domain	com.microsoft.office
Key	OfficeExperiencesAnalyzingContentPreference
Data Type	Boolean
Possible values	TRUE (enabled)  FALSE (disabled)
Availability	16.28 and later

If you don't set this preference, connected experiences that analyze content are available to users.

If the user has an Office 365 (or Microsoft 365) subscription and is signed in with a work or school account or if the user has a volume licensed version of Office 2019 for Mac, then the user can't turn off connected experiences that analyze content.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, the user can choose to turn off connected experiences that analyze content by going to **Preferences** > **Privacy**.

## Preference setting for connected experiences that download online content

Connected experiences that download online content are experiences that allow you to search and download online content including templates, images, 3D models, videos, and reference materials to enhance your documents. For example, Office templates or PowerPoint QuickStarter. For a list of these connected experiences, see Connected experiences in Office.

CATEGORY	DETAILS
Preference Domain	com.microsoft.office
Key	OfficeExperiencesDownloadingContentPreference
Data Type	Boolean
Possible values	TRUE (enabled) FALSE (disabled)
Availability	16.28 and later

If you don't set this preference, connected experiences that download online content are available to users.

If the user has an Office 365 (or Microsoft 365) subscription and is signed in with a work or school account or if the user has a volume licensed version of Office 2019 for Mac, then the user can't turn off connected experiences that download online content.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, a user can choose to turn off connected experiences that download online content by going to **Preferences** > **Privacy**.

## Preference setting for optional connected experiences

In addition to the connected experiences mentioned above, there are some optional connected experiences that you may choose to allow your users to access with their organization account, which is sometimes referred to as a work or school account. For example, the LinkedIn features of the Resume Assistant in Word or the Weather Bar in Outlook, which uses MSN Weather. For more examples, see Overview of optional connected experiences in Office.

CATEGORY	DETAILS	
Preference Domain	com.microsoft.office	
Key	OptionalConnectedExperiencesPreference	
Data Type	Boolean	
Possible values	TRUE (enabled)  FALSE (disabled)	
Availability	16.28 and later	

If you don't set this preference, optional connected experiences are available to users with an Office 365 (or Microsoft 365) subscription that are signed in with a work or school account or users who have a volume

licensed version of Office 2019 for Mac. Unless you have set this preference to FALSE, these users can choose to turn off optional connected experiences by going to **Preferences** > **Privacy**.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, there isn't an option to turn off optional connected experiences.

## Preference setting for most connected experiences

You can use this preference to control whether most connected experiences are available to your users.

CATEGORY	DETAILS	
Preference Domain	com.microsoft.office	
Key	ConnectedOfficeExperiencesPreference	
Data Type	Boolean	
Possible values	TRUE (enabled)  FALSE (disabled)	
Availability	16.28 and later	

If you don't set this preference, all connected experiences are available to your users, unless you have set one of the other preferences for connected experiences previously mentioned, such as

OfficeExperiencesAnalyzingContentPreference.

For example, if you set this preference to FALSE, the following types of connected experiences won't be available to your users:

- Experiences that analyze your content
- Experiences that download online content
- Optional connected experiences

In addition, if you set this preference to FALSE, most other connected experiences are also turned off, such as coauthoring and online file storage. For a list of these other connected experiences, see Connected experiences in Office.

But even if you set this preference to FALSE, limited Office functionality will remain available, such as synching a mailbox in Outlook, and Teams and Skype for Business will continue to work. Essential services, such as the licensing service that confirms that you're properly licensed to use Office, will also remain available.

If the user has an Office 365 (or Microsoft 365) subscription and is signed in with a work or school account or if the user has a volume licensed version of Office 2019 for Mac, then the user can't turn off most connected experiences.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, a user can choose to turn off most connected experiences by going to **Preferences** > **Privacy**.

# Preference setting for the Required Data Notice dialog for Microsoft AutoUpdate

The first time Version 4.12 or later of Microsoft AutoUpdate (MAU) is launched, users will see a **Required Data Notice** dialog, which provides them with information about what data from MAU is sent to Microsoft.

If you don't want your users to see this **Required Data Notice** dialog for Microsoft AutoUpdate, you can set the following preference. Regardless of which value you set, the dialog won't be shown to your users.

CATEGORY	DETAILS	
Preference Domain	com.microsoft.autoupdate2	
Кеу	AcknowledgedDataCollectionPolicy	
Data Type	String	
Possible values	RequiredDataOnly RequiredAndOptionalData	
Availability	4.12 and later	

If you let your users see this dialog, then when the user chooses **OK**, the value RequiredDataOnly is written to AcknowledgedDataCollectionPolicy and the dialog is not shown to the user again.

### Related articles

- Configuration Profile Reference (Apple developer documentation)
- Deploy preferences for Office for Mac
- Account Privacy Settings

# Use preferences to manage privacy controls for Office on iOS devices

8/25/2021 • 4 minutes to read • Edit Online

#### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

There are new preference settings for Office on iOS devices that allow you to control settings related to the following:

- Diagnostic data that is collected and sent to Microsoft about Office client software being used.
- *Connected experiences* that use cloud-based functionality to provide enhanced Office features to you and your users.

For more information about diagnostic data and connected experiences, see Overview of privacy controls.

### **NOTE**

For information about similar settings for Office on computers running macOS, see Use preferences to manage privacy controls for Office for Mac

## Setting device preferences

These new preference settings can also be set at the device level by a Mobile Device Management (MDM) server when the Office application is installed. Many MDM servers allow IT administrators to add an optional configuration dictionary when the server sends the <a href="InstallApplication">InstallApplication</a> MDM command to an iOS device. Refer to your MDM server documentation for more details.

The dictionary is represented as a set of key/value pairs in XML format. For example:

```
<dict>
  <key>DiagnosticDataTypePreference</key>
  <string>BasicDiagnosticData</string>
  </dict>
```

Once sent to the device, the configuration dictionary will reside under the com.apple.managed.configuration key, where it will be read when the Office application is launched.

### **NOTE**

You can also use the Office cloud policy service and these 4 policy settings:

- Configure the level of client software diagnostic data sent by Office to Microsoft
- Allow the use of connected experiences in Office that analyze content
- Allow the use of connected experiences in Office that download online content
- Allow the use of additional optional connected experiences in Office

Privacy settings for Outlook for iOS and OneDrive for iOS can only be configured by using the Office cloud policy service.

For more information on using the Office cloud policy service, see Overview of the Office cloud policy service.

## Preference setting for diagnostic data

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and remediate problems, and also make product improvements. For more information, see Diagnostic data sent from Microsoft 365 Apps for enterprise to Microsoft.

CATEGORY	DETAILS	
Key	DiagnosticDataTypePreference	
Data Type	String	
Possible values	BasicDiagnosticData (this value sets the level to Required) FullDiagnosticData (this value sets the level to Optional) ZeroDiagnosticData (this value sets the level to Neither)	

If you don't set this preference, both required and optional diagnostic data are sent to Microsoft if users with an Office 365 (or Microsoft 365) subscription are signed in with a work or school account. Also, these users can't change the level of diagnostic data regardless of how you set this preference.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, only required diagnostic data is sent, unless the user chooses to also send optional diagnostic data by going to **Settings** > **Privacy Settings**.

## Preference setting for connected experiences that analyze your content

Connected experiences that analyze your content are experiences that use your Office content to provide you with design recommendations, editing suggestions, data insights, and similar features. For example, Design Ideas in PowerPoint. For a list of these connected experiences, see Connected experiences in Office.

CATEGORY	DETAILS
Key	OfficeExperiencesAnalyzingContentPreference
Data Type	Boolean
Possible values	TRUE (enabled)  FALSE (disabled)

If you don't set this preference, connected experiences that analyze content are available to users.

If the user has an Office 365 (or Microsoft 365) subscription and is signed in with a work or school account, then the user can't turn off connected experiences that analyze content.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, the user can choose to turn off connected experiences that analyze content by going to **Settings** > **Privacy Settings**.

## Preference setting for connected experiences that download online content

Connected experiences that download online content are experiences that allow you to search and download online content including templates, images, videos, and reference materials to enhance your documents. For example, Office templates or inserting an online icon. For a list of these connected experiences, see Connected experiences in Office.

CATEGORY	DETAILS	
Key	OfficeExperiencesDownloadingContentPreference	
Data Type	Boolean	
Possible values	TRUE (enabled)  FALSE (disabled)	

If you don't set this preference, connected experiences that download online content are available to users.

If the user has an Office 365 (or Microsoft 365) subscription and is signed in with a work or school account, then the user can't turn off connected experiences that download online content.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, the user can choose to turn off connected experiences that download online content by going to Settings > Privacy Settings.

## Preference setting for optional connected experiences

In addition to the connected experiences mentioned above, there are some optional connected experiences that you may choose to allow your users to access with their organization account, which is sometimes referred to as a work or school account. For example, Office add-ins that are downloaded through the Office Store to your device. For more examples, see Overview of optional connected experiences in Office.

CATEGORY	DETAILS	
Key	OptionalConnectedExperiencesPreference	
Data Type	Boolean	
Possible values	TRUE (enabled)  FALSE (disabled)	

If you don't set this preference, optional connected experiences are available to users with an Office 365 (or Microsoft 365) subscription that are signed in with a work or school account. Unless you have set this preference to FALSE, these users can choose to turn off optional connected experiences by going to **Settings** > **Privacy Settings**.

For other users, such as home users with an Office 365 (or Microsoft 365) subscription, there isn't an option to turn off optional connected experiences.

# Use policy settings to manage privacy controls for Office on Android devices

8/25/2021 • 2 minutes to read • Edit Online

### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

There are policy settings for Office on Android devices that allow you to control settings related to the following:

- Diagnostic data that is collected and sent to Microsoft about Office client software being used.
- *Connected experiences* that use cloud-based functionality to provide enhanced Office features to you and your users.

For more information about diagnostic data and connected experiences, see Overview of privacy controls.

## Policy settings available for Office on Android devices

The following table lists which policy settings are available for Office on Android devices and a link to additional information about each policy setting.

### **NOTE**

- The additional information provided covers the policy settings for Office on devices running Windows. But the same information applies to Office on Android devices because they are the same policy settings.
- The Allow the use of connected experiences in Office policy setting that's available for Office on devices running Windows does not apply to Office on Android devices.

NAME OF POLICY SETTING	ADDITIONAL INFORMATION	
Configure the level of client software diagnostic data sent by Office to Microsoft	Policy setting for diagnostic data	
Allow the use of connected experiences in Office that analyze content	Policy setting for connected experiences that analyze your content	
Allow the use of connected experiences in Office that download online content	Policy setting for connected experiences that download online content	
Allow the use of additional optional connected experiences in Office	Policy setting for optional connected experiences	

## Use Office cloud policy service to apply policy settings

To apply any of these 4 policy settings for Office on Android devices, you need to use the Office cloud policy service. For more information on using the Office cloud policy service, see Overview of the Office cloud policy service.

### **NOTE**

If you previously used Office cloud policy service to configure these policy settings for Office on devices running Windows, those same settings will apply to Office on Android devices. For that to happen, you just need to sign in to the Office cloud policy service and the service will apply the settings automatically to Office on Android devices.

# Use policy settings to manage privacy controls for Office for the web applications

8/25/2021 • 3 minutes to read • Edit Online

### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

As an administrator for your organization, you can control whether your users have the choice to use optional connected experiences when they use Office for the web applications, such as Word for the web or PowerPoint for the web. This choice is available to your users only if they're signed in with their work or school account when they use Office for the web applications. To control whether your users have the choice to use optional connected experiences, you use the *Allow the use of additional optional connected experiences in Office* policy setting.

## Overview of optional connected experiences

Optional connected experiences are cloud-backed services that are available to your users when they're using Office. Examples of optional connected experiences include creating a map chart in Excel or inserting an online picture into your Word document, both of which rely on services provided by Microsoft Bing. The use of these cloud-backed services is optional.

Optional connected experiences are not covered by your organization's commercial agreement with Microsoft. Instead, optional connected experiences are offered by Microsoft directly to your users and are governed by the Microsoft Services Agreement. In some cases, third-party content or functionality are provided through these optional connected experiences and other terms may also apply.

Some optional connected experiences might not be available in Office for the web applications, but are available when using other versions of Office, such as the desktop version on a device running Windows.

For more information, see Overview of optional connected experiences in Office.

## Configure the policy setting by using the Office cloud policy service

You can use the *Allow the use of additional optional connected experiences in Office* policy setting to control whether your users have the choice to use optional connected experiences. To configure this policy setting for Office for the web applications, you need to use the Office cloud policy service.

If you don't configure this policy setting, the choice to use optional connected experiences will be available to your users. If you disable this policy setting, your users won't be able to use any of the optional connected experiences.

For Office for the web applications, the policy setting applies to when your users are working on Office documents that are saved to web-based storage from Microsoft, such as OneDrive for Business or SharePoint Online.

Because you're using the Office cloud policy service, this policy setting also applies to when your users are using Office on Windows, Mac, iOS, or Android devices. You can't configure this policy setting just for when your users are using Office for the web applications. But, you can create a policy configuration that includes this policy setting and have that policy configuration only apply to users that access documents anonymously using Office

for the web applications.

If you choose to make optional connected experiences available to your users, your users will be shown a privacy notification the first time they use an Office for the web app. This notification lets your users know that you've given them the option to use these optional connected experiences. The notification also informs your users that the optional connected experiences are provided under the Microsoft Services Agreement. Because this notification is important information for your users, this notification must be shown and can't be turned off, hidden, or accepted on behalf of your users.

## Users can choose to turn off optional connected experiences

If you choose to make optional connected experiences available to your users, your users can go to their account privacy settings and choose to turn off their access to optional connected experiences. This choice is available in the account privacy settings only if your users are signed in with their work or school account. There is no way that you, as the admin, can prevent individual users in your organization from turning off their access to optional connected experience in their account privacy settings if you've given your users the choice to use optional connected experiences.

### Related articles

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices

## Required diagnostic data for Office

8/25/2021 • 484 minutes to read • Edit Online

#### **NOTE**

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and fix problems, and also make product improvements. This data does not include a user's name or email address, the content of the user's files, or information about apps unrelated to Office.

This diagnostic data is collected and sent to Microsoft about Office client software running on the user's device. Some diagnostic data is required, while some diagnostic data is optional. We give you the ability to choose whether to send us required or optional diagnostic data through the use of privacy controls, such as policy settings for organizations. You can see the diagnostic data being sent to us by using the Diagnostic Data Viewer.

*Required diagnostic data* is the minimum data necessary to help keep Office secure, up-to-date, and performing as expected on the device it's installed on.

Required diagnostic data helps to identify problems with Office that may be related to a device or software configuration. For example, it can help determine if an Office feature crashes more frequently on a particular operating system version, with newly introduced features, or when certain Office features are disabled. Required diagnostic data helps us detect, diagnose, and fix these problems more quickly so the impact to users or organizations is reduced.

For more information about diagnostic data, see the following articles:

- Optional diagnostic data for Office
- Using the Diagnostic Data Viewer with Office

If you're the admin for your organization, you might also be interested in the following articles:

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices

### **NOTE**

For information about required diagnostic data for Microsoft Teams, see the following articles:

- Required desktop diagnostic data for Microsoft Teams
- Required mobile diagnostic data for Microsoft Teams

# Categories, data subtypes, events, and data fields for required diagnostic data

Required diagnostic data is organized into categories and data subtypes. Within each data subtype are events, which contain data fields that are specific to that event.

The following table provides a list of the categories for required diagnostic data. The data subtypes within each category are listed, along with a description of the focus for that data subtype. There are links to each data subtype section where you'll find the following information:

- A list of events in that data subtype
- A description of each event
- A list of data fields in each event
- A description of each data field

CATEGORY	DATA SUBTYPE	DESCRIPTION
Software setup and inventory	Office setup and inventory	Installed product and version and the installation status.
	Office add-in configuration	Software add-ins and their settings.
	Security	Document, feature, and add-in error conditions that may compromise security, including product update readiness.
Product and service usage	Application feature success	Success of application functionality. Limited to opening and closing of the application and documents, file editing, and file sharing (collaboration).
	Application status and boot	Determination if specific feature events have occurred, such as start or stop, and if feature is running.
	Office accessibility configuration	Office accessibility features
	Privacy	Office privacy settings
Product and service performance	Unexpected application exit (crash)	Unexpected application exits and the state of the application when that happens.
	Application feature performance	Poor response time or performance for scenarios, such as application start up or opening a file.
	Application activity error	Errors in functionality of a feature or user experience.
Device connectivity and configuration	Device connectivity and configuration	Network connection state and device settings, such as memory.

### **NOTE**

- Categories are shown in the Diagnostic Data Viewer, but data subtypes are not shown.
- A data field marked *Obsolete* has been or will soon be removed from required diagnostic data. Some of these data fields are duplicates that arose as diagnostic data was modernized and were used to ensure no service disruption to live diagnostic monitoring reports.

## Categories and data fields that are common for all events

There is some information about events that is common to all events, regardless of category or data subtype. This common information, which is sometimes referred to as *data contracts*, is organized into categories. Each category contains fields, and these fields are the metadata and properties of an individual event. You can view this information by using the Diagnostic Data Viewer.

The categories of information that is collected about events can be divided into two groups:

- Information common to all events
- Information that specifically supports diagnostic data collection

### Information common to all events

Information common to all events is collected in the following categories.

### App

Information about the application. All fields are constant for all sessions of a given application version.

This category contains the following fields:

- **Branch** The branch that the given build came from. Allows us to determine what type of branch a given build came from so that we can correctly target fixes.
- **InstallType** An enumerator that identifies how the user installed the application. Allows us to determine if specific install mechanisms are creating issues that are not seen in other installation mechanisms.
- Name The name of the application that is providing the data. Allows us to identify which application is showing an issue so we know how to address it.
- **Platform** The broad classification of the platform on which the app is running. Allows us to identify on which platforms an issue may be occurring so that we can correctly prioritize the issue.
- **Version** The version of the application. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

### Client

Identifier related to an Office instance on a device. Constant for all sessions of all apps of a given installation version for multi-app suites, or constant for all sessions of a given application version.

This category contains the following fields:

• Id - Unique identifier assigned to a client at install time of Office. Allows us to identify whether issues are impacting a select set of installs and how many users are impacted.

### Consent

Information regarding the users consent for diagnostic data and connected experiences.

This category contains the following fields:

- ControllerConnectedServicesSourceLocation Indicates how the user's choice for optional connected experiences was made
- ControllerConnectedServicesState Indicates whether the user has access to optional connected experiences
- ControllerConnectedServicesStateConsentTime Indicates when the user chose the status of optional connected experiences. The date will appear as either a human readable date or as a machine encoded date that looks like a large number.
- DiagnosticConsentConsentTime Indicates when the user provided the consent for diagnostic data.
   The date will appear as either a human readable date or as a machine encoded date that looks like a large number.

- DiagnosticConsentLevel Indicates what level of diagnostic data consent the user has given
- **DiagnosticConsentLevelSourceLocation** Indicates how the user had provided the consent for diagnostic data
- **DownloadContentSourceLocation** Indicates how the user made the choice to enable or disable connected experiences that that download online content
- **DownloadContentState** Indicates whether the user has chosen to enable or disable connected experiences that download online content
- **DownloadContentStateConsentTime** Indicates when the user made the choice to enable or disable connected experiences that download online content. The date will appear as either a human readable date or as a machine encoded date that looks like a large number.
- **ServiceConnectionState** Indicates whether the user has chosen to use or not use all connected experiences
- ServiceConnectionStateConsentTime Indicates when the user chose whether to use all connected experiences. The date will appear as either a human readable date or as a machine encoded date that looks like a large number.
- ServiceConnectionStateSourceLocation Indicates how the user provided the choice whether to use all connected experiences
- UserCategoryValue Identified the type of user who made the consent. One of MSAUser, AADUser or LocalDeviceUser
- **UserContentDependentSourceLocation** Indicates how the user's choice to enable or disable was made for connected experiences that analyze content
- **UserContentDependentState** Indicates whether the user has chosen to enable or disable connected experiences that analyze content
- UserContentDependentStateConsentTime Indicates when the user chose to enable or disable connected experiences that analyze content was made. The date will appear as either a human readable date or as a machine encoded date that looks like a large number.

### Device

Information about the operating system and build.

This category contains the following fields:

- **Model** string containing the physical model for the device running the app. iOS only. For example, iPhone13,3 or iPad11,6.
- OsBuild The build number of the operating system installed on the device. Allows us to identify whether issues are impacting individual service packs or versions of a given operating system differently than others so we can prioritize issues.
- OsVersion The major version of the operating system installed on the device. Allows us to determine if issues are impacting a particular operating system version more than other so we can prioritize issues.

### Legacy

Provides an App ID and OS version for compatibility with existing legacy collection practices.

This category contains the following fields:

• **Appld** - An enumerator value representing which application is sending the data. Allows us to identify which application is showing an issue so we know how to address it.

• OsEnv - An enumerator indicating which operating system the session is running on. Allows us to identify which operating system an issue happening on so we can prioritize issues.

#### Release

Information related to the release channel. All fields are constant for all sessions of all apps of a given installation version. Identifies a group of devices all in one phase of a product release cycle.

This category contains the following fields:

- Audience Identifies a sub-audience of a given audience group. Allows us to track subsets of audience groups to evaluate prevalence and prioritization of issues.
- AudienceGroup Identifies the ring where data is coming from. Allows us to roll out features in a staged fashion and identify potential issues before they reach most users.
- **Channel** The channel that the product is being released through. Allows us to identify if an issue is impacting one of our rollout channels differently than others.
- Fork Identifies the fork of the product. Allows a mechanism to aggregate data across a set of build numbers to identify issues related to a given release.

#### Session

Information about the process session. All fields are constant for this session.

This category contains the following fields:

- ABConfigs Identifies the set of flights that are running in a given session. Allows us to identify which individual flights are running on a session so that we can determine if a flight is the source of an issue impacting users.
- EcsETag An indicator from the flighting system that represents the flights sent to the machine. Allows us to identify what flights might be impacting a given session.
- Flags Bitmask tracking flags applicable to an entire session, currently primarily focused on sampling and diagnostic data options. Allows us to control how a given session behaves in relation to the diagnostic data that the session generates.
- HostAppName Identifies the host app name that launches a sub-app. Apps like Office Mobile
  (Android) can launch Word, Excel, and PowerPoint sub-apps. For such sub-apps, the host app is
  OfficeMobile
- HostSessionId Uniquely identifies the host app session for a sub-app
- **Id** Uniquely identifies a given session of data. Allows us to identify the impact of issues by evaluating the number of sessions that are impacted and if there are common features of those sessions.
- ImpressionId Identifies the set of flights that are running in a given session. Allows us to identify which individual flights are running on a session so that we can determine if a flight is the source of an issue impacting users.
- MeasuresEnabled Flag indicating if the current sessions data is sampled or not. Allows us to determine how to statistically evaluate the data that is gathered from the given session.
- SamplingClientIdValue The ID of the client used to determine if it is part of sampling. Allows us to determine why an individual session was included or excluded from sampling.
- SubAppName For Office Mobile app, this field represents the underlying application being used to
  open a document. For example, if you open a Word document in Office app, this field will report the value
  of "Word".

- VirtualizationType Type of virtualization if Office is running in one. The possible values are:
  - $\circ$  0 = None
  - 1 = Windows Virtual Desktop
  - o 2 = Windows Defender Application Guard
  - o 3 = Windows Core OS

#### User

Provides tenant information for commercial software SKUs.

This category contains the following fields:

- PrimaryIdentityHash A pseudonymous identifier that represents the current user.
- **PrimaryIdentitySpace** The type of identity contained in the PrimaryIdentityHash. One of MASCID, OrgIdCID or UserObjectId.
- **TenantGroup** The type of the tenant that the subscription belongs to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users.
- **TenantId** The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant.

### Information that specifically supports diagnostic data collection

Information that specifically supports diagnostic data collection is collected in the following categories.

#### Activity

Information to understand the success of the collection event itself.

This category contains the following fields:

- AggMode Tells the system how to aggregate activity results. Allows us to reduce the amount of
  information uploaded from a user's machine by aggregating activity results into a single event that gets
  sent periodically.
- **Count** The number of times the activity happened if the count is from an aggregated event. Allows us to determine how often an activity succeeded or failed based on the aggregation mode of the activity.
- CV A value that identifies the relationship between activities and sub-activities. Allows us to rebuild the relationship between nested activities.
- **Duration** The length of time the activity took to execute. Allows us to identify performance issues that are negatively impacting the user's experience.
- **Result.Code** An application defined code to identify a given result. Allows us to determine more specific details of a given failure such as a failure code that can be used to classify and fix issues.
- **Result.Tag** An integer tag that identifies the location in code where the result was generated. Allows us to distinctly identify the location in code where a result was generated which enables classification of failures.
- **Result.Type** The type of the result code. Identifies what type of result code was sent so that the value can be correctly interpreted.
- Success A flag indicating if the activity succeeded or failed. Allows us to determine if actions the user takes in the product are succeeding or failing. This allows us to identify issues that are impacting the user.

### **Application**

Information about the installation of the application from which the events are being gathered.

This category contains the following fields:

- **Architecture** The architecture of the application. Let's us classify errors that might be specific to an architecture of the application.
- Click2RunPackageVersion The version number of the Click-To-Run package that installed the app. Allows us to identify which version of the installer was used to install Office so we can identify setup-related issues.
- **DistributionChannel** The channel where the app was deployed. Allows us to partition incoming data so we can determine if issues are impacting audiences.
- InstallMethod Whether the current build of Office was upgraded from an older build, rolled back to an older build, or a fresh install.
- IsClickToRunInstall Flag indicating if install was a click to run install. Allows us to identify issues that might be specific to the Click-To-Run install mechanism.
- **IsDebug** Flag indicating if the Office build is a Debug build. Allows us to identify if issues are coming from Debug builds, which may behave differently.
- IsInstalledOnExternalStorage Flag indicating if Office was installed on an external storage device. Let's us determine if issues can be traced to an external storage location.
- IsOEMInstalled Flag indicating if Office was installed by an original equipment manufacturer (OEM). Let's us determine if the application was installed by an OEM, which can help us classify and identify issues.
- **PreviousVersion** The version of Office that was previously installed on the machine. Allows us to roll back to a previous version if the current one has an issue.
- **ProcessFileName** The name of the application filename. Allows us to identify the name of the executable that is generating the data as there may be several different process filenames reporting as the same app name.

### Client

Information about the Office client.

This category contains the following fields:

• **FirstRunTime** - The first time the client was run. Allows us to understand how long the client has had Office installed.

### Device

Information about device configuration and capabilities.

This category contains the following fields:

- **DigitizerInfo** Information on the digitizer used by the machine. Allows us to classify data based on device pivot.
- FormFactor Identifies what form factor the device sending the info is. Allows us to classify data based on device pivot.
- FormFactorFamily Identifies what form factor the device sending the info is. Allows us to classify data based on device pivot.
- HorizontalResolution The horizontal resolution of the devices screen. Allows us to classify data based on device pivot.
- Id A unique identifier for the device. Allows us to identify the distribution of issues across a set of

devices.

- **IsEDPPolicyEnabled** Flag to indicate if enhanced data protection is enabled on the machine. Allows us to classify data based on device pivot.
- IsTerminalServer Flag to determine if the machine is a terminal server. Allows us to classify data based on device pivot.
- Manufacturer The manufacturer of the device. Allows us to classify data based on device pivot.
- Model The model of the device. Allows us to classify data based on device pivot.
- MotherboardUUIDHash A hash of a unique identifier for the motherboard. Allows us to classify data based on device pivot.
- Name The name of the device. Allows us to classify data based on device pivot.
- NetworkCost Indicates network cost or type, such as metered or metered above cap.
- NetworkCountry The country code of the sender, based on the unscrubbed client IP address.
- NumProcPhysCores The number of physical cores on the machine. Allows us to classify data based on device pivot.
- OsLocale The locale of the operating system that is running. Allows us to classify data based on device pivot.
- **ProcessorArchitecture** The architecture of the processor. Allows us to classify data based on device pivot.
- ProcessorCount The number of processors on the machine. Allows us to classify data based on device pivot.
- ProcSpeedMHz The speed of the processor. Allows us to classify data based on device pivot.
- RamMB The amount of memory the device has. Allows us to classify data based on device pivot.
- ScreenDepth Allows us to classify data based on device pivot.
- ScreenDPI The DPI value of the screen. Allows us to classify data based on device pivot.
- SusClientId The Windows Update ID of the device Office is run on.
- SystemVolumeFreeSpaceMB The amount of free space on the system volume. Allows us to classify data based on device pivot.
- SystemVolumeSizeMB The size of the system volume on the machine. Allows us to classify data based on device pivot.
- **VerticalResolution** The vertical resolution of the devices screen. Allows us to classify data based on device pivot.
- WindowErrorReportingMachineld A unique machine identifier provided by Windows error reporting. Allows us to classify data based on device pivot.
- WindowSqmMachineId A unique identifier for the machine provided by Windows SQM. Allows us to classify data based on device pivot.

#### **Event**

Event-specific information, including its unique identifier in the session.

This category contains the following fields:

- **Contract** A list of any contracts that the event is implementing. Allows us to evaluate what data is part of the individual event so that we can process it effectively.
- CV A value that allows us to identify events that are related to one another. Used for diagnostics to allow us to identify patterns of related behavior or related events.
- Flags Information used to alter how a given event responds. Used to manage how a given event is treated for the purposes of uploading the data to Microsoft.
- Id A unique identifier for the event. Allows us to uniquely identify the events that are being received.
- IsExportable A field to denote if this event needs further processing by export pipeline.
- Level denotes the type of event.
- Name The name of the event. Allows us to identify the event that was being sent from the client.
- Rule An identifier of the rule that generated the data if it was generated by a rule. Allows us to identify the source of a piece of data so that we can validate and manage that events parameters
- **RuleId** The identifier of the rule that generated the data if it was generated by a rule. Allows us to identify the source of a piece of data so that we can validate and manage that events parameters.
- RuleInterfaces Any interfaces that are implemented by the specific rule. Allows us to classify and import the data based on its structure, which simplifies data processing.
- **RuleVersion** The identifier of the rule that generated the data if it was generated by a rule. Allows us to identify the source of a piece of data so that we can validate and manage that events parameters.
- SampleRate An indication of what percentage of users are sending this piece of data. This allows us to do statistical analysis of the data and for very common data points not require that to be sent by all users.
- SchemaVersion The version of the schema used to generate diagnostic data. Required to manage data being sent from the client. This allows changes over time in what data is being sent from each client.
- Sequence A counter that identifies the order that an event was generated on the client. Allows the data being received to be ordered so that we can identify what steps may have led to an issue that is impacting clients.
- Source The source pipeline that was used to upload the data. Required to monitor each of our upload pipelines for overall health and to help identify issues with the upload pipeline. This allows us to monitor individual upload pipelines to make sure they remain compliant.
- **Time** The time that the event was generated on the client. Allows us to synchronize and validate the order of events generated on the client and establish performance metrics for user instructions.

#### Host

Information about an application that hosts an embedded application

This category contains the following fields:

- Id The unique identifier attributed to the host application by the embedded application.
- SessionId The globally unique identifier for the host's session.
- Version The version identifier of the host's primary executable.

#### Legacy

Information needed for legacy system compatibility.

This category contains the following fields:

- **OsBuild** The specific build number of the operating system. Allows us to determine which version of the operating system the diagnostic data is coming from in order to prioritize issues.
- OsBuildRevision The revision number of the build of the operating system. Allows us to determine which version of the operating system the diagnostic data is coming from in order to prioritize issues.
- **OsMinorVersion** The minor version of the operating system. Allows us to determine which version of the operating system the diagnostic data is coming from in order to prioritize issues.
- OsVersionString A unified string representing the operating system build number. Allows us to determine which version of the operating system the diagnostic data is coming from in order to prioritize issues.

#### Session

Information about the process session.

This category contains the following fields:

- ABConfigsDelta Tracks the difference between the current ABConfigs data and the previous value.

  Allows us to track what new flights are on the machine to help identify if a new flight is responsible for an issue.
- CollectibleClassification The classes of information the session can collect. Allows filtering of sessions based on the data they would have.
- **DisableTelemetry** Flag indicating if the DisableTelemetry key is set. Allows us to know if a session was not reporting diagnostic data other than EssentialServiceMetadata.
- SamplingClientIdValue The value of the key used to determine sampling. Allows us to determine why a session was sampled or not.
- SamplingDeviceIdValue The value of the key used to determine sampling. Allows us to determine why a session was sampled or not.
- SamplingKey The key used to determine whether the session is sampled or not. Allows us to understand how individual sessions are making their choice of whether they are sampled or not.
- **SamplingMethod** The method used to determine sampling policy. Allows us to understand what data is coming from a session.
- SamplingSessionKValue Advanced sampling metadata. Used to help evaluate statistical meaning of data that is received.
- SamplingSessionNValue Advanced sampling metadata. Used to help evaluate statistical meaning of data that is received.
- **Sequence** A unique numeric identifier for the session. Allows the ordering of sessions for analysis of the issues might have occurred.
- Start The boot time of the process session. Allows us to establish when the session started.
- **TelemetryPermissionLevel** Value indicating what level of diagnostic data the user has opted into. Allows us to understand what level of diagnostic data to expect from a session.
- TimeZoneBiasInMinutes The difference in minutes between UTC and the local time. Allows normalization of UTC times back to the local time.

# Data fields that are common for OneNote events

The following data fields are common for all events for OneNote on Mac, iOS, and Android.

#### **NOTE**

When using the Diagnostic Data Viewer, events for OneNote on Mac, iOS, and Android will appear to have a name of Activity, ReportData, or Unexpected. To find the actual event name, select the event, and then look at the EventName field.

- Activity\_ActivityType Indicates the type of this activity event. An activity can be a normal activity or a
  high value activity.
- Activity\_AggMode Tells the system how to aggregate activity results. Allows us to reduce the amount of information uploaded from a user's machine by aggregating activity results into a single event that gets sent periodically.
- Activity\_Count The number of times the activity happened if the count is from an aggregated event.
   Allows us to determine how often an activity succeeded or failed based on the aggregation mode of the activity.
- Activity\_CV A value that identifies the relationship between activities and sub-activities. Allows us to rebuild the relationship between nested activities.
- Activity\_DetachedDurationInMicroseconds The length of time an activity is idle and not doing any real work, but the time is still count towards the total activity's time.
- Activity\_DurationInMicroseconds The length of time the activity took to execute. Allows us to identify performance issues that are negatively impacting the user's experience.
- Activity\_Expiration A date in numerical format indicates when this event will be stop sending from clients
- Activity\_FailCount The number of times this activity has failed
- Activity\_Name A short name of an event. Allows us to identify the event that was being sent from the client.
- Activity\_Namespace A namespace of an event. Allows us to group the event into groups.
- Activity\_Reason A string indicating the reason causing an activity to ends with a particular result.
- Activity\_Result A flag indicating if the activity succeeded, failed, or unexpectedly failed. Allows us to determine if actions the user takes in the product are succeeding or failing. This allows us to identify issues that are impacting the user.
- Activity\_State A flag indicates whether an event is a start of a user activity or an end of a user activity.
- Activity\_SucceedCount The number of times this activity succeeded.
- ErrorCode Indicates an error code if available.
- ErrorCode2 Indicates a second error code if available.
- ErrorCode3 Indicates a third error code if available.
- ErrorTag Indicates the tag associated in code of an error if available.
- ErrorType Indicates the type of an error if available.
- EventName A unique name of a OneNote's event. OneNote events use this custom field to specify a unique name due to an engineering limitation in the past.
- ExpFeatures Indicates whether a user has turn-on an experimental-feature switch in OneNote app or not.

- ExpirationDate A date in numerical format indicates when this event will be stop sending from clients
- IsConsumer Indicates whether a user is consumer or not
- IsEdu Indicates whether a user is a user in education tenant or not
- IsIW Indicates whether a user is an enterprise user or not
- IsMsftInternal Indicates whether a user is a Microsoft employee or not
- IsPremiumUser Indicates whether a user has premium license or not
- Namespace A namespace of the event. Allows us to group the event into groups.
- Release\_AppStore A flag indicates whether a build is coming from an app store or not.
- Release\_Audience Identifies a sub-audience of a given audience group. Allows us to track subsets of audience groups to evaluate prevalence and prioritization of issues.
- **Release\_AudienceGroup** Identifies the ring where data is coming from. Allows us to roll out features in a staged fashion and identify potential issues before they reach most users.
- **Release\_Channel** The channel that the product is being released through. Allows us to identify if an issue is impacting one of our rollout channels differently than others.
- RunningMode Indicates how the app is launched either by user or by system process.
- SchemaVersion Indicates a current telemetry schema version in OneNote's telemetry pipeline.
- Session\_EcsETag An indicator from the flighting system that represents the flights sent to the machine. Allows us to identify what flights might be impacting a given session.
- Session\_ImpressionId Identifies the set of flights that are running in a given session. Allows us to identify which individual flights are running on a session so that we can determine if a flight is the source of an issue impacting users.
- SessionCorrelationId The globally unique identifier for the host's session.
- SH\_ErrorCode Indicates an error code if available when an activity fails.
- Tag An integer tag that identifies the location in code where the telemetry event is generated.
- UserInfo\_IdType A string indicates the type of a user's account
- **UserInfo\_OMSTenantId** The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant.
- UserInfo OtherId A list of non-primary pseudonymous identifiers representing user's accounts.
- UserInfo\_OtherIdType A list of non-primary account types.

# Data fields that are common for Outlook mobile events

Outlook mobile collects common fields for each of our events so that we can ensure the app is up-to-date, secure, and functioning as expected.

The following data fields are common for all events for Outlook for iOS and Android.

- aad\_tenant\_id The tenant ID of the customer if available
- account\_cid A pseudonymous identifier that represents the current user
- account\_domain Domain name of the account

- account\_puid The globally unique user identifier for a consumer Microsoft account
- account\_type Tracks the account type such as Office 365, Google Cloud Cache, Outlook.com, etc.
- action The event action name (such as archive, delete, etc.) so we can detect issues with specific actions taken
- ad\_id The unique advertising identifier
- app\_version Current version of the app installed to help us detect issues affecting certain app version
- AppInfo.ETag A unique identifier for managing release of our features to help us detect issues affecting certain features being released
- AppInfo.Language Currently language setting of the device to help us detect issues affecting certain languages
- AppInfo.Version Current version of the app installed to help us detect issues affecting certain app versions
- ci a pseudonymous app-specific device unique identifier
- cid\_type indicates what type of account it is, such as a commercial account or Outlook.com account.
- **cloud** Where the mailbox resides for the account on this device to help detect issues specific to a specific mailbox cloud, like Office 365 or GCC.
- **customer\_type** Indicates the type of customer (consumer, commercial, third party, etc.) to help us detect issues affecting certain customer types
- **device\_category** Indicates what type of device it is (phone, tablet, etc.) to help us detect device category-specific issues
- DeviceInfo.Id A unique device identifier to help us detect device-specific issues
- **DeviceInfo.Make** The make of the device (for example, Apple, Samsung, etc.) to help us detect device make specific issues
- **DeviceInfo.Model** The device model (for example, iPhone 6s) to help us detect device model specific issues
- **DeviceInfo.NetworkType** The current device network being used (WiFi, cellular, etc.) to help us detect device network specific issues
- **DeviceInfo.OsBuild** The current OS build of the device to help us detect issues affecting certain OS builds
- **DeviceInfo.OsName** The name of the OS (for example, iOS) to help us detect issues affecting certain platforms
- **DeviceInfo.OsVersion** The current OS version of the device to help us detect issues affecting certain OS versions
- DeviceInfo.SDKUid The device unique identifier (similar to DeviceInfo.ld)
- EventInfo.InitId ID used as part of sequencing for event ordering through our telemetry pipeline to help us detect the root cause of a pipeline issue
- EventInfo.SdkVersion The SDK version we are using to send our telemetry to help us detect the root cause of a pipeline issue
- EventInfo.Sequence The sequence is for event ordering through our telemetry pipeline to help us

detect the root cause of a pipeline issue

- EventInfo.Source Tells us what part of the code sent the event to help us detect the root cause of an issue
- EventInfo.Time The time and date the event was emitted from the device so our systems can successfully manage events coming in
- **eventpriority** The priority of the telemetry event relative to other events so our systems can successfully manage events coming in
- first\_launch\_date The first time the app was launched so helps us understand when an issue first began
- hashed\_email A pseudonymous identifier that represents the current user email
- is\_first\_session Tracks if this is the first session of the app for debugging purposes
- **origin** The origination of an action. For example marking a message read can originate from message list or a new mail notification, this helps us detect issues based on action origination
- PipelineInfo.AccountId A pseudonymous identifier that represents the current user
- **PipelineInfo.ClientCountry** The current country of the device to detect country or region-specific issues and outages
- PipelineInfo.ClientIp The IP address the device is connected to debug connection issues
- PipelineInfo.IngestionTime Timestamp of when our telemetry ingestion happens for this event
- sample\_rate The percentage of devices that collect instances of the event. Helps calculate the original number of instances of the event.
- Session.Id A unique identifier for the app session to help identify session-related issues
- Session.ImpressionId A unique identifier for managing release of our features to ensure features are successfully released to all users and devices
- ui\_mode Is the user in light or dark mode, helps us triage UX bugs with dark mode
- UserInfo.Language The user's language to help debug translation text issues
- UserInfo.TimeZone The user's time zone to help debug calendar issues

In addition, the following fields are common for all events for Outlook for iOS.

- DeviceInfo.NetworkProvider The network provider of the device (for example, Verizon)
- gcc\_restrictions\_enabled Tells us if GCC restrictions have been applied to the app so we can ensure our GCC customers are using our app securely
- multi\_pane\_mode Tells us if the user on the iPad is using their inbox with multiple panes turned on where they can see their folder list while triaging email. This is needed to help us detect issues specific to those using their inbox with multiple panes open.
- multi\_window\_mode Tells us if the user on the iPad is using multiple windows to help us detect issues related to multi-window usage.
- office\_session\_id A unique ID tracking the session for connected Office services to help detect issues specific an Office service integration in Outlook like Word
- state Whether the app was active when this event was sent to help detect issues specific to active or

In addition, the following fields are common for all events for Outlook for Android.

- aad\_id a pseudonymous Azure Active Directory identifier
- **DeviceInfo.NetworkCost** Indication of devices current network cost, which reflects the status of WiFi/Cellular/Roaming to help detect issues specific to device network
- is\_app\_in\_duo\_split\_view\_mode This will let us know that the app was in Duo split-screen mode. This property is set only for Duo (Android only) devices.
- is\_dex\_mode\_enabled Whether Samsung DeX mode is enabled to help detect issues specific to DeX mode with Samsung devices
- is\_preload\_install Tells us if our app was pre-loaded on device (Android 11 or later devices)
- is\_sliding\_drawer\_enabled Whether Sliding Drawer interface is enabled to help detect issues caused by our sliding drawer interface
- oem\_preinstall Tells us if our app was pre-installed on the device
- oem\_preload\_property Tells us if our app was pre-loaded as part of a specific agreement with the OEM
- **orientation** Physical orientation of the screen (portrait/landscape) to help detect issues specific to device orientation
- os\_arch Operating System architecture for the device to help detect issues specific to device operation systems
- process\_bitness Process bitness (32 or 64 bit) for the application to help detect issues specific to device bitness
- webview\_kernel\_version: The Chromium kernel version of webview on the device to help us detect compatibility issues related to the version of webview.
- webview\_package\_name: The package name of webview on the device to help us detect compatibility
  issues related to the version of webview.
- webview\_package\_version: The package version of webview on the device to help us detect compatibility issues related to the version of webview.

# Software setup and inventory data events

The following are the data subtypes in this category:

- Office setup and inventory
- Office add-in configuration
- Security

### Office setup and inventory subtype

Installed product and version and the installation status.

## add.sso.account

This will alert Microsoft to the success or failure of a user adding an account through single sign-on (SSO).

The following fields are collected:

• account\_type – the type of the account added using the SSO.

- action\_origin from where this event was generated. (for example, values: sso\_drawer, sso\_add\_account, sso\_add\_account\_prompt, sso\_settings, sso\_oobe).
- **provider** the identifier for the provider software package for the SSO.
- state current state of the account, (example value: FAILED, PENDING, ADDED etc.)

#### install.referral

This event is triggered at the initial install of the app and records from where the user was referred (if available).

The following fields are collected:

• install\_referrer - Product or experience from where the user was referred

#### Office.ClickToRun.UpdateStatus

Applicable to all win32 applications. Helps us understand the status of the update process of the Office suite (Success or failure with error details)

The following fields are collected:

- build Currently installed Office version
- channel The channel by which Office was distributed
- errorCode Error code indicating the failure
- errorMessage Additional error information
- status Current status of the update
- targetBuild Version Office is updating to

# Of fice. Compliance. File Format Ball ot Displayed On First Boot

Indicates whether the Office File Format choice dialog box was shown to the user on first/second boot of Word, Excel, PowerPoint on Win32. Tracks whether the FileFormat Ballot dialog box is displayed - event is sent at the first/second boot of Word, Excel, or PPT Win32.

The following fields are collected.

- CountryRegion The users' country region setting in Windows system
- FileFormatBallotBoxAppIDBootedOnce In which app (Word, Excel, PPT) the file format ballot display logic was processed.
- FileFormatBallotBoxDisplayedOnFirstBoot What is the display result for file format ballot (displayed/not displayed as unexpected/not displayed due to license/not displayed due to location).

## Of fice. Compliance. File Format Ballot Option

Tracks whether the FileFormat Ballot dialog box is displayed - event is sent at the first/second boot of Word, Excel, or PPT Win32. Indicates whether the Office File Format choice dialog box is displayed on first or second boot of Word, Excel, or PowerPoint on Win32.

The following fields are collected:

• FileFormatBallotSelectedOption – Identifies the file format option (OOXML/ODF) that was selected by the user through the file format ballot dialog box.

## Office. Correlation Metadata. UTC Correlation Metadata

Collects Office metadata through UTC to compare with equivalent data collected through the Office telemetry pipeline to check correctness and completeness of data.

- **abConfigs** A list of feature IDs to identify which features are enabled on the client or empty when this data is not being collected.
- abFlights "NoNL:NoFlights" when the feature flights aren't set. Otherwise "holdoutinfo=unknown".
- AppSessionGuid An identifier of a particular application session starting at process creation time and persisting until process end. It is formatted as a standard 128-bit GUID but constructed of four parts.
   Those four parts in order are (1) 32-bit Process ID (2) 16-bit Session ID (3) 16 bit Boot ID (4) 64-bit
   Process creation time in UTC 100 ns
- appVersionBuild The app build version number.
- appVersionMajor The app major version number.
- appVersionMinor The app minor version number.
- appVersionRevision The app revision version number.
- audienceGroup The release audience group name
- audienceld The release audience name
- channel The channel by which Office was distributed
- deviceClass Device form factor from the OS
- ecsETag An experiment identifier for the process
- impressionId A guid indicating the current set of features.
- languageTag The current Office UI IETF language tag
- officeUserID Randomly generated guid for this Office install
- osArchitecture Operating system architecture
- osEnvironment An integer indicating the operating system (Windows, Android, iOS, Mac, etc.).
- osVersionString Operating system version
- sessionID Randomly generated guid to identify the app session
- UTCReplace\_AppSessionGuid Constant boolean value. Always true.

## Office. One Note. And roid. App. One Note Launched Non Activated

[This event was previously named OneNote.App.OneNoteLaunchedNonActivated.]

Records information about activation state of the App. The data is monitored to ensure we identify spikes in activation issues. We also analyze the data to find areas of improvement.

The following fields are collected:

• INSTALL\_LOCATION - Indicates if the app is pre-installed or is downloaded from Store

#### Office.OneNote.Android.ResetStatus

[This event was previously named OneNote.ResetStatus.]

The signal used to record any issues encountered when a user tries to reset the App. The telemetry is used to monitor, detect, and fix any issues caused during reset.

The following fields are collected:

• Accounts - Indicates the types if accounts used for signing-into the App

- Generic String Type Returns if it is full reset of a notes\_light\_data reset
- LaunchPoint The point from where Reset is initiated. Possible values: Sign Out Button, Sign out failure, Intune Triggered
- Pass Indicates if the Reset was successful

#### Office.OneNote.Android.SignIn.SignInCompleted

[This event was previously named OneNote.SignIn.SignInCompleted.]

The critical signal used to ensure sign-in successful or not. The telemetry is collected to ensure critical regression detection for OneNote app and service health

The following fields are collected:

- CompletionState Final state of sign in Succeeded or failed. And failure cases
- EntryPoint Indicates from where Sign-In was initiated
- Hresult Error code
- Provider Package ID In case of Auto sign in
- Result Succeeded, Failed, Unknown, Canceled
- **ServerType** Returns the type of the server offering the service
- SignInMode Sign in or Sign up or Auto Sign-in or Sign up accelerated

#### Office.OneNote.Android.SignIn.SignInStarted

[This event was previously named OneNote.SignIn.SignInStarted.]

The signal used to indicate any issues encountered while using Message Bar. The telemetry is used to monitor, detect, and fix any issues caused during interaction with Message Bar

The following fields are collected:

- EntryPoint Indicates from where Sign-In was initiated
- Result Result of the sign-in flow
- ServerType Returns the type of the server offering the service
- SignInMode Sign in or Sign up or Auto Sign in or Sign up accelerated

## Office.OneNote.FirstRun.FirstRun

The critical signal used to ensure new users can successfully launch and run OneNote for the first time. The telemetry is collected to ensure critical regression detection for OneNote app and service health. If users can't launch the app for the first time, this would trigger a high severity incident.

- AfterOneDriveFrozenAccountError Indicates an error from OneDrive when an account is frozen.
- Attempt The number of times that the first run experience needs to retry.
- IsDefaultNotebookCreated Indicates whether OneNote has created a user's default notebook or not.
- **IsDelayedSignIn** Indicates whether the first run is in delayed sign-in mode where a user is not required to signed-in.
- IsMSA Indicates whether an account is Microsoft account or not.

#### Office.OneNote.FirstRun.FirstRunForMSA

The critical signal used to ensure new consumer users (Microsoft Account) can successfully launch and use OneNote for the first time.

Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't launch the app for the first time, this would trigger a high severity incident.

The following fields are collected:

- Attempt The number of times that the first run experience needs to retry.
- Error A OneNote's error object indicates an error during the first run if any.
- FAllowAddingGuide Indicates whether OneNote will allow creating a guide notebook or not.
- FrozenOneDriveAccount Indicates whether a OneDrive account is frozen or not.
- IsDefaultNotebookCreated Indicates whether OneNote has created a user's default notebook or not.
- NoInternetConnection Indicates whether a device does not have internet connection.
- ProvisioningFailure A OneNote error object indicating a provisioning error if any.
- **ProvisioningFinishedTime** Indicates the end time when OneNote finishes provisioning a notebook during first run experience.
- **ProvisioningStartedTime** Indicates the start time when OneNote starts provisioning a notebook during first run experience.
- ShowSuggestedNotebooks Indicates whether OneNote will show a suggested notebook feature or not.

### Office. One Note. First Run. First Run For Org Id

The critical signal used to ensure new enterprise users (AAD/OrgID) can successfully launch and run OneNote for the first time. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't launch the app for the first time, this would trigger a high severity incident.

- Attempt The number of times that the first run experience needs to retry.
- Error A OneNote's error object indicates an error during the first run if any.
- FAllowAddingGuide Indicates whether OneNote will allow creating a guide notebook or not.
- IsDefaultNotebookCreated Indicates whether OneNote has created a user's default notebook or not.
- ProvisioningFailure A OneNote's error object indicates a provisioning error if any.
- **ProvisioningFinishedTime** Indicates the end time when OneNote finishes provisioning a notebook during first run experience.
- ProvisioningStartedTime Indicates the start time when OneNote starts provisioning a notebook during first run experience.

### Of fice. One Note. First Run. MruReader Note Book Entries

The signal used to record any issues encountered when loading Notebooks during First Run. The telemetry is used to monitor, detect, and fix any issues in First run.

The following fields are collected:

- OnPremNBCount Count of notebooks in On Prem Server
- TotalNBCount Total count of notebooks associated with the User Account

## Of fice. One Note. System. App Life Cycle. User Account Info

This event is triggered for shared code and records values for type of accounts signed in via isEdu, isMsftInternal, isIW, isMSA. The data is collected the first time the queue becomes idle after launch. This marker

is used to track the types of accounts which have been signed in on the device. This will help us identify EDU users in OneNote.

The following fields are collected:

- IsEdu Possible values true/false
- IsMSA Possible values true/false
- IsIW Possible values true/false
- IsMsftInternal Possible values true/false

### Of fice. Targeted Messaging. Ensure Cached

Tracks if a package for Dynamic Canvas was downloaded. Considered a software configuration because the package must be successfully downloaded to enable the client to render the right experience. Is especially critical in consumer subscriptions where we use canvas to communicate to the user that the license has expired. Used to track metadata of a dynamic content package downloaded and cached by the product and results of operations performed on the package: download failures, unpacking failures, consistency checks failures, cache hits, package usages, download sources.

- Data\_CacheFolderNotCreated Boolean flag indicating if cache folder creation succeeded
- Data\_CdnPath source address of the package-
- Data\_EnsureCached Boolean flag indicating if content package was cached
- Data\_ExistsAlready Boolean flag indicating that the package was already downloaded before and there was another attempt
- Data\_GetFileStreamFailed source package not available in source
- Data\_GetFileStreamFailedToCreateLocalFolder local disk issues causing failure in directory creation
- Data\_GetFileStreamFromPackageFailed flag indicating if package was downloaded, but the client can't read it
- Data\_GetFileStreamFromPackageSuccess successful attempts to read the package
- Data\_GetFileStreamSuccess no disk issues nor configuration issues that don't let the file stream to be read
- Data\_GetRelativePathsFailed relative path doesn't point to accessible location
- Data\_HashActualValue hash value extracted from file name when the package was used
- Data\_HashCalculationFailed error with calculation of a hash
- Data\_HashMatchFailed hash mismatch between the package name and registry values cached
- Data\_HashMatchSuccess hash consistency check success
- Data\_PackageDownloadRequestFailed can't download the package
- Data\_PackageDownloadRequestNoData downloaded package contains no data
- Data\_PackageDownloadRequestSuccess successful download of a package
- Data\_PackageExplodedSuccess unpacking attempts statuses

- Data\_PackageOpenFailed failed attempts to open the package file
- Data\_PackageOpenSuccess successful attempts to open the package file
- Data\_SuccessHashValue hash value extracted from file name when the package was downloaded
- Data\_SuccessSource surface for which the package was downloaded

#### Office.Visio.VisioSKU

Captures Visio SKU whether it's standard or professional. Essential to categorize issues based on SKU.

The following fields are collected:

• Data\_VisioSKU:integer - 0 for Standard SKU and 1 for Professional SKU

## Office add-in configuration subtype

Software add-ins and their settings.

#### Excel.AddinDefinedFunction.CustomFunctionsAllInOne

Collects information about runtime behavior of custom add-in functions. Maintains counters of execution attempts, successful completions, infrastructure errors, and user code errors. This is used to identify reliability issues in the product and fix user-impacting problems.

The following fields are collected:

- AsyncBegin number of async functions that begin
- AsyncEndAddinError number of async functions that end in error
- AsyncEndInfraFailure number of async functions that end with in infra failure
- AsyncEndSuccess number of async functions that end successfully
- AsyncRemoveCancel number of async functions that were canceled
- AsyncRemoveRecycle number of async functions that were removed due to recycle
- StreamingCycles1 streaming cycle counter

## Of fice. Extensibility. App Commands. App Cmd Projection Status

Collects information to track which Office add-in installations successfully updated the ribbon vs failed.

Used to fix common registration issues where add-ins are not installed properly and never show up resulting in them being unusable.

The following fields are collected:

None

#### Office. Extensibility. App Commands. Add Solution

Collects install information for Office add-ins that customize the ribbon. Used to detect issues with how custom add-ins modify the Office ribbon.

The following fields are collected:

- AppVersion version of the app
- SolutionId ID of the solution
- StoreType indicates the origin of the app

## Of fice. Extensibility. Catalog. Exchange Get Entitlements

Data regarding the success for failure of retrieving add-in entitlement data for the Office 365 tenant admin

assigned add-ins. Used for health metrics, charts, and analysis of customer problems.

The following fields are collected:

- CachingResult the result of the attempt to save the service call return value
- ClientParameter client identifier sent in the service call
- EntitlementsCount The number of entitlements expected in the call response
- EntitlementsParsed the number of entitlements parsed from the response
- IsAllEntitlementsParsed whether expected entitlements count matches parsed entitlements count
- ServiceCallHResult the result returned by the service call API
- TelemetryId a GUID representing a unique user
- UsedCache whether the cached response was used instead of making a service call
- VersionParameter Office version number sent in the service call

#### Office. Extensibility. Catalog. Exchange Get Last Update

Data regarding the success for failure of retrieving the need for updated data regarding the Office 365 tenant admin assigned add-ins. Used for health metrics, charts, and analysis of customer problems. ExchangeGetLastUpdate will always run on boot as part of the host code and determine whether add-in assignments have changed for a user. If so then osf.DLL will be loaded so we can call ExchangeGetEntitlements to get the specific assignments (and ExchangeGetManifests will be called to retrieve any new manifests that are needed). ExchangeGetEntitlements (and ExchangeGetManifests) could also be called on demand after host application has been running. The idea is to not load the large DLL if we don't need to. Without this event in Required, we would not be able to tell if users are failing to get add-ins assigned to them if that first service call

The following fields are collected:

- Abort whether the host was shut down during the service call
- AllowPrompt whether auth prompting was allowed
- AuthScheme the auth scheme requested by exchange
- BackEndHttpStatus http code reported when talking to exchange back end

fails. It's also the main signal for any auth problems we face talking to our service.

- BackupUrl the secondary exchange URL to call
- BEServer the back-end exchange server name
- CalculatedBETarget The full name of the exchange back end machine
- Call(n)\_TokenAuthError the auth error of the nth service call attempt
- Call(n)\_TokenIsValid whether the auth token on the nth service attempt was valid
- CallMethod a string indicating which path the code took
- ConfigSvcReady whether the config service had been initialized yet
- Date value returned by exchange server
- DiagInfo information returned by exchange server
- End\_TicketAuthError any error in getting the auth ticket after service call
- End\_TokenIsValid whether the auth ticket is valid after the service call

- EndingIdentityState identity objects reported state after making the service calls
- EwsHandler value returned from exchange
- FEServer the exchange front end servicing the request
- HResult the result code
- HttpStatus Http status code returned from exchange
- IsSupportedAuthResponse whether the auth type is one we can use
- LastUpdateValueRegistry hash value retrieved from the registry
- LastUpdateValueRetrieved hash value returned from the service call
- MSDiagnostics value returned from exchange
- MsoHttpResult the enumerator value returned from the http API
- **NeedRefresh** This is a true or false field indicating whether the add-in data was stale and we needed to update it.
- PrimaryUrl the main URL to make the service call to
- RequestId value returned from exchange
- RequestTryCount the number of times we attempted to make the service call
- RequestTryCount the number of times we tried to talk to exchange
- ResultChain the series of result code from each of the service call attempts
- StartingIdentityState identity objects reported state before making service calls
- TelemetryId a GUID representing a unique user whether we need to make other service calls

## Office.Extensibility.Catalog.ExchangeGetManifests

Data regarding the success for failure of retrieving add-in manifests data for the Office 365 tenant admin assigned add-ins. Used for health metrics, charts, and analysis of customer problems.

The following fields are collected:

- CachedManifestsParsed the number of manifests found in the cache
- IsAllReturnedManifestsParsed whether all the manifests that were returned were able to be parsed
- ManifestsRequested the number of manifests needed
- ManifestsReturned the number of manifest returned from the server
- ManifestsToRetrieve the number of manifests to get from the server
- ReturnedManifestsParsed the number of manifests returned from the server that were successfully parsed
- TelemetryId a GUID representing a unique user

## Office.Extensibility.UX.FEnsureLoadOsfDLL

Tracks failure to load Osf.DLL. Detect DLL load failure that prevents feature from running.

The following fields are collected:

None

#### Office.Extensibility.UX.FEnsureLoadOsfUIDLL

Tracks failure to load OsfUI.DLL. Detect DLL load failure that prevents feature from running.

The following fields are collected:

None

## Of fice. Extensibility. UX. FEnsure Osf Shared DLLL oad

Tracks failure to load OsfShared.DLL. Detect DLL load failure that prevents feature from running.

The following fields are collected:

None

## Of fice. Extensibility. VBATelemetry ComObject Instantiated

Collects information about invocation of automation server or client in VBA solutions. Used to understand interaction between VBA and COM Objects.

The following fields are collected:

- ComObjectInstantiatedCount number of COM Object instantiations
- HashComObjectInstantiatedClsid hash of COM Object Class Identifier
- HashProjectName hash of the VBA project name
- Tagld unique tag

#### Office.Extensibility.VBATelemetryDeclare

Collects information about invocation of Win32 APIs in VBA solutions. Used to understand interaction between VBA and usage and to supplement security investigations.

The following fields are collected:

- DeclareCount number of declarations
- HashDeclare hash of the DLL name
- HashEntryPoint hash of the API Name
- HashProjectName hash of the VBA project name
- IsPtrSafe whether the declaration statement is compatible for different architecture
- Tagld unique tag

#### Office.Outlook.Desktop.Add-ins.Add-inLoaded

Collects the success and failure of Outlook loading of an add-in. This data is actively monitored in order to ensure Outlook is correctly working with customer add-ins. This data is used to detect and investigate issues.

The following fields are collected:

• Standard HVA activity with no custom payload

## Office.Outlook.Mac.AddinAPIUsage

Collects success and failure of add-in execution in Outlook. This data is actively monitored to ensure Outlook is correctly working with add-ins. This data is used to detect and investigate issues.

- AccountType type of account associated with the add-in
- Cookie cookie used by add-in

- Displd dispatch identifier
- EndTime time when add-in ended
- ExecutionTime time elapsed during execution of add-in
- Result result of using the add-in in Outlook
- StartTime time when add-in started

## Office.Outlook.Mac.AddinEventAPIsUsage

Collects success or failure of add-in execution in Outlook. This data is actively monitored to ensure Outlook is correctly working with add-ins. This data is used to detect and investigate issues.

The following fields are collected:

- AddinType type of add-in
- EventAction action performed by the add-in
- EventDispid dispatch identifier
- EventResult result of the action performed by the add-in

#### Office. Outlook. Mac. Add In Installation From In Client Store

Collects success or failure of add-in installation in Outlook. This data is actively monitored to ensure Outlook is correctly working with add-ins. This data is used to detect and investigate issues.

The following fields are collected:

- AccountType type of account associated with add-in
- FailureReason reason add-in failed to install
- MarketplaceAssetId store add-in identifier
- Status status of add-in installation

## Of fice. Program mability. Add in s. Internal Set Connect Enter prise

Event generated when a COM Add-in is loaded on an enterprise device. Used to determine adoption, performance, and reliability issues with Office add-ins.

- Activity Result Success state of the connection [This field has been removed from current builds of Office, but might still appear in older builds.]
- AddinConnectFlag represents load behavior
- AddinDescriptionV2 the add-in description
- AddinFileNameV2 the add-in file name, excluding file path
- AddinFriendlyNameV2 the add-in friendly name
- Add-inId the add-in Class ID [This field has been removed from current builds of Office, but might still appear in older builds.]
- AddinIdV2 the add-in Class ID
- AddinProgIdV2 the add-in prog ID
- AddinProviderV2 the add-in provider

- Add-inTimeDateStamp the add-in timestamp from the DLL metadata [This field has been removed from current builds of Office, but might still appear in older builds.]
- AddinTimeDateStampV2 the add-in timestamp from the DLL metadata
- AddinVersionV2 the add-in version
- IsBootInProgress whether the Office application is in the process of booting
- LoadDuration duration of the add-in load
- LoadResult success state of the load
- OfficeArchitecture Architecture of the Office client

## Of fice. Program mability. Add in s. Ribbon Button Click

The event is generated the first time in a session the user clicks a button added to the ribbon by a specific add-in. If the session spans multiple days, this telemetry will be sent once per day instead. The data is used in two ways: 1. When an add-in breaks, knowing how much users truly use the add-in will help us triage the issue. 2. To display to admins as part of COM add-in management scenarios in add-in Inventory and as part of planned add-in health scenarios in Microsoft 365 Apps health. Admins will be able to monitor add-in usage per device, letting them disable or uninstall unused COM add-ins.

The following fields are collected:

- Add-inTimeDateStamp The add-in timestamp from the DLL metadata
- CLSID The add-in class identifier
- **Description** The add-in description
- FileName The add-in file name, excluding the file path
- FriendlyName The add-in friendly name
- OfficeApplication The Office application currently executing
- ProgID The add-in Prog identifier

#### Office.Visio.Visio.AddonLoad

Captures errors when a solution fails to load. Essential to debug addon load errors in Visio.

The following fields are collected:

• Data\_Load1Error:integer - Error value during the load of Visio add-on

#### Office.Visio.Visio.AddonUsage

Captures errors when there is an error in solution functionality. Essential to debug addon errors in add-ons.

The following fields are collected:

- Data\_DocumentSessionLogID:string Document session identifier
- Data\_IsEnabled:bool true if solution is enabled
- Data\_TemplateID:string GUID of template in which solution was loaded. Logged as 0 for custom solution
- Data\_AddOnID:string GUID to identify addon loaded
- Data\_Error:integer Error ID

#### Security subtype

Document, feature, and add-in error conditions that may compromise security, including product update readiness.

#### Office.AppGuard.CreateContainer

We collect error codes and whether the container already existed or not. We also collect error codes for a reset event in case we fail to create the container on our first attempt. Data will be used identify the percentage of sessions we successfully create the container for launching Office Application Guard apps. Data will also allow Microsoft to identify and address error codes from the container creation.

The following fields are collected:

- ErrorCode1 Type of container setup error code.
- ErrorCode2 Error code from executing the creation.
- ErrorCode3 Additional error code.
- Id A unique identifier (GUID) for the container creation.
- ResetError Error code from trying to reset the container after a failed attempt.
- ResetErrorCode1 Type of Container Setup Error code after reset command.
- ResetErrorCode2 Error code from executing the creation after reset command.
- ResetErrorCode3 Additional error code after reset command.
- ResetErrorType Type of error during reset: Creation, Preparing File or Launch.
- WarmBoot Identifies whether the container was already created or not.

#### Office.AppGuard.LaunchFile

This event denotes the result of an Application Guard launch file execution. We will be able to define the percentage of sessions we successfully launched a Word, Excel, or PowerPoint file and the error codes for the failed attempts.

- Appld Identifies which App is being launched.
- **DetachedDuration** Identifies the total time the merged activity took.
- ErrorCode1 Type of container setup error code.
- ErrorCode2 Error code from executing the creation.
- ErrorCode3 Additional error code.
- FileId A unique identifier (GUID) returned from the Windows API after launching a file.
- Id A unique identifier (GUID) for the launching and creating a file. This ID is used to correlate events from Office and Windows.
- ResetError Error code from trying to reset the container after a failed attempt.
- ResetErrorCode1 Type of container setup error code after reset command.
- ResetErrorCode2 Error code from executing the creation after reset command.
- ResetErrorCode3 Additional error code after reset command.
- ResetErrorType Type of error: Creation, PrepFile or Launch.

Tracks when a specific Class Identifier (Flash, Silverlight etc.) is activated in Office. Used to track impact of blocking Flash, Silverlight, and Shockwave controls on end users.

The following fields are collected:

- ActivationType Type of activation for the control
- Blocked was the control blocked by office
- CLSID class identifier of the control
- Count how many times the control was activated

#### Office.Security.ActivationFilter.FailedToRegister

Tracks an error condition in security mitigation that blocks activation of dangerous controls in Office.

Used to diagnose error conditions in security mitigation that could impact security of end users.

The following fields are collected:

None

#### Of fice. Security. Com Security. File Extension List From Service

Tracks if packager block extensions were read from config service or we used client default list. Used to ensure effectiveness of security mitigation that protects end users of Office.

The following fields are collected:

• RetrievedFromServiceStatus - were we able to retrieve the list of file extensions to block if not then what was the error reason

## Of fice. Security. Com Security. Load

Tracks when an OLE object is loaded in a document. Used to ensure effectiveness of security mitigation that protects end users of Office.

The following fields are collected:

- Clsid class identifier of the OLE control
- Count how many times the OLE control was loaded
- **DocUrlHash** a hash representing the document uniquely. (Note no way to find out the actual details of the document from this. It is just a unique representation of the document.)
- IsCategorized was the OLE control categorized to load in office
- IsInsertable is the OLE control insertable or not

#### Office.Security.ComSecurity.ObjDetected

Tracks when an OLE object is detected in a document. Used to ensure effectiveness of security mitigation that protects end users of Office.

- Clsid class identifier of the OLE control
- Count how many times this OLE object was detected
- **DocUrlHash** a hash representing the document uniquely. (Note no way to find out the actual details of the document from this. It is just a unique representation of the document.)
- IsCategorized is the OLE control categorized to load in office
- IsInsertable is the OLE control insertable or not

#### Office.Security.ComSecurity.PackagerActivation

Tracks the outcome of security mitigation that blocks dangerous extensions embedded in Office documents. Used to ensure effectiveness of security mitigation that protects end users of Office.

The following fields are collected:

- FromInternet was the document from internet
- PackagerSetting what was the current packager setting
- TrustedDocument was the document a trusted document

#### Office.Security.ComSecurity.PackagerActivationErrors

Tracks error conditions in security mitigation that blocks dangerous extensions embedded in Office documents. Used to ensure effectiveness of security mitigation that protects end users of Office.

The following fields are collected:

- Error error code
- Extension what was the file extension
- FromInternet was the document from internet
- LinkedDocument was it a linked document or not
- PackagerSetting what was the current packager setting
- TrustedDocument was the document trusted

#### Office.Security.Macro.InternetVBABlockEnabled

Tracks whether the Block Macro from Internet setting is enabled in a client. Assess use of security mitigation to protect against malicious macros.

The following fields are collected:

None

## Office. Security. Macro. Policy Dig Sig Trusted Publishers

Tracks if the macro was verified to be from a trusted publisher. Used to ensure effectiveness of security mitigation that protects end users of Office.

The following fields are collected:

• Policy - is the policy set, not set, or not available

## Office.Security.Macro.Prompted

Tracks when a user is prompted to enable VBA Macros. Used to assess prevalence of VBA Macros and drive future security mitigations that restrict macro execution in response to security incidents.

The following fields are collected:

- **PromptType** what type of prompt was shown
- VBAMacroAntiVirusHash antivirus hash of the macro
- VBAMacroAntiVirusHRESULT result of the antivirus assessment

#### Office. Security. Macro. VBASecure Runtime Session Enable State

Tracks each AMSI runtime verification performed when a macro executes. Tracks effectiveness of the AMSI runtime verification of Macro execution and identify errors that could impact security of end users.

- IsRegistry did admin set some override in registry
- State what is the state to for secure runtime

#### Office.Security.Macro.XL4Prompted

Tracks when a user is prompted to enable XL4 Macros. Used to assess prevalence of XL4 Macros in Excel to drive future security mitigations that block XL4 by default in response to security incidents that involve abusing XL4 macros.

The following fields are collected:

• **PromptType** - what type of prompt was shown

#### Office.Security.OCX.UFIPrompt

Tracks when a security prompt is shown to the user when loading an ActiveX control that is marked Unsafe for Initialization. Used to track prevalence of UFI ActiveX controls in Office documents to drive mitigations (for example, killbitting controls) in response to security incidents.

The following fields are collected:

- IsFromInternet is the document opened from internet
- IsSecureReaderMode is the document opened in secure reader
- OcxTrustCenterSettings what is the current ActiveX setting

## Office.Security.SecureReaderHost.OpenInOSR

Tracks completion of an open in Protected View. Used to diagnose conditions that lead to failures when opening files in Protected View impacting security and productivity of customers.

The following fields are collected:

None

# Product and service usage data events

The following are the data subtypes in this category:

- Application feature success
- Application status and boot
- Office accessibility configuration
- Privacy

## Application feature success subtype

Success of application functionality. Limited to opening and closing of the application and documents, file editing, and file sharing (collaboration).

## account.action

Needed to ensure account configuration is operating successfully and is used to monitor health of account creation, ability to add new email accounts, and monitor soft account resets

- account\_calendar\_count how many calendars the account has
- action type of action performed, for example, create\_account, delete\_account.
- duration\_seconds duration of the action
- entry\_point entry point of the action, how the user started the action

- has\_hx whether the device has an account that is using our new mail syncing service, not necessarily the account that the action was performed upon
- is\_hx is the account using our new mail syncing service
- is\_shared\_mailbox whether the action pertains to a shared mailbox
- number\_of\_accounts total number of accounts that the action is performed on
- result result for the action, for example, success, failure.
- **server\_type** the server type for the account, similar to account\_type
- **shared\_type** type of shared account (if the account is shared)
- scope the scope of the action; for delete account, this\_device or all\_devices
- total\_calendar\_accounts count of calendar accounts in the app at time of action
- total\_email\_accounts count of email accounts in the app at time of action
- total\_file\_accounts count of file accounts in the app at time of action

#### account.lifecycle

This event is collected to ensure account configuration is operating successfully and is used to monitor health of account creation, ability to add new email accounts, and monitor soft account resets.

The following fields are collected:

- account\_creation\_source optional property that is used to find and diagnose any issues that happen
  during account creation when the action type is add. It can have values like single sign-on (SSO),
  create\_new\_account, manual, etc.
- action The type of action performed on the account, such as add, remove, or reset

#### add.new.account.step

This event lets us detect how far the user has gotten in the create new account form. It indicates when the user has moved to another step or if they have dropped off. We need this information to detect if any steps are failing and to ensure user account creation was successful.

The following field is collected:

 OTAddAccountCurrentStep - That can have the following values: profile\_form, redirect\_mobile\_check, mobile\_check\_success

## app.error

Tracks critical app errors used so that we can prevent issues that could cause your app to crash or prevent you from reading email.

- clientName The name of the client for the cloud file where the error occurred, if applicable.
- cloudfile\_error\_type The type of error that occurred for the cloud file, if applicable.
- **cloudfile\_response\_name** The response name for the error that occurred for the cloud file, if applicable.
- **component\_name** The name of the component of the app where the error occurred, such as mail or calendar.
- debug\_info Information on the error that occurred for the cloud file in order to be able to determine
  why the error happened.

- **error\_origin\_identifier** Origin of the error that occurred on the draft that the error occurred, if applicable.
- **error\_type** The type of error that occurred. Some examples include save draft, send draft, and cloud file error.
- exdate the extended rule date (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- **exrule** the extended rule value (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- has\_attachments Reflects if the draft the error occurred on has attachments, if applicable.
- **is\_IRM\_protected** Reflects if the draft the error occurred on is protected by information rights management, if applicable.
- is\_legitimate Reflects if the error comes from a programming error or not. Programming errors are considered non-legitimate.
- is\_local Reflects if the draft the error occurred on has synced to the server, if applicable.
- is recoverable Reflects if the error can be recovered from or if it is a fatal error.
- rdate the date of the recurrence rule (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- **rrule** the recurrence rule itself (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- rrule\_error\_message recurrence rule parsing error message (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- **rrule\_error\_type** recurrence rule parsing error type (only applies to appointment recurrence errors) [This field has been removed from current builds of Office, but might still appear in older builds.]
- status\_code The status code of the error that occurred. This helps us understand the cause of the error.

All characters are also possible properties. This helps us understand the characters in the body of the draft message when the error occurred. For example, "a", "b", "c" are possible properties.

## app.launch.report

This event is triggered when Outlook starts slowly or incompletely. The data collected provides information on the specific features that were enabled and how long parts of the startup took. It allows us to detect and fix the cause of the issues.

- is\_agenda\_widget\_active Tells us if the agenda widget is active.
- is\_alert\_available Tell us if the app has been configured to allow alerts in notifications.
- **is\_background\_refresh\_available** Tells if the app has been configured to be able to refresh in the background.
- is\_badge\_available Tell us if the app has been configured to allow badges in notifications.
- is\_intune\_managed Tell us if the app is managed by Intune.
- is\_registered\_for\_remote\_notifications Tell us if the app has been registered for remote notifications.

- is\_sound\_available Tell us if the app has been configured to allow sounds in notifications.
- is\_watch\_app\_installed Tells us if the watch Outlook app has been installed.
- is\_watch\_paired Tell us if the watch Outlook app is paired with the main Outlook app.
- launch\_to\_db\_ready\_ms Tell us the amount of time the Outlook app spent from launch to the database being ready.
- num\_calendar\_accounts Tells us the number of calendar accounts in the app.
- num\_cloud\_file\_accounts Tells us the number of storage accounts in the app.
- num\_hx\_calendar\_accounts Tells us the number of calendar accounts in the app that connect to our new mail syncing service.
- num\_hx\_mail\_accounts Tells us the number of mail accounts in the app that connect to our new mail syncing service.
- num mail accounts Tells us the number of mail accounts in the app.

#### calendar.action

Used for monitoring any possible negative impact on your ability to perform core calendar actions like creating or editing events. The event could also include a series of property names and if they have changed or not. For example, "title\_changed", "online\_meeting\_changed", and "description\_changed" are property names that are included to help us understand if there are any issues with editing certain properties.

- account\_sfb\_enabled Helps us make sure that Skype for Business is configured correctly.
- action The type of action that was performed on the calendar. This includes things like open, editing, adding shortcut, snooze, etc. Helps us ensure our calendar experience is functioning as expected and nothing has broken
- action\_result Result of the action taken on calendar components. This can include values such as success, failure, unknown, and timeout. Used to track the success rate of actions and determine if there is a widespread issue with calendar actions.
- attendee\_busy\_status The free/busy status of the attendee that the action is related to. This value can be free, busy, or tentative. Helps us understand if there is an issue with actions related to a certain busy status.
- availability The availability value if the free/busy value has changed on the meeting. Helps us understand if there are issues with setting a certain availability value.
- calendar\_onlinemeeting\_default\_provider Contains the default online meeting provider for use
  with server-supported online meeting creation. This includes types of Skype, Skype for Business,
  Hangout, and Teams for Business. Helps us diagnose potential issues with creating online meetings on
  certain providers.
- calendar\_onlinemeeting\_enabled True if the calendar supports server-supported online meeting creation based on a default online meeting provider. Helps us understand if there are any issues with online meeting enabled calendars.
- calendar\_type The type of calendar an event is on after the user has edited the meeting. Possible values include primary, secondary, shared, and group. Helps us understand if there are issues with a certain calendar type.
- delete\_action\_origin The origin of the delete action performed. This includes values such as

navigation bar toolbar and capsule toolbar. Helps us understand if there are any issues with deleting a meeting from a certain location.

- **distribution\_list\_count** Number of attendees that are on distribution lists. Helps us track if there are issues with attendees that are on distribution lists.
- guest\_count The number of guests on the meeting. Helps us make sure that the guests are being added correctly.
- is\_all\_day Used along with "meeting\_duration" to specify if this is an all-day meeting. Helps us understand if there are any issues with actions performed on all-day meetings.
- is\_every\_meeting\_online\_on True if the users account is set to have online meetings on by default. Helps us understand if there are any issues with online meeting enabled calendars.
- is\_location\_permission\_granted Whether user has granted system location permission to the app. If location permission is granted, the app can show extra utility information in the user interface. Knowing if location permission is granted will allow us to know how often the extra utility information is being shown to users.
- **is\_organizer** Helps us understand if meetings are able to be edited and created by the organizer correctly.
- is\_recurring Helps us understand if there is an issue that specifically impacts recurring meetings.
- launch\_point The launch point of the action. Can be values such as widget header, widget footer, widget all day, and calendar shortcut. Helps us understand the context that the action was started from.
- **location\_count** Number of locations that are set on event create and edit. Helps us understand if there are any issues with creating or editing events with a certain number of locations.
- **location\_selection\_source\_type** Type of the location selection source. This can include values such as location suggestion, custom, and existing. Helps us diagnose any issues with selecting a location from a certain source.
- **location\_session\_id** ID of the meeting location chooser session. Helps us diagnose any issues with choosing a location to add to the meeting.
- **location\_type** The type of location selected. Contains types such as custom location, conference room, and Bing. Helps us understand issues with adding certain location types to the meeting.
- meeting\_duration The length of the meeting. Helps us make sure that the meetings are being configured with the correct times.
- meeting\_insights\_type The type of meeting insights in the event details. This includes file and message. Helps us understand the number of meeting insights that are being shown.
- meeting\_type The type of online meeting associated with the action. This includes types of Skype, Skype for Business, Hangout, and Teams for Business. Helps us understand if the online meetings are configured correctly.
- online\_meeting\_provider\_switch\_type The type of switch done by the user between the online meeting providers. Helps us to understand the user's engagement with the feature.
- **origin** The origin of the calendar action. This includes types like agenda, calendar, widget agenda, etc. Helps us better ensure the interaction within the calendar components are working correctly
- **recurrence\_scope** The type of recurrence of the meeting, either occurrence or series. Helps us understand if there are any issues with editing different meeting recurrence types.

- reminder\_time The reminder time of the meeting if it has changed. Used to make sure the reminder time of the meeting is saved correctly.
- reminders\_count Number of reminders on the event if the reminders have changed. Helps us diagnose any issues with multiple reminders on an event.
- **sensitivity** The sensitivity of the meeting. This includes types of normal, personal, private, and confidential. Helps us understand if the sensitivity of the meeting is being configured correctly.
- **session\_duration** The length that the session lasted in milliseconds. Helps us understand if there are issues that are increasing the amount of time needed to perform the calendar action.
- shared\_calendar\_result The result of an action performed on a shared calendar. Possible values include ok, no permission, unknown, owner on-prem, and owner is group. Helps us understand the reliability of actions performed on shared calendars.
- time\_picker\_origin Origin of the time picker for a save action. Includes values such as more options and fewer options. Helps us understand how the user navigated the flow to save the meeting and ensure that is functioning correctly
- **title** The auto-suggested title from app-defined values. This includes values such as "Call", "Lunch", and "Skype". Helps us understand if the title auto-suggestion is configured correctly.
- txp The type of booking or reservation on the event, if any. This includes types like event reservation, flight reservation, car rental reservation, etc. Helps us understand if the booking/reservation cards are performing correctly.
- upcoming\_event\_count The number of upcoming events displayed in the upcoming events view. Helps us understand if there are issues with the upcoming events view.
- upcoming\_event\_seconds\_until\_event The number of seconds until the next upcoming event starts. Helps us understand the typical events that are shown in the upcoming events view.
- value Action-specific detail such as alert delay length or repeat-until category. Helps us understand the context that the action was performed.

## combined.search.use

This event is triggered when a user enters or exits search mode or interacts with search entities such as results, suggestions, or filters. Used for monitoring possible negative impact on your ability to perform key search functionality such as searching for mail, contacts, or events.

The following fields are collected across iOS and Android:

- account\_switcher\_action\_type This action type tracks if the user used the account switcher either in simply discovery or if they decided to switch the account
- action the type of action that was performed for search. This identifies if a search has been started, in occurring, or ended and what actions were happening during the search, for example, was the mic used. This is instrumental in ensuring accurate and helpful searches.
- action\_type The type of action that was performed for search. This identifies if a search has been started, in occurring, or ended and what actions were happening during the search, for example, was the mic used. This is instrumental in ensuring accurate and helpful searches. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **conversation\_id** Unique ID for every search session (for example, every time the user enters the search box)
- entrance\_type This determines how the user started the search query, from the search tab, zero query,

search heading, or search result.

- has\_contact\_results Simple whether contact results are shown or not in the search query
- include\_deleted whether the search is showing deleted options in the search results
- is\_best\_match\_suggestion whether the search suggestion selected is a best match.
- is\_ics\_external\_data Captures if an added event is internal (i.e added in Outlook to Outlook calendar) or external (i.e added from another email app such as Gmail to Outlook calendar).
- is\_network\_fully\_connected This is to get a hint of the reason behind the offline search. If the network is connected and the search is offline, then the reason is likely to be the server timeout
- is\_offline\_search whether the search session is offline search based on search results returned by hx
- re\_enter\_search\_tab Boolean to indicate whether a user has switched tabs before selecting a search result
- result\_selected\_type What type of data that was displayed is the user interacting with, for example, see all contact, conversations, event, etc.
- search\_conversation\_result\_data This contains data about the conversation selected from a search result including account type (hx, ac, etc.), whether the message is held by a cloud service, and whether the page offset shown is the same page as the first message.
- **search\_origin** Where did the search originate from, for example, voice assistant, Cortana, keyboard input, etc.
- **search\_scope** A string indicating what type of account the user was searching in (for example, Exchange, Gmail, etc.) or if it was in All Accounts.
- search\_suggestion\_type indicates what is behind the search suggestion, for example, is a spell correction? Based on history? Autocomplete?
- **search\_request\_reason** Indicates the reason a search request was sent from the app, in effect indicating the component or user action that invoked a search.
- search\_result\_filter\_type Indicates what type of filter was applied to search, show all or attachments only

The following fields are collected across iOS applications of Outlook Mobile:

- all\_paging\_gesture\_count Tracks how many search paging gestures were performed in the All tab within the combined search session.
- all\_paging\_timeout\_count Tracks how many paging search requests were blocked due to Hx session timeout in the All tab within the combined search session.
- answer\_result\_selected\_count tracks how many times the search was "successful", for example, did the user find the person they wanted? Composed an email? Bookmarked the message?
- contact\_result\_in\_full\_list\_selected\_count tracks how many times the user asked to "see all contacts" in full list was selected during the combined search session
- **contact\_result\_selected\_count** tracks how many contact results were selected during the combined search session
- **conversation\_result\_selected\_count** tracks how many conversations were selecting during the combined search session
- mail\_paging\_gesture\_count tracks how many mail search paging gestures were performed within

the combined search session

- mail\_paging\_timeout\_count Tracks how many paging search requests were blocked due to Hx session timeout in the Mail tab within the combined search session.
- mail\_requests\_count tracks how many mail search requests were sent within the combined search session
- people\_filter\_selected\_contacts\_count tracks how many contacts were selected in the people filter
- search\_session\_ended\_type Indicates where a search ended because it was canceled or the updated was the query
- search\_suggestion\_type indicates what is behind the search suggestion, for example, is a spell correction? Based on history? Autocomplete?
- see\_all\_contacts\_selected\_count tracks how many times "see all contacts" was selected during the combined search session
- subtab\_type tracks where the user has selected the result from which result tab
- top\_mail\_result\_selected\_count tracks how many times a user selects the top results provided to them.
- ui\_reload\_result\_count records the times of reloading UI because of result set update (during the corresponding query)
- ui\_reload\_result\_time records the total time spent on reloading UI because of result set update (during the corresponding query)
- ui\_reload\_status\_count records the times of reloading UI because of status update (during the corresponding query)
- ui\_reload\_status\_time records the total time spent on reloading UI because of status update (during the corresponding query)

#### compose.mail.accessory

This event lets us detect and fix issues with key mail compose actions to prevent you from running into issues with attaching a file, taking a photo as an attachment, or sending your availability.

The following fields are collected:

- action Tells us the action that was attempted when the action is logged. Some examples include attaching a file and presenting more options.
- icon\_name Tells us the name of the icon that is being shown when the action is logged.
- origin Tells us the origin of the action. Possible values are quick\_reply and full\_screen.
- toolbar\_type Tell us the toolbar type that is presenting on compose page. Possible values are compose\_actions and formatting.

## conversation.view.action

This event is triggered when a user interacts with the conversation view. For example, attempting to load more conversations or opening quick reply. The data is used for monitoring possible negative impact on the ability to view and reply to email messages as well as for determining issues related to conversation features such as reactions, suggested replies, pinning, etc.

The following fields are collected:

• contains\_mention - Tells us if the conversation had an @ mention applied to help us detect issues with

email mentions

- conversation\_type Tells us what type of email message view was rendered, such as a single message view or multiple message views. Helps us detect issues related to a specific message type in our email conversation view.
- from\_message\_reminder If the action taken was on a message from a message reminder
- hx\_error\_type tells us what error occurred that prohibited the service from completing a remove, update, or add reaction on a message.
- hx\_string\_tag tells us the tag of the error in the service's codebase
- **is\_pinned** Tells us if the conversation is pinned. This is to assess if users are interacting with pin messages and if the pinning feature is behaving as expected.
- reaction\_origin Tells us origin from where the user reacted
- reaction\_type Tells us the reaction type of the user
- **suggested\_file\_selected** Report a Boolean value representing if the user selected a file from the minipicker
- **suggested\_file\_shown** Report a Boolean value representing if file suggestions were shown in the mini-picker
- **suggested\_file\_time\_to\_select** Report the time in ms from when the user clicks the suggested file pill to when they are returned to the compose canvas
- **suggested\_reply\_char\_count** Tells us how many characters the suggested replies we offer (if available) to help us detect anomalies and issues related to our suggestions
- suggested\_reply\_click\_pos Tells us which position the suggested reply (if available) is rendered so we can detect issues with a specific suggestion
- **suggested\_reply\_type** indicates type of suggested reply for this action. Possible values are text, send\_avail, and create\_meeting.
- use\_default\_quick\_reply\_mode Tells us if the default quick reply mode was used to help us detect issues related to the quick reply experience for email

#### draft.action

Used for monitoring possible negative impact on your ability to create and save mail drafts.

- action the type of action, for example, save, discard.
- draft\_message\_id message ID of the draft
- is\_groups whether the draft is being sent to/from a group folder
- origin where draft was initiated, for example, message detail, compose.
- smart\_compose\_model\_version tracks which version of smart compose model is being used
- suggestions\_requested indicates how many smart compose suggestions requested
- suggestions\_results smart compose suggestions' result, that is, accepted, rejected
- suggestions\_returned indicates how many smart compose suggestions returned from server
- suggestions\_shown indicates how many smart compose suggestions shown to the user

• thread\_id - thread ID of the conversation draft is associated with

#### drag.and.drop

This event lets us detect if the drag and drop action was successful or not. It is used to ensure that drag-and-drop experiences are working correctly across applications both as a drop event into Outlook and a drag event that leaves Outlook. With this data, we are able to ensure that the end-to-end experience with other applications is working as expected.

The following fields are collected:

- action Action will be either drag or drop
- **location** In case of a drag action, this will let us know from which location the user started the drag. In case of a drop action, this will let us know where the user dropped the file that was being dragged.
- **source** In the case of a drop action, this will let us know from which location the user started the drag. This helps us better discover issues with a specific source like OneDrive or Files into a specific drop location, such as a new email.

#### drawer.event

Used for monitoring possible negative impact on your ability to access folders in your inbox

- add\_calendar\_option Indicates the type of calendar being added from the drawer that is, interesting calendar, mail calendar, shared calendar, to help us detect issues related to specific calendar types
- calendar\_accounts\_count Indicates the number of calendar accounts to help us detect issues related to number of accounts you have
- calendar\_apps\_count Indicates the number of calendar apps present on the user's device to help us detect issues related to calendar apps
- **drawer\_type** Indicates the drawer type: calendar, mail or zero query to help us detect issues related to the drawer type
- **from\_favorites** Indicates if the action was taken from favorites to help us detect issues related to favorites
- **group\_calendar\_count** Indicates the number of calendars for the account to help us detect issues related to group calendars
- inbox\_unread\_count Indicates the number of unread messages in the inbox to help us detect issues with displaying inbox unread counts.
- interesting\_calendar\_accounts\_count Indicates the number of accounts that are eligible for interesting calendars on the device to help us detect issues related to interesting calendars
- **is\_group\_calendar** Indicates if the calendar is a group calendar to help us detect issues related to group calendars
- mail\_folder\_type Indicates the mail folder type that is, inbox, drafts, etc. to help us detect issues related to folder types.
- mail\_accounts\_count indicates the number of mail accounts to help us detect issues related to mail
  accounts.
- **selected\_group\_calendar\_count** Indicates the number of group calendars that are selected and active in the UI
- visibility\_toggle indicates if the user is turning on or off a given calendar to help us detect issues

related to showing or hiding calendars

#### **IpcCreateRepublishingLicense**

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcCreateRepublishingLicense API call is made.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall indicate if there is HTTP operation
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Status code of the returned result

## **IpcGetLicenseProperty**

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcGetLicenseProperty API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall Indicates if there is HTTP operation
- RMS.LicensePropertyType license property type
- RMS.Result Success or fail of the API call

- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Status code of the returned result

#### **IpcGetSerializedLicenseProperty**

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcGetSerializedLicenseProperty API call is made.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey- Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall Indicates if there is HTTP operation
- RMS.LicensePropertyType License property type
- RMS.Result Success or fail of the API call
- RMS.ScenarioId Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Status code of the returned result

#### lpcGetTemplateIssuerList

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcGetTemplateIssuerList API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or not
- RMS.ConnectionInfo.ExtranetUrl extranet URL of connection info
- RMS.ConnectionInfo.IntranetUrl intranet URL of connection info

- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is HTTP operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.ScenarioId Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- UserInfo.UserObjectId The user object ID

## **IpcGetTemplateList**

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcGetTemplateList API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID

- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or not
- RMS.ConnectionInfo.ExtranetUrl extranet URL of connection info
- RMS.ConnectionInfo.IntranetUrl intranet URL of connection info
- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is http operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TemplatesCount The number of the templates
- UserInfo.UserObjectId The user object ID

## IpcpCreateLicenseFromScratch

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcpCreateLicenseFromScratch API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is HTTP operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not
- UserInfo.UserObjectId The user object ID

# IpcpCreate License From Template

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcpCreateLicenseFromTemplate API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.

- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or not
- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall indicate if there is http operation
- RMS.Result Success or fail of the API call
- RMS.ScenarioId Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Status code of the returned result
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not

### IpcpGetTemplateListForUser

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcpGetTemplateListForUser API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or not
- RMS.ConnectionInfo.ExtranetUrl extranet URL of connection info
- RMS.ConnectionInfo.IntranetUrl intranet URL of connection info
- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.

- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall Indicates if there is HTTP operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TemplatesCount The number of the templates
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not
- UserInfo.UserObjectId The user object ID

#### IpcpSerializeLicense

Collected when a user attempts to apply IRM protections on the doc. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcpSerializeLicense API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenariold Scenario ID provided by the application
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or

- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.ContentId Content ID of the document
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is http operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.KeyHandle The memory address of key handle
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.PL.KeyType Values of 'Single' or 'Double.' Indicates whether the PL was protected with Single Key Protection or Double Key Protection.
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not
- UserInfo.UserObjectId The user object ID

# Ipc Set License Property

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the

IpcSetLicenseProperty API call is made.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall indicate if there is http operation
- RMS.LicensePropertyType license property type
- RMS.Result Success or fail of the API call
- RMS.ScenarioId Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Scenario ID defined by the API

#### link.clicked.action

The event is used to track users' success in viewing a URL in the Edge web view and completing standard web scenarios in that web view without facing errors

- account\_type if the Edge web view was launched from an email or event in Outlook, type of the account where the URL came from
- action action performed by the user inside Outlook from the moment they tap on a URL to when they exit that flow (opened the link in the Edge web view, page failed to load in the web view, performed a search in the web view, exit the Edge web view to open the link in a web browser application, etc.)
- duration duration of the user session
- launch\_type if the Edge web view was launched, was it from Outlook, from a widget, or from an OS component
- origin if the user performed an action in the Edge web view, origin of that action
- referrer the location of the URL the user tapped on (email, calendar event, TXP card, etc.)
- **search\_scope** if the user performed a search in the Edge web view, scope of that search (All, Images, Videos, etc.)
- **search\_subtype** if the user performed a search in the Edge web view, was it an initial search or a refined search
- session\_summary\_page\_loaded\_count number of pages loaded by the user during their session in the Edge web view

- session\_summary\_search\_count number of Bing searches performed by the user during their session in the Edge web view
- session\_summary\_session\_id identifier for the present user session in the Edge web view
- txp if the Edge web view was launched from a TXP card, event type for that card (dining, flight, etc.)
- txp\_component if the Edge web view was launched from a TXP card, UI component type for that card

#### mail.action

Used for monitoring possible negative impact on your ability to perform critical mail actions (like running mail threaded mode, ensuring mail triage actions work) to ensure our app is functioning properly for mail.

- account the account that performed the action [This field has been removed from current builds of Office, but might still appear in older builds.]
- action tracks what type of action was taking, that is, archive, delete, mark as read, etc.
- attachment\_content\_type the content type of the downloaded attachment
- attachment\_content\_type\_with\_count tracks the number of attachments in email
- attachment\_download\_result the result (that is, success/failure) for an attachment download action
- attachment\_download\_time the time for an attachment download action
- attachment\_extn the file extension of the downloaded attachment [This field has been removed from current builds of Office, but might still appear in older builds.]
- attachment\_id the system identifier for the downloaded attachment
- attachment\_size the size of downloaded attachment
- domain domain of the document being opened
- duration tracks how long the action took as human-readable English string (for example, 1s, 4h)
- error error message associated with the action
- event\_mode what type of event mode it was in, groups or others.
- Extension four characters of file extension of link or attachment associated with this action [This field has been removed from current builds of Office, but might still appear in older builds.]
- internet\_message\_id tracking message ID
- **is\_group\_escalation** indicates whether the message the action was taken on was sent to the user's mailbox because of an escalation (subscribed to group)
- **is\_pinned** Tells us if the conversation is pinned. This is to assess if users are interacting with pin messages and if the pinning feature is behaving as expected.
- is\_rule indicates if the mail action done is resetting a focused/other classification
- is\_threaded\_mode indicates whether the message was in threaded mode or not, that is, how are the messages grouped
- is\_unread indicates whether message is unread that the action was taken on
- left\_swipe\_setting indicates what action was a set to be the left swipe
- message\_id server message ID targeted for action, or comma-separated list if more than one item was

in action.

- message\_type indicates what type of message type the action was taken on group or other
- **number\_selected** the number of items the user selected on the message list and took action on during multiple selection mode.
- origin source of action, that is, cell swipe, zero-query, deep link, email view, email list, etc.
- origin\_view source view of action, for example, conversation, message, etc.
- reported\_to\_msft after sending an email to junk (spam) or trash (phishing) they can choose to report their action to Microsoft.
- retry whether the action was retried
- right\_swipe\_setting indicates what action was a set to be the right swipe
- **shortcut** indicates if a shortcut was used and what shortcut was used for scheduling a message that is, later, tomorrow, choose time, etc.
- size size of link or attachment associated with this action
- **source\_folder** tracks source folder type when action is indicating to move from one folder to other, that is, to inbox, trash etc.
- **source\_inbox** indicates which inbox the mail action is taking place (that is, focused, other, etc.) state state of the action, that is, success or point of failure
- state state of the action, that is, success or point of failure
- target\_folder indicates target folder type when moving emails from one folder to other
- thread\_id thread ID of the conversation targeted for action, or comma-separated list if more than one item was targeted
- time\_taken\_to\_fetch\_access\_token time taken to fetch a system access token to use for opening a link
- time\_taken\_to\_fetch\_drive\_item time taken to fetch a OneDrive resource when clicked
- time\_taken\_to\_fetch\_embed\_viewer\_resource time taken to initialize the embedded viewer when opening links
- time\_taken\_to\_load\_embed\_viewer time taken to initialize the embedded viewer when opening links
- time\_taken\_to\_load\_link time a load link action takes to complete
- time\_taken\_to\_tap\_attachment the time between opening the message and clicking on the attachment
- time\_taken\_to\_tap\_link time the user took between viewing message and clicking a link
- txp indicates if there is a txp type of item associated with the mail that action was taken on, that is, event reservation, flight reservation, etc.
- type document type being opened via link

# mail.compose

Used for monitoring possible negative impact on your ability to compose and reply to emails such as running into issues with reply-all, formatting your email, or sending your emails.

The following fields are collected:

- **draft\_message\_id** The draft ID of the conversation being created as a draft to help us detect issues related to draft emails
- from\_context\_menu Tells us whether the compose is originated from context menu actions.
- from\_message\_reminder Tells us if the message we are writing is in response to a message reminder
- message\_id The message ID of the conversation being replied to or forwarded from to help us detect issues related to a specific message
- **origin** Tells us where the compose originated from, such as from a reply all, a new compose, or quick reply. Helps us detect issues associated with a specific reply origin type.
- **is\_group\_escalation** Whether the message is an escalated group message so we can detect compose issues related to groups.
- is\_link Tells us if the new draft that was created was done from a link. Helps us detect issues associated with drafts created from links.
- is\_force\_touch Tells us if the new draft that was created was done from a force touch action. Helps us detect issues associated with drafts created from this specific action.
- **is\_groups** Whether the event was started from the groups' space so we can detect compose issues related to groups.
- source\_inbox Tells us the source inbox, such as whether it was a focused or other inbox
- thread\_id The thread ID of the conversation being replied to or forwarded from to help us detect issues related to a specific thread

# meeting.call.to.action

Used for monitoring possible negative impact on your ability to perform critical meeting actions like creating, editing, and responding to meetings.

- event\_mode Indicates whether this event was from a group or not to help us detect issues with group events
- meeting\_id A meeting ID that helps us track issues throughout the lifetime of a meeting to help us detect issues with specific meetings
- meeting\_provider Indicates the provider for an online meeting, for example, Teams, Skype for Business to help us detect issues with specific online meeting providers
- **notify\_type** Indicates the response type for other account types to help us detect issues with different account types
- **recurrence** Indicates how often this meeting occurs that is, occurrence or series to help us detect issues with reoccurring meeting series
- **response** Indicates response type such as accept or decline on certain account types to help us detect issues with responding to events
- response\_message\_length Indicates how long the message length was to help us detect issues with meeting responses
- review\_time\_proposal\_action\_type Indicates a user response new time proposal to help us detect issues with proposing a new time

- send\_response Indicates whether a response was sent to help us detect issues sending meeting invite responses
- txp Indicates what type of meeting it was generated from flight reservations and deliveries to help us detect issues with this type of meeting
- with\_message\_enabled Indicates whether a user can respond with a message to help us detect issues with responding to meeting invites

#### message.reminder

This event is triggered when a user interacts with a message reminder. A message reminder is a User Interface (UI) element that prompts the user to interact with a message they might have forgotten about and should follow up on. The data is used to determine the optimal UI for showing message reminders and for monitoring the success and impact of the feature.

The following fields are collected across iOS and Android:

- origin Which view is the message reminder is on
- action The type of action taken on the message reminder. This includes actions such as opening the message, dismissing the reminder, turning off the feature, and when the reminder was rendered.

#### multi.window.launch

This event captures when the user takes action that involves multi-window launch on foldable devices, e.g., compose mail, event, open calendar window. It uses the action to remember such action, e.g., to keep getting the prompt or always launch in new window. The data collected by this event will be used to assess discoverability, effectiveness as well as general user preferences to drive current and future developments of multi window related functionalities.

The following fields are collected:

- **is\_remembered** whether the preference to launch in a new window from the reported location has been saved by user.
- multi\_window\_origin the location within the app where the interaction to launch another app screen in a new window happens.

#### notification.center

This event allows us to track when users enter and exit the notification center in addition to the count of unseen notifications. This helps us make sure that the notification center is consistent with all other clients. We also track when a user taps on a notification so we can tell what type it is.

The following fields are collected:

- action the action taken by the user (closed, opened, notification\_tapped)
- message\_reminder\_available True if there is a message reminder available and will be displayed when the notification center is opened
- type the notification type, as of now it will always be reaction
- unseen\_count how many notifications in the current view have not been seen before

# Of fice. And roid. Docs UI. File Operations. Open Document Measurements

This event is collected for Office applications running under Android platform and records when a file open operation takes place. The event helps in keeping the file open operation secure, up- to- date and performing properly. The goal of collecting this data is to continuously improve the file open performance.

- Data\_AppDocsOperationDuration The duration spent in sub- layer during a file open operation.
- Data\_AppDuration The duration spent in application processing during a file open operation.
- Data\_AppWarmUpGain The gain in application boot duration we get because of pre-booting a part of the application beforehand.
- Data\_BootDuration The duration of application boot in process of the file open.
- Data\_BootMarkers A string value logging the time duration between some function calls when booting the application, in a format with function ID and duration.
- Data\_ClosePreviouslyOpenedMarkers In some file open scenarios, closing of a previously opened document takes place before the opening of the current document. This time duration between some of the operations that take place in this case is captured in a string value that has the format <functionId> <functionValue> <functionId> <functionValue> ...
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext File extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A Globally Unique Identifier (GUID) that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A GUID that uniquely identifies the identity used to open a file.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.

- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client- side and server- side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a Web Application Open Platform Interface Protocol (WOPI) file is from.
- Data\_ErrorId\_Code An error code indicating a failure in the data collection operation
- Data\_Errorld\_Tag A tag in the code to help find the point of failure
- Data\_FileOpenFlowMarkers Before the file open process begins, there is some pre-processing involved. This time taken for this pre-processing is captured in a string value that has the format <functionId> <functionValue> ...
- Data\_FirstPartyProviderApp If a file open on Word, Excel, or PowerPoint or Office apps is invoked from another Microsoft app, then the name of that provider app is captured here.
- Data\_InclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub- function calls.
- Data\_InitializationReason An enumeration indicating how the file is opened, for example, UI element, triggered by another app, etc.
- Data\_Measurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub- function calls.
- Data\_OfficeMobileInitReason An enumeration indicating the entry point of file open.
- Data\_RenderToInSpaceDuration The duration between render end and the silhouette/canvas animation.
- Data\_SilhouetteDuration The duration of rendering of the file open.
- Data\_TimeSplitMeasurements A string value logging the time duration spent in some function calls, in a format with function tag, start timestamp and duration.

## Office. And roid. Docs UI. Paywall Control. Pre Sign In FRE

[This event was previously named Office.DocsUI.PaywallControl.PreSignInFRE.]

This is critical usage telemetry for the upsell in the First Run Experience for unsigned users. This event captures the first-run sign-in metrics. The data will be used to infer insights for the pre sign-in and understand if the user is continuing to the next stage in the user flow.

The following fields are collected:

• EventDate - Timestamp of the event occurrence

- FunnelPoint Enumerator to indicate where user is in this experiment funnel. The enumerator will tell if user sees the treatment and drops off or not.
- SessionID Globally Unique Identifier to connect events by session

### Office. And roid. Docs UI. Paywall Control. Sku Chooser Toggled

Usage telemetry to view how many times user switches between different SKUs before attempting a purchase. Used to understand usage of the SKU chooser and optimize the in app purchase experience in future versions.

The following fields are collected:

- EventDate Timestamp of the event occurrence
- SessionID GUID to connect events by session

#### Office. Android. Docs UI. Paywall Control. User Image Clicked

[This event was previously named Office.DocsUI.PaywallControl.UserImageClicked.]

This event measures telemetry to see if users are trying to complete an action by clicking on a user avatar. This data will be used to measure how many users interact with the avatar icon to assess the need for a follow-up experience upon tap.

The following fields are collected:

- EventDate -Timestamp of the event occurrence
- SessionID Globally Unique Identifier to connect events by session

# Of fice. And roid. Early Telemetry. Expansion Files Availability

We are enabling Android Package Kit (APK) expansion files for the Office mobile app. APK Expansion files are supplementary resource files that Android app developers can publish along with their app. To understand the reliability of the expansion files, we log a flag indicating whether expansion files are available or not at every boot.

The following fields are collected:

• Data\_ExpansionFilesAvailable - A Boolean flag that indicates whether APK Expansion files are available on the device at the time of app boot.

## Of fice. And roid. Early Telemetry. Expansion Files Downloader

We are enabling Android Package Kit (APK) expansion files for the Office mobile app. APK Expansion files are supplementary resource files, that Android app developers can publish along with their app. To understand the reliability of our expansion file download mechanism, we are logging a flag indicating whether we are successfully able to download expansion files.

The following fields are collected:

• Data\_DownloadSuccess - A Boolean flag that indicates whether APK Expansion files download is successful, whenever we attempt a download during app boot.

## Of fice. And roid. Early Telemetry. Note Created

Critical signal that is used to monitor the ability of Sticky Notes users to create notes in the app. Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't create a note, this would trigger a high severity incident.

The following fields are collected:

• **IsExportable** - A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteCreated is a user-triggered action.

- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time of a user creates the note within the app.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

## Office. Android. Early Telemetry. Note Viewed

Critical signal that is used to monitor the ability of Sticky Notes users to view notes in the app. Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't view their notes, this would trigger a high severity incident.

The following fields are collected:

- HasImages A flag indicating whether the note viewed has images stored in it.
- **IsExportable** A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteViewed is a user-triggered action.
- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time a user creates the note within the app.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

### Office. And roid. In tune. In tune Compliance Request

This event is collected for Office applications running on Android, including Office mobile, Word, Excel, PowerPoint, and OneNote. The event indicates an attempt to sign in to an Intune licensed organization account where the organization administrator has configured policy to enforce app conditional access. It is used to understand the number of end users who are attempting to use apps under this policy configuration, and is combined with another event, Office.Android.Intune.IntuneComplianceStatus, to ensure the configured policy is enforced.

No data fields are collected.

### Office. Android. Intune. Intune Compliance Status

This event is collected for Office applications running on Android, including Office mobile, Word, Excel, PowerPoint, and OneNote. The event indicates an attempt to sign in to an Intune licensed organization account where the organization administrator has configured policy to enforce app conditional access. This event indicates the compliance status of the application to which the user has signed-in and is used to investigate failures. It is combined with another event, Office.Android.Intune.IntuneComplianceRequest, to ensure the configured policy is enforced.

- Data\_ComplianceStatus Indicates the compliance status of the application during sign-in with a success
  or failure error code.
  - -1 Unknown error
  - 0 The application is compliant with the organization policies
  - 1 The application is not compliant with the organization policies
  - o 2 Service-related failures
  - o 3 Network-related failures
  - o 4 Application failed to retrieve authentication token
  - 5 The response has not been yet received from the service
  - o 6 The company portal application needs to be installed

#### Office.Android.ODWXPSSO.Telemetry

This event helps in understanding with which other Microsoft app in the device, our app got silent single sign on, from which entry point and so on. Also helps in understanding the failure reason for not getting silent single sign on. We get better insights like from which Microsoft app in the device, we are getting single sign on experience. Act upon failures, where single sign on isn't working as expected.

The following fields are collected:

- AccountType Indicates the account type with which single sign on is happening, like personal Microsoft account or work account.
- EntryPoint Indicates the entry point in the app, from where single sign on attempt was initiated.
- ErrorCode Indicates the error code of the single sign on attempt.
- ErrorDescription Indicates the error message of the single sign on attempt.
- HResult Indicates result status code of the single sign on attempt.
- ProviderPackageId Other Microsoft app in the device from which single sign on is happening.

### Office.Android.PhoneNumberSignIns

This event helps in understanding if user signed in or signed up with phone number-based account or email based personal Microsoft account. This event helps in knowing count of users signing in or signing up with phone number based personal Microsoft account.

The following fields are collected:

- EntryPoint Indicates the entry point in the app, from where sign-in attempt was initiated.
- **IsEmailMissing** Is email missing in the account profile information?
- IsPhoneNumberMissing Is phone number missing in the account profile information?
- UserDecision Indicates the choice made by user like sign-in or sign-up or sign in later.

#### Office.Android.UserSignInDecision

This event helps in understanding at which stage user is dropping in sign in flow, why sign in is failing, how many users are getting signed in successfully from which entry point in the app and so on. This event helps with sign-in funnel data, which helps in understand at which stage users are getting dropped more and so on.

- AccountType Indicates the account type with which sign-in is attempted like personal account or work account.
- AfterLicensingState Indicates the app licensing state after sign-in completed.
- AllowedEditsWithoutSignIn Indicates how many free edits have lapsed before sign-in was attempted.
- **BeforeLicensingState** Indicates the app licensing state before sign-in attempted.
- CompletionState Indicates the stage of sign-in completion.
- EntryPoint Indicates the entry point in the app, from where sign-in attempt was initiated.
- HRDAutoAcceleratedSignUpAttemptCount Indicates the count of accelerated sign-ups attempted.
- HRDAutoAcceleratedSignUpQuitCount Indicates the count of accelerated sign-ups canceled.
- HResult Indicates result status code of the sign-in operation.

- IsPhoneOnlyAuthFeatureEnabled Is phone number-based sign-in allowed or not?
- LicenseActivationHResult Indicates the status code of license activation attempt.
- LicenseActivationMessageCode Indicates the message code from licensing service.
- NoFreeEditsTreatmentValue Is free edits allowed or not?
- SignUpAttemptCount Indicates the count of sign-ups attempted.
- StartMode Indicates the mode in which sign-in attempt was started.
- UserDecision Indicates the choice made by user like sign-in or sign-up or sign in later.

### Office. App Compat. App Compat. Agent Scan And Upload

Only collected when end user has enabled Office Telemetry Dashboard. It collects information on when the Office Telemetry Agent is executed. This is only collected when Office Telemetry Dashboard is enabled and is used to determine the health of Office Telemetry agent.

The following fields are collected:

- Data.AgentExit Timestamp of when the Telemetry agent exits successfully
- Data.AgentScan Timestamp of when the Telemetry agent completed a scan successfully
- Data.AgentUpload Timestamp of when the Telemetry agent completes the upload successfully

### Office.AppCompat.AppCompat.AgentUpload

Generated on client startup when end user has enabled Office Telemetry Dashboard. It collects information on when the Office Telemetry Agent has uploaded data to the share folder. The primary use of this event is to monitor the health of the Office Telemetry agent and the secondary use of the event is to estimate usage of the Office Telemetry Dashboard.

The following fields are collected:

• UploadTime - the timestamp of the last successful upload performed by the Telemetry Agent.

### Of fice. App Compat. Telemetry Dashboard Resiliency Crash Log

Only collected when Office Telemetry Dashboard has been enabled by end user (most likely an admin). It collects the occurrence of Office Add-ins and documents crashes. This is only collected when user has enabled Office Telemetry Dashboard and is used to determine if there is an increased occurrence of add-in or document crashes.

The following fields are collected:

• Data.CollectionTime - Timestamp of when a crash event was logged

### Office.AppDocs.AppDocs.DocumentOperation

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file operation (create/open/save/export/etc.) takes place and it is used to understand and prioritize user-experiences based on the file operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.
- Data\_DetachedDuration The duration of detach process of an event.

- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only,
   read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data Doc Ext The first four characters of the file extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using pre-

cached WRS data.

- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eq- open from MRU or browse, file activation, etc.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_InitializationReason Enumeration representation of the specific reason for the operation. Egopen from a URL or a local file path, create with file picker, copy to file path, export to URL, etc.
- $\bullet \ \ Data\_Is Disambiguate CsiNetwork Connectivity Error Enabled.$
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_OperationType Enumeration representation of the generic type of operation. Eg- create, open, copy, save, etc.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Office.Apple.ActivatePerpetual

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of the perpetual activation flow as well as investigating causes of failures by reviewing the FailedAt values.

The following fields are collected:

• Data\_FailedAt - We collect a string representing where in the activate perpetual license flow we failed.

#### Office.Apple.ActivateSubscription

This event is collected for Office applications running under Apple platforms. We collect information related to the migration from the legacy licensing code stack to the vNext licensing code tack. This is used to monitor the health of the subscription activation flow as well as tracking if this is a migration to licensing vNext and if the primary identity was used.

The following fields are collected:

- Data\_ActivatingPrimaryIdentity A true/false value denoting if the primary identity was used.
- Data\_NULSubscriptionLicensed A true/false value denoting the state of subscription

### Office.Apple.CISAuthTicketWithIdentity

This event is collected for Office applications running under Apple platforms. The event is used for capturing auth token generation failures during InAppPurchase on the Mac (the event logs the error code received). This event is used for detecting and helping troubleshoot auth token generation failures

The following fields are collected:

- Data\_EmptyAuthToken We collect a string representing where in the activate perpetual license flow we failed.
- Data\_TicketAuthError Error code that indicates the cause of failure
- Data\_ValidIdentity If the client has a valid identity

#### Office.Apple.InAppAssociationActivity

This event is collected for Office applications running under Apple platforms. We collect information related to product association after an in-app purchase. We log which subscription SKU we are associating. This is used to monitor the health of the in-app purchase product associations.

The following fields are collected:

• Data\_ProductID - The subscription SKU we are trying to associate the product to.

# Office.Apple.InAppPurchaseActivity

This event is collected for Office applications running under Apple platforms.

We collect information related to product purchases on the AppStore. We track the result of the purchase (Failure, success, payment issue, etc.), the type of the purchase request (restore, purchase) and the SKU/product being purchased (Microsoft 365 Family, etc.). This data is used for monitoring the health of the in-app purchase flows.

The following fields are collected:

- Data\_ Data\_PurchaseResult The result of the purchase operation
- Data\_ProductID The product being purchased
- Data\_PurchaseRequestType The type of purchase request

#### Office.Apple.InTune

This event is collected for Office applications running under Apple platforms. We collect whether the current session is Intune-managed. This is used to pivot/filter on Intune managed sessions and allows us to investigate potential issues related to Office being run as an Intune-managed application.

The following fields are collected:

• **Data\_EventID** - We collect a string representing a code that indicates whether the session is intunemanaged.

This event is collected for Office applications running under Apple platforms. The event captures the current state of the license for a session in a machine (OLS license ID, SKU being used, grace-period or not, RFM, etc.). The data collected is used for detecting errors and investigating causes of failures.

The following fields are collected:

- Data\_DidRunPreview A string indicating if this session is run under preview
- Data\_LicensingACID A string representing a licensing system internal identifier
- Data\_LicensingType A string representing the type of license
- Data\_OLSLicenseld A string representing a license identifier
- Data\_State A string representing the current state of the license

#### Office.ConnectDevice.Activity.Start

Allows us to know if a connection to a device or application was successful. Used for feature health and monitoring. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Datasource\_Type Serial device, or App Service information
- DataSource\_Name Name of connected data source
- Activity\_Name = Name of the activity "ConnectDevice"
- Activity\_CV = ID to correlate the events across the connection session
- Activity\_StartStopType = Start
- Activity\_DateTimeTicks = Data Time for the activity

# Office.ConnectDevice.Activity.Stop

Allows us to know if a connection to a device or application was successful. Used for feature health and monitoring This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Datasource\_Type Serial device, or App Service information
- DataSource\_Name Name of connected data source
- Activity\_Name Name of the activity "ConnectDevice"
- Activity\_CV ID to correlate the events across the connection session
- Activity\_StartStopType Stop
- Activity\_DateTimeTicks Data Time for the activity

# Of fice. Docs. App Docs. Operation Open From Mru By Path

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from the path provided in the most recently used list and is used to understand and prioritize user-experience errors based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is

invoked.

- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.

- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Of fice. Docs. App Docs. Operation Open From Mru By Url

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from the URL provided in the most recently used list and is used to understand and prioritize user-experiences based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.

- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.

- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Of fice. Docs. App Docs. Operation Open From Path

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from a path and is used to understand and prioritize user-experiences based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.
- Data\_DetachedDuration The duration of detach process of an event.

- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only,
   read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data Doc Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using pre-

cached WRS data.

- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Of fice. Docs. App Docs. Operation Open From Protocol Handler

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from another application using the protocol handler interface and is used to understand and prioritize user-experiences based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.
- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only,

read write.

- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data Doc IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data Doc ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.

- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Of fice. Docs. App Docs. Operation Open From Shell

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from the shell and is used to understand and prioritize user-experiences based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.
- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.

- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform

Interface Protocol) file is from.

- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Office.Docs.AppDocs.OperationOpenFromUrl

This event is collected for Office applications running on Android, iOS, Universal, or Windows platforms. The event records when a file open operation takes place from a URL and is used to understand and prioritize user-experiences based on file open operation information.

- Data\_AppIdForReportEndBeforeAppKnown App ID when not known before report end called on the operation.
- Data\_CanContinueFromOnBeforeOperationBegins CanContinue state, before the begin handler is invoked.
- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open

the file.

- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext First 4 characters of the extension of the file.
- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open.
- Data\_Doc\_InitializationScenario An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data Doc ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.

- Data\_DocumentInputCurrency Type of document input used by the operation.
- Data\_DocumentOperation\_AppId Enumeration value representing the ID of an app.
- Data\_DocumentOperation\_EndEventId Tag that represents where the operation ended.
- Data\_DocumentOperation\_EndReason Enumeration value representing the end reason.
- Data\_DocumentOperation\_IsReinitialized Is reinitializing a document already open.
- Data\_DocumentOperation\_ParamsFlags Enumeration flags used to start the operation.
- Data\_DocumentOperation\_TelemetryReason Enumeration representation of the entry point for the open event. Eg- open from MRU or browse, file activation, etc.
- Data\_DocumentOperation\_isTargetECBeginEC Is the target execution context the same as the context opened from.
- Data\_FileIOInclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_FileIOMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_IsNameMissingInUrl Indicates if the name was not parsed from the URL.
- Data\_IsPathMissingForLocalFile Indicates if this is a local file without a path.
- Data\_IsUnpackedLinkSupportedForOpen Indicates if unpackable link is supported for open.
- Data\_LinksOpenRightScenario Enumeration value for the links open right scenario.
- Data\_OpEndEventId Tag that represents where the operation ended.
- Data\_RelatedPrevOpTelemetryReason Is operation related to previous operation.
- Data\_StopwatchDuration Total time for the event.
- Data\_UnpackLinkHint Enumeration representing potential user action based on unpack link.
- Data\_UnpackLinkPromptResult Enumeration representing response of unpack link prompt.

# Of fice. Docs. Apple. Docs UXiOSS ave As Through File Menu

This event is collected for Office applications running under Apple platforms. The event records when a "Save as" operation takes place and is used to understand and prioritize user-experiences based on file operation information such as location categories. A "Save as" operation occurs whenever a user creates a new file and saves it for the first time or saves a copy of an existing file to a new location.

The following fields are collected:

- Data\_OriginServiceType An abstract categorization of the original location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_ServiceType An abstract categorization of the new location of a file after the save is completed like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.

### Of fice. Docs. Apple. Docs UXM ac At Mention Inserted At Mention

This event is collected for Office applications running under Apple platforms. This event records when a user "@" mentions another user and is used to understand and prioritize user-experiences based on how users collaborate with other users.

Data\_CharactersTyped - A numerical value that indicates the total number of characters typed in the "@"
mention text.

### Office. Docs. Apple. Docs UXMac ODSPS having Web View Sharing Completed

This event is collected for Office applications running under Apple platforms. This event records when a user chooses to share a cloud document using the OneDrive sharing experience and is used to better understand and prioritize user-experiences based on sharing documents.

The following fields are collected:

- Data\_ShareType A hardcoded string that indicates what kind of share operation was completed including but not limited to "Copy Link", "More apps", "Teams".
- Data\_ShareWebViewMode A hardcoded string that indicates what kind of share mode was active when the share was completed including but not limited to "ManageAccess", "AtMentions", "Share".

### Of fice. Docs UI. Collaboration. Coauthor Gallery Row Tapped

This event is collected for Office applications running under Apple platforms. This event records when a user selects to look at the list of current co-authors. This data is used to better understand and prioritize user-experiences relating to co-authoring a document at the same time.

The following fields are collected:

• Data\_CoauthorCount - A numerical value that represents the total number of people who are currently editing the same document as the user.

### Of fice. Docs UI. Collaboration. Collab Corner People Gallery Coauthors Updated

This event is collected for Office applications running under Apple platforms. The event records when the number of active co-authors in a cloud document changes. This data is used to better understand and prioritize user-experiences relating to co-authoring a document at the same time.

The following fields are collected:

- Data\_CoauthorsJoined The number of co-authors that joined the document.
- Data\_CoauthorsLeft The number of co-authors that left the document.
- Data\_NewCoauthorCount The new count of active co-authors in the document.
- Data\_OldCoauthorCount The previous count of active co-authors before the update.
- Data\_ServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.

# Of fice. Docs UI. Doc Stage. Doc Stage Create New From Template

This event is collected for Office applications running under Apple platforms. The event records when a new file is created from the "New from template" experience and is used to better understand and prioritize user-experiences based on document creation information.

- Data\_InHomeTab A Boolean value that indicates whether the new file from template was created from the Home tab of the file new experience.
- Data\_InSearch A Boolean that indicates whether the file was created when the user was searching for a template.
- Data\_IsHomeTabEnabled A Boolean value that indicates if the Home tab is currently available to the user.
- Data\_IsRecommendedEnabled A Boolean value that indicates if the "Recommended" experience is

currently available to the user.

- Data\_TemplateIndex The numerical index of the template file as it is displayed visually to the user.
- Data\_TemplateType A classification to help distinguish the type of template like, but not limited to, "Online" templates, "Online search" templates, "Local" templates.

## Of fice. Docs UI. Doc Stage. Recommended Open

This event is collected for Office applications running under Apple platforms. The event records when a file-open operation takes place from the recommended files section of the document gallery and is used to understand and prioritize user-experiences based on file open operation information.

The following fields are collected:

• Data\_Success - A Boolean value to indicate whether the operation succeeded.

# Of fice. Docs UI. File Operations. Docs UIFile Open Mac Required

This event is collected for Office applications running under Apple platforms. The event records when a file open operation takes place and is used to understand and prioritize user-experiences based on file open operation information such as location categories "ServiceType" and the first four characters of the extension.

The following fields are collected:

- Data\_Ext The file extension limited to the first four characters of the extension or less.
- Data\_ServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc.

### Office. Docs UI. File Operations. Open Document Measurements

This event is collected for Office applications running under iOS platform. The event records when a file open operation takes place and is used to understand and prioritize user-experiences based on file open operation information, especially performance information.

- Data\_AppDuration The duration spent in application processing during a file open operation.
- Data\_BootDuration The duration of boot process of the file open.
- Data\_ClickOrigin A string indicating which part the link was from when user clicked a link in iOS Outlook to open a file in Office app.
- Data\_ClickTime The Unix epoch time when the user clicked a link in iOS Outlook to open the file in Office app.
- Data\_ClosePreviouslyOpenedMarkers A string value logging the time duration between some function calls, in a format with function ID and duration.
- Data\_DetachedDuration The duration of detach process of an event.
- Data\_Doc\_AccessMode An enumeration indicating the access mode of the file, for example, read only, read write.
- Data\_Doc\_AsyncOpenKind An enumeration indicating the type of asynchronous flow used to open the file.
- Data\_Doc\_ChunkingType An enumeration indicating the type of chunking algorithm of a file.
- Data\_Doc\_EdpState An enumeration indicating the enterprise data protection state of a file.
- Data\_Doc\_Ext File extension of the file.

- Data\_Doc\_Fqdn The server host name of the file.
- Data\_Doc\_FqdnHash A GUID that uniquely identifies server host name.
- Data\_Doc\_IdentityTelemetryId A GUID that uniquely identifies the identity used to open a file.
- **Data\_Doc\_InitializationScenario** An enumeration indicating the detailed scenario type of a file open operation.
- Data\_Doc\_IOFlags An enumeration indicating the IO flags of a file open operation, for example, if the file is cached or not.
- Data\_Doc\_IsCloudCollabEnabled Whether or not the cloud collaboration is enabled for the file.
- Data\_Doc\_IsIncrementalOpen Whether or not the file was opened via incremental open.
- Data\_Doc\_IsOcsSupported Whether or not a file supports Office Collaboration Service.
- Data\_Doc\_IsOpeningOfflineCopy Whether or not a file is opened from an offline cached copy.
- Data\_Doc\_IsPrefetched Whether or not the file was prefetched before open operation happened.
- Data\_Doc\_IsSyncBacked Whether or not a cloud file exists locally and is synchronized with the server.
- Data\_Doc\_Location An enumeration indicating where the file is located, for example, locally or in cloud.
- Data\_Doc\_ReadOnlyReasons An enumeration indicating the read only reason of a file.
- Data\_Doc\_ResourceIdHash A GUID that uniquely identifies server resource ID of the file.
- Data\_Doc\_RtcType An enumeration indicating type of real-time channel (RTC) used by the file.
- Data\_Doc\_ServerDocId A GUID that uniquely identifies server document ID.
- Data\_Doc\_ServerProtocol An enumeration indicating the server protocol of a cloud file.
- Data\_Doc\_ServerType An enumeration indicating the server type of a cloud file.
- Data\_Doc\_ServerVersion An enumeration indicating the server version of a cloud file.
- Data\_Doc\_SessionId An integer that is incremented by 1 for each file open operation in a session.
- Data\_Doc\_SharePointServiceContext A string used to correlate client-side and server-side logs, typically it is a kind of ID.
- Data\_Doc\_SizeInBytes File size in bytes.
- Data\_Doc\_SpecialChars An enumeration indicating which kind of special character the file URL has.
- Data\_Doc\_UrlHash A GUID that uniquely identifies the file URL.
- Data\_Doc\_UsedWrsDataOnOpen Whether or not the file was opened incrementally using precached WRS data.
- Data\_Doc\_WopiServiceId A string indicating which service a WOPI (Web Application Open Platform Interface Protocol) file is from.
- Data\_HWModel A string value logging the model of iPad or iPhone device.
- Data\_InclusiveMeasurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which includes the duration of sub-function calls.
- Data\_InitializationReason An enumeration indicating how the file is opened, for example, from which

UI element or triggered by another app.

- Data\_IsDocumentAlreadyOpen Whether or not the file is already open.
- **Data\_IsInterrupted** Whether or not the file open operation was interrupted by app transitioning to background.
- Data\_Measurements A string value logging the time duration spent in some function calls, in a format with function tag and duration which excludes the duration of sub-function calls.
- Data\_OpenInPlace Whether or not a file must be copied to the Office's sandboxed container before user can open it.
- Data\_OpenStartTime The Unix epoch time when the file open started.
- Data\_PrefetchSourceOptions An enumeration indicating how the file is made available offline for cloud documents, e.g., from recent and recommended files.
- Data\_SilhouetteDuration The duration of rendering of the file open.
- Data\_SourceApplication A string indicating the bundle ID of the source application when a file open was triggered by another app.
- Data\_StopwatchDuration The duration from beginning of the event to the end of the event.
- Data\_TimeSplitMeasurements A string value logging the time duration spent in some function calls, in a format with function tag, start timestamp and duration.

#### Office.DocsUI.FileOperations.OpenFileWithReason

This event is collected for Office applications running under Apple platforms. The event records when a file open operation takes place and is used to understand and prioritize user-experiences based on file open operation information such as location categories "ServiceType" and from where within Application the user requested to open a file.

The following fields are collected:

- Data\_IsCandidateDropboxFile This is a Boolean value that is logged if by inspecting the path of the file we think it might be from a folder that is synched by Drop Box.
- Data\_IsSignedIn Whether or not a user is signed in when the file is saved.
- Data\_OpenReason The open reason is a numerical value that indicates from where within the application a user opened a file.
- Data\_ServiceType An abstract numerical categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.

## Office.DocsUI.FileOperations.SaveToURL

This event is collected for Office applications running under Apple platforms. The event records when a "save as" operation takes place and is used to understand and prioritize user-experiences based on file operation information such as location categories and the first four characters of the extension. A "save as" operation occurs whenever a user creates a new file and saves it for the first time or saves a copy of an existing file to a new location.

- Data\_FileExtension The first four characters of the new file's extension.
- Data\_IsNewFileCreation Indicates if the save operation is for a new file or a copy of an existing file.
- Data\_IsSignedIn Whether or not a user is signed in when the file is saved.

- Data\_SaveErrorCode A numerical value that is set if there is an error to help identify the kind of error.
- Data\_SaveErrorDomain Specifies the domain of the SaveErrorCode as defined by Apple SaveErrorDomains "are arbitrary strings used to differentiate groups of codes".
- Data\_SaveLocation An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_SaveOperationType A numerical value defined by Apple's NSSaveOperationType group of values.

#### Office.DocsUI.SharingUI.CloudUpsellShown

This event is collected for Office applications running under Apple platforms. This event records when a user goes through the document upsell to cloud flow. This data is used to better understand and prioritize user-experiences relating to moving documents to cloud locations.

The following fields are collected:

- **Data\_FileStyle** A numerical value that indicates from what scenario the upsell experience was shown like from an autosave toggle or a share button.
- Data\_FileType The first four characters of the current file's extension.
- Data\_InDocStage A Boolean that indicates if the upsell experience is shown from the Document Gallery or from within a document window.
- **Data\_IsDocumentOpened** A Boolean that indicates if the current document for which the upsell experience is being shown is also open.
- Data\_IsDraft A Boolean that indicates if the current file has ever been saved.
- Data\_IsSheetModal A Boolean that indicates if the upsell experience was presented modally or not.

### Of fice. Docs UI. Sharing UI. Cloud Up sell Up load

This event is collected for Office applications running under Apple platforms. This event records when a user chooses to upload a new or local file to the cloud and the result of that operation. This data is used to better understand and prioritize user-experiences relating to moving documents to cloud locations.

- Data\_FileStyle A numerical value that indicates from what scenario the upsell experience was shown like an autosave toggle or a share button.
- Data\_FileType The first four characters of the current file's extension.
- Data\_InDocStage A Boolean that indicates if the upsell experience is shown from the Document Gallery or from within a document window.
- Data\_IsDefaultServiceLocation A Boolean value that indicates if the selected location to upload the document to is the default location.
- Data\_IsDocumentOpened A Boolean that indicates if the current document for which the upsell experience is being shown is also open.
- Data\_IsDraft A Boolean that indicates if the current file has ever been saved.
- Data\_IsSheetModal A Boolean that indicates if the upsell experience was presented modally or not.
- Data\_LocationServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_UploadAction A hard-coded string that indicates whether the upload was a move or a copy

operation.

• Data\_UploadResult - A hard-coded string that indicates the result of the attempt to upload including but not limited to "Success", "UserCancelledUpload", and "PreAuthFailed".

## Office.DocsUI.SharingUI.CopyLinkOperation

This event is collected for Office applications running under Apple platforms. This event records when a user chooses to share a document by generating a link to a cloud document and is used to better understand and prioritize user-experiences based on sharing documents.

The following fields are collected:

- Data\_ ServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_LinkType A hard-coded string that describes the kind of invite operation performed like "ViewOnly" and "ViewAndEdit".
- Data\_ShareScenario A hard-coded string description of where within the application's user interface
  the file is being shared from including but not limited to, "FileMenu", "OpenTabShareActionMenu",
  "RecentTabShareActionMenu".

### Office.DocsUI.SharingUI.DocsUIOneDriveShare

This event is collected for Office applications running under Apple platforms. This event records when a user chooses to share a cloud document using the OneDrive sharing experience and is used to better understand and prioritize user-experiences based on sharing documents.

The following fields are collected:

- Data\_ODSPShareWebviewShareError If the sharing experience experiences an error this is a numerical value to help identify the reason for the failure.
- Data\_ODSPShareWebviewShareGrantAccessResult A Boolean value that when true indicates that a lightweight sharing operation successfully completed.
- Data\_ODSPShareWebviewShareSuccessType When a share operation successfully completes this is a numerical value used to determine what kind of sharing operation was completed.
- Data\_WebViewInfoResult If the user interface fails to load this is a numerical value to help identify the reason for the failure.
- Data\_WebViewLoadTimeInMs A numerical value that records the amount of time it took for the web user interface to load.

## Office.DocsUI.SharingUI.InvitePeople

This event is collected for Office applications running under Apple platforms. This event records when a user chooses to invite people to a cloud document and is used to better understand and prioritize user-experiences based on sharing documents.

- Data\_ ServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_InviteeCount The total number of contacts invited to a document in one invite action.
- Data\_LinkType A hard-coded string that describes the kind of invite operation performed like "ViewOnly" and "ViewAndEdit".
- Data\_MessageLength A numerical count of the total number of characters sent in the invite message.

• Data\_ShareScenario - A hard-coded string description of where within the application's user interface the file is being shared from including but not limited to, "FileMenu", "OpenTabShareActionMenu", "RecentTabShareActionMenu".

## Office.DocsUI.SharingUI.SendACopyOperation

This event is collected for Office applications running under Apple platforms. The event records when a user chooses to send a copy of a document and is used to better understand and prioritize user-experiences based on sharing documents.

The following fields are collected:

- Data\_IsHomeTabEnabled A Boolean value that indicates if the Home tab is currently available to the user
- Data\_IsRecommendedEnabled A Boolean value that indicates if the "Recommended" experience is currently available to the user.
- Data\_OperationType A numerical value to indicate what kind of send a copy operation is taking place like sending a copy in an email or sending a copy through Apple's share control.
- Data\_ServiceType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_ShareFileType A hard-coded string description of what type of object is being shared including but not limited to, "Document", "PDF", "Picture".
- Data\_ShareScenario A hard-coded string description of where within the application's user interface the file is being shared from including but not limited to, "FileMenu", "OpenTabShareActionMenu", "RecentTabShareActionMenu".
- Data\_SharingService A Boolean that indicates whether the file was created when the user was searching for a template.

## Office.DocsUI.SharingUI.UpsellShare

This event is collected for Office applications running under Apple platforms. This event records when a user goes through the document upsell to cloud flow when trying to share a document. This data is used to better understand and prioritize user experiences relating to moving documents to cloud locations.

- Data\_FileOperationResult A numerical value to indicate whether the operation succeeded.
- Data\_HostedFromDocStage A Boolean to indicate if a user is going through the upsell to cloud flow from the DocStage experience or from an open document.
- Data\_isLocalCopyOn A Boolean to indicate if the use chose to keep a local copy of the document being uploaded to a cloud location or move the existing document to a cloud location.
- Data\_NewFileType An abstract categorization of the location of the new location of the file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_OriginalFileType An abstract categorization of the location of a file like "SharePoint", "OneDrive", "Local", "WOPI", etc., and explicitly not the actual location of the file.
- Data\_UploadButtonPressed A Boolean to indicate if the user chose to upload the current document to a cloud location.
- Data\_UploadError A numerical value that indicates the kind of error that occurred if an upload operation fails.

• Data\_UpsellAppearsFromDelegate - A Boolean value to indicate if the view was shown from the share menu.

## Of fice. Extensibility. Catalog. Exchange Process Entitlement

Data regarding the processing of an individual entitlement of and Office 365 tenant admin assigned add-in.

Used in charting (requested by team management) of customer success and analysis of customer problems.

The following fields are collected:

- AppVersion the version of the add-in host application
- SolutionId a GUID representing a unique add-in
- TelemetryId a GUID representing a unique user

## Of fice. Extensibility. Catalog. Exchange Process Manifest

Data regarding the processing of an individual manifest for an Office 365 tenant admin assigned add-in. Used in analysis of customer problems and charting of customer success.

The following fields are collected:

- AppVersion version of the app
- IsAllReturnedManifestsParsed bool indicating we parsed all returned manifests
- IsAppCommand bool indicating if this is an app command app
- ReturnedManifestsParsed count of the parsed manifests
- SolutionId ID of the solution
- Telemetry ID based on the signed in identity

### Office. Extensibility. ODP App Commands Ribbon Click

Collects whether clicking the custom add-in control succeeded or not. Used to detect issues in user interaction with add-in controls.

The following fields are collected:

- CommandActionType type of the add-in command
- CommandLabel label of the command clicked
- SolutionId ID of the solution

### Office.Feed.Events.Initializing

This event is collected when the feed has started initializing. This event is used to indicate that the feed is starting and to diagnose reliability issues in launching the feed.

- AppInfo.Language Language of the App in IETF language tag format.
- AppInfo.Name Name of the component in use (Office Feed).
- AppInfo.Version The version of the App.
- clientCorrelationId The globally unique identifier for the application's session.
- **clientType** The application on which the component runs.
- DeviceInfo.Make The Device manufacturer or device OEM name.
- DeviceInfo.NetworkProvider The network or mobile operator, such as "AT&T".

- **DeviceInfo.NetworkType** The type of network connectivity of the device in use, such as "Wired", "Wifi" or "WWAN" (data/cellular).
- DeviceInfo.OsName The name of the device OS.
- DeviceInfo.SDKUid Uniquely identifies the device from the telemetry SDK's perspective.
- eventId Name identifier of the event.
- EventInfo.SdkVersion The version of the telemetry SDK used by the client to generate the event.
- eventpriority An enumeration value for the priority of sending the event.
- feature Used to group various events of the same feature.
- hostAppRing The population of users to whom the application was distributed.
- properties Contains additional metadata properties collected for each event.
  - o ClientTimeStamp Timestamp of when the event was logged in the client.
- publicEventName Public facing event name.
- region The geographical region of the feed service that the user is connected to.
- tenantAadObjectId A globally unique identifier for the user's enterprise tenant.
- type Type of the logged event, for example, Trace, Error, Event, QoS.
- userAadObjectId The globally unique user identifier for an enterprise Microsoft account.
- UserInfo.Id The globally unique user identifier for an enterprise Microsoft account.
- UserInfo.IdType Specifies the type of a user ID.
- UserInfo.Language The user's language in IETF language tag format.
- UserInfo.Msald The globally unique user identifier for a consumer Microsoft account.
- **UserInfo.OMSTenantId** The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant.
- UserInfo.TimeZone The user's time zone relative to UTC.
- userPuid The globally unique user identifier for a consumer Microsoft account.
- version The version of the feed client.

## Office.Feed.Events.OfficeFeedDidAppear

This event is collected when the feed is shown to the user. The event is used to verify that the feed completed initialization step and to diagnose reliability issues in launching the feed.

- AppInfo.Language Language of the App in IETF language tag format.
- AppInfo.Name Name of the component in use (Office Feed).
- AppInfo.Version The version of the App.
- **bridgeWaitingTime** Metric to diagnose performance in rendering of the feed.
- **clientCorrelationId** The globally unique identifier for the application's session.
- clientScenario Scenario discriminator for different variants of the feed.
- ClientTimeStamp Timestamp of when the event was logged in the client.

- **clientType** The application on which the component runs.
- DeviceInfo.Make The Device manufacturer or device OEM name.
- DeviceInfo.NetworkProvider The network or mobile operator, such as "AT&T".
- **DeviceInfo.NetworkType** The type of network connectivity of the device in use, such as "Wired", "Wifi" or "WWAN" (data/cellular).
- DeviceInfo.OsName The name of the device OS.
- DeviceInfo.SDKUid Uniquely identifies the device from the telemetry SDK's perspective.
- eventId Name identifier of the event.
- EventInfo.SdkVersion The version of the telemetry SDK used by the client to generate the event.
- eventpriority An enumeration value for the priority of sending the event.
- feature Used to group various events of the same feature.
- hostAppRing The population of users to whom the application was distributed.
- **properties** Contains additional metadata properties collected for each event. [This field has been removed from current builds of Office, but might still appear in older builds.]
- publicEventName Public facing event name.
- region The geographical region of the feed service that the user is connected to.
- renderTime Metric to diagnose performance in rendering of the feed.
- tenantAadObjectId A globally unique identifier for the user's enterprise tenant.
- type Type of the logged event, for example, Trace, Error, Event, QoS.
- userAadObjectId The globally unique user identifier for an enterprise Microsoft account.
- UserInfo.ld The globally unique user identifier for an enterprise Microsoft account.
- UserInfo.IdType Specifies the type of a user ID.
- UserInfo.Language The user's language in IETF language tag format.
- UserInfo.MsaId The globally unique user identifier for a consumer Microsoft account.
- **UserInfo.OMSTenantId** The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant.
- UserInfo.TimeZone The user's time zone relative to UTC.
- userPuid The globally unique user identifier for a consumer Microsoft account.
- version The version of the feed client.

# Of fice. Feedback. Survey. Flood gate Client. Get Decision For Action Pre Start

In Office apps we control the frequency of in-product and push messages through a governance layer. This event gets logged in error conditions when we try to apply governance to in-app messages before the module that is handling governance is fully activated. This telemetry helps make our governance logic more robust by collecting details of the scenarios in which the governance is not being applied.

The following fields are collected:

• Data\_EventId - Unique identifier of the log statement.

• Data\_SurveyId - Name of the message that we are trying to show when this error is generated.

## Office.Feedback.Survey.FloodgateClient.SurveyTracked

Tracks when a device that is eligible for a survey starts an app. Used to assess the health of the survey user selection process and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Of fice. Feedback. Survey. Flood gate Client. Trigger Met

Tracks when a device has met the criteria to show a survey. Used to assess the health of the survey triggering process and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- UniqueId ID to identify the individual piece of telemetry

## Office.Feedback.Survey.FloodgateClient.UserSelected

Tracks when a device has been selected for a survey. Used to assess the health of the survey user selection process and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Office.Feedback.Survey.UI.Android

On an Android device, it tracks when a user on a device interacts with the survey prompt and survey UI. Used to assess the health of the end-to-end survey experience and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Office.Feedback.Survey.UI.IOS

On an iOS device, it tracks when a user on a device interacts with the survey prompt and survey UI. Used to assess the health of the end-to-end survey experience and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Office.Feedback.Survey.UI.Mac

On a Mac device, it tracks when a user on a device interacts with the survey prompt and survey UI. Used to assess the health of the end-to-end survey experience and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Office.Feedback.Survey.UI.Win32

On a Win32 device, it tracks when a user on a device interacts with the survey prompt and survey UI. Used to assess the health of the end-to-end survey experience and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- SurveyId Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

## Office.Feedback.Survey.UI.Win32.Toast

Tracks when survey prompt is shown. Used to assess the health of the survey prompt process and to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- ExpirationTimeUTC date/time the survey will expire
- SurveyName name of survey shown
- **SurveyId** Unique instance of a campaign
- Uniqueld ID to identify the individual piece of telemetry

### Office.FileIO.CSI.CCachedFileCsiLoadFileBasic

Allows us to know if a file successfully opened from the FIO Layer. Used for feature health and monitoring.

- Activity.Group tag that allows a set of monitoring events to be grouped to manage overall success
- Activity.IsHVA flag to indicate that event is critical to user success
- Data.AsyncOpen flag to indicate the open had content that arrived after the main body was opened

- Data.CacheFileId connects to Office Document Cache telemetry to enable impact analysis of cache issues on the user experience
- Data.CFREnabled Indicates that CacheFileRuntime is enabled for the session.
- Data.CFRFailure Indicated that CacheFileRuntime ran into error.
- Data.CoauthStatus reports collaborative status of the document on Open
- Data.CountOfMultiRoundTripsDownload Count of round trips to the server used to troubleshoot performance and network issues
- Data.CountOfMultiRoundTripsUpload Count of round trips to the server used to troubleshoot performance and network issues
- **Data.DialogId** Set if a UI dialog was displayed during Open, indicating that a warning message was displayed to the user
- Data.DidFallbackToDAV Set if the document was opened using an older file transfer protocol
- Data.Doc.AccessMode Document is read only/editable
- Data.Doc.AssistedReadingReasons Set if the document has electronic data protection in place
- Data.Doc.AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data.Doc.ChunkingType Units used for incremental document open
- Data.Doc.EdpState Electronic Data Protection setting for the document
- Data.Doc.Ext Document extension (docx/xlsb/pptx, etc.)
- Data.Doc.Extension Obsolete
- Data.Doc.FileFormat File format protocol version
- Data.Doc.Fqdn OneDrive or SharePoint Online Domain Name
- Data.Doc.FqdnHash One-way hash of customer identifiable domain name
- Data.Doc.IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data.Doc.IdentityUniqueId Obsolete
- Data.Doc.InitializationScenario Records how the document was opened
- Data.Doc.IOFlags Reports on the cached flags used to set request options
- Data.Doc.IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data.Doc.IsCloudCollabEnabled Flag indicating that the service supports Cloud Collaboration
- Data.Doc.IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data.Doc.IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data.Doc.IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data.Doc.IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer

- Data.Doc.Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data.Doc.LocationDetails Indicates which Known Folder provided a locally stored document
- Data.Doc.NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data.Doc.PasswordFlags Indicates read or read/write password flags set
- Data.Doc.ReadOnlyReasons Reasons why the document was opened read only
- Data.Doc.ResourceIdHash An anonymized document identifier used to diagnose problems
- Data.Doc.ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data.Doc.ServerProtocol the protocol version used to communicate with the service
- Data.Doc.ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data.Doc.ServerVersion the server version offering the service
- Data.Doc.SessionId Identifies a specific document edit session within the full session
- Data.Doc.SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data.Doc.SizeInBytes Indicator of document size
- Data.Doc.SpecialChars Indicator of special chars in the document's URL or Path
- Data.Doc.StorageProviderId Obsolete
- Data.Doc.StreamAvailability Indicator if document stream is available/disabled
- Data.Doc.SyncBackedType Indicator as to the type of document (local or service based)
- Data.Doc.UrlHash One-way hash to create a naïve document identifier
- Data.Doc.UsedWrsDataOnOpen Diagnostic indicator for incremental document open
- Data.Doc.WopiServiceId Contains unique identifier of WOPI service provider
- Data.DocumentLoadEndpoint obsolete/redundant duplicate of (Data.Doc.Location and Data.Doc.lsSyncbacked)
- Data.DocumentSizeInBytes Obsolete/redundant supplanted by Data.Doc. SizeInBytes
- Data.DocumentSizeOnDisk Obsolete
- Data.DoesBaseHaveContentOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.DoesWorkingBranchHaveExcludedDataOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.DownloadFragmentSize Size of data sent in a sub request for diagnosing network issues
- Data.DsmcStartedTooEarly Indicates an error starting a collaborative edit session
- Data.EditorsCount A count of other collaborators editing the document
- Data.ExcludedDataThresholdInBytes File size required for Asynch open to be used
- Data.FileIOResult.Code Cache of last Open return code from protocol layer
- Data.FileIOResult.Success Cache of last Open success indicator from protocol layer

- Data.FileIOResult.Tag Cache of last Open error tag from protocol layer
- Data.FileIOResult.Type Cache of last Open error type from protocol layer
- Data.FqdnHash Obsolete, replaced by Data\_Doc\_FqdnHash
- Data.FullIError Cache of all Open error codes from the protocol layer
- Data.FullyQualifiedDomainName Obsolete, replaced by Data\_Doc\_Fqdn
- Data.Input.FileOpenState State requested by app (Read/ReadWrite etc.)
- Data.Input.OpenAsync Async open requested by app
- Data.Input.OpenOfflineCopy Open from offline copy requested by add
- Data.IOFlags Obsolete
- Data.IsBaseBranchEmptyOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.IsCachedHistoricalVersion Cache contains an older version of the document
- Data.lsDocEnterpriseProtected Document has been protected by encryption (Electronic Document Protection / EDP)
- Data.IsDocInODC Document has been opened before and is already in the cache
- Data.lsMapUnMapCase Part of state of cached file
- Data.IsMapUnMapCase.End Part of state of cached file
- Data.lsOfficeHydrationInProgress The document is being restored from offline storage by Windows
- Data.isOfficeHydrationRequired The document is currently in offline storage
- Data.isOpenFromCollab The latest copy of the document was retrieved from the shared collaboration service
- Data.isPendingNameExist Document rename is in progress
- Data.IsStubFile The document hasn't been saved to the cloud service yet
- Data.lsSyncBackedStateDifferentThanOnLastOpen the document state has changed, changes may have arrived while the document wasn't open
- Data.isTaskCanceledAfterOpenComplete Obsolete
- Data.IsWorkingBranchAvailableOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.LicenseStatus Diagnostic product license status, used to validate that appropriate product features are enabled for the user's license type
- Data.LicenseType Indicates state of license (free/paid/trial etc.)
- Data.Location Indicates storage media type/location (USB, Cloud, etc.)
- Data.LockRequestDocMode Indicates if the document is available to others
- Data.MyDeferredValue Obsolete
- Data.Network.BytesReceived Obsolete

- Data.Network.BytesSent Obsolete
- Data.Network.ConnectionsCreated Obsolete
- Data.Network.ConnectionsEnded Obsolete
- Data.OcsDisableReasons Reason why the shared collaboration service wasn't available for the document
- Data.OcsHostOnOpen Flag indicating that control will switch to the shared collaboration service during Open
- Data.OpeningOfflineCopy Flag indicating that the local copy of the document will be opened
- Data.Partition Obsolete
- Data.RequestTime Obsolete
- Data.ResourceIdHash Obsolete
- Data.ResumedIncrementalOpen Obsolete
- Data.RTCEnabled the fast change distribution protocol has started
- Data.SaveOnOpen unsaved changes in the local document were saved to the service during Open
- Data.ServerProtocol Obsolete, replaced by Data\_Doc\_ServerProtocol
- Data.ServerType Obsolete, replaced by Data\_Doc\_ServerType
- Data.ServerVersion Obsolete, replaced by Data\_Doc\_ServerVersion
- Data.ServiceId Obsolete, replaced by Data\_Doc\_WopiServiceId
- Data.SessionId Obsolete
- Data.ShouldSwitchToServerOnly the local copy of the document cannot be used, and the server version must be used
- Data.SpecialChars Obsolete
- Data.StopwatchDuration Obsolete
- Data.SyncBackedFileTelemetrySessionId Obsolete
- Data.SyncElapsedTime Obsolete
- Data.SyncRequestId Obsolete
- Data.TestProperty Obsolete
- Data.TransitionToHostOnOpen flag indicating that the session will connect to the service hosting the document
- Data.TransitionToHostOnOpenResult status of the transition to the host service
- Data.UseCachedNetworkConnection flag to indicate if a connection was reused or a new connection created
- Data.UseClientIdAsSchemaLockId flag to control how documents are locked in the service
- Data.VersionType Indicate which version type the current open operation is.
- Data.WopiServiceId Obsolete, replaced by Data\_Doc\_WopiServiceId

#### Office.FileIO.CSI.CCachedFileCsiSaveFileBasic

This event allows us to know if a file was successfully saved from the FIO Layer. Used for Feature Health and monitoring.

- Activity.Group tag that allows a set of monitoring events to be grouped to manage overall success
- Activity.IsHVA flag to indicate that event is critical to user success
- Data.AsyncOpen flag to indicate that the document was opened with content that arrived after the main body was opened
- Data.BaseDownloadTriggered Change tracking diagnostic indicating that the base version of the document was requested
- Data.BlockAutoUploadReasons Reason codes for blocked upload state (for example, Autosave is turned off, the document is transitioning)
- Data.BlockUploadDueToFailedSaveAsOverExisting Upload is blocked as it would fail if retried
- Data.CacheFileId connects to Office Document Cache telemetry to enable impact analysis of cache issues on the user experience
- Data.ChartType Obsolete
- Data.CoAuthStatus reports collaborative status of the document on Save
- Data.CoauthUpdatesContext reports context (Merge/Incremental Open)
- Data.CountOfMultiRoundTripsDownload Count of round trips to the server used to troubleshoot performance and network issues
- Data.CountOfMultiRoundTripsUpload Count of round trips to the server used to troubleshoot performance and network issues
- Data.CFREnabled Indicates that CacheFileRuntime is enabled for the session.
- Data.CFRFailure Indicated that CacheFileRuntime ran into error.
- Data.DialogChoice Records choice made in any error dialogs
- Data.DialogId Records the DialogId of any error dialogs that display during save
- Data.Dmc.IsOcsSupported Obsolete
- Data.Doc.AccessMode Document is read only
- Data.Doc.AssistedReadingReasons Set if the document has electronic data protection in place
- Data.Doc.AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data.Doc.ChunkingType Units used for incremental document open
- Data.Doc.EdpState Electronic Data Protection setting for the document
- Data.Doc.Ext Document extension (docx/xlsm/pptx etc.)
- Data.Doc.Extension Obsolete
- Data.Doc.FileFormat File format protocol version
- Data.Doc.Fqdn OneDrive or SharePoint Online Domain name

- Data.Doc.FqdnHash One-way hash of the customer identifiable domain name
- Data.Doc.FqdnHasi Obsolete
- Data.Doc.IdentityTelemetryId A one-way hash of the user identity used to perform the save
- Data.Doc.IdentityUniqueId Obsolete
- Data.Doc.IKFlags Obsolete
- Data.Doc.InitializationScenario Records how the document was opened
- Data.Doc.IOFlags Reports on the cached flags used to set request options
- Data.Doc.IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data.Doc.IsCloudCollabEnabled Flag indicating that the application supports Cloud Collaboration
- Data.Doc.IsIncrementalOpen Flag indicating that the document was opened incrementally
- Data.Doc.IsOcsSupported Flag indicating that the document supports Cloud Collaboration
- Data.Doc.IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data.Doc.IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- **Data.Doc.Location** Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data.Doc.LocationDetails Indicates which Known Folder provided a locally stored document
- Data.Doc.NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data.Doc.PasswordFlags Indicates read or read/write password flags set
- Data.Doc.ReadOnlyReasons Reasons why the document was opened read only
- Data.Doc.ResourceIdHash An anonymized document identifier used to diagnose problems
- Data.Doc.ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data.Doc.ServerProtocol the protocol version used to communicate with the service
- Data.Doc.ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data.Doc.ServerVersion the server version offering the service
- Data.Doc.SessionId Identifies a specific document edit session within the full session
- Data.Doc.SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data.Doc.SizeInBytes Indicator of document size
- Data.Doc.SpecialChars Indicator of special chars in the document's URL or Path
- Data.Doc.StorageProviderId Obsolete
- Data.Doc.StreamAvailability Indicator if document stream is available/disabled
- Data.Doc.SussionId Obsolete
- Data.Doc.SyncBackedType Indicator as to the type of document (local or service based)
- Data.Doc.UrlHash One-way hash to create a naïve document identifier

- Data.Doc.UsedWrsDataOnOpen Diagnostic indicator for incremental document open
- Data.Doc.WopiServiceId Contains unique identifier of WOPI service provider
- Data.DocnReadOnlyReasons Obsolete
- Data.DocumentSaveEndpoint Obsolete, replaced by Data\_Doc\_Location
- Data.DocumentSaveType Type of Save (Normal, Create, SaveAs)
- Data.DocumentSizeOnDisk Obsolete, replaced by Data\_Doc\_SizeInBytes
- Data.DoesBaseHaveContentOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.DoesWorkingBranchHaveExcludedDataOnOpen Change tracking diagnostic making sure we have the latest version of a shared file
- Data.DstDoc.AccessMode New document is read only/editable
- Data.DstDoc.EdpState Electronic Data Protection setting for the new document
- Data.DstDoc.Extension New document's extension (docx/xlsm/pptx, etc.)
- Data.DstDoc.FileFormat New document's file format protocol
- Data.DstDoc.Fqdn New document's OneDrive or SharePoint Online domain name
- Data.DstDoc.FqdnHash One-way hash of new document's customer identifiable domain name
- Data.DstDoc.IdentityUniqueId Obsolete
- Data.DstDoc.IOFlags New document's cached options flags used when opening
- Data.DstDoc.IsOpeningOfflineCopy Flag indicating that an offline copy of the new document was opened
- Data.DstDoc.IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data.DstDoc.Location Indicates which service provided the new document (OneDrive, File Server, SharePoint, etc.)
- Data.DstDoc.NumberCoAuthors Count of the number of fellow users in a collaborative editing session on the new document
- Data.DstDoc.ReadOnlyReasons Reasons why the new document was opened read only
- Data.DstDoc.ResourceIdHash An anonymized document identifier used to diagnose problems with the new document
- Data.DstDoc.ServerDocId An immutable anonymized document identifier used to diagnose problems with the new document
- **Data.DstDoc.ServerProtocol** the protocol version used to communicate with the service when creating the new document
- Data.DstDoc.ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.) for the new document
- Data.DstDoc.ServerVersion the server version offering the service for the new document
- Data.DstDoc.SessionId Identifies a specific document edit session within the full session for the new

document

- Data.DstDoc.SharePointServiceContext Diagnostic information from SharePoint Online requests for the new document
- Data.DstDoc.SizeInBytes Indicator of document size of new document
- Data.DstDoc.UrlHash One-way hash to create a naïve document identifier for the new document
- Data.EditorsCount A count of other collaborators editing the document
- Data.FullIError Cache of all error codes from the protocol layer
- Data.HasFilteredCategories Obsolete
- Data.HasFilteredCategoryNames Obsolete
- Data.HasFilteredSeries Obsolete
- Data.HasFilteredSeriesNames Obsolete
- Data.HasPendingSaveAs Indicates that a request Save As/Save a Copy is in progress
- Data.Input.FileOpenState State requested by app (Read/ReadWrite, etc.)
- Data.Input.FileSaveState State requested by app (Save on Open, Save As, etc.)
- Data.Input.NetworkCost Indicates network cost/type (metered, metered above cap, etc.)
- Data.Input.OpenAsync Flag indicates app requested an async open
- Data.Input.OpenOfflineCopy Flag indicates app requested an offline open
- Data.IsCachedHistoricalVersion Indicates that this cached file is not the latest version
- Data.IsHtml Indicates that HTML format text was pasted
- Data.IsLegacyCode Indicates that Legacy code format text was pasted
- Data.IsLocalOnlyFile Indicates that the file was opened from local storage only
- Data.IsLocalOrSyncBackedFile Indicates that the file was opened locally and mapped through to the service
- Data.IsMapUnMapCase Part of state of cached file
- Data.isOpenFromCollab Indicates that the file was opened from the shared collaboration service
- Data.IsStubFile The document hasn't been shared to the cloud service yet
- Data.IsSyncBackedFile the document is in a folder that is auto sync updated
- Data.lsSyncBackedStateDifferentThanOnLastOpen the document state has changed, changes may have arrived while the document wasn't open
- Data.lsWorkingBranchAvailableOnOpen change tracking diagnostic making sure we have the latest version of a shared file
- Data.Location Indicates storage media type/location (USB; Cloud, etc.)
- Data.LockRequestDocMode Indicates if the document is available to others
- Data.MruReguestResult Obsolete
- Data.NewDataNotAvailableReason Obsolete

- Data.OcsDisableReasons Not used by Save
- Data.OcsHostOnOpen Not used by Save
- Data.Output.FileSaveState State on save completion
- Data.PivotChart Obsolete
- Data.resolveConflictState Reason codes for a request to resolve merge conflicts
- Data.RTCEnabled the fast change distribution protocol has started
- Data.SaveAsToCurrent Indicates that the active document will overwrite the stored file
- Data.ServiceId Obsolete, replaced by Data\_Doc\_WopiServiceId
- Data.SessionId Obsolete
- Data.SizeInBytes Obsolete, replaced by Data\_Doc\_SizeInBytes
- Data.StopwatchDuration Obsolete
- Data.SyncBackedFileRequiresOnlineTransition Flag indicating that Save action is temporarily blocked by online transition
- Data.SyncBackedFileSaveOnOpen Flag indicating that changes made by auto sync require a save on open
- Data.TelemetryId Obsolete
- Data.TriggerSaveAfterBaseDownload change tracking diagnostic making sure we have the latest version of a shared file
- Data.UploadBlockedDueToCoherencyFailure Save to service blocked pending user resolution of conflicting changes
- Data.UploadBlockedDueToFailedSaveAsOverExisting Save to service blocked due to failed attempt to overwrite an existing file
- Data.UploadPreemptedForCoherency Save to service abandoned as more changes are being made by the user
- Data.UploadPreemptedForSaveAsOverExistingFailure Save to service abandoned due to earlier SaveAsOverExisting failure
- Data.UploadScheduled file is ready to be asynchronously uploaded to the service
- Data.UseClientIdAsSchemaLockId flag to control how documents are locked in the service
- Data.WorkingCopySaved change tracking diagnostic making sure we have the latest version of a shared file
- Data.ZrtSaveAsforSyncBackedBusinessEnabled flag indicating fast save enabled for SharePoint Online
- Data.ZrtSaveAsforSyncBackedConsumerEnabled flag indicating fast save enabled for OneDrive Consumer
- Data.ZrtSaveAsforSyncBackedCTBusinessEnabled flag indicating fast save content types enabled for SharePoint Online
- Data.ZrtSaveAsforSyncBackedCTConsumerEnabled flag indicating fast save content types enabled for OneDrive Consumer

- Data.ZrtSaveAsforSyncBackedMetaDataBusinessEnabled flag indicating fast file metadata save enabled for SharePoint Online
- Data.ZrtSaveAsforSyncBackedMetaDataConsumerEnabled flag indicating fast file metadata save enabled for OneDrive Consumer-

#### Office.FindTime.AppFailedToStart

Collected when app fails to start due to an unexpected error during startup. Used to track exceptions & crashes. Helps monitor & debug app health.

The following fields are collected:

- DateTime Timestamp of when the event is logged
- EventName The name of the event being logged

## Office.FirstRun.Apple.ActivationResult

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data to figure out the outcome of the Office 365 subscription activation along with the flow used to activate (First Run Experience, In-App-Flow, Purchase, etc.).

The following fields are collected:

- Data\_ActivationStatusCollectionTime A timestamp
- Data\_ActivationStatusError An activation error code.
- Data\_ActivationStatusFlowType A numeric value indicating the type of activation flow

## Office.FirstRun.Apple.ActivationStatus

This event is collected for Office applications running under Apple platforms. The event is used to figure out the outcome of the Office 365 subscription activation along with the flow used to activate (FRE, InApp, Purchase, etc.). We collect data containing the Activation type, flow type (FRE/DocStage/Purchase) and Office Licensing Service ID.

The following fields are collected:

- Data\_ActivationTypeCollectionTime A timestamp
- Data\_ActivationTypeFlowType A numeric value indicating the type of activation flow
- Data\_ActivationTypeOLSLicense An identifier of the License
- Data\_ActivationTypeStatus An activation status code.

## Office.FirstRun.Apple.FirstRunComplete

This event is collected for Office applications running under Apple platforms. The event lets us know if the user running in freemium, the flow type being run (FRE/DocStage/Purchase) and the identity type (MSA/OrgID). We use this event to figure out if the First Run-Experience (FRE) was completed and type of identity used to sign in (MSA/OrgID).

- Data\_FirstRunCompletedCollectionTime A timestamp registering the time at which the flow was completed
- Data\_FirstRunCompletedFlowType A code denoting the type of user flow that was completed
- Data\_FirstRunCompletedFreemiumStatus A code representing the status of completion for a freemium user flow
- Data\_FirstRunCompletedIdentityType The type of identity of the user that completed the flow

#### Office.FirstRun.Apple.FirstRunStart

This event is collected for Office applications running under Apple platforms. The event lets us know a user has entered first run experience and the flow type being run (FRE/DocStage/Purchase). We use this event to figure out if the First Run-Experience (FRE) was started successfully.

The following fields are collected:

- Data\_FirstRunStartedCollectionTime A timestamp registering the time at which the flow was completed
- Data\_FirstRunStartedFlowType A code denoting the type of user flow that was completed

## Of fice. First Run. Apple. First Run Started And Completed

This event is collected for Office applications running under Apple platforms. The event lets us know if the user running in freemium, the flow type being run (FRE/DocStage/Purchase) and the identity type (MSA/OrgID). We use this event to figure out the health and effectiveness of our First-Run Experience (FRE) flow.

The following fields are collected:

- Data\_FirstRunCompletedCollectionTime A timestamp registering the time at which the flow was completed
- Data\_FirstRunCompletedFlowType A code denoting the type of user flow that was completed
- Data\_FirstRunCompletedFreemiumStatus A code representing the status of completion for a freemium user flow
- Data\_FirstRunCompletedIdentityType The type of identity of the user that completed the flow
- Data\_FirstRunStartedCollectionTime A timestamp registering the time at which the flow was started
- Data\_FirstRunStartedFlowType A code denoting the type of user flow that was started

## Office. First Run. Apple. In App Purchase Activation Fail

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data to figure out the outcome of the In-App purchase activation along with the flow used to activate (First Run Experience, In-App-Flow, Purchase, etc.).

The following fields are collected:

- Data\_ActivationFailCollectionTime A timestamp registering the time at which the activation failure occurred
- Data\_ActivationFailFlowType A code denoting the type of user flow that was exercised
- Data\_AssoicatedSuccessfullyCollectionTime A timestamp registering the time at which the association occurred
- Data\_AssoicatedSuccessfullyFlowType A code denoting the type of user flow that was exercised

## Office.FirstRun.Apple.InAppPurchaseActivationSuccess

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data to figure out the outcome of the In-App purchase activation along with the flow used to activate (First Run Experience, In-App-Flow, Purchase, etc.).

The following fields are collected:

• Data\_ActivatedSuccessfullyCollectionTime - A timestamp registering the time at which the activation occurred

- Data\_ActivatedSuccessfullyFlowType A code denoting the type of user flow that was exercised
- Data\_AssoicatedSuccessfullyCollectionTime A timestamp registering the time at which the association occurred
- Data\_AssoicatedSuccessfullyFlowType A code denoting the type of user flow that was exercised

### Of fice. First Run. Apple. In App Purchase Association Failed

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data to figure out the outcome of the In-App purchase activation along with the flow used to activate (First Run Experience, In-App-Flow, Purchase, etc.).

The following fields are collected:

- Data\_AppChargedSuccessfullyCollectionTime A timestamp registering the time at which the purchase was charged
- Data\_AppChargedSuccessfullyFlowType A code denoting the type of user flow that was exercised
- Data\_AssoicationFailedCollectionTime A timestamp registering the time at which the app association failed
- Data\_AssoicationFailedFlowType A code denoting the type of user flow that was exercised
- Data\_AssoicationFailedResult A code denoting type of failure observed

#### Office.FirstRun.Apple.InAppPurchaseAssociationSuccess

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data to figure out the outcome of the In-App purchase activation along with the flow used to activate (First Run Experience, In-App-Flow, Purchase, etc.).

The following fields are collected:

- Data\_AppChargedSuccessfullyCollectionTime A timestamp registering the time at which the purchase was charged
- Data\_AppChargedSuccessfullyFlowType A code denoting the type of user flow that was exercised
- Data\_AssoicatedSuccessfullyCollectionTime A timestamp registering the time at which the app association failed
- Data\_AssoicatedSuccessfullyFlowType A code denoting the type of user flow that was exercised

## Of fice. First Run. Apple. In App Purchase Failures

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application activation flow. We collect data on the outcome of the In-App purchase flow.

The following fields are collected:

- Data\_AppStoreFailureFlowType A code denoting the type of user flow that was exercised
- Data\_AppStoreFailureResult The failure result observed
- Data\_CancelRequestFlowType A code denoting the type of user flow that was exercised
- Data\_EventId A code denoting type of failure observed

## Of fice. First Run. Apple. In App Purchases Attempted

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application in-app purchase flow. We collect data to track the attempted In-App purchases and their Type of SKU being purchased (Monthly/Annual/Home/Personal).

The following fields are collected:

- Data\_EventId A code denoting type of result observed
- Data\_PurchasedClickedOfferType The type of SKU attempted to purchase
- Data\_PurchaseSuccessfulFlowType A code denoting the type of user flow that was exercised

### Office.FirstRun.Apple.InAppRestoreAttempted

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application in-app purchase flow. We collect data to track the attempted In-App restorations

The following fields are collected:

- Data\_EventId A code denoting the type of outcome of the attempt
- Data\_RestoreAttemptFlowType A code denoting the type of user flow that was exercised

#### Office.FirstRun.Apple.InAppRestoreAttemptFailed

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our application in-app purchase flow. We collect data to track the attempted In-App restorations and their associated flows and errors.

The following fields are collected:

- Data\_RestoreButtonFlowType A code denoting the type of user flow that was exercised
- Data\_RestoredFailedPaymentCancelledFlowType A code denoting the type of payment cancellation flow that was exercised
- Data\_RestoredFailedUnKnownFlowType Whether the attempt failed due to the exercise of an unexpected user flow
- Data\_RestoredFailedUnKnownResult Whether the attempt failed due to unknown reasons

## Office.FirstRun.Apple.MacFirstRunCompleted

This event is collected for Office applications running under Apple platforms. The event lets us know a user has gone through first run experience. We use this event to figure out if the First Run-Experience (FRE) was completed successfully.

The following fields are collected:

• Data\_FirstRunCollectionTime - A timestamp registering the time at which the flow was completed.

## Office.FirstRun.Apple.MacWXPFirstRunStarted

This event is collected for Office applications running under Apple platforms. The event lets us know a user has entered first run experience. We use this event to figure out if the First Run-Experience (FRE) was started successfully.

The following fields are collected:

• Data\_FirstRunPanelName - The name of the panel from which the experience started

## Office.Floodgate.UserFact.AppUsage

This indicates when a user has used high value features within the product. It may indicate if the user discovered the feature or used it. The signal will feed feature usage product insights that help make the product better.

The following fields are collected:

• FeatureAction - A label indicating the high value feature and action performed by the user, for example, ContentPickerTried, TemplatesSeen.

## Office.Lens.LensSdk.CloudConnectorLaunch

When the user crops the image and taps confirm on the final image selection for using OCR, this event is collected. This is user-to-request record for the service as there is no user-to-service-job mapping on the service. UserId is required to fulfill GDPR requirements as service is not directly exposed to users, but through clients and identify the total number of people using the service, helping the service track the volume of users using the product, as well as identifying changes in trends, help look for and rectify issues in the product.

The following fields are collected:

- CallType String to identify if the API call was synchronous or asynchronous.
- CloudConnectorRequestId String that identifies the service request that was made to convert images via service.
- CloudConnectorTarget String that confirms which type of conversion the service will do on images, like converting to PDF, Docx, text, etc.
- **CustomerId** String that identifies the user who owns the images being processed.
- **CustomerType** String that identifies the customer as an enterprise or individual user. This distinction affects the number of images (quota) the client can convert at a time.
- RelationId String, which identifies correlation between Lens and the service used to process files.

#### Of fice. Lens. Lens Sdk. Cloud Connector Upload Error

In Image to Table, when the user taps either Share, Copy or Open, the corrections in the table made by the user are shared with the service to improve the OCR. This event is collected on the error response of that service and contains the relevant identifiers to troubleshoot various issues on the service.

The following fields are collected:

- **CloudConnectorRequestId** String identifier to link the service job to the current service request for which the improvement data was shared.
- CorrelationId String that contains the identifier of the current service job instance.
- **Reason** String that contains the error code and description of the error.
- TargetType String that identifies the endpoint on the service.
- TaskType String that identifies the intent of the service call.

## Office.Lens.LensSdk.CloudConnectorUploadSuccess

In Image to Table, when the user taps either Share, Copy or Open, the corrections in the table made by the user are shared with the service to improve the OCR. This event is collected on the successful response of that service and contains the relevant identifiers to troubleshoot the process. It also helps analyze the usage of service improvement pipeline.

The following fields are collected:

- **CloudConnectorRequestId** String identifier to link the service job to the current service request for which the improvement data was shared.
- CorrelationId String that contains the identifier of the current service job instance.
- TargetType String that identifies the endpoint on the service.
- TaskType String that identifies the intent of the service call.

### Office.Lens.LensSdk.SaveMedia

This event is invoked when the user clicks on the done button and saves images on Android and iOS. It helps

measure the level of user engagement by quantifying users who end up saving images through our app.

The following fields are collected on Android:

- Data\_FileSizeAfterCleanUp Size of the file after it is cleaned by app, to understand how much compression was achieved after cleanup.
- Data\_FileSizeAfterSave Size of the file after it is saved by user, to understand how much compression was achieved after saving.
- Data\_FileSizeBeforeCleanUp Size of the file before it is cleaned by app, to understand how much captured size was
- Data\_Filter The filter applied to the image.
- Data\_ImageHeightAfterCleanUp Height of the image after it was cleaned by app.
- Data\_ImageHeightBeforeCleanUp Height of the image before it was cleaned by app.
- Data\_ImageWidthAfterCleanUp Width of the image before it was cleaned by app.
- Data\_ImageWidthBeforeCleanUp Width of the image before it was cleaned by app.
- Data Mediald Identifier for images to help track operation success.
- Data\_ProcessMode Mode of the user at the time of the saving the image by the user.
- Data\_Source Defines where the image was sourced from, example captured via camera, imported from gallery, etc.

The following fields are collected on iOS:

- Data\_filter The filter applied to the image.
- Data\_imageDPI Image reduction applied to the saved file image
- Data\_imageSize Size of the image after user has saved the image
- Data\_mediald Identifier for images to help track operation success.
- Data\_mode Mode of the user at the time of the saving the image by the user.
- Data\_sizeinPixel Size of the image in the form of pixel
- Data\_source Defines where the image was sourced from, example captured via camera, imported from gallery, etc.

## Office.Lens.LensSdk.ServiceIDMapping

This event is collected when Lens SDK interacts with Microsoft's Image-to-document (or I2D) service. This means that the event is called:

- When an image is uploaded to our I2D service for file conversion and extraction (OCR).
- When the user needs to correct the service's output, we send feedback to improve quality.

The data is used to analyse the usage and troubleshoot issues on the service side.

- **CloudConnectorRequestId** String that identifies the service-requests on the client app for both conversion and feedback scenarios.
- **CustomerId** This string helps map users to service requests and help us track usage. UserId is required to fulfil GDPR requirements as service is not directly exposed to users, but through clients and identify

the total number of people using the service, helping the service track the volume of users using the product.

- I2DFeedbackAPICorrelationId String that identifies the feedback-request in I2D service when user corrects the service output.
- I2DServiceProcessID String that identifies the service-request in I2D service when user is uploading images for conversion.

#### Office.LivePersonaCard.ConfigurationSetAction

We log when the user is in an app that loads a Persona Card in anticipation of the user opening the Live Persona Card. The data is used to determine whether the card loaded correctly.

- Data.accountType Whether the user belongs to an organization or a consumer
- Data.appContextId A randomly generated ID used to identify different accounts in the same app
- Data.AppInfo.Name Name of the service in use (Profile card)
- Data.AppInfo\_Id Name of the host application
- Data.AppInfo\_Version Version of the host application
- Data.cardCorrelationId The globally unique identifier for a persona card
- Data.cardPersonaCorrelationId The globally unique identifier for a specific persona shown in a card
- Data.clientCorrelationId The globally unique identifier for the app's session
- Data.clientType The type of device the app is run on
- Data.contextType What context (app) the card was launched from
- Data.ecsConfiglds Version identifiers for the features enabled in the card
- Data.ecsTagId Tag ID for features
- Data.eventId Name identifier of the event, for example "LivePersonaCardRenderedAction"
- Data.eventpriority An enumeration value for the priority of sending the event.
- Data.feature Used to group various events of the same feature (Profile card)
- Data.flights The features enabled in the card
- Data.fromCache Whether data was fetched from memory
- Data.hasFinePointer Whether the device has mouse-pointer capability
- Data.hasHoverEvents Whether the device has mouse-hover capability
- Data.immersiveProfileCorrelationId A globally unique identifier for the expanded profile view session
- Data.offlineResolved Whether data was fetched while offline
- Data.OTelJS.Version Version of OTel logger
- Data.personaCorrelationId A globally unique identifier for unique personas in a session
- Data.properties Additional metadata collected for each event as follows: [This field has been removed from current builds of Office, but might still appear in older builds.]

- o cardCorrelationId Duplicate of Data.appContextId above
- o cardPersonaCorrelationId Duplicate of Data.cardCorrelationId above
- o ClientTimeStamp Time on the application when the event was logged
- o consumerCorrelationId Duplicate of Data.clientCorrelationId above
- **externalAppSessionCorrelationId** A globally unique identifier for the app to identify all persona cards opened in the same sub-session
- Data.region -The geographical region of the profile card backend service to which user is connected
- Data.tenantAadObjectId The tenant to which a user's subscription is tied. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.type -Type of the logged event, for example, Trace, Error, Event
- Data.userAadObjectId -The globally unique user identifier for an enterprise Microsoft account (duplicate of Data.UserInfo.Id)
- Data.UserInfo.Id The globally unique user identifier for an enterprise Microsoft account
- Data.UserInfo.Msald The globally unique user identifier for a consumer Microsoft account
- Data.UserInfo.OMSTenantId The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.userPuid The globally unique user identifier for a consumer Microsoft account (duplicate of Data.UserInfo.Msald)
- Data.version The version of the service (Profile Card)
- Data.workloadCulture Culture set in the host application
- **DeviceInfo\_Id** The globally unique device identifier for a device
- DeviceInfo\_Make The brand of the operating system
- DeviceInfo\_Model The model of the device
- DeviceInfo\_OsName The name of the device OS
- **DeviceInfo\_OsVersion** The version of the operating system
- DeviceInfo\_SDKUid Uniquely identifies the device from the telemetry SDK's perspective

## Of fice. Live Persona Card. User Actions. Closed Expanded Persona Card

Logged when the user closes an expanded Persona Card. It is used to observe critical anomalies in failure rates of closing the Live Persona Card.

- AppInfo\_Id Name of the host application
- AppInfo\_Version Version of the host application
- Data.appContextId A randomly generated ID used to identify different accounts in the same app
- Data.AppInfo.Name Name of the service in use (Profile card)
- Data.cardCorrelationId The globally unique identifier for a persona card
- Data.cardPersonaCorrelationId The globally unique identifier for a specific persona shown in a card

- Data.clientCorrelationId The globally unique identifier for the app's session
- Data.clientType The type of device the app is run on, for example "Outlook\_Win32"
- Data.eventId Name identifier of the event, for example "LivePersonaCardRenderedAction"
- **Data.exportName** Human readable name of the user action event, for example "ClosedExpandedPersonaCard"
- Data.exportType Category of the event for GDPR export request
- Data.externalAppSessionCorrelationId A globally unique identifier for the app to identify all persona cards opened in the same sub-session
- Data.feature Used to group various events of the same feature (Profile card)
- Data.immersiveProfileCorrelationId A globally unique identifier for the expanded profile view session
- Data.OTelJS.Version Version of OTel logger
- Data.personaCorrelationId A globally unique identifier for unique personas in a session
- Data.properties Additional metadata collected for each event as follows: [This field has been removed from current builds of Office, but might still appear in older builds.]
  - o cardCorrelationId Duplicate of Data.appContextId above
  - o cardPersonaCorrelationId Duplicate of Data.cardCorrelationId above
  - o ClientTimeStamp time that the event occurred in Unix epoch time
  - o consumerCorrelationId Duplicate of Data.clientCorrelationId above
- Data.region -The geographical region of the profile card backend service to which user is connected
- Data.tenantAadObjectId The tenant to which a user's subscription is tied. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.type -Type of the logged event, for example, Trace, Error, Event
- Data.userAadObjectId -The globally unique user identifier for an enterprise Microsoft account (duplicate of Data.UserInfo.Id)
- Data.UserInfo.Id The globally unique user identifier for an enterprise Microsoft account
- Data.UserInfo.Msald The globally unique user identifier for a consumer Microsoft account
- Data.UserInfo.OMSTenantId The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant.
- **Data.userPuid** -The globally unique user identifier for a consumer Microsoft account (duplicate of Data.UserInfo.Msald)
- Data.version -The version of the service (Profile Card)
- DeviceInfo\_Id The globally unique device identifier for a device
- DeviceInfo\_Make The brand of the operating system
- DeviceInfo\_Model The model of the device
- DeviceInfo.NetworkCost Indicates network cost/type (metered, metered above cap, etc.)
- DeviceInfo\_OsName The name of the device OS

- DeviceInfo\_OsVersion The version of the operating system
- PipelineInfo.ClientCountry The Country Code of the Sender, based on the unscrubbed Client IP Address

#### Office.LivePersonaCard.UserActions.ClosedPersonaCard

We log when the user closes a Persona Card. The data is used to determine whether the card closed correctly.

- BatchId Globally unique identifier if a set of requests was made
- Data.appContextId A randomly generated ID used to identify different accounts in the same app
- Data.AppInfo.Name Name of the service in use (Profile card)
- Data.AppInfo\_Id Name of the host application
- Data.AppInfo\_Version Version of the host application
- Data.cardCorrelationId The globally unique identifier for a persona card
- Data.cardPersonaCorrelationId The globally unique identifier for a specific persona shown in a card
- Data.clientCorrelationId The globally unique identifier for the app's session
- Data.clientType The type of device the app is run on
- Data.eventId Name identifier of the event, for example "LivePersonaCardRenderedAction"
- Data.externalAppSessionCorrelationId A globally unique identifier for the app to identify all persona cards opened in the same sub-session.
- Data.feature Used to group various events of the same feature (Profile card)
- Data.immersiveProfileCorrelationId A globally unique identifier for the expanded profile view session
- Data.OTelJS.Version Version of OTel logger
- Data.personaCorrelationId A globally unique identifier for unique personas in a session
- Data.properties Additional metadata collected for each event as follows: [This field has been removed from current builds of Office, but might still appear in older builds.]
  - o ClientTimeStamp Time on the application when the event was logged
  - o cardCorrelationId Duplicate of Data.appContextId above
  - o cardPersonaCorrelationId Duplicate of Data.cardCorrelationId above
  - o consumerCorrelationId Duplicate of Data.clientCorrelationId above
- Data.region -The geographical region of the profile card backend service to which user is connected
- Data.tenantAadObjectId The tenant to which a user's subscription is tied. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.type -Type of the logged event, for example, Trace, Error, Event
- Data.userAadObjectId -The globally unique user identifier for an enterprise Microsoft account (duplicate of Data.UserInfo.Id)
- Data.UserInfo.Id The globally unique user identifier for an enterprise Microsoft account
- Data.UserInfo.Msald The globally unique user identifier for a consumer Microsoft account

- Data.UserInfo.OMSTenantId The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.userPuid -The globally unique user identifier for a consumer Microsoft account (duplicate of Data.UserInfo.Msald)
- Data.version -The version of the service (Profile Card)
- Data\_hostAppRing The rollout ring of the persona card
- Event\_ReceivedTime The time the event was logged in the service

## Of fice. Live Persona Card. User Actions. Opened Expanded Persona Card

Logged when the user opens an expanded Persona Card. It is used to observe critical anomalies in failure rates of launching the Live Persona Card.

- AppInfo\_Id Name of the host application
- AppInfo\_Version Version of the host application
- Data.appContextId A randomly generated ID used to identify different accounts in the same app
- Data.AppInfo.Name Name of the service in use (Profile card)
- Data.cardCorrelationId The globally unique identifier for a persona card
- Data.cardPersonaCorrelationId The globally unique identifier for a specific persona shown in a card
- Data.clientCorrelationId The globally unique identifier for the app's session
- Data.clientScenario To identify the feature in the app from where the persona card was opened
- Data.clientType The type of device the app is run on
- Data.eventId Name identifier of the event, for example "LivePersonaCardRenderedAction"
- **Data.externalAppSessionCorrelationId** A globally unique identifier for the app to identify all persona cards opened in the same sub-session.
- Data.exportName Human readable name of the user action event, for example "OpenedPersonaCard"
- Data.exportType Category of the event for GDPR export request
- Data.feature Used to group various events of the same feature (Profile card)
- Data.hasPersonaInsightRing Insights from Office or LinkedIn could be available for the user
- Data.hostAppRing The ring by which the app was distributed
- Data.immersiveProfileCorrelationId A globally unique identifier for the expanded profile view session
- Data.OTelJS.Version Version of OTel logger
- Data.personaCorrelationId A globally unique identifier for unique personas in a session
- Data.properties Additional metadata collected for each event as follows: [This field has been removed from current builds of Office, but might still appear in older builds.]
  - o cardCorrelationId Duplicate of Data.appContextId above
  - o cardPersonaCorrelationId Duplicate of Data.cardCorrelationId above
  - o consumerCorrelationId Duplicate of Data.clientCorrelationId above

- Data.region -The geographical region of the profile card backend service to which user is connected
- Data.section The active section of the expanded card
- Data.tenantAadObjectId The tenant to which a user's subscription is tied. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.type -Type of the logged event, for example, Trace, Error, Event
- Data.userAadObjectId -The globally unique user identifier for an enterprise Microsoft account (duplicate of Data.UserInfo.ld)
- Data.UserInfo.Id The globally unique user identifier for an enterprise Microsoft account
- Data.UserInfo.Msald The globally unique user identifier for a consumer Microsoft account
- Data.UserInfo.OMSTenantId The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.userPuid -The globally unique user identifier for a consumer Microsoft account (duplicate of Data.UserInfo.Msald)
- Data.version -The version of the service (Profile Card)
- DeviceInfo\_Id The globally unique device identifier for a device
- DeviceInfo\_Make The brand of the operating system
- DeviceInfo\_Model The model of the device
- DeviceInfo OsName The name of the device OS
- **DeviceInfo\_OsVersion** The version of the operating system
- DeviceInfo\_SDKUid Uniquely identifies the device from the telemetry SDK's perspective
- NetworkCost Indicates network cost/type (metered, metered above cap, etc.)
- NetworkCountry The Country Code of the Sender, based on the unscrubbed Client IP Address

### Office.LivePersonaCard.UserActions.OpenedPersonaCard

Logged when the user opens a Persona Card. It is used to observe critical anomalies in failure rates of launching the Live Persona Card.

- Data.appContextId A randomly generated ID used to identify different accounts in the same app
- Data.AppInfo.Name Name of the service in use (Profile card)
- Data.bandwidthEstimateMbps Effective bandwidth estimate in Mbps
- Data.cardCorrelationId The globally unique identifier for a persona card
- Data.cardPersonaCorrelationId The globally unique identifier for a specific persona shown in a card
- Data.clientCorrelationId The globally unique identifier for the app's session
- Data.clientType The type of device the app is run on.
- Data.eventId Name identifier of the event, for example "LivePersonaCardRenderedAction"
- Data.exportName Human readable name of the user action event, for example "OpenedPersonaCard"
- Data.exportType Category of the event for GDPR export request

- Data.externalAppSessionCorrelationId A globally unique identifier for the app to identify all persona cards opened in the same sub-session
- Data.feature Used to group various events of the same feature (Profile card)
- Data.hasPersonalnsightRing Insights from Office or LinkedIn could be available for the user
- Data.hostAppRing The ring by which the app was distributed
- Data.immersiveProfileCorrelationId A globally unique identifier for the expanded profile view session
- Data.OTelJS.Version Version of OTel logger
- Data.personaCorrelationId A globally unique identifier for unique personas in a session
- Data.properties Additional metadata collected for each event as follows. [This field has been removed from current builds of Office, but might still appear in older builds.]
  - o cardCorrelationId Duplicate of Data.appContextId above
  - o cardPersonaCorrelationId Duplicate of Data.cardCorrelationId above
  - o consumerCorrelationId Duplicate of Data.clientCorrelationId above
  - o **networkEffectiveType** The effective type of network connection, for example "slow-2g Online" to identify whether the user is connected to the internet at the time of showing the persona card
  - o **networkType** The type of network connectivity of the device in use
  - o roundTripEstimateMs Estimated effective round trip of the current connection in milliseconds
- Data.region -The geographical region of the profile card backend service to which user is connected
- Data.tenantAadObjectId The tenant to which a user's subscription is tied. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.type -Type of the logged event, for example, Trace, Error, Event
- Data.userAadObjectId -The globally unique user identifier for an enterprise Microsoft account (duplicate of Data.UserInfo.ld)
- Data.UserInfo.Id The globally unique user identifier for an enterprise Microsoft account
- Data.UserInfo.Msald The globally unique user identifier for a consumer Microsoft account
- Data.UserInfo.OMSTenantId The tenant that a user's subscription is tied to. Allows us to classify issues and identify whether a problem is widespread or isolated to a set of users or a specific tenant
- Data.userPuid -The globally unique user identifier for a consumer Microsoft account (duplicate of Data.UserInfo.Msald)
- Data.version -The version of the service (Profile Card)
- Data.viewType -Defines the type of the Profile card displayed
- Data.wasOpenedAsCompactCard Used to identify if the card was opened as a compact view initially
- NetworkCost Indicates network cost/type (metered, metered above cap, etc.)
- **NetworkCountry** The Country Code of the Sender, based on the unscrubbed Client IP Address.

## Office.Manageability.Client Fetch.PolicyPreChecks

Critical telemetry to track failure\success for cloud policy fetch precheck validation. ExitReason contains an enumerator map to the pre-check condition that failed.

- Data.ExitReason An enumerator value telling the exit reason, if the Precheck failed
- Data.Log Custom log message indicating the precheck success or failure

## Office. Manageability. Client. Fetch. And Apply Policy

Critical telemetry to track failure\success for cloud policy fetch initiation from app. Exit Reason contains an enumerator Map to the failure reason.

The following fields are collected:

- Data.ExitReason An enumerator value telling the exit reason, if the Precheck failed
- Data.Log Custom log message indicating the precheck success or failure

#### Office.OfficeMobile.Fluid.FluidFileOperations

This event is collected for Office applications when a fluid file operation takes place. Data is used to track feature health and understand user-experience based on the operation information.

The following fields are collected:

- FailureReason If the operation was a failure. Contains the error code of the failure.
- Result A boolean value that indicates the end result of the operation.
- Type The operation type (for example, Open).

## Office.OfficeMobile.PdfViewer.PdfFileOperations (on Android)

The event is collected for the Office app for Android. It records when a .pdf open, close, or save operation takes place and is used to understand and prioritize the user experience based on .pdf file operation information. The event enables us to keep the .pdf open, close, and save operations performing as expected, and to improve .pdf file operation performance.

- Data\_Doc\_FileOpSessionID Unique ID for a Document Session
- Data\_ErrorCode error in case of file open failures/download failures / download canceled
- Data\_ErrorMessage relevant message-to-error code
- Data\_FailureReason In case of open failure, these enums define the reason for failure.
- Data\_FetchReason Denotes how the file was fetched (manual, cached, not cached)
- Data\_FileGUID Global identifier for the file, which is randomly generated
- Data\_FileLocation Location where the file sits, ex: Local, ODSP, iCloud, etc.
- Data\_FileOpenEntryPoint entry point for file open
- Data\_FileSize Size of the file on which the operation is happening
- Data\_NetworkRequestErrorResponse Network Error response corresponding to error code.
- Data\_NetworkRequestStage Error stage in case of cloud pdf file download.
- Data\_OpenMode In which mode the PDF was opened, ex: 0: View mode, 2: Sign mode
- Data\_PageCount Count of page in the PDF File.
- Data\_PasswordProtected Marker that tells whether the file is password protected or not.
- Data\_ProviderApp currently providing provider app in case of file activation only

- Data\_ReadOnly Marker that tells whether the file is read only or not.
- Data\_Result The status of the operation being performed, ex: true:success, false:failure
- Data\_Type Type of file operation (open, close, or save)

## Office.OfficeMobile.PdfViewer.PdfFileOperations (on iOS)

The event is collected for the Office app for iOS. It records when a .pdf open, close, or save operation takes place and is used to understand and prioritize the user experience based on .pdf file operation information. The event enables us to keep the .pdf open, close, and save operations performing as expected, and to improve .pdf file operation performance.

- Data\_Doc\_FileOpSessionID Unique ID for a Document Session
- Data\_ErrorCode error in case of file open failures/download failures / download canceled
- Data\_ErrorMessage relevant message to error code
- Data\_FailureReason In case of open failure, these enums define the reason for failure.
- Data\_FetchReason Denotes how the file was fetched (manual, cached, not cached)
- Data\_FileGUID Global identifier for the file, which is randomly generated
- Data\_FileLocation Location where the file sits (Local, ODSP, iCloud, etc.)
- Data\_FileOpenEntryPoint entry point for file open
- Data\_FileSize Size of the file on which the operation is happening
- Data\_OpenMode In which mode the PDF was opened (0: View mode 2: Sign mode)
- Data\_PageCount Count of page in the PDF File.
- Data\_PasswordProtected Marker that tells whether the file is password protected or not.
- Data\_ProviderApp currently providing provider app in case of file activation only
- Data\_ReadOnly Marker that tells whether the file is read only or not.
- Data\_Result The status of the operation being performed (true:success, false:failure)
- Data\_Type Type of file operation (open, close, or save)

## Office.OfficeMobile.Search.VoiceSearchUsage

This event is triggered when the user taps on the microphone in the search box inside the Office Mobile app. The event will track the usage of voice search and also time taken to establish service request post tap on microphone. This data will be used to track the usage and health of the feature.

- VoiceButtonClicked Integer value mapped to taps on the voice search mic.
- **VoiceConsentAccepted** Integer value mapped to Cortana consent/permissions given (only applicable to Microsoft internal audience)
- VoicePermissionGranted Integer value mapped to the permissions access action
- VoiceRecognitionCompleted Integer value mapped to successful voice recognition completion
- VoiceSearchError Integer value mapped to occurrence of errors during speech to text.
- VoiceSearchStartupLatency Real number mapped to start-up latency for speech.

• VoiceSearchTokenFetchingLatency - Real number mapped to successful token fetch latency

## Office. One Note. Android. App. Navigation. Navigation UIState Changed

[This event was previously named OneNote.App.Navigation.NavigationUIStateChanged.]

This event collects the critical signal used to ensure OneNote users can successfully navigate through the app. The telemetry is used to ensure critical regression detection for OneNote app and service health.

The following fields are collected:

- IS\_SPANNED Indicates whether the app is in a spanned mode. This is specifically logged for foldable devices.
- NEW\_STATE Indicates the applications' state right after the navigation
- OLD\_STATE Indicates the applications' state right before the navigation

#### Office.OneNote.Android.Canvas.PageOpened

[This event was previously named OneNote.Canvas.PageOpened.]

The signal used to record when a Page is opened. The telemetry is used to monitor, detect, and fix any issues caused when a Page is opened in OneNote

The following fields are collected:

- JOT\_ID object of the page opened
- TIME\_TAKEN\_IN\_MS time taken to open page

#### Office.OneNote.Android.Capture.NewNote.NewNoteTaken

[This event was previously named OneNote.Capture.NewNote.NewNoteTaken.]

This signal is used to ensure that after a user signs-into a OneNote Android App, notebooks are properly provisioned, and user has successfully created a new note. This is used to ensure critical regression detection for OneNote app and service health.

The following fields are collected:

None

## Of fice. One Note. And roid. Lens SDK. Of fice Lens Launched

[This event was previously named OneNote.LensSDK.OfficeLensLaunched.]

This event collects the critical signal used to ensure that OfficeLens is launched correctly. The telemetry is used to ensure critical regression detection for OneNote app and service health.

The following fields are collected:

- CAPTURE\_MODE Indicates which mode has OfficeLens has been launched in. It could be default, edit, fast insert or video import.
- ERROR\_CODE Indicates the launch error code in case there was an error while launching.
- IMAGE\_COUNT Indicates the number of images taken
- LAUNCH\_REASON Indicates the flow under which OfficeLens was launched. It could be over the lock screen or via Camera or Gallery options in StickyNotes or via OneNote Canvas etc.

## Of fice. One Note. And roid. Message Bar. Message Bar Clicked

[This event was previously named OneNote.MessageBar.MessageBarClicked.]

The signal used to indicate any issues encountered while using Message Bar. The telemetry is used to monitor, detect, and fix any issues caused during interaction with Message Bar

The following fields are collected:

- Message\_Bar\_Type Returns if the user is using old or new message bar
- Message\_Type Returns the error message ID

#### Office.OneNote.Android.StickyNotes.NoteCreated

Critical signal that is used to monitor the ability of Sticky Notes users to create notes in the app. Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't create a note, this would trigger a high severity incident.

The following fields are collected:

- **IsExportable** A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteCreated is a user-triggered action.
- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time of a user creates the note within the app.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

## Office.OneNote.Android.StickyNotes.NoteViewed

Critical signal that is used to monitor the ability of Sticky Notes users to view notes in the app. Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't view their notes, this would trigger a high severity incident.

The following fields are collected:

- HasImages A flag indicating whether the note viewed has images stored in it.
- **IsExportable** A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteViewed is a user-triggered action.
- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time a user creates the note within the app.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

## Office.OneNote.Canvas.Ink.InkStrokeLogger

This event is used to detect and diagnose a high frequency bug that a user encounters while using lnk feature. This will be used to determine the most appropriate mode of fixing this issue.

- CurrentCanvasZoomFactor Current Zoom factor of the canvas.
- CurrentNotebook Identifier of the current active notebook.
- CurrentPage Identifier of the current active page
- CurrentSection Identifier of the current active section.
- **DefaultCanvasZoomFactor** Default Zoom factor of the canvas.
- InkStrokeCount Total count of ink strokes since the last log.
- InkStrokeWithLayerInkEffect Count of ink strokes with layer ink effect since the last log.

- InkStrokeWithoutPressureCount Count of Ink Strokes without Pressure since the last log.
- InkStrokeWithPencilInkEffect Count of ink strokes with pencil ink effect since the last log.
- InkStrokeWithTilt Count of ink strokes with tilt since the last log.

#### Office.OneNote.Navigation.CreatePage

Critical signal used to monitor the ability of OneNote users to create pages in OneNote. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't create a page this would trigger a high severity incident.

The following fields are collected:

- IsAtSectionEnd Indicates whether a new page is created at the end of section or not.
- IsBlank Indicates whether a new page is blanked page or created with a template.
- IsRecentsView Indicates whether a page is created from a recents or not.
- NavView Indicates whether a page is created from a navigation view or not.
- NoteType Indicates the type (quick note, list, or photo) of a page.
- QuickNoteType Indicates the type (quick note, list, or photo) of a page.
- RailState Indicates the state of OneNote's navigation rail when creating a page.
- Trigger Indicates an entry point where the create page action is started.
- TriggerInfo Indicates additional information related to the trigger.

#### Office.OneNote.Navigation.CreateSection

Critical signal used to monitor the ability of OneNote users to create sections in OneNote. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't create a page this would trigger a high severity incident.

The following fields are collected

- NotebookID A unique identifier of a notebook.
- SectionID A unique identifier of a section created.
- **Trigger** Indicates an entry point where the create section action is started.
- TriggerInfo Indicates additional information related to the trigger.

### Office.OneNote.Navigation.Navigate

Critical signal used to monitor the ability of OneNote users to navigate between pages in OneNote. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't navigate this would trigger a high severity incident.

- FromNotebook A unique identifier of a notebook.
- FromPage A unique identifier of a page.
- FromSection A unique identifier of a section.
- FromSectionGroup A unique identifier of a section group.
- IsCurrentUserEduStudent Indicates whether the current user has a student role in an education notebook or not.

- IsEduNotebook Indicates whether the current page is in an education notebook or not.
- IsEduNotebookReadOnlyPage Indicates whether the current page is a read only page in an education notebook or not.
- ToNotebook A unique identifier of a notebook.
- ToPage A unique identifier of a page.
- ToSection A unique identifier of a section.
- ToSectionGroup A unique identifier of a section group.

## Office. One Note. Notebook Management. Create Notebook

Critical signal used to monitor the ability of OneNote users to create notebooks in OneNote. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't create notebooks this would trigger a high severity incident.

The following fields are collected:

• NotebookID - A unique identifier of a notebook.

#### Office.OneNote.NotebookManagement.OpenNotebook

Critical signal used to monitor the ability of OneNote users to open notebooks in OneNote. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't open notebooks this would trigger a high severity incident.

The following fields are collected:

• NotebookID - A unique identifier of a notebook.

## Office.OneNote.Search.Search

Critical signal ID used to monitor the ability of OneNote users to find information across thousands of pages and notebooks. Telemetry used to ensure critical regression detection for OneNote app and service health. If users can't find information across notebooks this would trigger a high severity incident.

- PageSearchResultCount Indicates the number of search's results found in a page search mode.
- PageTimeToFirstResultInMs Indicates the amount of time OneNote takes to find the first match in a page search mode.
- PageTimeToLastResultInMs Indicates the amount of time OneNote takes to find the last match in a page search mode.
- PageTimeToMedianResultInMs Indicates the median of time OneNote takes to find all matches in a page search mode.
- SearchResultCount Indicates the number of search's results found.
- TagSearchResultCount Indicates the number of search's results found in a tag search mode.
- TagTimeToFirstResultInMs Indicates the amount of time OneNote takes to find the first match in a tag search mode.
- TagTimeToLastResultInMs Indicates the amount of time OneNote takes to find the last match in a tag search mode.
- TagTimeToMedianResultInMs Indicates the median of time OneNote takes to find all matches in a tag search mode.

- TimeToFirstResultInMs Indicates the amount of time OneNote takes to find the first match.
- TimeToLastResultInMs Indicates the amount of time OneNote takes to find the last match.
- TimeToMedianResultInMs Indicates the median of time OneNote takes to find all matches.

#### Office.OneNote.SIGS.CriticalErrorEncountered

This event captures a critical signal that is used to monitor the health of Signal Ingestion Service (SIGS), by logging whenever a critical error is encountered. Critical errors can block the whole of SIGS, and this will help us catch any such issues as soon as they are encountered by users.

Without this, we will be dependent on users to report the problems they are facing. Absence of such telemetry would make the turnaround time for such issues much higher.

The following fields are collected:

• **ErrorCode** - The code of the issue that was hit by the user.

## Office.OneNote.StickyNotes.NoteCreated (on iOS), OneNote.StickyNotes.NoteCreated (on Android)

This is a critical signal that is used to monitor the ability of Sticky Notes users to create notes in the app.

Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't create a note, this would trigger a high severity incident.

The following fields are collected:

- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time of a user creates the note within the app.
- IsExportable A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteCreated is a user-triggered action.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

## Office.OneNote.StickyNotes.NoteViewed (on iOS), OneNote.StickyNotes.NoteViewed (on Android)

This is a critical signal that is used to monitor the ability of Sticky Notes users to create notes in the app.

Telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't create a note, this would trigger a high severity incident.

The following fields are collected:

- HasImages A flag indicating whether the note viewed has images stored in it.
- IsExportable A flag indicating whether this event was a result of a user action or not. Should be set to True as NoteViewed is a user-triggered action.
- **NoteLocalId** Distinguishable unique identifier assigned to a note at the time a user creates the note within the app.
- StickyNotes-SDKVersion Version number indicating the version of Sticky Notes the user is using. Allows us to identify which versions of the product are showing an issue so that we can correctly prioritize it.

## Office.OneNote.Storage.NotebookSyncResult

This event logs notebook sync result. It is used for figuring out how many unique sync targets when calculating OneNote sync score.

The following fields are collected

• CachedError\_Code - a numbered or alphanumeric code used to determine the nature of the cached

error, and/or why it occurred

- CachedError\_Description -a description of the cached error
- CachedError\_Tag -indicate where in the code throws the cached error
- CachedError\_Type -the type of the cached error, for example, Win32Error, etc.
- ExecutionTime -time in milliseconds taken to replicate the notebook
- Gosid -global object space ID
- IdentityType -identity type, for example, Windows Live, Org ID, etc.
- InitialReplicationInSession -is this replication the first notebook replication after open or not
- IsBackgroundSync -is this a background sync or not
- IsCachedErrorSuppressed -is the cached error suppressed or not
- IsCachedErrorUnexpected -is the cached error unexpected or not
- IsNotebookErrorSuppressed -is the notebook level sync error suppressed or not
- IsNotebookErrorUnexpected -is the notebook level sync error unexpected or not
- IsSectionErrorSuppressed -is the section sync error suppressed or not
- IsSectionErrorUnexpected -is the section sync error unexpected or not
- IsUsingRealtimeSync -is the notebook sync using modern page content sync or not
- LastAttemptedSync -timestamp when the notebook was attempted to be synced last time
- LastBackgroundSync -timestamp when the latest background sync was attempted
- LastNotebookViewedDate -the date when the notebook was last viewed
- LastSuccessfulSync -timestamp when the notebook successfully synced before
- **NeedToRestartBecauseOfInconsistencies** -does the sync need to restart because of inconsistencies or not
- NotebookErrorCode -notebook level sync error code saved on notebook graph space
- NotebookId -notebook ID
- NotebookType -notebook type
- ReplicatingAgainBecauseOfInconsistencies -does the sync restart because of inconsistencies or not
- SectionError\_Code -a numbered or alphanumeric code used to determine the nature of the section sync error, and/or why it occurred
- SectionError\_Description -a description of the section sync error
- SectionError\_Tag -indicate where in the code throws the section sync error
- SectionError\_Type -the type of the section sync error, for example, Win32Error, etc.
- Success -is the notebook sync successful or not
- SyncDestinationType -sync destination type, that is, OneDrive or SharePoint Online
- SyncId -a number unique to each notebook sync

- SyncWasFirstInSession -is this sync the first sync in current session
- SyncWasUserInitiated -is this sync user initiated or not
- TenantId -SharePoint tenant ID
- TimeSinceLastAttemptedSync -time since last notebook sync attempt
- TimeSinceLastSuccessfulSync -time since last successful notebook sync

## Office.OneNote.System.AppLifeCycle.AppLaunch

The critical signal used to ensure OneNote users can successfully launch the app. The telemetry is used to ensure critical regression detection for OneNote app and service health. If users can't launch the app in our performance window, this would trigger a high severity incident.

The following fields are collected: None

## Of fice. Outlook. Desktop. Account Configuration. Create Account Result

Result of adding an account to Outlook in a new profile, from the Office Backstage, or from the account settings dialog. The data is actively monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. We aim to improve this success rate with each release.

The following fields are collected:

- AccountCreationResult The result (success, failure, cancellation, etc.) of adding the account to Outlook.
- AccountCreationTime time taken to attempt account creation
- AccountInfoSource account settings source (for example, AutoDiscover, GuessSmart, AutoDetect, etc.)
- AccountType The type of account being configured.
- HashedEmailAddress hashed email address
- ShowPasswordPageFlightEnabled indicator if ShowPopImapPasswordPage flight is enabled

## Of fice. Outlook. Desktop. Account Configuration. Repair Account Result

Result of repairing an account or changing advanced account settings. The data is actively monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. Since this a new (refactored) experience we want to make sure we got this right.

The following fields are collected:

- AccountInfoSource account info source for the account used to attempt repair
- AccountType type of account for which account repair was attempted
- HashedEmailAddress hashed email address
- ManualRepairRequested indicator if manual repair was requested
- Result result of attempt to repair account. For example: "Success" or "Fail\_SaveChangesToAccount"

## Office. Outlook. Desktop. Account Configuration. Update Password Result

Result of updating an account's password from the Account Settings dropdown. The data is actively monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. Since this a new (refactored) experience we want to make sure we got this right.

The following fields are collected:

• AccountType - type of account for which updating password was attempted

- HashedEmailAddress hashed email address
- Result result of attempt to update password. For example: "Success" or "Fail\_AllowLessSecureAppsDisabled"

#### Office.Outlook.Desktop.Stores.CreateNewStore

Collects the result of creating a new store (with type and version), and the result code. We actively monitor this event to track the health a user's ability to sync and store mail locally, archive mails (in a PST), or use Groups.

The following fields are collected:

- Standard HVA Activity with custom payload
- StoreType The type of store created OST/PST/NST
- StoreVersion The store version created Small/Large/Tardis

#### Office.Outlook.Mac.AccountAddWorkflow

Result of adding an account in Outlook. The data is monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. We aim to improve this success rate with each release.

The following fields are collected:

- AccountConfigMethod the account configuration method
- AccountType the type of account being configured
- AccountWorkflowSession session where account workflow is attempted
- SessionDuration duration of session
- ThreadId identifier for the thread

## Office.Outlook.Mac.AccountOnboardingFlow

Result of adding an account in Outlook using new account configuration experience. The data is monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. We aim to improve this success rate with each release.

- AccountConfigAutoSignIn automatic account configuration set by admin
- AccountConfigDomain domain specified during account configuration
- AccountConfigEntryPoint entry point where user entered account configuration
- AccountConfigErrorCode error code encountered during account configuration
- AccountConfigErrorString error encountered during account configuration
- AccountConfigMethod account configuration method
- AccountConfigPhase current step of account configuration workflow
- AccountConfigPhaseFrom beginning step of account configuration workflow
- AccountConfigPhaseTo last step of account configuration workflow
- AccountType type of account being configured
- AccountWorkflowSession session where account workflow is attempted
- SessionDuration duration of session

Result of deleting an account in Outlook. The data is monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement. We aim to improve this success rate with each release.

The following fields are collected:

- AccountType type of account being configured
- AccountID account identifier
- DeprovisionAccount indicates whether account is removed from server
- IsFastDelete indicates whether account is deleted on background thread

#### Office.PowerPoint.DocOperation.Close

Collected when PowerPoint presentations are closed. It contains the information needed to be able to properly investigate and diagnose issues that happen through the close process which entail persisting and syncing the user's data. Microsoft uses this data to ensure that close is working as expected and user content is successfully being persisted.

- Data\_AddDocTelemetryResult:long Does this log entry have all necessary document telemetry (Data\_Doc\_\* fields)? If not, why?
- Data\_AutoSaveDisabledReasons:string Predefined set of values of why was autosave disabled on this document? (Merge error, Save error, Group policy etc.)
- Data\_CloseReason:long How was close performed? Closing document? Closing app?
- Data\_CppUncaughtExceptionCount:long Number of unhandled exceptions
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_Doc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_Doc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType:long How is document stored in SharePoint
- Data\_Doc\_EdpState:long Enterprise Data Protection state of document
- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Extension:string Document extension
- Data\_Doc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_Doc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_Doc\_FqdnHash:string Hash of where document is stored
- Data\_Doc\_IdentityTelemetryId:string Unique GUID of user
- Data\_Doc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents
  action
- Data\_Doc\_IOFlags:long Bitmask for various IO-related flags for a given document

- Data\_Doc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_Doc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_Doc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_Doc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_Doc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_Doc\_IsSyncBacked:bool verifies if document is being opened from folder that is using OneDrive sync back app
- Data\_Doc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_Doc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_Doc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)-
- Data\_Doc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit etc.)
- Data\_Doc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_Doc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_Doc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_Doc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client-side and server-side log
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_Doc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud

- Data\_Doc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached
   WRS data on the host
- Data\_Doc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_DocHasStorage:bool Does this document have local storage?
- Data\_fLifeguarded:bool Was document ever lifeguarded (feature to fix document errors by themselves without prompting user)?
- Data IsDocAutoSaveable:bool Is presentation auto saveable?
- Data\_IsDocDirty:bool Does presentation have changes that are not yet saved?
- Data\_IsNewDoc:bool Is new document or existing
- Data\_IsRecoveredDoc:bool Is document recovered one? (If prior session crashed, we show document recovery pane on next session)
- Data\_NewDocDiscarded:bool Was new presentation discarded without being saved
- Data\_OCSClosingDlgCanceled:bool If upload is pending on OCS while user closes document, dialog is popped up to user to wait. Which option user chose?
- Data\_OCSClosingDlgExpired:bool Did dialog expire (after 1 minute) on its own?
- Data\_OCSClosingStatus:long What's final status of OCS (In CSI, Closable, In OCS Transition, In CSI transition, etc.)
- Data\_OCSClosingWaitDurationMS:long How much time user had to wait for OCS to upload
- Data\_OCSHandleTransitionResult:long Predefined set of values of result of transition performed during close (Already tried, continue to close, etc.)
- Data\_ServerDocId:string GUID to uniquely identify a document
- Data\_StopwatchDuration:long Total time for Activity
- Data\_UserContinuedZRTClose:bool Upon showing dialog on close, did user selected 'Continue' to close?

## Office.PowerPoint.DocOperation.NewDocument

Collected when PowerPoint creates a new presentation. Includes success failure and performance metrics.

This information is used to ensure we can create files successfully and with no degradation in performance.

The following fields are collected:

- NewDocumentType Whether new document is created from template or just created blank?
- FLifeguarded Is document life guarded (feature that restores corrupt document state without prompting user)

### Office.PowerPoint.DocOperation.OpenCompleteProtocol

Collected when PowerPoint opens presentations. It contains the information needed to be able to properly investigate and diagnose issues that happen through the end stages of the open process.

Microsoft uses this data to ensure the feature is working as expected and there is no degradation to opening presentations.

The following fields are collected:

• Data\_AntiVirusScanMethod:long - Predefined set of values of type of AntiVirus scanned (IOAV, AMSI,

None etc.)

- Data\_AntiVirusScanStatus:long Predefined set of values of anti-virus scan that happens for every document opened (NoThreatsDetected, Failed, MalwareDetected etc.)
- Data\_CloseAndReopen:bool Was this document closed and reopened?
- Data\_ClpDocHasDrmDoc:bool Whether the document has a DRM document
- Data\_ClpDocHasIdentity:bool Whether the document has identity info (used to get and set sensitivity labels)
- Data\_ClpDocHasSessionMetadata:bool Whether the document has working sensitivity label metadata from the session
- Data\_ClpDocHasSpoMetadata:bool Whether the document has sensitivity label metadata from SPO via IMetadataCache
- Data\_ClpDocHasSpoPackage:bool Whether the document has sensitivity label metadata from SPO via IPackage
- Data\_ClpDoclsProtected:bool Whether or not the document is protected by IRM
- Data\_ClpDocMetadataSource:int Enum specifying where sensitivity label metadata is from (IRM, OPC part, Sharepoint etc)
- Data\_ClpDocNeedsUpconversion:bool Whether the document needs to upconvert sensitivity label data from the custom.xml part
- Data\_ClpDocNumFailedSetLabels:int Count of sensitivity labels that failed to set on the document
- Data\_ClpDocSessionMetadataDirty:bool Whether the document has working sensitivity label metadata that has been dirtied
- Data\_ClpDocWasInTrustBoundary:bool Whether the document was in the trust boundary (allowing for coauthoring on documents protected by sensitivity labels)
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_Doc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_Doc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType:long How is document stored in SharePoint
- Data\_Doc\_EdpState:long Enterprise Data Protection state of document
- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Extension:string Document extension
- Data\_Doc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_Doc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_Doc\_FqdnHash:string Hash of where document is stored
- Data\_Doc\_IdentityTelemetryId:string Unique GUID of user

- Data\_Doc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_Doc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_Doc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_Doc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_Doc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_Doc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_Doc\_IsOpeningOfflineCopy:bool Is document being opened from local cache?
- Data\_Doc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_Doc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_Doc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_Doc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)-
- Data\_Doc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit etc.)
- Data\_Doc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_Doc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_Doc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_Doc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID.
   Useful for correlating client side and server-side logs
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_Doc\_StreamAvailability:long Predefined set of values of status of document Stream(available,

permanently disabled, not available)

- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_Doc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_Doc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_ExecutionCount:long How many times we executed IncOpen protocol before executing this (OpenComplete) protocol
- **Data\_FailureComponent:long** Predefined set of values of which component caused this protocol to fail? (Conflict, CSI, Internal etc.)
- Data\_FailureReason:long Predefined set of values of what's the failure reason (FilelsCorrupt, BlockedByAntivirus etc.)
- Data\_FullDownloadRoundTripCount:long The number of roundtrips to the server taken to download the entire document.
- Data\_IsProtocolRunInIncOpenMode:bool Was the protocol run for an incremental download, which is a download where parts of the document were downloaded after initially showing it to the user.
- Data\_MethodId:long Internally which line of code was last one to be executed
- Data\_StopwatchDuration:long Total time for Activity
- Data\_TimeToEdit:long Time it took for document to become editable
- Data\_TimeToView:long Time it took for first slide of document to be rendered
- Data\_UnhandledException:bool Any unhandled native exception?

## Office.PowerPoint.DocOperation.Save

Collected whenever PowerPoint performs a save using the modern code path. Includes success or failure result type of save performance metrics and relevant document metadata. Failures in save can result in data loss. Microsoft uses this data to ensure the feature is working as expected and user content is successfully being persisted.

- Data\_AddDocTelemetryResult:long Does this log entry have all necessary document telemetry (Data\_Doc\_\* fields)? If not, why?
- Data\_BeforeSaveEvent:long Time taken to raise Document Before Save Event
- Data\_CheckDownRevSaveTimeMS:long Time taken to check revision
- Data\_CheckMacroSaveTimeMS:long Time taken to save macros
- Data\_ClearAutoSaveTimeMS:long Time taken to clear AutoSave flag
- Data\_ClearDirtyFlagTimeMS:long Time taken to clear document dirty flag
- Data\_CloneDocumentTimeMS:long Time taken to clone document before starting the save
- $\bullet \;\; Data\_ClpDocHasDrmDoc:bool$  Whether the document has a DRM document
- Data\_ClpDocHasIdentity:bool Whether the document has identity info (used to get and set sensitivity labels)
- Data\_ClpDocHasSessionMetadata:bool Whether the document has working sensitivity label

metadata from the session

- Data\_ClpDocHasSpoMetadata:bool Whether the document has sensitivity label metadata from SPO via IMetadataCache
- Data\_ClpDocHasSpoPackage:bool Whether the document has sensitivity label metadata from SPO via IPackage
- Data\_ClpDoclsProtected:bool Whether or not the document is protected by IRM
- Data\_ClpDocMetadataSource:int Enum specifying where sensitivity label metadata is from (IRM, OPC part, Sharepoint etc)
- Data\_ClpDocNeedsUpconversion:bool Whether the document needs to upconvert sensitivity label data from the custom.xml part
- Data ClpDocNumFailedSetLabels:int Count of sensitivity labels that failed to set on the document
- Data\_ClpDocSessionMetadataDirty:bool Whether the document has working sensitivity label metadata that has been dirtied
- Data\_ClpDocWasInTrustBoundary:bool Whether the document was in the trust boundary (allowing for coauthoring on documents protected by sensitivity labels)
- Data\_CommitTransactionTimeMS:long Time taken to commit the save transaction
- Data\_CppUncaughtExceptionCount:long Uncaught native exceptions while activity was running
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_Doc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_Doc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType:long How is document stored in SharePoint
- Data\_Doc\_EdpState:long Enterprise Data Protection state of document
- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Extension:string Document extension
- Data\_Doc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_Doc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_Doc\_FqdnHash:string Hash of where document is stored
- Data\_Doc\_IdentityTelemetryId:string Unique GUID of user
- Data\_Doc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_Doc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_Doc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)

- Data\_Doc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_Doc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_Doc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_Doc\_IsOpeningOfflineCopy:bool verifies if document being is opened from local cache
- Data\_Doc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_Doc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data Doc NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_Doc\_PasswordFlags:long -Predefined set of values of how document is encrypted with password (None, password to read, password to edit)
- Data\_Doc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit etc.)
- Data\_Doc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_Doc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_Doc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_Doc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client-side and server-side logs
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_Doc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_Doc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_Doc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"

- Data\_DurationUAEOnSaveStartedMs:long Time taken for Unknown App Exit during save
- Data\_EnsureSaveTransactionTimeMS:long Time taken to ensure save transaction is created if doesn't exist already
- Data\_FailureComponent:long- Predefined set of values of which component caused this protocol to fail? (Conflict, CSI, Internal etc.)
- Data\_FailureReason:long Predefined set of values of what's the failure reason (FileIsCorrupt, BlockedByAntivirus etc.)
- **Data\_fLifeguarded:bool** Was document ever lifeguarded (feature to fix document errors by themselves without prompting user)?
- Data\_HandleEnsureContentType:long Time taken to ensure all the content types are correct
- Data\_HandleEnsureContentTypeTimeMS:long Time taken to ensure all the content types are correct
- Data\_HasEmbeddedFont:bool Does this document have embedded fonts?
- Data\_InitializeSaveTimeMS:long Time taken to initialize document content to begin save
- Data\_InOCSTransition:bool Is this save performed for transitioning to OCS
- Data\_IsSavingWithEmbeddedFont:bool Does this document have embedded fonts?
- Data\_MethodId:long Internally which line of code was last one to be executed
- Data\_PerformEmbedFontsTimeMS:long Time taken to serialize embedded fonts
- Data\_PerformModernSaveTimeMS:long Time taken to perform modern save (new code)
- Data\_PerformPostSaveTimeMS:long Time taken to perform post save functions (notifications, undo entries)
- Data\_PrepareForSaveTimeMS:long Time taken to start save
- Data\_RaiseDocumentBeforeSaveEventTimeMS:long Time taken to raise the BeforeSave event
- Data\_ReflectDocumentChangeTimeMS:long Time taken to reflect saved changes to UI (repopulate thumbnails etc.)
- Data\_ReportStartTimeMS:long Time taken to finish initializing telemetry for save
- Data\_ReportSuccessTimeMS:long Time taken to finish reporting successful save
- Data\_ResetDirtyFlagOnErrorTimeMS:long Time taken to reset document dirty flag on error
- Data\_SaveReason:long Predefined set of values of why this save was performed? (AutoSave, ToOCSTransitionSave, ToCSITransitionSave etc.)
- Data\_SaveType:long Predefined set of values of save type (SaveAs, Publish, Manual, OMSave etc.)
- Data\_SavingWithFont:bool- Are we saving document with new embedded fonts?
- Data\_ScrubClonedDocumentTimeMS:long Time taken to remove personal information on cloned copy of document
- Data\_StopwatchDuration:long Total time for Activity
- Data\_TransactionType:long Is it Save or MergeAndSave transaction?

Collected whenever PowerPoint performs a Save As. Includes success or failure result type of save performance metrics and relevant document metadata. Failures in save can result in data loss. Microsoft uses this data to ensure the feature is working as expected and user content is successfully being persisted.

- Data\_AddDocTelemetryResult:long Does this log entry have all necessary document telemetry (Data\_Doc\_\* fields)? If not, why?
- Data\_ClpDocHasDrmDoc:bool Whether the document has a DRM document
- Data\_ClpDocHasIdentity:bool Whether the document has identity info (used to get and set sensitivity labels)
- Data\_ClpDocHasSessionMetadata:bool Whether the document has working sensitivity label metadata from the session
- Data\_ClpDocHasSpoMetadata:bool Whether the document has sensitivity label metadata from SPO via IMetadataCache
- Data\_ClpDocHasSpoPackage:bool Whether the document has sensitivity label metadata from SPO via IPackage
- Data\_ClpDoclsProtected:bool Whether or not the document is protected by IRM
- Data\_ClpDocMetadataSource:int Enum specifying where sensitivity label metadata is from (IRM, OPC part, Sharepoint etc)
- Data\_ClpDocNeedsUpconversion:bool Whether the document needs to upconvert sensitivity label data from the custom.xml part
- Data\_ClpDocNumFailedSetLabels:int Count of sensitivity labels that failed to set on the document
- Data\_ClpDocSessionMetadataDirty:bool Whether the document has working sensitivity label metadata that has been dirtied
- Data\_ClpDocWasInTrustBoundary:bool Whether the document was in the trust boundary (allowing for coauthoring on documents protected by sensitivity labels)
- Data\_CppUncaughtExceptionCount:long Uncaught native exceptions while activity was running
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_DstDoc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_DstDoc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_DstDoc\_AsyncOpenKind:long Indicates whether a cached version of the new cloud document was opened and which asynchronous refresh logic was used.
- Data\_DstDoc\_ChunkingType:long How is document stored in SharePoint
- Data\_DstDoc\_EdpState:long Enterprise Data Protection state of document
- Data\_DstDoc\_Ext:string Document extension
- Data\_DstDoc\_Extension:string Document extension
- Data\_DstDoc\_FileFormat:long Predefined set of values of format of file (more granular than extension)

- Data\_DstDoc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_DstDoc\_FqdnHash:string Hash of where document is stored
- Data\_DstDoc\_IdentityTelemetryId:string Unique GUID of user
- Data\_DstDoc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data DstDoc IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_DstDoc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_DstDoc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_DstDoc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_DstDoc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_DstDoc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_DstDoc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_DstDoc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_DstDoc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_DstDoc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_DstDoc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)
- Data\_DstDoc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit, etc.)
- Data\_DstDoc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_DstDoc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_DstDoc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_DstDoc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_DstDoc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_DstDoc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_DstDoc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client side and server-side logs
- Data\_DstDoc\_SizeInBytes:long Document size in bytes

- Data\_DstDoc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_DstDoc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_DstDoc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_DstDoc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_DstDoc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_DstDoc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_FileType:long Predefined set of values of internal type of file
- Data\_fLifeguarded:bool Was document ever lifeguarded (feature to fix document errors by themselves without prompting user)?
- Data\_FWebCreated:bool Does this document have WebCreator flag?
- Data\_SaveReason:long Predefined set of values of why this save was performed? (AutoSave, ToOCSTransitionSave, ToCSITransitionSave, etc.)
- Data\_SaveType:long Predefined set of values of save type (SaveAs, Publish, Manual, OMSave, etc.)
- Data\_SrcDoc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_SrcDoc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_SrcDoc\_AsyncOpenKind:long Indicates whether a cached version of the original cloud document was opened and which asynchronous refresh logic was used.
- Data\_SrcDoc\_ChunkingType:long How is document stored in SharePoint
- Data\_SrcDoc\_EdpState:long Enterprise Data Protection state of document
- Data\_SrcDoc\_Ext:string Document extension
- Data\_SrcDoc\_Extension:string Document extension
- Data\_SrcDoc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_SrcDoc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_SrcDoc\_FqdnHash:string Hash of where document is stored
- Data\_SrcDoc\_IdentityTelemetryId:string Unique GUID of user
- Data\_SrcDoc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_SrcDoc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_SrcDoc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_SrcDoc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.

- Data\_SrcDoc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_SrcDoc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_SrcDoc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_SrcDoc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_SrcDoc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_SrcDoc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_SrcDoc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_SrcDoc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)
- Data\_SrcDoc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit, etc.)
- Data\_SrcDoc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_SrcDoc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_SrcDoc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_SrcDoc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_SrcDoc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_SrcDoc\_SessionId:long generated GUID that identifies the instance of the document within the same process session
- Data\_SrcDoc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client side and server-side logs
- Data\_SrcDoc\_SizeInBytes:long Document size in bytes
- Data\_SrcDoc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_SrcDoc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_SrcDoc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_SrcDoc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_SrcDoc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_SrcDoc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_StopwatchDuration:long Total time for Activity
- Data\_TypeOfSaveDialog:long Predefined set of values of Dialog

(RUN\_SAVEAS\_DLG,RUN\_SAVEMEDIA\_DLG, RUN\_SAVEAS\_VIDEO\_DLG etc.)

- Data\_WaitForSaveOrMergeSuccess:bool SaveAs succeeded waiting for a background save or merge.
- Data\_WaitForSaveOrMergeTimeout:long SaveAs timed out when waiting for a background save or merge.
- DstDoc New location of document
- SrcDoc Original location of document

#### Office.PowerPoint.DocOperation.SaveLegacy

Collected whenever PowerPoint performs a save using the legacy code path. Includes success or failure result type of save performance metrics and relevant document metadata. Failures in save can result in data loss. Microsoft uses this data to ensure the feature is working as expected and user content is successfully being persisted.

- Data\_AddDocTelemetryResult:long Does this log entry have all necessary document telemetry (Data\_Doc\_\* fields)? If not, why?
- Data\_ClpDocHasDrmDoc:bool Whether the document has a DRM document
- Data\_ClpDocHasIdentity:bool Whether the document has identity info (used to get and set sensitivity labels)
- Data\_ClpDocHasSessionMetadata:bool Whether the document has working sensitivity label metadata from the session
- Data\_ClpDocHasSpoMetadata:bool Whether the document has sensitivity label metadata from SPO via IMetadataCache
- Data\_ClpDocHasSpoPackage:bool Whether the document has sensitivity label metadata from SPO via IPackage
- Data\_ClpDoclsProtected:bool Whether or not the document is protected by IRM
- Data\_ClpDocMetadataSource:int Enum specifying where sensitivity label metadata is from (IRM, OPC part, Sharepoint etc)
- Data\_ClpDocNeedsUpconversion:bool Whether the document needs to upconvert sensitivity label data from the custom.xml part
- Data\_ClpDocNumFailedSetLabels:int Count of sensitivity labels that failed to set on the document
- Data\_ClpDocSessionMetadataDirty:bool Whether the document has working sensitivity label metadata that has been dirtied
- Data\_ClpDocWasInTrustBoundary:bool Whether the document was in the trust boundary (allowing for coauthoring on documents protected by sensitivity labels)
- Data\_CppUncaughtExceptionCount:long Uncaught native exceptions while activity was running
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_Doc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_Doc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode

- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType:long How is document stored in SharePoint
- Data\_Doc\_EdpState:long Enterprise Data Protection state of document
- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Extension:string Document extension
- Data\_Doc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_Doc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_Doc\_FqdnHash:string Hash of where document is stored
- Data\_Doc\_IdentityTelemetryId:string Unique GUID of user
- Data\_Doc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_Doc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_Doc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_Doc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_Doc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_Doc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_Doc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_Doc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_Doc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_Doc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_Doc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)
- Data\_Doc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit, etc.)
- Data\_Doc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)

- Data\_Doc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_Doc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- **Data\_Doc\_SessionId:long** generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client side and server-side logs
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_Doc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_Doc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_Doc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_DstDoc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_DstDoc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_DstDoc\_AsyncOpenKind:long Indicates whether a cached version of the new cloud document was opened and which asynchronous refresh logic was used.
- Data\_DstDoc\_ChunkingType:long How is document stored in SharePoint
- Data\_DstDoc\_EdpState:long Enterprise Data Protection state of document
- Data\_DstDoc\_Ext:string Document extension
- Data\_DstDoc\_Extension:string Document extension
- Data\_DstDoc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_DstDoc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_DstDoc\_FqdnHash:string Hash of where document is stored
- Data\_DstDoc\_IdentityTelemetryId:string Unique GUID of user
- Data\_DstDoc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_DstDoc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_DstDoc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_DstDoc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.

- Data\_DstDoc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_DstDoc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_DstDoc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_DstDoc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_DstDoc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_DstDoc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures etc.)
- Data\_DstDoc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_DstDoc\_PasswordFlags:long Predefined set of values of how document is encrypted with password (None, password to read, password to edit)
- Data\_DstDoc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit etc.)
- Data\_DstDoc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_DstDoc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_DstDoc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_DstDoc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_DstDoc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_DstDoc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_DstDoc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client side and server-side logs
- Data\_DstDoc\_SizeInBytes:long Document size in bytes
- Data\_DstDoc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_DstDoc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_DstDoc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_DstDoc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_DstDoc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_DstDoc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_FileType:long Predefined set of values of internal type of file
- Data\_fLifeguarded:bool Was document ever lifeguarded (feature to fix document errors by

themselves without prompting user)?

- Data\_SaveReason:long Predefined set of values of why this save was performed? (AutoSave, ToOCSTransitionSave, ToCSITransitionSave etc.)
- Data\_SaveType:long Predefined set of values of save type (SaveAs, Publish, Manual, OMSave etc.)
- Data\_SrcDoc\_AccessMode:long How was this document opened (Read only | read write)
- Data\_SrcDoc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_SrcDoc\_AsyncOpenKind:long Indicates whether a cached version of the original cloud document was opened and which asynchronous refresh logic was used.
- Data\_SrcDoc\_ChunkingType:long How is document stored in SharePoint
- Data\_SrcDoc\_EdpState:long Enterprise Data Protection state of document
- Data\_SrcDoc\_Ext:string Document extension
- Data\_SrcDoc\_Extension:string Document extension
- Data\_SrcDoc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_SrcDoc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_SrcDoc\_FqdnHash:string Hash of where document is stored
- Data\_SrcDoc\_IdentityTelemetryId:string Unique GUID of user
- Data\_SrcDoc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_SrcDoc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_SrcDoc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_SrcDoc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_SrcDoc\_IsIncrementalOpen:bool Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_SrcDoc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_SrcDoc\_IsOpeningOfflineCopy:bool verifies if document is being opened from local cache
- Data\_SrcDoc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_SrcDoc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_SrcDoc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures, etc.)
- Data\_SrcDoc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_SrcDoc\_PasswordFlags:long Predefined set of values of how document is encrypted with

password (None, password to read, password to edit)

- Data\_SrcDoc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit, etc.)
- Data\_SrcDoc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_SrcDoc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_SrcDoc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_SrcDoc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_SrcDoc\_ServerVersion:long verifies if server is based off Office14, Office15, or Office 16
- Data\_SrcDoc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_SrcDoc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client side and server-side logs
- Data\_SrcDoc\_SizeInBytes:long Document size in bytes
- Data\_SrcDoc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_SrcDoc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_SrcDoc\_StreamAvailability:long Predefined set of values of status of document Stream(available, permanently disabled, not available)
- Data\_SrcDoc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_SrcDoc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre cached WRS data on the host
- Data\_SrcDoc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_StopwatchDuration:long Total time for Activity
- Data\_TypeOfSaveDialog:long Predefined set of values of Dialog (RUN\_SAVEAS\_DLG, RUN\_SAVEMEDIA\_DLG, RUN\_SAVEAS\_VIDEO\_DLG etc.)
- Doc current document for Save
- DstDoc New location of document (in case of SaveAs)
- SrcDoc Original location of document (in case of SaveAs)

## Of fice. Power Point. PPT. And roid. Rehearse View. Feedback Received

This event is used to analyze the seen/tried/kept funnel of the feature. This event along with Seen and Tried event helps us determine if users are dropping out of the funnel. The data is used to determine into if users are dropping because of errors faced during the experience. This helps us maintain the health of the feature.

The following fields are collected:

None

## Of fice. Power Point. PPT. And roid. Rehearse View. Session Started

This event is used to analyze the seen/tried/kept funnel of the feature. This event along with Seen and Kept event helps us figure out if users are dropping out of the funnel. This data is used to understand if users are

dropping because of errors faced during experience. This helps us maintain the health of the feature.

The following fields are collected:

None

#### Office.PowerPoint.PPT.IOS.RehearseView

This event is denoting that user has stopped the rehearsal session. The data is used in combination with Office.PowerPoint.IOS.Android.RehearseView.StartSession as the first indicator of any crashes or errors that user faces.

The following fields are collected:

- ConnectionCreationTime time taken to create service side connections.
- CountDownAlertTime Time for which countdown alert was displayed.
- CountdownInitTime Time between slideshow load completed and countdown started.
- CritiqueSummary Summary of what all critiques user saw with their counts.
- ExitEventCode Code to identify under which scenario user exit out of rehearse session, whether it was
  error scenario or successful exit
- FRETime Time between FRE screen started to display until user dismissed it.
- MicrophonePermissionTime Time for which microphone permission alert was displayed until user selected one of the options.
- PauseRehearsingCount Count of how many times user clicked on pause rehearsal
- RehearsalInitTime Time taken by rehearsal to initialize
- ResumeRehearsingCount Count of how many times user clicked on resume rehearsal
- Sessionid This is speech front door session ID. This is used to debug service logs.
- SlideshowViewLoadTime Time taken by slideshow to load.

## Office. Power Point. PPT. IOS. Rehearse View. Rehears al Summary Page

Event is triggered when summary page has finished loading. This event helps us capture the performance of the summary page. It tells how much time it takes for the rehearsal summary service page to load on the client. It is required to keep the feature performant.

- PayloadCreationTime This is the time taken in milliseconds to create payload.
- PostUrlCallTime This is the time taken in milliseconds to send the post URL call.
- RehearseSessionId This is speech front door session ID. We can use this to debug service logs.
- SummaryPageErrorReceived This is a Boolean value that indicates if summary page was received or error occurred.
- SummaryPageHtmlLoadTime This is the time taken in milliseconds to load summarypageHtml.
- SummaryPageLoadStartTime This is the time taken in milliseconds receive first response from the server.
- SummaryPageLoadTime Time taken to load summary page. This includes payload creation time.
- ThumbnailsCount This is the total number of thumbnails that will be part of summary page.

#### Office.PowerPoint.PPT.IOS.RehearseView.StartSession

This event is triggered when the user clicks on start session. This event helps us capture how many users are using the Presenter coach feature on iOS. When combined with Office.PowerPoint.PPT.iOS.RehearseView it will tell us how many users successfully completed the rehearsal session and how many couldn't. This is our first indicator of crashes or errors in the feature.

The following fields are collected:

None

#### Office.PowerPoint.PPT.Mac.Shell.PrintInfo

Collected whenever an export PDF operation has completed and contains information about the success of the operation. This information is critical to identify the success of export PDF operations for our application.

The following fields are collected:

• Data\_ExportAsPDFSucceed - Boolean indicating if exporting as PDF was a success.

#### Of fice. Power Point. PPT. Shared. Rehearse View. Rehearse Clicked

This event captures when RehearseWithCoach is clicked. This event is used to analyze the seen-tried-kept funnel of the feature. This event along with tried and kept event helps us figure out if users are dropping out of the funnel. This helps us maintain the health of the feature.

The following fields are collected:

None

## Office.PowerPoint.PPT.Shared.SlideShow.Failure

Collecting failures during slide show as a key feature for PowerPoint. Microsoft is collecting when error happens during slide show to help improve user experience on slide show. Microsoft uses this data to get diagnostic information about where the error happens while user is using slide show.

The following fields are collected:

- CountOArtErrors total number of OArt errors
- CountOtherErrors total number of other errors
- CountPPTErrors total number of PPT errors
- CountSlideShowErrors total number of slide show errors
- FirstOArtError first error happened in OArt
- FirstOtherError first error happened in other area
- FirstPPTError first error happened in PPT
- FirstSlideShowError first error happened in slide show

## Office.PowerPoint.Rehearsal.RehearseAgain

This event captures when Rehearse Again is clicked in the summary report. This event is used to analyze the success of the PowerPoint Coach entry points, and is an indicator of the health of the feature.

The following fields are collected:

None

## Office.PowerPoint.RunPrintOperation

Collected whenever a print PDF operation has completed and contains information about the layout type, use of slide numbers, and the success of the operation. This information is critical to identify the success of print PDF operations for our application.

The following fields are collected:

- Data\_PrintWithSlideNumbers Boolean indicating if the user is printing with slide numbers.
- Data\_SavePrintLayoutType The print layout type at the time of starting the print or export operation.
- Data\_Success Boolean indicating if printing was a success.

### Office.Project.ProjectFileSave

Project saves a file. This event indicates a Project save. It allows Microsoft to measure success of Project saving a file, which is important to avoid document data loss.

The following fields are collected:

- Data\_TriggerTime time of save
- Data\_FileType type of file the project is being saved as

#### Office.Session.Activity.Start

Allows us to know when a data streamer session has started. Used for feature health and monitoring. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Activity\_Name Name of the activity "Session"
- Activity\_CV ID to correlate the events across the connection session
- Activity\_StartStopType Start
- Activity\_DateTimeTicks Data Time for the activity

### Office.Session.Activity.Stop

Allows us to know when a data streamer session has stopped Used for feature health and monitoring. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Activity\_Name Name of the activity "Session"
- Activity\_CV ID to correlate the events across the connection session
- Activity\_StartStopType Stop
- Activity\_DateTimeTicks Data Time for the activity

### Office.Stream Device.Activity.Start

Allows us to know if start streaming data source is successful. Used for feature health and monitoring. This event is generated by Microsoft Data Streamer for Excel Add-in.

- Datasource\_Type Serial device, or App Service information
- DataSource\_Name Name of connected data source
- Activity\_Name Name of the activity "StreamDeviceData" or "StreamFileData"
- Activity\_CV ID to correlate the events across the connection session
- Activity\_StartStopType Start
- Activity\_DateTimeTicks Data Time for the activity

Allows us to know if stop streaming data source is successful. Used for feature health and monitoring. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Datasource\_Type Serial device, or App Service information
- DataSource\_Name Name of connected data source
- Activity\_Name Name of the activity "StreamDeviceData" or "StreamFileData"
- Activity\_CV ID to correlate the events across the connection session
- Activity\_StartStopType Stop
- Activity\_DateTimeTicks Data Time for the activity

## Of fice. Targeted Messaging. A B Experiment Message Trigger

Tracks the number of users receiving BizBar and Dynamic Canvas messages from TargetedMessagingService (TMS). This data is critical to understand what messages users are getting and on what surface so that we can ensure they are not missing any messages that may be critical to their continued use of the product. Also needed to accurately measure the success of our experiments and campaigns run through TMS.

The following fields are collected:

- Data\_Surface Name of the surface that this service delivered message is meant for
- Data\_Flight ECS/CT Flight identifier that was used to deliver this message
- Data\_CampaignId identifier of the campaign that this message is part of
- Data\_MessageId identifier of this service delivered message
- Data\_TransactionId identifier of this transaction with the service
- Data\_TriggerPoint The step in which this event was logged (message received vs message displayed)

#### Office.Text.FontPickerFontSelected.Win32

This event indicates whether the downloaded font was rendered correctly. Used to indicate success or failure of Font Download.

The following fields are collected:

- Font name (Data\_Font) name of font picked in font picker
- User click (Data\_FClick) if user used mouse to select item

# Of fice. Text. Resource Client. Request Resource Internal

This event indicates whether the font was downloaded correctly. Used to indicate success or failure of rendering the downloaded font.

The following fields are collected:

- Data\_FontToken resource file name will be saved as
- Data\_HTTPResult result of the HTTP request
- Data\_HTTPStatusCode HTTP code returned from the HTTP request
- Data\_isInternetOn If we had connection when trying to retrieve the resource
- Data\_RequestUrl URL of the CDN resource we're trying to retrieve

#### Office.Translator.DocumentTranslated

Collects success or failure of a full document translation a user trigger in the Translator SDX. This is critical to evaluate the health of the translation feature and react to any outages that might occur. Monitor the health of the "Translate Document" scenario in Word.

- Data.actionSource How was the translate selection triggered
- Data.bodyBackgroundColor Office theme container background color
- Data.bodyForegroundColor Office theme container foreground color
- Data.browserLang Browser current display language
- Data.browserOnline Obsolete
- Data.browserPlatform Browser platform
- Data.browserUserAgent Browser user agent
- Data.colorDepth System color depth
- Data.contentLanguage Detected language of the content to translate
- Data.controlBackgroundColor Office theme control background color
- Data.controlForegroundColor Office theme control foreground color
- Data.correlationId Unique identifier of the request sent to the service
- Data.crossSessionId Unique identifier of the user
- Data.crossSessionStartTime UTC timestamp of when the translation session started
- Data.currentTime UTC timestamp of when this telemetry message was sent
- Data.displayLanguage Office display language
- Data.documentSourceLang Document content language
- Data.documentTargetLang Language document will be translated to
- Data.environment Service environment the request is sent to
- Data.errorMessage Error message reported by the service
- Data.eventActionType Type of telemetry event
- Data.eventTagId Unique identifier of the line of code that produced this telemetry message.
- Data.flights Enabled flights
- Data.fileSize Size of Word file to translate
- Data.fileSource Where is the Word file hosted (offline, online)
- Data.fileType Word file extension
- Data.innerHeight" Side pane container height
- Data.innerWidth" Side pane container width
- Data.lookupSourceLang Not used for document translation
- Data.lookupTargetLang Not used for document translation

- Data.officeHost Office application hosting the side pane
- Data.officeLocale Office user language
- Data.officeMachineld Device Unique identifier
- Data.officePlatform Device platform
- Data.officeSessionId Office session identifier
- Data.officeUserId Office user unique identifier
- Data.officeVersion Office version
- Data.pageXOffset Side pane horizontal scroll position from the left side of the pane
- Data.pageYOffset Side pane vertical scroll position from the top side of the pane
- Data.pixelDepth Screen color resolution
- Data.responseCode Request response code from the service
- Data.responseTime Request elapsed time
- Data.resultType Request result
- Data.screenHeight Screen height in pixels
- Data.screenLeft Horizontal coordinate of the window relative to the screen
- Data.screenTop Vertical coordinate of the window relative to the screen
- Data.screenWidth Screen width in pixels
- Data.selectedTab Which tab is selected Selection or Document
- Data.serverUrl Translation service URL
- Data.sessionId Side pane session identifier
- Data.sessionStartTime UTC Timestamp of when the translation session started
- Data.sourceTextHash Hash of text to translate
- Data.sourceTextLength Text to translate length
- Data.sourceTextWords Number of words in the text to translate
- Data.warningMessage Warning message reported by the service

## Office.Translator.TextTranslated

Collects success or failure of a selection translation that a user action triggers in the Translator SDX. This is critical to evaluate the health of the translation feature and react to any outages that might occur. Used to monitor the health of the "Translate Selection" scenario in Excel, PowerPoint, Word.

- Data.actionSource How was the translate selection triggered
- Data.bodyBackgroundColor Office theme container background color
- Data.bodyForegroundColor Office theme container foreground color
- Data.browserLang Browser current display language
- Data.browserOnline Obsolete

- Data.browserPlatform Browser platform
- Data.browserUserAgent Browser user agent
- Data.colorDepth System color depth
- Data.contentLanguage Detected language of the content to translate
- Data.controlBackgroundColor Office theme control background color
- Data.controlForegroundColor Office theme control foreground color
- Data.correlationId Unique identifier of the request sent to the service
- Data.crossSessionId Unique identifier of the user
- Data.crossSessionStartTime UTC timestamp of when the translation session started
- Data.currentTime UTC timestamp of when this telemetry message was sent
- Data.displayLanguage Office display language
- Data.documentSourceLang Not used for selection
- Data.documentTargetLang Nor used for translation selection
- Data.environment Service environment the request is sent to
- Data.errorMessage Error message reported by the service
- Data.eventActionType Type of telemetry event
- Data.eventTagId" Unique identifier of the line of code that produced this telemetry message
- Data.flights Enabled flights
- Data.innerHeight Side pane container height
- Data.innerWidth Side pane container width
- Data.lookupSourceLang Language of the currently selected text
- Data.lookupTargetLang Language currently selected text will be translated to
- Data.officeHost Office application hosting the side pane
- Data.officeLocale Office user language
- Data.officeMachineld Device Unique identifier
- Data.officePlatform Device platform
- Data.officeSessionId Office session identifier
- Data.officeUserId Office user unique identifier
- Data.officeVersion Office version
- Data.pageXOffset Side pane horizontal scroll position from the left side of the pane
- Data.pageYOffset Side pane vertical scroll position from the top side of the pane
- Data.pixelDepth Screen color resolution
- Data.responseCode Request response code from the service

- Data.responseTime Request elapsed time
- Data.resultType Request result
- Data.screenHeight Screen height in pixels
- Data.screenLeft Horizontal coordinate of the window relative to the screen
- Data.screenTop Vertical coordinate of the window relative to the screen
- Data.screenWidth Screen width in pixels
- Data.selectedTab Which tab is selected Selection or Document
- Data.serverUrl Translation service URL
- Data.sessionId Side pane session identifier
- Data.sessionStartTime UTC Timestamp of when the translation session started
- Data.sourceTextHash Hash of text to translate
- Data.sourceTextLength Text to translate length
- Data.sourceTextWords Number of words in the text to translate
- Data.warningMessage Warning message reported by the service

#### Office.UX.AccChecker.AccCheckerFinalViolationCountPerRule

This event is triggered when Accessibility issues are reported for the currently opened document. This event represents the Accessibility violations (Errors, Warnings, and Tips) that exist per Rule, for the opened document at the beginning and end of the session. This event is used to record the counts of Accessibility violations (Errors, Warnings, and Tips) per Rule, for the opened document at the beginning and end of the session.

Details of violation counts per rule help Microsoft to identify which Accessibility issues are most common in Office documents. This helps with work on remediating them and drives the creation of an inclusive environment in the workplace and classroom for people with disabilities.

- Data\_FinalCount\_RuleID\_0 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_1 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_2 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_3 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_4 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_5 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_6 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_7 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.

- Data\_FinalCount\_RuleID\_8 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_9 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_10 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_11 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_12 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_13 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_14 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_15 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_16 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_FinalCount\_RuleID\_17 Number of violations of Rule ID = n that remain the last time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_0 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_1 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_2 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_3 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_4 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_5 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_6 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_7 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_8 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_9 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.

- Data\_InitialCount\_RuleID\_10 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_11 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_12 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_13 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_14 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_15 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_16 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- Data\_InitialCount\_RuleID\_17 Number of violations of Rule ID = n that were found the first time the acc checker ran in a session.
- FinalDocID Final DocumentID of the scanned document
- FinalDocUrlHash Final DocumentURLHash of the scanned document
- Initial DocID Initial DocumentID of the scanned document
- InitialDocUrlHash Initial DocumentURLHash of the scanned document
- PaneOpened A boolean that tracks whether the AccChecker pane was opened
- ServerDocID Server DocumentID for the document scanned by the Accessibility checker

## Office.UX.AccChecker.AccCheckerViolationInformation

This event is triggered when Accessibility issues are reported for the currently opened document. It represents the aggregate counts of violations (Errors, Warnings, and Tips) for the opened document at the beginning and end of the session. This event is used to record the aggregate counts of Accessibility violations (Errors, Warnings, and Tips) for the opened document at the beginning and end of the session. The knowledge of Accessibility checker usage allows Microsoft to improve its application experiences to be more inclusive for people with disabilities in Office usage scenarios for the workplace and classroom.

- FinalDocID Final DocumentID of the scanned document
- FinalDocUrlHash Final DocumentURLHash of the scanned document
- FinalErrorCount Final count of Errors reported by Accessibility Checker for the document
- FinalIntelligentServiceCount Final count of Intelligent services issues reported by Accessibility Checker for the document
- FinalTipCount Final count of tips reported by Accessibility Checker for the document
- FinalViolationCount Final count of violations reported by Accessibility Checker for the document
- FinalWarningCount Final count of warnings reported by Accessibility Checker in the document
- InitialDocID Initial DocumentID of the scanned document

- InitialDocUrlHash Initial DocumentURLHash of the scanned document
- InitialErrorCount Number of all violations of type Error that were found the first time the acc checker ran in a session.
- InitialIntelligentServicesCount Number of all violations of type Intelligent Service that were found the first time the acc checker ran in a session.
- InitialTipCount Number of all violations of type Tip that were found the first time the acc checker ran in a session.
- InitialUrlHash Number of all violations of type error that were found the first time the acc checker ran in a session.
- InitialViolationCount Number of all violations that were found the first time the acc checker ran in a session.
- InitialWarningCount Number of all violations of type Warning that were found the first time the acc checker ran in a session.
- PaneOpened A Boolean that tracks whether the Accessibility Checker pane was opened
- ServerDocID Server DocumentID for the document scanned by the Accessibility checker

## Of fice. UX. Acc Checker. Background Acc Checker Enabled State

This event is triggered when the user or IT Admin has enabled the Background Accessibility checker for the Office user. This event is used to understand the instances when the Background Accessibility checker is enabled for Office users. The enabled status of the Background Accessibility checker allows Microsoft to understand if documents can be scanned automatically in the background. This helps to create a more inclusive workplace and classroom environment for people with disabilities.

The following fields are collected:

• BackgroundAccCheckerEnabled - Boolean to track the Enabled/Disabled state of the Background Accessibility checker

## Of fice. UX. Acc Checker. Background Scanning Checkbox Clicked

This event is triggered when the user enables the Background Accessibility checker from the Accessibility checker task pane. This event is used to understand the instances when the Background Accessibility checker is enabled for Office documents. The enabled status of the Background Accessibility checker allows Microsoft to understand if documents can be scanned automatically in the background. This helps to create a more inclusive workplace and classroom environment for people with disabilities.

The following fields are collected:

- FinalBackgroundScanningState Initial state of the checkbox that enables background scanning
- InitialBackgroundScanningState Initial state of the checkbox that enables background scanning

## Of fice. UX. Acc Checker. Disabled Results

This event is triggered when the Accessibility Checker gets disabled for the opened document. This event is used to understand the instances when the Office Accessibility checker gets disabled, due to a legacy or unsupported Office document. The disabled status of the Accessibility checker allows Microsoft to understand how often a document cannot be scanned, and to assist users in allowing the scanning of such documents – by upconverting the document to a modern file format. This helps to create a more inclusive workplace and classroom environment for people with disabilities.

The following fields are collected:

• Data\_Disabled\_ID - ID of the disabled error

- Data\_Disabled\_Reason Reason for disabling the Accessibility Checker
- Data\_IsUpConvertEnabled Tracks whether Upconvert to a modern file format is available for the document

#### Office.UX.AccChecker.ShowTaskPane

This event is triggered when the Accessibility Checker task pane is launched for the currently opened document. This event is used to understand the usage of the Office Accessibility Checker. The Accessibility Checker is used to identify and remediate Accessibility issues in Office documents. The knowledge of Accessibility Checker usage allows Microsoft to improve its application experiences to be more inclusive for people with disabilities in Office usage scenarios for the workplace and classroom.

The following fields are collected:

- BackgroundScanCheckboxEnabled Tracks whether the Background Accessibility Checker is enabled
- Column Purpose
- DocUrlHash Unique doc ID hash of the document that was scanned
- HasAccessibilityViolations Tracks if the document contains any accessibility violations at the point the pane is opened
- IsPaneDisabled Tracks if the Accessibility Checker pane is opened in a disabled state (legacy or unsupported document)
- PaneOpenedBefore Tracks if the Accessibility Checker pane was opened before
- WAC\_ServerDocId Server Document ID for the document that was scanned

### Office. Visio. Shared. Feature Experimentation

Tracks feature flighting for users. This event helps us determines success or failure of feature flights.

The following fields are collected:

- Data\_Enable:bool true indicate the feature is enabled for current user
- Data\_Feature:string name of the feature
- Data\_Flighted:bool true indicates the feature is enabled
- Data\_Licensed:bool true indicates the feature is under licensing check
- Data\_Subscriber:bool true indicates the user has subscription license

# Of fice. Visio. Shared. Refresh Smart Diagram

Captures diagram refresh failures when file is created through DV. This helps us debug the failures and issues in data refresh in a DV diagram.

The following fields are collected:

- Data\_ConnectorsBasedOnSequence:bool true if the refreshed diagram was originally created using connector based on sequence" option
- Data\_DialogError:string error during refreshing smart diagram
- Data\_FileError:string error string when connected Excel file is invalid
- Data\_OverwriteSelected:bool true if user selected overwrite diagram option during refresh
- Data\_WarningShown:bool true if there was any warning shown to user during data refresh

## Of fice. Visio. Shared. Write back To Excel

Captures Excel write back failures when file is created through DV. This helps us debug the failures and issues in writing back data to Excel in a DV diagram.

The following fields are collected:

- Data\_ConnectorsBasedOnSequence:bool true means connectors are created based on sequence settings
- Data\_DataSourceType:string This filed indicates whether diagram is created from "Table" or "CustomRange"
- Data\_DialogError:string Custom Error type while creating smart diagram through Excel
- Data\_NoOfShapesAdded:int Number of shapes added during writeback to Excel functionality
- Data\_NoOfShapesDeleted:int Number of shapes deleted during writeback to Excel functionality
- Data\_OverwriteSelected:bool true indicate user selected overwrite data option
- Data SourceDataModified:bool true indicates source data is modified
- Data\_WarningShown:bool true means data update warning shown to the user
- Data\_WarningShownBecauseOfPresenceOfFormula:bool true indicates warning shown to the user because of presence of formula in Excel
- Data\_WarningShownToAddNextStepID:bool true indicates warning show to the user because next step Identifier missing in Excel
- Data\_WarningShownToConvertToTable:bool true indicates warning shown to the user to convert Excel data to table format

## Office.Word.FileNew.CreateNewFile

This event indicates that a new document is created in Office Word and tracks success or failure of the operation. The event is used to monitor that new document creation is working as expected. It is also used to calculated monthly active users/devices and cloud reliability metrics.

The following fields are collected:

- Data\_DirtyState whether the document was created in a dirty state (with changes that need to be saved)
- Data\_ErrorID error identifier in case of operation failure
- Data\_MainPdod The document identifier during this process session
- Data\_UsesCustomTemplate indicates whether the document was created from a custom template

## Office.Word.FileOpen.UserInitiatedOpen

This event indicates Office Word opens a document by user initiation instead of by Office Word programmatically. It also contains critical file open performance data and is an app start event from user perspective. The event monitors whether file-open is working as expected. It is also used to calculated monthly active users/devices, and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_BytesAsynchronous Number of bytes (compressed) that we believe we can open the file without if we get them before the user wants to start editing or maybe saving.

- Data\_BytesAsynchronousWithWork Number of bytes (compressed) that we might be able to open the file without but would require significant code investments to make it happen
- Data\_BytesSynchronous Number of bytes (compressed) that we must have before we can start opening the file
- Data\_BytesUnknown Number of bytes in document parts that we don't expect to find.
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx, etc.)
- Data Doc FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerDocId An immutable anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion the server version offering the service

- Data\_Doc\_SessionId the server version offering the service
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data\_Doc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data\_EditorDisablingRename Identifier of the first editor that caused for rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_ForceReadWriteReason Integer value representing the reason why the file was forced into read/write mode
- Data\_FSucceededAfterRecoverableFailure Indicates that open succeeded after repairing a failure while opening the document
- Data\_LastLoggedTag Unique tag for code call site used to identify when we try to fail the open twice (used for data quality diagnostics)
- Data\_LinkStyles Indicates whether we are linking to the template styles
- Data\_MainPdod The document identifier in Office Word process
- Data\_Measurements Encoded string containing the time breakdown of the different parts of open. Used to diagnose open performance.
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_OpenInitiateKind Type of the scenario where users started this file-open operation.
- Data\_PartsUnknown The number of document parts that we couldn't get data for
- Data\_RecoverableFailureInitiationLocationTag Unique tag for code call site used to identify the place in code where we attempt to fix the file before opening it
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SecondaryTag Unique tag for code call site used to add additional failure data for open.
- Data\_TemplateFormat File format of the template that the document is based on.
- Data UsesNormal Indicates whether the open document is based on the normal template.
- Data\_VerboseMeasurements Encoded string containing the detailed time breakdown of the different parts of open. Used to measure performance, only enabled for internal rings.

# Of fice. Word. File Save. Act CmdGosubSave As

This event indicates that a user is saving their changes to a new document. The event monitors whether saving to a new document is working as expected. It is also used to calculated monthly active users/devices and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data Doc Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document identifier used to diagnose problems

- Data\_Doc\_ServerProtocol The protocol version used to communicate with the service
- Data\_Doc\_ServerType The type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion The server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data Doc UrlHash One-way hash to create a naïve document identifier
- Data\_EditorDisablingRename identifier of the first editor that caused rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_LastLoggedTag Unique tag for code call site used to identify when we fail to try the save twice (used for data quality diagnostics)
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_RenameDisabledReason Error that is causing rename to be disabled for the document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled

# Of fice. Word. File Save. Act FC on firm Save Doc Core Query Save

This event indicates Office Word prompts the user to save changes when it tries to close the document. It allows Microsoft to monitor whether save-at-quit works as expected to avoid document data loss. The event monitors whether save-at-quit is working as expected. It is also used to calculated monthly active users/devices and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version

- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data\_Doc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data\_DstDoc\_AccessMode Destination Document is read only/editable

- Data\_DstDoc\_EdpState -Electronic Data Protection setting for the destination document-
- Data\_DstDoc\_Ext Document extension (docx/xlsb/pptx, etc.) for the destination document
- Data\_DstDoc\_FileFormat File format protocol version for the destination document
- Data\_DstDoc\_Location Indicates which service will provide storage for destination document (OneDrive, File Server, SharePoint etc.)
- Data\_DstDoc\_LocationDetails Indicates which local Known Folder stored the destination document
- Data\_DstDoc\_SessionId Identifies a specific document edit session within the full session
- Data\_DstDoc\_UrlHash One-way hash to create a naïve document identifier for the destination document
- Data\_FailureClass Integer representing the failure class for OCS transition failures
- Data\_LocationPickerSaveStatus Integer value that indicates the action that triggered the save from the save on exit dialog
- Data\_MainPdod The document identifier in Office Word process.
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_OCSSyncbackSaveStarted Flag that indicates that this save is related to sync back save
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SaveInitiateKind Integer that indicates how the save was initiated
- Data\_SrcDocIsUnnamedOrNew Indicates whether the document we are saving is new

# Office.Word.FileSave.SaveAsSaveFile

This event indicates Office Word saves a document into a new document. It allows Microsoft to detect errors in save-as which is important to avoid document data loss. The event monitors whether save-as is working as expected. It is also used to calculated monthly active users/devices and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_AddDocTelemResDst Reports whether we were able to properly populate other document telemetry-related values in the event for the destination document. Used for data quality diagnostics.
- Data\_AddDocTelemResSrc Reports whether we were able to properly populate other document telemetry-related values in the event for the source document. Used for data quality diagnostics.
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open

- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data\_DstDoc\_AccessMode Destination Document is read only/editable
- Data\_DstDoc\_AssistedReadingReasons Predefined set of values of why the destination document was opened in assisted reading mode

- Data\_DstDoc\_AsyncOpenKind Indicates whether a cached version of the new cloud document was opened and which asynchronous refresh logic was used.
- Data\_DstDoc\_ChunkingType Units used for incremental document open
- Data\_DstDoc\_EdpState Electronic Data Protection setting for the destination document
- Data\_DstDoc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_DstDoc\_FileFormat File format protocol version
- Data\_DstDoc\_Fqdn OneDrive or SharePoint Online Domain Name for the destination document
- Data\_DstDoc\_FqdnHash One-way hash of customer identifiable domain name for the destination document
- Data\_DstDoc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_DstDoc\_InitializationScenario Records how the destination document was opened
- Data\_DstDoc\_IOFlags Reports on the cached flags used to set open request options for the destination document
- Data\_DstDoc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the destination document/user
- Data\_DstDoc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_DstDoc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_DstDoc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_DstDoc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_DstDoc\_Location Indicates which service provided the storage for the destination document (OneDrive, File Server, SharePoint etc.)
- Data\_DstDoc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_DstDoc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_DstDoc\_PasswordFlags Indicates read or read/write password flags set for the destination document
- Data\_DstDoc\_ReadOnlyReasons Reasons why the destination document was opened read only
- Data\_DstDoc\_ResourceIdHash An anonymized document identifier used to diagnose problems
- Data\_DstDoc\_ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data\_DstDoc\_ServerProtocol the protocol version used to communicate with the service
- Data\_DstDoc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_DstDoc\_ServerVersion the server version offering the service
- Data\_DstDoc\_SessionId Identifies a specific document edit session within the full session

- Data\_DstDoc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_DstDoc\_SizeInBytes Indicator of document size
- Data\_DstDoc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_DstDoc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_DstDoc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_DstDoc\_UrlHash One-way hash to create a naïve document identifier for the destination document
- Data\_DstDoc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data FailureClass Integer representing the failure class for OCS transition failures
- Data\_LocationPickerPropagateToSaveTime,spLapsedMsec Measure the time, in milliseconds, that it takes for the save to trigger after getting a result from the location picker
- Data\_LocationPickerSaveStatus Status returned by the location picker
- Data\_MainPdod The document identifier in Office Word process
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SaveInitiateKind Integer that indicates how the save was initiated
- Data\_SrcDoc\_AccessMode Source Document is read only/editable
- Data\_SrcDoc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_SrcDoc\_AsyncOpenKind Indicates whether a cached version of the original cloud document was opened and which asynchronous refresh logic was used.
- Data\_SrcDoc\_ChunkingType Units used for incremental document open
- Data\_SrcDoc\_EdpState Electronic Data Protection setting for the source document
- Data\_SrcDoc\_Ext Document extension for the source document (docx/xlsb/pptx, etc.)
- Data\_SrcDoc\_FileFormat File format protocol version for the source document
- Data\_SrcDoc\_Fqdn OneDrive or SharePoint Online Domain Name for the source document
- Data\_SrcDoc\_FqdnHash One-way hash of customer identifiable domain name for the source document
- Data\_SrcDoc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_SrcDoc\_InitializationScenario Records how the document was opened
- Data\_SrcDoc\_IOFlags Reports on the cached flags used to set open request options
- Data\_SrcDoc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_SrcDoc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened

- Data\_SrcDoc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_SrcDoc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_SrcDoc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_SrcDoc\_Location Indicates which service provided the source document (OneDrive, File Server, SharePoint, etc.)
- Data\_SrcDoc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_SrcDoc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_SrcDoc\_PasswordFlags Indicates read or read/write password flags set
- Data\_SrcDoc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_SrcDoc\_ResourceIdHash An anonymized document identifier used to diagnose problems
- Data\_SrcDoc\_ServerDocId An immutable anonymized document identifier used to diagnose problems
- Data\_SrcDoc\_ServerProtocol the protocol version used to communicate with the service
- Data\_SrcDoc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_SrcDoc\_ServerVersion the server version offering the service
- Data\_SrcDoc\_SessionId Identifies a specific document edit session within the full session
- Data\_SrcDoc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_SrcDoc\_SizeInBytes Indicator of document size
- Data\_SrcDoc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_SrcDoc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_SrcDoc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_SrcDoc\_UrlHash One-way hash to create a naïve document identifier
- Data\_SrcDoc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data\_SrcDocIsUnnamedOrNew Indicates whether the document we are saving is new

# Office. Word. Word. Document Dirty Flag Changed

This event indicates Office Word edits a document that changes the document internal state into "dirty". It allows Microsoft to evaluate the feature health of edit-document. The event is a heartbeat of user edits. It is also used to calculated monthly active users/devices.

- Data\_CollectionTime- Timestamp of the event
- Data\_DocumentLocation- type of the document location
- Data\_DocumentLocationDetails- Sub-type of the document location

- Data\_FAlwaysSaveEnabled- Indicates whether always-save was enabled
- Data\_FirstEditTime- Timestamp of first edit
- Data\_NumberCoAuthors- Number of co-authors editing the document during the session
- Data NumberOfTimesDocumentDirtied- Number of edits made to the document
- Data\_Pdod- Document identifier in Office Word process
- Data\_UrlHash- Hash of the document path
- Data\_ViewKind- Type of Word view

# One Note. App. Navigation. Rating Reminder Dialog Shown

The critical signal used to measure effectiveness of trigger logic for Rating reminder. This dialog is shown when the user has met all the conditions to see the rating reminder (no. of active days, has rated previously or not, etc.). This is used to ensure that the trigger logic for Rating reminder. If the users are seeing this dialog, it will provide us with ways to receive feedback from the customers on the right time and improve app health.

The following fields are collected:

None

#### ParseLicenseOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when parsing licenses operation is performed.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name
- AppInfo.Version Application version
- iKey Logger server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.Duration Total time for the operation to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation
- RMS.HttpCall indicate if there is HTTP operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result
- RMS.VerifyCertChainDuration Duration time to verify certificate chain

• RMS.VerifySignatureDuration - Duration time to verify signature

# qr.code.scan

This event lets us know when a user signs into Outlook Mobile by scanning an auth QR code on a desktop Outlook client which securely contains the user's sign-in information, thereby eliminating the need for manual sign-in. The event is used to detect the successful initiation and completion of the user authentication process using QR functionality. The event diagnoses sign-in errors that could prevent the user from successfully authenticating in the mobile app.

The following fields are collected:

• action - what action has the user taken for the groode flow

#### read.conversation

This event is triggered when an email is not visible on the device screen anymore. Used for monitoring possible negative impact on the health and performance of rendering an email message.

The following fields are collected:

- above 40fps count of frames rendered above 40 fps
- above\_50fps count of frames rendered above 50 fps
- above\_55fps count of frames rendered above 55 fps
- adal\_id the account's active directory authentication ID, a unique identifier in the Microsoft authentication system
- component\_name the name of the component/view that is active during the filtering
- event\_mode the place in the app that the user entered the conversation (groups or other)
- internet\_message\_id a tracking ID for the most recent message in the conversation
- orientation the screen orientation at the time of the even (portrait or landscape)
- recent\_message\_id the ID of the most recent message in the conversation
- **start\_time** timestamp of when the email message was visible to user.
- **suggested\_reply\_state** the state of suggested replies for this conversation (unavailable, available, shown, used, or discarded)
- **suggested\_reply\_types** indicates type and count of suggested reply shown/used for this conversation. It's a dictionary. For example, {text: 2, send\_avail: 1}.
- total\_count total frames displayed by the component
- view\_duration how long the component was viewed by the user

# save.attempt

Allows us to identify the impact of issues caused by users attempting to save a file by evaluating the number of sessions impacted and if there are common features of those sessions.

- file\_type The type of file the user tried to save (such as .doc)
- origin Where the file save attempt originated from (such as from an email) so we can detect issues associated with saving a file from a specific place in the app
- token\_type the type of token used to authenticate the account in order to save the file to help us detect authentication issues associated with saving a file

#### search.subtab.selected

The event collects origin points for the reason a search sub\_tab was selected. The sub tabs sit under the primary app search bar to filter data. This event lets us track the entity type pills (all, mail, contacts, and calendar) that users are using when they do their searches so we can ensure the search filter mechanisms are working properly.

The following fields are collected:

- properties\_general -The general properties that all Aria event is collecting
- **selected\_reason** The cause of the type pill getting selected, which could be one of the following values (glyph being an icon): tap\_on\_header, tap\_on\_see\_all, enter\_search\_mode, mail\_glyph, calendar\_glyph.
- **subtab\_type** The type pill that got selected, which could be one of these four values: all, mail, contact, event.

#### send.message

Data collected indicates possible negative impact on the performance and health of sending email messages. The data is used to understand if feature is functioning successfully and to plan feature improvement for images in emails.

- account tracks the account that performed the action
- compose\_addressing\_duration indicates the total time user spends on To/Cc/Bcc fields
- **compose\_duration** tracks the total time user took to compose the message including multiple drafts session
- draft\_message\_id tracks the compose message ID of the message being sent
- event\_mode tracks the event mode if applicable to the message ("groups" or "other")
- from\_message\_reminder Indicates if the message was sent in response to a message reminder
- has\_attachment indicates whether message has any attachments
- has\_mip\_label indicates whether a MIP label was stamped on the message or not
- image\_attachment\_count indicates how many images are being sent as attachments to the message
- image\_body\_count indicates how many images are being sent inline as part of the body of the message
- image\_movement\_count indicates how many images of the message that have been moved to inline or move back.
- **is\_group\_escalation** is this a group escalated message, "escalated message" is a message that was sent to the user's mailbox because of an escalation (subscribed to group)
- is\_groups track whether message sent is a groups message or not
- key\_stroke\_count tracks the keystrokes count for the message that is being sent
- message\_id tracks the message ID being replied/forwarded
- origin indicates where compose was initiated, that is, new, reply, quick reply etc.
- send\_draft\_origin indicates where send was initiated, that is, compose or quick reply
- smart\_compose\_model\_version tracks which version of smart compose model is being used

- source\_inbox indicates source inbox type for reference message,
- **suggested\_reply\_state** capturing suggested reply state that is, unavailable, available, shown, used, discarded for this sent mail
- **suggested\_reply\_types** indicates type and count of suggested reply shown/used for this sent email. It's a dictionary. For example, {text: 2, send\_avail: 1}.
- suggestions\_requested indicates how many smart compose suggestions requested
- suggestions results smart compose suggestions' result, i.e accepted, rejected
- suggestions\_returned indicates how many smart compose suggestions returned from server
- suggestions\_shown indicates how many smart compose suggestions shown to the user
- thread\_id indicates thread ID of the conversation being replied/forwarded

#### session

Allows us to detect and fix situations where we are using up too much of your device's battery and helps us identify what could be the cause.

The following fields are collected:

- **battery\_level** tells us the battery level on the device to help us detect when our app is causing a negative impact on your device's battery level
- has\_hx Tells us the account is using our new sync service to help us detect issues caused by our sync service
- Session.Duration the length of the session in seconds
- Session.DurationBucket duration length time bucket [This field has been removed from current builds of Office, but might still appear in older builds.]
- Session.FirstLaunchTime first recorded launch time of the app [This field has been removed from current builds of Office, but might still appear in older builds.]
- Session.State the indicator of whether this is the start or end of the session

# settings.action

This event collects the configuration information in settings. The data allows us to detect situations where there is possible negative impact on the users' ability configure app settings, such as notification settings, primary mail account, and configuring the email signature.

- account\_order\_changed To check if you changed the order of your accounts to make sure this configuration works properly
- action possible actions taken in settings, such as deleting an account to help us diagnose issues and ensure no negative impact
- auth\_type The authentication type being used by the account, so we understand which backend sync layer we are using to help us diagnose issues
- changed\_folder Capturing whether a folder was changed to help us diagnose issues.
- **delete\_scope** During an account deletion, whether you deleted the account from this device or from all devices with Outlook.
- emo\_default\_provider\_selected\_type Field that determines the type of the default meeting provider

set by the user.

- emo\_default\_provider\_switch\_type The type of switch done by the user between the online meeting providers in the Every Meeting Online screen. Helps us to understand the user's engagement with the feature.
- enabled\_state Whether your auto reply, save contacts, and block external images settings are configured correctly
- **notification\_action** To check if you have configured any notification actions for triaging emails to help us make sure this setting is working successfully
- **notification\_action\_number** To check if your notification actions (action one or action two) are configured correctly
- **server\_type** Similar to auth\_type, it tells us which type of account you have to help us diagnose issues better. Examples: Office365, Gmail, Outlook
- setting\_properties Tracks properties relation to setting action detailed below:
  - o alternate\_app\_icon\_setting the selected alternate app icon (light, dark)
  - auth\_type indicates the back-end authentication type allowing us to know if there is an issue with a
    particular account type
  - badge\_count\_state indicates what type of badge count the user has asked for that is, no badges, focused inbox only, etc.
  - o changed\_folder determines whether this action was archived, scheduled, or another action.
  - delete\_scope tracks whether this action was related to deleting someone just on this device or on all devices, if applicable.
  - o enabled\_state whether state related to the action is enabled
  - o in\_app\_language the selected in-app language, string type (default, en-US, fa, ru etc.)
  - **notification\_action\_setting** indicates the details of, if applicable, notification action settings related to this action
    - o **notification\_action** indicates what the user was trying to do, that is, flag, delete, archive, it allows us to determine what message action the user wanted to perform on the notification and if the action failed or not.
    - o **notification\_number** indicates which action number (two of three actions are customizable) was assigned a notification action, that is, action one, action two. This allows us to determine if there is a problem with a particular action.
  - notification\_state indicates what type of badge count the user has asked for that is, no badges, focused inbox only, etc.
  - server\_type indicates the back-end server type allowing us to know if there is an issue with a
    particular server type
  - **source** indicates what is the source of notifications, if applicable, from settings or do not disturb setting
  - o swipe\_setting indicates the details of, if applicable, swipe settings related to this action
    - swipe\_action indicates what the user was trying to do, that is, flag, delete, archive, it allows
      us to determine what action the user wanted and if the action failed or not.
    - **swipe\_direction** indicates which way the user set up the swipe to be, that is, left to right or right to left. This allows us to determine if there is a problem with a particular swipe direction.
  - o temperature\_unit\_setting the selected temperature unit to be used for weather
  - theme\_color\_setting the custom app theme color selected by the user
  - ui\_mode\_setting the selected UI mode (dark, light, system default, low battery etc.)
  - o signature\_setting indicates if the setting was applied to all account or an individual account

- state\_changed\_to To check if your focused inbox On/Off setting is configured correctly
- **swipe\_action** To check if you have configured any swipe actions for triaging emails to help us make sure this setting is working successfully
- swipe\_direction To check if your swipe directions (left or right) are configured correctly

#### sidebar.action

Allows us to detect situations where there is possible negative impact on your ability configure your app settings, such as your notification settings, your primary mail account, and configuring your mail signature.

Data fields that are common for Outlook Mobile for this event on iOS and Android:

- Account tracks the account and its data associated with the event, values tracked in this data are in the common om field documentation [This field has been removed from current builds of Office, but might still appear in older builds.]
- action tracks the type of side bar action occurred, that is, dismissed, help button selected, mail side bar, etc.,
- from\_favorites tracks if the action is coming from an item in favorites
- mail\_folder\_type what type of folder was selected during the side bar action, if any.
- **sidebar\_type** tracks the type of side bar associated with this event, that is, mail or calendar to help us ensure the navigation from the favorites setting works properly

- account\_type indicates what authentication type the account is that is, Gmail, outlook, etc.
- account\_has\_groups Helps us make sure if the account has groups, they are configured correctly
- calendar\_accounts\_count Number of calendar accounts you have to help us make sure your calendar accounts are configured correctly
- calendar\_apps\_count Number of calendar apps you have to help us make sure your interesting calendar apps are configured correctly
- calendar\_type The type of calendar you have (Primary calendar, Group calendar, etc.)
- has\_favorite\_folders Helps us make sure favorite folders are configured correctly
- has\_favorite\_people Helps us make sure favorite people/contacts are configured correctly
- has\_group\_calendar Helps us make sure if you have group calendars, they are configured correctly
- has\_group\_calendar\_account Helps us make sure if you have group calendars, they are configured correctly
- has\_group\_toggled Helps us make sure if you have toggled group calendars, this setting is configured correctly
- interesting\_calendars\_accounts\_count Number of interesting calendar accounts you have to help us make sure your interesting calendar accounts are configured correctly
- mail\_accounts\_count The total number of mail accounts in the sidebar to make sure this is configured correctly
- mail\_folder\_type The type of folder the user tapped on to make sure it's configured correctly. This could include Deleted folder, Spam, or your Sent folder.

- mail\_inbox\_unread\_count Helps us ensure the unread count is displayed and configured accurately
- mail\_subfolder\_depth Helps us ensure we can successfully display a user's mail subfolder configurations

#### StoreOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when Rights Management Service license store operation is performed.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.ContentId Content ID in End User License
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation
- RMS.HttpCall indicate if there is HTTP operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.OperationName Operation name
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result
- RMS.Url The URL of Rights Management Service Server

# Survey. Floodgate. Trigger Met

Tracks when a device has met the criteria to show a survey. Used to assess the health of the survey triggering process as well as to ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- CampaignId Identifier of a service delivered campaign
- SurveyId Unique instance of a campaign
- SurveyType Identifies the type of survey

# Survey.UI.Form.Submit

Tracks when a survey is submitted. Used to assess the health of the survey submission process as well as to

ensure the signal used to analyze customer issues and health is working properly.

The following fields are collected:

- CampaignId Identifier of a service delivered campaign
- SurveyId Unique instance of a campaign
- SurveyType Identifies the type of survey

#### watchAppV2

This event is triggered from the Outlook watch app, when notifications are communicated from Outlook mobile to the Outlook watch app, and when the user is performing actions in the Outlook watch app. This event allows us to detect and fix possible issues with capabilities on the watch, such as receiving notifications and responding to emails.

The following fields are collected:

- app\_action Tells us the types of action the user took on the watch, such as "archive\_message" to help us detect issues related to a specific action such as being unable to successfully archive messages on the watch
- category Specifies a category (Usage, app\_action, notification, etc.) for the event
- is\_complication\_enabled Tells us if the user has added Outlook to their watch screen to help us detect issues related to watch screens
- is\_watch\_app\_installed Tells us if the user has installed our watch app on their device
- notification Tells us the if a notification, if any was sent to the watch from the device.
- view Tells us the view (Home, Inbox, Calendar, etc.) the watch was on, to help us detect issues related to a specific view
- watch\_app\_version Tell us the version of the connected watch app
- watch\_manufacturer Tells us the manufacturer of the connected watch
- watch\_model Tells us the model of the connected watch
- watch\_os Tells us the OS version of the watch they have installed to help us detect issues related to specific OS versions of the watch
- watch\_os\_brand Tells us the type of OS (Apple, Wear, Tizen, etc.) the connected watch is running

# Application status and boot subtype

Determination if specific feature events have occurred, such as start or stop, and if feature is running.

# app.startup

This event lets us detect and fix issues where Outlook is starting slowly or incompletely, making it difficult for users to use our app. This includes information on the specific features that were enabled and how long parts of the startup took.

- attach\_base\_context\_millis time between the base Context starting and onCreate() starting
- device\_ram\_in\_mb the RAM available on the device
- has\_company\_portal whether the company portal app is installed
- hx\_okhttp\_mode whether the new email syncing service component is using OKHttp for sending and receiving HTTP-based network requests

- initial\_activity\_name the Android Activity that launched the app
- manufacturer the device manufacturer
- model the device model
- on\_create\_millis time taken in the onCreate() method
- on resume millis time taken in the onResume() method
- time\_until\_attach time between the class loading and the base Context starting
- total\_millis total time from class loading start to Android Activity resume completion

#### boot.time

This event lets us detect when critical app errors occurred that would cause your app to crash or experience serious issues like causing you to see empty rows in your inbox. This event collects information that allows us to categorize and classify issues to help prioritize the impact of issues on customers.

The following fields are collected:

- **black\_list\_reason** Tells us if there is a reason why we should disregard this data. Some examples include launching due to a remote notification and launching due to a background fetch.
- **step\_premain** Tells us the amount of time it has taken for Outlook to go from the user tapping the icon to step0\_main the "main" step defined in this document.
- **step0\_main** Tells us the amount of time it has taken for Outlook to get to the "main" step, which is a step defined by Apple.
- step1\_appWillFinishLaunching Tells us the amount of time it has taken for Outlook to go from the "main" step to the "appWillFinishLaunching" step, which is a step defined by Apple.
- **step2\_appDidFinishLaunching** Tells us the amount of time it has taken for Outlook to go from the "appWillFinishLaunching" step to the "appDidFinishLaunching" step, which is a step defined by Apple.
- step3\_engineStarted Tells us the amount of time it has taken for Outlook to go from the "appDidFinishLaunching" step to starting the engine of the app, which handles storing and syncing data.
- **step4\_runLoopFirstIdle** Tells us the amount of time it has taken for Outlook to go from the "engineStarted" step to having no additional work to complete.
- total\_time Tells us the total amount of time it has taken for Outlook to complete the boot process.

#### DnsLookupOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when DNS information lookup operation is performed.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application

- RMS.Duration Total time for the operation to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation
- RMS.HttpCall indicate if there is http operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.NoOfDomainsSearched The number of domains searched
- RMS.NoOfDomainsSkipped The number of domains skipped
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result

#### first.visible

This event lets us detect the first time the app is launched intentionally by the user. This event is required to ensure that the app is successfully working in Original Equipment Manufacturer (OEM) builds.

The following fields are collected:

- is\_oem a field tracking that indicates whether the application is running on an OEM variant
- is\_system\_install a field tracking the presence of a pre-installed property file that should indicate that this install is OEM
- manufacturer device manufacturer
- model device model
- systemFlagSet value of the Android system flag (ApplicationInfo.FLAG\_SYSTEM) that indicates if the application was installed as part of the device's system image

# GetUserOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when getting user certificates operation is performed.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenariold Scenario ID provided by the application
- RMS.ContentId Content ID
- RMS.Duration Total time for the operation to complete

- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned from the operation
- RMS.HttpCall indicate if there is HTTP operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result
- RMS.Type type of user info

#### HttpOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when http request operation is performed.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.CallBackStatus The status of authentication call back returned result
- RMS.CallbackTime The time consumed by authentication call back
- RMS.CorrelationId correlation ID of the http request
- RMS.DataSize data size of the HTTP request
- RMS.Duration Total time for the operation to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation
- RMS.HttpCall indicate if there is nested http operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.OperationName operation name
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client

- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result
- RMS.Url The URL of Rights Management Service Server
- RMS.WinhttpCallbackStatus The status of winhttp call back result

#### Initialized

Allows us to analyze the health of the interface that allows mobile apps to fetch user and privacy settings from Office services and diagnose connectivity and privacy setting service issues.

The following fields are collected:

• roamingSettingType - identifies the location from which we attempt to read settings

#### IpcCreateOauth2Token

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcCreateOauth2Token API call is made.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.HttpCall indicate if there is HTTP operation
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.StatusCode Status code of the returned result

# Of fice. And roid. Account Storage Info

This event determines the number of MSA and ADAL accounts in the registry and shared preferences. It enables the analysis of inconsistencies between data stores and helps us to stabilize app performance.

- RegistryADALCount- Indicates number of ADAL accounts in registry.
- RegistryLiveldCount- Indicates number of MSA accounts in registry.
- SharedPrefADALCount- Indicates number of ADAL accounts in shared preferences.
- SharedPrefLiveIdCount- Indicates number of MSA accounts in shared preferences.

Critical to capture for app performance metric with respect to the response time of the app from the boot. Microsoft uses this to collect the time taken for the app to be responsive and also detect scenarios that may impact boot time in Word, Excel, or PowerPoint.

The following fields are collected:

- AppLaunchResponsiveTimeInMilliSec App launch responsive time
- AppSuspendedDuringBoot Boolean to indicate if app was suspended during boot
- CollectionTime Time of event
- FileActivationAttempted Boolean to indicate if file activation as attempted
- FirstIdleOnAppThreadTimeInMilliSec App thread idle time
- IsThisFirstLaunch Boolean to indicate if this is first time app launch
- UserDialogInterruptionDuringBoot Boolean to indicate if there was a blocking UI during boot

# Office.Extensibility.OfficeJS.Appactivated

Records information about unexpected shutdowns of Office. This allows us to identify crashes or hangs in the product so that they can be addressed.

- Data\_AirspaceInitTime:integer- time taken to initialize Airspace Office component
- Data\_AllShapes:integer number of shapes in the document
- Data\_APIInitTime:integer time taken to initialize Visio API module
- Data\_AppSizeHeight Add-in window size's height
- Data\_AppSizeWidth Add-in window size's width
- Data\_AppURL URL of the Add-in; Logs full URL for Store Add-ins and URL domain for non-store Add-ins
- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_AuthorsCount:integer number of authors who edited the document in this session
- Data\_BackgroundPages:integer number of background pages in diagram
- Data\_BootTime:integer The amount of time it took to boot Visio
- Data\_Browser Browser string with information about the browser such as type, version
- Data\_ChildWindowMixedModeTime:integer time taken to enable mixed mode in Visio (Child window can have different DpiAwareness from parent window)
- Data\_CommentsCount:integer number of comments in document
- Data\_ConnectionCount:integer number of data connections in diagram
- Data\_ContentMgrInitTim:integer time taken to initialize content manager
- Data\_CreateMainFrameTime:integer Create mainframe time
- Data\_CreatePaletteTime:integer Time taken to create the global color palette
- Data\_DispFormatCount:integer number of data graphics in diagram

- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Fqdn:string Where is document stored (SharePoint.com, live.net), only available for Office
   365 domains
- Data\_Doc\_FqdnHash:string Hash of where document is stored
- Data\_Doc\_IsIncrementalOpen:bool-: Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data Doc IsOpeningOfflineCopy:bool Is document being opened from local cache?
- Data\_Doc\_IsSyncBacked:bool- true when this is a server document that exists locally, and is synchronized with the server (for example, through OneDrive or ODB client apps)
- Data\_Doc\_Location:long-: Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures
- Data\_Doc\_ResourceIdHash:string Hash of resource Identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was setup for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_DpiAwarenessTime:integer Time taken to enable Per Monitor DPI Awareness
- Data\_DurationToCompleteInMilliseconds:double- Duration to complete save as in millisecond
- Data\_ErrorCode:int 0 for success, integer for failure in save
- Data\_FailureReason:integer failure reason for asynchronous save
- Data\_FileExtension File extension of diagram opened
- Data\_FileHasDGMaster:bool true when file has Data Graphics
- Data\_FileHasImportedData:bool true when file has imported data
- Data\_FileHasShapesLinked:bool true when file has linked shapes to data
- Data\_FileIOBytesRead:int total bytes read while saving
- Data\_FileIOBytesReadSquared:int squared value of Data\_FileIOBytesRead
- Data\_FileIOBytesWritten:int total bytes written while saving
- Data\_FileIOBytesWrittenSquared:int- squared value of Data\_FileIOBytesWritten
- Data\_FilePathHash:binary -Binary Hash of file path

- Data\_FilePathHash: binary GUID for file path
- Data\_FileSize Document size in bytes
- Data\_ForegroundPages:integer number of foreground pages in diagram
- Data\_ForegroundShapes:integer integer number of shapes in Foreground pages
- Data\_GdiInitTime:integer time taken to initialize GDI module
- Data\_HasCoauthUserEdit:bool true if document was edited in a co-authoring session
- Data\_HasCustomPages:bool true if document contains custom pages
- Data\_HasCustPatterns:bool true if file has custom patterns
- Data\_HasDynConn:bool true if document contains dynamic connection
- Data\_HasScaledPages:bool true if document contains scaled pages
- Data\_HasUserWaitTime:bool true when file dialog is shown while saving
- Data\_InitAddinsTime:integer time taken to initialize and load the COM Add
- Data\_InitBrandTime:integer amount of time it takes to initialize splash screen and branding Office components
- Data\_InitGimmeTime:integer time taken to initialize Office component
- Data\_InitLicensingTime:integer time taken to initialize licensing Office component
- Data\_InitMsoUtilsTime:integer Initialization time to MSOUTILS Office component
- Data\_InitPerfTime:integer Performance Office component initialization time
- Data\_InitTCOTime:integer amount of time it takes to initialize Office component manager
- Data\_InitTrustCenterTime:integer Time taken to initialize Office component trust center
- Data\_InitVSSubSystemsTime:integer amount of time it takes to initialize Visio components
- Data\_InternalFile:bool true if file is an internal file. for example, Stencil
- Data\_IsAsyncSave:bool true if save was asynchronous
- Data\_IsAutoRecoveredFile:bool true if file was auto recovered
- Data\_IsEmbedded:bool true if Visio file was embedded in another app
- Data\_IsInfinitePageDisabledForAllPages:bool if Infinite Page disabled for all pages for the document true
- Data\_IsIRMProtected:bool true if file is Information Right Protected
- Data\_IsLocal:bool true if file is local
- Data\_IsRecoverySave:bool true if safe was triggered because of recovery
- Data\_IsShapeSearchPaneHiddenState:bool true if shape search pane was hidden for document
- Data\_IsSmartDiagramPresentInActivePageOfFile:bool bool, true if smart data visual diagram is present in active page of file
- Data\_IsSmartDiagramPresentInFile:bool bool, true if the smart data visual diagram present in file.
- Data\_IsUNC:bool true if document path is adhering to Universal Naming Convention

- Data\_LandscapePgCount:integer number of pages having landscape orientation in the diagram
- Data\_Layers:integer number of layers in the diagram
- Data\_LoadProfileTime:integer amount of time it takes to load Office profiler
- Data\_LoadRichEditTim:integer- rich edit component load time
- Data\_LoadVisIntlTime:integer time taken to load Visio international DLL
- Data\_Location:integer Location of the file from which it was opened 0 Local, 1, Network, 2, SharePoint, 3 – Web
- Data\_MasterCount:integer number of masters in the diagram
- Data\_MaxCoauthUsers:integer maximum number of users co-authoring at any point of time in the session Filesystem, Registry, First Party, SDX
- Data\_MaxTilesAutoSizeOn:integer Maximum number of tiles of a page for which auto size was enabled
- Data\_MsoBeginBootTime:integer MSO boot time
- Data\_MsoDIILoadTime:integer time taken to load MSO DLL
- Data\_MsoEndBootTime:integer time taken to end MSO boot
- Data\_MsoInitCoreTime:integer Take taken to initialize MSO Office component
- Data\_MsoInitUITime:integer time taken to initialize MSO Office component UI
- Data\_MsoMigrateTime:integer Time taken to migrate user settings on first bootup if user upgraded from previous version
- Data\_NetworkIOBytesRead:int total network bytes read while saving
- Data\_NetworkIOBytesReadSquared:int squared value of Data\_NetworkIOBytesRead
- Data\_NetworkIOBytesWritten:int total network bytes written while saving
- Data\_NetworkIOBytesWrittenSquared :int- squared value of NetworkIOBytesWritten
- Data\_OartStartupTime:integer time taken to initialize OART Office component
- Data\_OleInitTime:integer OLE Office component initialization time
- Data\_OpenDurationTimeInMs:integer duration to open file in milliseconds
- Data\_OriginatedFromTemplateID:integer identifier for template from which diagram was created. NULL for third-party templates
- Data\_Pages:integer number of pages in document
- Data\_PositionToolbarsTime:integer time taken to get the toolbars into place
- Data\_ReadOnly:bool True if the file is read only
- Data\_RecordSetCount:integer number of record set in the diagram
- Data\_RecoveryTime:integer time taken to open recovery files
- Data\_ReviewerPages:integer number of reviewer pages in diagram
- Data\_RibbonTime:integer time taken to display the status bar

- Data\_RoamingSettingsStartupTime:integer time taken create and load all currently roamed Visio settings
- Data\_SchemeMgrStartupTime:integer time taken to initialize scheme manager
- Data\_SDX\_AssetId ONLY exists for store Add-ins. OMEX gives the Add in an AssetId when it goes into Store
- Data\_SDX\_BrowserToken Identifier that sits in the browser's cache
- Data\_SDX\_HostJsVersion This is the platform-specific version of Office.js (for example, outlook web16.01.js) This contains the API surface for ad ins
- Data\_SDX\_Id The GUID of an Add-in, which uniquely identifies it
- Data\_SDX\_InstanceId Represents Add in document pair
- Data\_SDX\_MarketplaceType Indicates where the Add-in installed from
- Data\_SDX\_OfficeJsVersion This is the version of Office.js that will redirect to the platform-specific version.
- Data\_SDX\_Version Version of the Add-in
- Data\_ShellCmdLineTime:integer time taken to Parse and execute any shell commands on the command line
- Data\_Size:long File size in bytes
- Data\_StartEndTransactionTime:integer time taken to initialize Visio components
- Data\_STNInitTime:integer time taken to initialize stencil window configuration
- Data\_Tag:string unique identifier to identify Save As event
- Data\_ThemeCount:integer number of themes in diagram
- Data\_TimeStamp Time stamp when document was closed
- Data\_UlInitTime:integer UI initialization time
- Data\_WasSuccessful:bool true if save as was successful
- Data\_WinLaunchTime:integer time taken to launch the Visio startup pane, etc.)

# Of fice. Extensibility. Sandbox. ODP Activation Hanging

Collects when an Office add-in takes unexpectedly long to launch (>5 sec). Used to detect and fix problems with Office add-ins launching.

- Appld ID of the App
- AppInfo data regarding the type of add-in (task pane or UILess or in content etc.) and the provider type (omen, SharePoint, filesystem etc.)
- AppInstanceId ID of the app instance
- AssetId asset ID of the app
- **IsPreload** indicates if the add-in is being preloaded in background for improving activation performance
- NumberOfAddinsActivated counter of add-ins activated

- RemoterType specifies the type of remoter (Trusted, untrusted, Win32webView, Trusted UDF etc.) used to activate the add-in
- StoreType origin of the app
- TimeForAuth time spent on auth
- TimeForSandbox time spent on the sandbox
- TimeForServerCall time spent on the server call
- TotalTime total time spent
- UsesSharedRuntime indicates if the app uses sharedRuntime or not.

# Office.Lens.LensSdk.LaunchLens

Launches help us determine the number of users or devices launching the app and further understand feature usage. It helps us track the volume of users using the product, as well as identifying changes in trends, help look for and rectify issues in the product.

The following fields are collected on Android:

- Data\_CameraXBindUsecasesApi Time taken by camera library to initialize before it launches camera.
- Data\_CameraXBindUsecasesToPreview Time taken by camera library in showing camera preview to
- Data\_CurrentWorkFlowType Explains whether the user was capturing, editing, saving images, etc.
- Data\_IsDexModeEnabled Boolean indicating if device supports Samsung Dex features.
- Data\_IsEmbeddedLaunch Boolean field indicating if user launched the control in picture-in-picture mode.
- Data\_IsInterimCropEnabled Boolean field indicating if user has chosen to manually crop each image.
- Data\_IsMultiWindowEnabled Boolean field indicating if it's possible to run app in split screen.
- Data\_IsTalkBackEnabled Boolean indicating if device is in accessibility mode.
- Data\_LaunchPerf Integer indicating time taken to launch the app.
- Data\_LensSdkVersion Version of the SDK running in the app.
- Data\_RecoveryMode Boolean field indicating if this session was recovered after app was killed.
- Data\_SDKMode The mode in which image(s) were captured.
- Data\_SessionId Identifier tracking each session of the app.
- Data\_TelemetryEventTimestamp Time at which this event or action was completed.

- Data\_currentWorkflowId Explains whether the user was capturing a photo, scanning document, whiteboard, etc; or extracting text, table, etc; from images.
- Data\_defaultWorkflow Explains the default mode in which camera was launched, like document, whiteboard, photo, businesscard.
- Data\_imageDPI Specifies the quality in DPI (low, high medium) in which media was captured.
- Data\_isExistingUser Specifies if the user is a new user or existing user.

- Data\_isFirstLaunch Boolean indicating if the app is being launched after a new installation.
- Data\_isResumeSession Specifies whether the app was launched in resume or user did a fresh start.
   (Boolean field)
- Data\_launchReason Determine if the launch is done via Camera or Gallery.
- Data\_launchWorkflowItem Field specifies if the app is launched from camera screen or edit screen.
- Data\_Lens\_SessionId Identifier tracking each session of the app.
- Data\_LensEventName Name of the event, I.e. Office\_Lens\_LensSdk\_LaunchLens
- Data\_mediaCompressionFactor The factor by which images are compressed by app.
- Data\_version Version of the SDK running in the app.

#### Office.OfficeMobile.AppActivation.Launch

This event identifies first time and subsequent activations through external triggers that activate the app. App activation loads certain dependencies that are responsible for making the app run smoothly and this event will record if it loaded successfully. It will also record the source of activation and app intent that was responsible for activating the app

The following fields are collected:

- ActionName Integer value mapping to the name of the action/feature which is invoked from the activation point.
- ActivationType Integer value mapping to the source of activation
- **IsActionTriggered** Boolean value determining whether the action got triggered after the successful activation of the app.
- IsFirstRun Boolean value determining whether it was the first run of the app or a subsequent run.

# Office.OfficeMobile.FRE.FirstRunSetup

The first run of the app after installation will trigger this heartbeat event. It will help identify installs and auto upgrades from older versions of the app and enable us to identify errors in auto-upgrades, including library loads and expansion/language package download failures.

The following fields are collected:

- IsFlightAssigned Boolean value determining if the user was part of any preassigned flight group which can trigger exposure to certain experiences.
- IsFRELoadSuccessful integer mentioning the result state

# $Of fice. One Note. And roid. App. AppBoot Complete,\ Of fice. And roid. Early Telemetry. AppBoot Complete and the complete$

[This event was previously named OneNote.App.AppBootComplete.]

The critical signal used to ensure new consumer users (Microsoft Account) can successfully launch and use OneNote for the first time. This is used to ensure critical regression detection for OneNote app and service health. If users can't launch the app for the first time, this would trigger a high severity incident.

- ACTIVITY\_BOOT\_TIME\_IN\_MS Time taken to complete Activity creation
- ACTIVITY\_NAME Name of the Activity opened when booted
- ANY\_DIALOG\_SHOWN Indicates if any dialog is shown during boot time
- APP\_SUSPEND\_DURING\_EVENT Indicates if the boot was preempted

- APP\_THREAD\_CREATION\_WAIT\_TIME\_TIME\_FOR\_APP\_THREAD\_CREATION Time taken to create
  Application threads
- AVAILABLE\_MEMORY\_IN\_MB Total memory available in device
- AVG\_SNAPSHOT\_POPULATION\_TIME Avg. time taken to fetch notebook structures while using the App
- BOOT\_END\_AT\_VIEW Sub-category of Activity name (Name of the View)
- BOOT\_SNAPSHOTS Detail of notebook structure fetches for the account(s) used in App
- COREAPP\_STARTUP\_ACCOUNT\_SETUP\_STARTUP\_ACCOUNT\_SETUP Time taken to check and initiate SSO experience
- CRASH\_INTERACTION\_DURING\_BOOT> 0 To indicate if the App crashed during last session
- DALVIK\_HEAP\_LIMIT\_IN\_MB Obsolete
- DELAY LOAD STICKY NOTES Indicates if the Sticky Notes with delay or not
- FISHBOWL\_SHOWN\_DURING\_EVENT Indicates instances where content in not synced
- HAS\_LOGCAT\_LOGGING\_IMPACT\_ON\_BOOT Indicates if boot time is impacted due to logs
- INIT\_SNAPSHOT\_DURATION Time taken to get the notebook structure for the user account(s)
- IS\_COLD\_BOOT Indicates if the App launch when the App was not running in the background
- IS\_FIRST\_LAUNCH Indicates if this is the First time App was launched in the device
- IS\_FOLDABLE\_TYPE Indicates if the device is a foldable device
- IS\_PHONE Indicates if the device is a phone or tablet
- IS\_RECENT\_PAGES\_AVAILABLE\_ON\_FRAGMENT\_CREATION Indicates if UI is ready and waiting for content to be made available
- IS\_REHYDRATE\_LAUNCH Indicates if App was killed by the system
- IS\_UPGRADE Indicates if the App is being launched after upgrade
- JOT\_MAIN\_APP\_CREATE\_TIME\_MAIN\_APP\_CREATE\_TIME Time taken to create JOT component (shared code component)
- JOT\_MAIN\_APP\_INIT\_TIME\_MAIN\_APP\_INIT\_TIME Time taken to initialize JOT component
- LAUNCH\_POINT Indicates if the App is opened from Widget or App Icon or Hyperlink or Share to ON
- MSO\_ACTIVATION\_TIME\_ACTIVATION\_TIME Time taken to initialize MSO
- NATIVE\_LIBRARIES\_LOAD\_TIME Time taken to load libraries
- NAVIGATION\_CREATE\_TO\_NAVIGATION\_RESUME\_CREATE\_TO\_NAVIGATION\_RESUME Time taken to complete navigation
- NAVIGATION\_RESUME\_TO\_BOOT\_END\_RESUME\_TO\_BOOT\_END Time taken to measure delay in page load after boot
- NAVIGATION\_SET\_CONTENT\_VIEW\_TIME\_SET\_CONTENT\_VIEW\_TIME Time taken to bring in content
- NUMBER\_Of\_RUNNING\_PROCESSES Indicates number of active processes running

- NUMBER\_OF\_SNAPSHOTS Count of fetches of notebook structure during boot
- OFFICEASSETMANAGER\_INITIALIZATION\_TIME Time taken to unzip and initialize Asset Manager
- PROCESS\_BOOT\_TIME\_IN\_MS Time taken to complete Process creation
- ROOT\_ACTIVITY\_CREATE\_ACTIVITY\_CREATE Time taken to transition from Root layer
- ROOT\_ACTIVITY\_DISK\_CHECK\_ACTIVITY\_DISK\_CHECK Obsolete
- ROOT\_ACTIVITY\_LAUNCH\_NEXTACTIVITY\_ACTIVITY\_LAUNCH\_NEXTACTIVITY Obsolete
- ROOT\_ACTIVITY\_PROCESS\_INTENT\_ACTIVITY\_PROCESS\_INTENT Obsolete
- ROOT\_ACTIVITY\_SESSION\_ACTIVITY\_SESSION Time taken to transition from Root layer
- ROOT\_TO\_NAVIGATION\_TRANSITION\_TO\_NAVIGATION\_TRANSITION Time taken to handle navigation from Root
- SNAPSHOT\_PUBLISH\_TO\_RENDERING\_END\_PUBLISH\_TO\_RENDERING\_END Time to complete rendering content
- SPLASH\_ACTIVITY\_SESSION\_ACTIVITY\_SESSION Time taken to show splash screen
- SPLASH\_TO\_ROOT\_TRANSITION\_TO\_ROOT\_TRANSITION Time taken to transition from Root layer
- TIME\_BETWEEN\_PROCESS\_BOOT\_AND\_ACTIVITY\_BEGIN\_IN\_MS Time between process & activity creation
- TIME\_TAKEN\_IN\_MS Time taken to complete boot
- TOTAL\_MEMORY\_IN\_MB Total memory of the Device
- USER\_INTERACTED\_DURING\_EVENT Indicates if the user has interacted during booting

# Office.OneNote.Android.App.OneNoteAppForeground, Office.Android.EarlyTelemetry.OneNoteAppForeground [This event was previously named OneNote.App.OneNoteAppForeground.]

The signal used to indicate OneNote App is in foreground. The telemetry is used to ensure critical regression detection for OneNote app and service health.

The following fields are collected:

None

# Office.OneNote.Android.AppLaunch, Office.Android.EarlyTelemetry.AppLaunch

[This event was previously named OneNote.AppLaunch.]

The critical signal used to ensure OneNote users can successfully launch the app. The telemetry is used to ensure critical regression detection for OneNote app and service health.

- ANDROID\_SDK\_VERSION Captures the Android SDK Version
- FirstLaunchTime Records time when the App was first launched
- InstallLocation Indicates if the app is pre-installed or downloaded form Store
- is\_boot\_completed\_ever Indicates if the App has even been booted successfully before in the device
- IS\_DARK\_MODE\_ENABLED A Boolean which indicates if app is in dark mode or not

• NewOneNoteUser - Identify if the user is a new user

# Office. Outlook. Desktop. Exchange Puid And Tenant Correlation

Collects the user PUID and Tenant Identifier once per session. The correlation of PUID and Tenant are necessary to understand and diagnose Outlook issues on a per-tenant basis.

The following fields are collected:

- CollectionTime Timestamp of the event
- Connid Connection Identifier: Identifier of the connection parsing out PUID and OMS tenant Identifier
- OMSTenantId Microsoft-generated Unique identifier of Tenant
- PUID Exchange's PUID to uniquely identify users

#### Office.Outlook.Mac.MacOLKActivationState

Collects how Outlook is activated, such as with a subscription or volume license. The data is monitored to ensure we don't see any spikes in failures. We also analyze the data to find areas of improvement.

The following fields are collected:

• SetupUlActivationMethod - Outlook activation method, such as subscription or volume license

#### Office.PowerPoint.DocOperation.Open

Collected whenever PowerPoint opens a file. Contains success information, failure details, performance metrics, and basic details about the file including file format type and document metadata. This information is necessary to ensure PowerPoint can open files successfully with no degradation in performance. It allows us to diagnose any problems we discover.

- Data\_AddDocTelemetryResult Does this log entry have all necessary document telemetry (Data\_Doc\_\* fields)
- Data AddDocumentToMruList Method AddDocumentToMruList execution duration
- Data\_AlreadyOpened Was this document previously opened (within the context of the same process session)
- Data\_AntiVirusScanMethod Predefined set of values of type of anti-virus scanned (IOAV, AMSI, None etc.)
- Data\_AntiVirusScanStatus Predefined set of values of anti-virus scan that happens for every document opened (NoThreatsDetected, Failed, MalwareDetected, etc.)
- Data\_AsyncOpenKind Predefined set of values of async options (Collab, ServerOnly, SyncBacked, NotAsync)
- Data\_CancelBackgroundDownloadHr Was downloading of document interrupted? If yes, what was the result of interruption?
- Data\_CheckForAssistedReadingReasons Method CheckForAssistedReadingReasons execution duration in milliseconds
- Data\_CheckForDisabledDocument Method CheckForDisabledDocument execution duration in milliseconds
- Data\_CheckForExistingDocument Method CheckForExistingDocument execution duration in milliseconds
- Data\_CheckIncOpenResult Method CheckIncOpenResult execution duration in milliseconds

- Data\_CheckLambdaResult Method CheckLambdaResult execution duration in milliseconds
- Data\_CheckPackageForRequiredParts Method CheckPackageForRequiredParts execution duration in milliseconds
- Data\_CheckPackageForSpecialCases Method CheckPackageForSpecialCases execution duration in milliseconds
- Data\_CheckRequiredPartsLoaded Method CheckRequiredPartsLoaded execution duration in milliseconds
- Data\_CheckWebSharingViolationForIncOpen Method CheckWebSharingViolationForIncOpen execution duration in milliseconds
- Data\_CloseAndReopenWithoutDiscard Whether a document was closed and reopened during the open process without discarding.
- Data\_ClpDocHasDrmDoc:bool Whether the document has a DRM document
- Data\_ClpDocHasIdentity:bool Whether the document has identity info (used to get and set sensitivity labels)
- Data\_ClpDocHasSessionMetadata:bool Whether the document has working sensitivity label metadata from the session
- Data\_ClpDocHasSpoMetadata:bool Whether the document has sensitivity label metadata from SPO via IMetadataCache
- Data\_ClpDocHasSpoPackage:bool Whether the document has sensitivity label metadata from SPO via IPackage
- Data\_ClpDocIsProtected:bool Whether or not the document is protected by IRM
- Data\_ClpDocMetadataSource:int Enum specifying where sensitivity label metadata is from (IRM, OPC part, Sharepoint etc)
- Data\_ClpDocNeedsUpconversion:bool Whether the document needs to upconvert sensitivity label data from the custom.xml part
- Data\_ClpDocNumFailedSetLabels:int Count of sensitivity labels that failed to set on the document
- Data\_ClpDocSessionMetadataDirty:bool Whether the document has working sensitivity label metadata that has been dirtied
- Data\_ClpDocWasInTrustBoundary:bool Whether the document was in the trust boundary (allowing for coauthoring on documents protected by sensitivity labels)
- Data\_ContentTransaction Predefined set of values of when transaction can be created (AllowedOnLoadDocument, AllowedOnOpenComplete, etc.)
- **Data\_CorrelationId** A GUID passed to PowerPoint by ProtocolHandler for correlating telemetry. ProtocolHandler is a separate process that handles Office links for the OS.
- Data\_CppUncaughtExceptionCount:long Uncaught native exceptions while activity was running
- Data\_CreateDocumentTimeMS Method CreateDocumentTimeMS execution duration in milliseconds
- Data\_CreateDocumentToken Method CreateDocumentToken execution duration in milliseconds
- Data\_CreateDocumentToW Method CreateDocumentToW execution duration in milliseconds
- Data\_CreateDocWindow Method CreateDocWindow execution duration in milliseconds

- Data\_CreateLocalTempFile Method CreateLocalTempFile execution duration in milliseconds
- Data\_CsiDownloadErrDlgSuppressed:bool Whether the dialog that would have been shown by CSI during a download error has been suppressed, usually in favor of a dialog shown by PowerPoint instead.
- Data\_DetachedDuration:long Time for which Activity was detached/not running
- Data\_DetermineFileType Method DetermineFileType execution duration in milliseconds
- Data\_Doc\_AccessMode:long How was this document opened (Read only / read write)
- Data\_Doc\_AssistedReadingReasons:long Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind:long Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType:long How is document stored in SharePoint
- Data\_Doc\_EdpState:long Enterprise Data Protection state of document
- Data\_Doc\_Ext:string Document extension
- Data\_Doc\_Extension:string Document extension
- Data\_Doc\_FileFormat:long Predefined set of values of format of file (more granular than extension)
- Data\_Doc\_Fqdn:string - Where is document stored (SharePoint.com, live.net), only available for Office 365 domains
- Data\_Doc\_FqdnHash:string - Hash of where document is stored
- Data\_Doc\_IdentityTelemetryId:string - Unique GUID of user
- Data\_Doc\_IdentityUniqueId:string Unique identifier of identity that was used for Shared Documents action
- Data\_Doc\_IOFlags:long Bitmask for various IO-related flags for a given document
- Data\_Doc\_IrmRights:long Predefined set of values of what type of Information Rights Management is applied on this document (Forward, Reply, SecureReader, Edit etc.)
- Data\_Doc\_IsCloudCollabEnabled:bool True if the "IsCloudCollabEnabled" HTTP header has already been received from an OPTIONS request.
- Data\_Doc\_IsIncrementalOpen:bool - Was document opened incrementally (new feature that opens document without needing to download entire document)
- Data\_Doc\_IsOcsSupported:bool Is Document supports co-authoring using new OCS service
- Data\_Doc\_IsOpeningOfflineCopy:bool Is document being opened from local cache?
- Data\_Doc\_IsSyncBacked:bool Is document opened from folder that is using OneDrive sync back app
- Data\_Doc\_Location:long Predefined set of values of where document is stored (Local, SharePoint, WOPI, Network etc.)
- Data\_Doc\_LocationDetails:long Predefined set of values of more detailed location (Temp folder, downloads folder, One Drive Documents, One Drive Pictures, etc.)
- Data\_Doc\_NumberCoAuthors:long Number of co-authors at the time of opening of a document
- Data\_Doc\_PasswordFlags:long Predefined set of values of how document is encrypted with

password (None, password to read, password to edit)

- Data\_Doc\_ReadOnlyReasons:long Predefined set of values of why this document was marked read only (Locked on server, final document, password protected to edit, etc.)
- Data\_Doc\_ResourceIdHash:string Hash of resource identifier for documents stored in cloud
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId:string immutable identifier for documents stored in cloud
- Data\_Doc\_ServerProtocol:long Predefined set of values of which protocol is used to talk to server (Http, Cobalt, WOPI etc.)
- Data\_Doc\_ServerType:long Predefined set of values of type of server (SharePoint, DropBox, WOPI)
- Data\_Doc\_ServerVersion:long Is server is based off Office14, Office15, Office 16?
- Data\_Doc\_SessionId:long generated GUID that Identifies the instance of the document within the same process session
- Data\_Doc\_SharePointServiceContext:string An opaque string, typically GridManagerID.FarmID. Useful for correlating client-side and server-side logs
- Data\_Doc\_SizeInBytes:long Document size in bytes
- Data\_Doc\_SpecialChars:long Bitmask indicating special chars in the document's URL or Path
- Data\_Doc\_StorageProviderId:string A string that identifies the document's storage provider, like "DropBox"
- Data\_Doc\_StreamAvailability:long- Predefined set of values of status of document Stream (available, permanently disabled, not available)
- Data\_Doc\_UrlHash:string hash of full URL of documents stored in cloud
- Data\_Doc\_UsedWrsDataOnOpen:bool true if the file was opened incrementally using pre-cached WRS data on the host
- Data\_Doc\_WopiServiceId:string WOPI Service identifier, for example "Dropbox"
- Data\_DownloadErrorCsi:int Type of a download error, as provided by CSI
- Data\_DownloadErrorHResult:int HResult of a download error, as provided by CSI
- Data\_DownloadExcludedData Method DownloadExcludedData execution duration in milliseconds
- Data\_DownloadExcludedDataTelemetry Predefined set of values of state of synchronously waiting for download(SynchronousLogicHit, UserCancelled RunModalTaskUnexpectedHResult etc.)
- Data\_DownloadFileInBGThread Method DownloadFileInBGThread execution duration in milliseconds
- Data\_DownloadFragmentSize Size of fragment(downloadable chunk of file), usually 3.5 MB
- Data\_ExcludedEmbeddedItems Number of zip parts that are excluded for first render
- Data\_ExcludedEmbeddedItemsSize Total size of zip parts that are excluded for first render
- Data\_ExcludedRequiredItems Number of zip parts that are excluded but required for first render
- Data\_ExcludedRequiredItemsSize Total size of zip parts that are excluded but required for first

- Data\_ExecutionCount How many times IncOpen protocol was executed
- **Data\_FailureComponent:long** Predefined set of values of which component caused this protocol to fail? (Conflict, CSI, Internal etc.)
- Data\_FailureReason:long Predefined set of values of what's the failure reason (FilelsCorrupt, BlockedByAntivirus etc.)
- Data\_FCreateNew Is this new blank document
- Data\_FCreateNewFromTemplate Is this new document from templates
- Data\_FErrorAfterDocWinCreation:boolean- Did any error or exception happen after the document window is created.
- Data\_FileIOClpState:int Bitset containing values regarding sensitivity label status. For example, this includes information about whether coauthoring with protected labels is enabled, whether the document has a label applied from the current tenant, and whether the document is protected by IRM.
- Data\_FileUrlLocation Predefined set of values of where document is stored (NetworkShare, LocalDrive, ServerOther etc.)
- Data\_FirstSlideCompressedSize compressed size of first slide zip part (usually Slide1.xml)
- Data\_FIsAutoBackupFile- Is this file an auto backup file?
- Data\_FIsDownloadFileInBgThreadEnabled Is downloading in background thread enabled?
- **Data\_fLifeguarded:bool** Was document ever lifeguarded (feature to fix document errors by themselves without prompting user)?
- Data\_ForceReopenOnIncOpenMergeFailure Flag representing if we were forced to reopen due to merge failure in Inc Open
- Data\_ForegroundThreadPass0TimeMS (Mac only) Total time spent in foreground thread in first pass
- Data\_ForegroundThreadPass1TimeMS (Mac only) Total time spent in foreground thread in second pass
- Data\_FWebCreatorDoc Is doc created from template or QuickStarter
- Data\_HasDocToken Does this document have CSI doc token (internal code)
- Data\_HasDocument Does this document have CSI document (internal code)
- Data\_InclusiveMeasurements Does method measurement durations are inclusive of child method call duration
- Data\_IncompleteDocReasons Predefined set of values of why open was incomplete (Unknown, DiscardFailure etc.)
- Data\_IncOpenDisabledReasons Predefined set of values of Reasons why incremental open was disabled
- Data\_IncOpenFailureHr result of why Incremental open failed
- Data\_IncOpenFailureTag Tag (pointer to code location) of where Incremental open failed
- Data\_IncOpenFallbackReason Why was IncOpen not run

- Data\_IncOpenRequiredTypes Predefined set of values of content types needed for first render (RequiredXmlZipItem, RequiredNotesMaster etc.)
- Data\_IncOpenStatus Predefined set of values of Incremental open status (Attempted, FoundExcludedItems, DocIncOpenInfoCreated etc.)
- Data\_InitFileContents Method InitFileContents execution duration in milliseconds
- Data\_InitialExcludedItems Number of zip parts that are excluded initially
- Data InitialExcludedItemsSize Total size of zip parts that are excluded initially
- Data\_InitializationTimeMS (Mac Only) Time to initialize
- Data\_InitialRoundtripCount Number of server responses needed to form initial zip archive
- Data\_InitLoadProcess Method InitLoadProcess execution duration in milliseconds
- Data\_InitPackage Method InitPackage execution duration in milliseconds
- Data\_InitSecureReaderReasons Method InitSecureReaderReasons execution duration in milliseconds
- Data\_IsIncOpenInProgressWhileOpen In case of multiple open of the same document, is Inc open protocol running alongside open protocol?
- Data\_IsMultiOpen Do we support multiple open?
- Data\_IsOCS Was document in OCS mode in its' last known state
- Data\_IsODPFile Is document in 'Open Document Format' used by OpenOffice.org
- Data\_IsPPTMetroFile Is document metro (pptx) file format
- Data\_LoadDocument Method LoadDocument execution duration in milliseconds
- Data\_MeasurementBreakdown Encoded measurement breakdown (shortened detailed method perf)
- Data\_Measurements Encoded measurements
- Data\_MethodId Last method that was executed
- Data\_NotRequiredExcludedItems Total number of PowerPoint package items that are not required for first render and excluded
- Data\_NotRequiredExcludedItemsSize Total size of PowerPoint package items that are not required for first render and excluded
- Data\_NotRequiredExcludedParts Total number of zip parts that are not required for first render and excluded
- Data\_NotRequiredExcludedPartsSize Total number of zip parts that are not required for first render and excluded
- Data\_OngoingBlockingOpenCount This is a count of how many blocking open protocols are currently running.
- Data\_OngoingOpenCount This is a count of how many open protocols are currently running.
- Data\_OpenCompleteFailureHR result of why OpenComplete protocol failed
- Data\_OpenCompleteFailureTag Tag (pointer to code location) of where OpenComplete protocol

- Data\_OpenLifeguardOption Predefined set of values of choices for lifeguard operation (None, TryAgain, OpenInWebApp etc.)
- Data\_OpenReason Predefined set of values of how this document was opened (FilePicker, OpenFromMru, FileDrop etc.)
- Data\_OSRPolicy SecureReader Policy
- Data\_OSRReason Reasons why this document was opened in Secure Reader
- Data\_OtherContentTypesWithRequiredParts Nonstandard content types that were excluded but required for first render
- Data\_PrepCacheAsync Flag for OcsiOpenPerfPrepCacheAsync
- Data\_Previous Discard Failed Indicates previous open/close attempt on the document didn't properly release all memory
- Data\_PreviousFailureHr In case of reopening of the same document, what was last failure result
- Data\_PreviousFailureTag In case of reopening of the same document, what was last failure tag (pointer to code location)
- **Data\_RemoteDocToken** Is Remote Open enabled (prototype feature that enables opening file from service rather than from host)?
- Data\_Repair Are we in document repair mode (for corrupt documents that are fixable)
- Data\_RequestPauseStats How many times code requested to pause perf recording
- Data\_RequiredPartsComressedSize Total size of required PowerPoint parts needed for first render
- Data\_RequiredPartsDownload Total size of required PowerPoint parts that are downloaded
- Data\_RequiredPartsRoundtripCount Total number of roundtrips (calls to host) needed to get all the required PowerPoint parts for first render
- Data\_RequiredZipItemsDownload Total size of required zip items needed for first render
- Data\_RequiredZipItemsRoundtripCount Total number of roundtrips (calls to host) needed to get all the required zip items for first render
- Data\_RoundtripsAfterMissingRequiredParts Total number of roundtrips (calls to host) needed after we found missing required PowerPoint parts
- Data\_RoundtripsAfterMissingRequiredZipItems Total number of roundtrips (calls to host) needed after we found missing required zip items
- Data\_RoundtripsAfterRequiredPackage Total number of roundtrips (calls to host) needed after we created the package
- Data\_RoundtripsAfterRequiredParts Total number of roundtrips (calls to host) needed after we downloaded all required parts
- Data\_SetDocCoAuthAutoSaveable Method SetDocCoAuthAutoSaveable execution duration in milliseconds
- Data\_SniffedFileType An educated guess of proposed file type of corrupt document
- Data\_StartTime Perf counter when Open started

- Data\_StopwatchDuration:long Total time for Activity
- Data\_SyncSlides Method SyncSlides execution duration in milliseconds
- Data\_TimerStartReason Predefined set of values of how timer was started (CatchMissedSyncStateNotification, WaitingForFirstDownload etc.)
- Data\_TimeSplitMeasurements Encoded measurement breakdown (shortened detailed method perf)
- Data\_TimeToInitialPackage Time took to create initial package
- Data\_TimeToRequiredPackage Time took to create required package
- Data\_TimeToRequiredParts Time took to create package with all required parts in it
- Data\_TotalRequiredParts Total number of PowerPoint parts required for first render
- Data\_UnknownRequiredParts Total number of non-standard parts required for first render
- Data\_UnpackLinkWatsonId Watson identifier of error when document is opened via Share OneDrive URL
- Data\_UnpackResultHint Predefined set of values of unpacking share URL results (NavigateToWebWithoutError, UrlUnsupported, AttemptOpen etc.)
- Data\_UnpackUrl Method UnpackUrl execution duration in milliseconds
- Data\_UpdateAppstateTimeMS Method UpdateAppstate execution duration in milliseconds
- Data\_UpdateCoauthoringState Method UpdateCoauthoringState execution duration in milliseconds
- Data\_UpdateReadOnlyState Method UpdateReadOnlyState execution duration in milliseconds
- Data\_WACCorrelationId In case of opening file in browser, get the correlation of WebApp logs
- Data\_WasCachedOnInitialize Was this document cached during initialization
- Data\_WBDirtyBeforeDiscard Is working branch became dirty before reopening document
- Data\_ZRTOpenDisabledReasons Why we could not open document from cache (Zero Round Trip)

## Office.PowerPoint.PPT.Desktop.Bootime

Collecting how PowerPoint is booted. It includes boot PowerPoint in protected view, in assisted reading mode, from Macro, print, new and blank document, document recovery, from automation and if it is click- to-run. It also collects how long it takes PowerPoint to boot. This data is critical to guarantee PowerPoint performs well when booted from different modes. Microsoft uses this data to catch long booting time when opening PowerPoint from different modes.

- AssistedReading in assisted reading mode
- Automation from automation
- Benchmark run performance benchmark
- Blank blank document
- BootTime session boot time
- Embedding embedding document
- IsC2R is click-to-run

- IsNew new document
- IsOpen is open
- Macro1 run Macro
- Macro2 run Macro
- NonStandardSpaceInCmdLine there is non-standard space in command line
- Print print document
- PrintDialog print document with dialog
- PrintPrinter print document with printer
- ProtectedView in protected view
- Regserver Register PowerPoint as a COM server
- Restore restore document
- Show show document
- Time session time
- UnprotectedView in unprotected view

#### Office.PowerPoint.PPT.HasUserEditedDocument

Collected when a user starts editing a document. Microsoft uses this data to calculate active users who edited a PowerPoint document

The following fields are collected:

• CorrelationId – document Correlation Identifier

## Of fice. Project. Boot And Open Project

Project is booted by opening a file. This event indicates that a user has opened Office Project with an associated file. It contains critical success data of making sure Project can start and load a file.

The following fields are collected:

- Data\_AlertTime The amount of time the boot dialog was active.
- Data\_BootTime The amount of time it took to boot Project
- Data CacheFileSize If the file was cached, the size of the file
- Data\_EntDocType The type of file that was opened
- Data\_IsInCache Whether the file opened was cached
- Data\_LoadSRAs If the user wants to load SRAs or not
- Data\_Outcome Total boot and file open time.
- Data\_OpenFromDocLib If the Project file opened was from the document library
- Data\_ProjectServerVersion The version and build that Project is currently on

## Office.Project.BootProject

Project is booted without opening a file. This event indicates that a user has opened Office Project without an associated file. It contains critical success data of making sure Project can start.

- Data\_BootTime The amount of time it took to boot Project
- Data\_FileLoaded False if opening from out-space or new blank project
- Data\_IsEntOfflineWithProfile If the users are in the professional SKU and not connected to the server
- Data\_IsEntOnline If the session of Project is connected to a Project server with enterprise features
- Data\_IsLocalProfile If the Project session is connected to a Project server with enterprise features
- Data\_ProjectServerVersion The version and build that Project is currently on

## Office.Project.OpenProject

Project opens a file. This event indicates a user directly opening a Project file by a user. It contains critical success data of opening files in Project.

The following fields are collected:

- Data\_AgileMode defines if the project opened is a waterfall or agile project
- Data\_AlertTime The amount of time the boot dialog was active
- Data\_CacheFileSize If the file was cached, the size of the file
- Data\_EntDocType the type of file that was opened
- Data\_IsInCache whether the file opened was cached
- Data\_LoadSRAs If the user wants to load SRAs or not
- Data\_OpenFromDocLib If the Project file opened was from the document library
- Data\_Outcome Total boot and file open time
- Data\_Outcome Total boot and file open time.
- Data\_ProjectServerVersion The version and build that Project is currently on

### Office.SessionIdProvider.OfficeProcessSessionStart

Applicable to all the Office windows-based applications: win32 and UWP

The following fields are collected:

- OfficeProcessSessionStart sends basic information upon the start of a new Office session. This is used to count the number of unique sessions seen on a given device. This is used as a heartbeat event to ensure that the application is running on a device or not. In addition, it serves as a critical signal for overall application reliability
- AppSessionGuid An identifier of a particular application session starting at process creation time and persisting until process end. It is formatted as a standard 128-bit GUID but constructed of four parts.
   Those four parts in order are (1) 32-bit Process ID (2) 16-bit Session ID (3) 16 bit Boot ID (4) 64-bit
   Process creation time in UTC 100 ns
- processSessionId Randomly generated guid to identify the app session
- UTCReplace\_AppSessionGuid Constant boolean value. Always true.

### Office.System.SessionHandoff

Indicates that the current Office session is a handoff session. This means that handling of a user's request to open a document is being handed off to an already running instance of the same application.

• ParentSessionId - The ID of the session that will be taking over handling of the users' request.

## Office.TelemetryEngine.IsPreLaunch

Applicable for Office UWP applications. This event is fired when an Office application is initiated for the first-time post upgrade/install from the store. This is part of basic diagnostic data, used to track whether a session is launch session or not.

The following fields are collected:

- appVersionBuild The app build version number.
- appVersionMajor The app major version number.
- appVersionMinor The app minor version number.
- appVersionRev The app revision version number.
- SessionID Randomly generated GUID to identify the app session

## Of fice. Telemetry Engine. Session Hand Off

Applicable to Win32 Office applications. This event helps us understand whether there was a new session created to handle a user-initiated file open event. It is a critical diagnostic information that is used to derive reliability signal and ensure that the application is working as expected.

The following fields are collected:

- appVersionBuild The app build version number.
- appVersionMajor The app major version number.
- appVersionMinor The app minor version number.
- appVersionRev The app revision version number.
- childSessionID Randomly generated guid to identify the app session
- parentSessionId Randomly generated guid to identify the app session

## Of fice. Visio. Visio los App Boot Time

This is triggered every time the Visio iOS application boots. It is essential to understand boot performance of the Visio iOS app. Used to troubleshoot poor performance.

The following fields are collected:

• Data\_AppBootTime - Duration taken for app to boot, in milliseconds.

## Office. Visio. Visio los AppResume Time

This event is triggered every time the Visio iOS app resumes focus. It is essential to measure app resume performance and troubleshoot performance issues of Visio iOS app.

The following fields are collected:

• Data\_AppResumeTime - Duration for app to resume in milliseconds.

#### Office.Word.FileOpen.OpenCmdFileMruPriv

This event indicates Office Word opens a document from the Most Recent Used (MRU) list. It also contains critical file open performance data and is an app start event from user perspective. The event monitors whether fileopen-from-MRU is working as expected. It is also used to calculated monthly active users/devices, and cloud reliability metrics.

The following fields are collected:

• Data\_AddDocTelemRes - Reports whether we were able to properly populate other document

telemetry-related values in the event. Used for data quality diagnostics.

- Data\_BytesAsynchronous Number of bytes (compressed) that we believe we can open the file without if we get them before the user wants to start editing or maybe saving
- Data\_BytesAsynchronousWithWork Number of bytes (compressed) that we might be able to open the file without but would require significant code investments to make it happen
- Data\_BytesSynchronous Number of bytes (compressed) that we must have before we can start opening the file
- Data\_BytesUnknown Number of bytes in document parts that we don't expect to find
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto-synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only

- Data\_Doc\_ResourceIdHash An anonymized document Identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI, etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data\_Doc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data\_EditorDisablingRename Identifier of the first editor that caused for rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_ForceReadWriteReason Integer value representing the reason why the file was forced into read/write mode
- Data\_FSucceededAfterRecoverableFailure Indicates that open succeeded after repairing a failure while opening the document
- Data\_LastLoggedTag Unique tag for code call site used to identify when we try to fail the open twice (used for data quality diagnostics)
- Data\_LinkStyles Indicates whether we are linking to the template styles
- Data\_MainPdod The document identifier in Office Word process
- Data\_Measurements Encoded string containing the time breakdown of the different parts of open. Used to measure performance.
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_PartsUnknown the number of document parts that we couldn't get data for
- Data\_RecoverableFailureInitiationLocationTag Unique tag for code call site used to identify the place in code where we attempt to fix the file before opening it
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SecondaryTag Unique tag for code call site used to add additional failure data for open
- Data\_TemplateFormat File format of the template that the document is based on.
- Data\_UsesNormal Indicates whether the open document is based on the normal template

• PathData\_Doc\_StreamAvailability - Indicator if document stream is available/disabled

## Office.Word.FileOpen.OpenFFileOpenXstzCore

This event indicates Office Word opens a document who is double-clicked by a user. It also contains critical file open performance data and is an app start event from user perspective. The event monitors whether file-openfrom-file-double-click is working as expected. It is also used to calculated monthly active users/devices, and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics
- Data\_BytesAsynchronous Number of bytes (compressed) that we believe we can open the file without if we get them before the user wants to start editing or maybe saving
- Data\_BytesAsynchronousWithWork Number of bytes (compressed) that we might be able to open the file without but would require significant code investments to make it happen
- Data\_BytesSynchronous Number of bytes (compressed) that we must have before we can start opening the file
- Data\_BytesUnknown Number of bytes in document parts that we don't expect to find
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the

computer

- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document Identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data Doc WopiServiceId Contains unique identifier of WOPI service provider
- Data\_EditorDisablingRename Identifier of the first editor that caused for rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_FSucceededAfterRecoverableFailure Indicates that open succeeded after repairing a failure while opening the document
- Data\_ForceReadWriteReason Integer value representing the reason why the file was forced into read/write mode
- Data\_LastLoggedTag Unique tag for code call site used to identify when we try to fail the open twice (used for data quality diagnostics)
- Data\_LinkStyles Indicates whether we are linking to the template styles
- Data\_MainPdod The document identifier in Office Word process
- Data\_Measurements Encoded string containing the time breakdown of the different parts of open. Used to measure performance.
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled

- Data\_PartsUnknown the number of document parts that we couldn't get data for
- Data\_RecoverableFailureInitiationLocationTag Unique tag for code call site used to identify the place in code where we attempt to fix the file before opening it.
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SecondaryTag Unique tag for code call site used to add additional failure data for open.
- Data\_TemplateFormat File format of the template that the document is based on.
- Data\_UsesNormal Indicates whether the open document is based on the normal template.

## Office.Word.FileOpen.OpenIfrInitArgs

This event indicates Office Word opens a document via COM activation or command line. It also contains critical file open performance data, and is an app start event from user perspective. The event monitors whether file-open-from-command-line is working as expected. It is also used to calculated monthly active users/devices, and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_BytesAsynchronous Number of bytes (compressed) that we believe we can open the file without if we get them before the user wants to start editing or maybe saving.
- Data\_BytesAsynchronousWithWork Number of bytes (compressed) that we might be able to open the file without but would require significant code investments to make it happen
- Data\_BytesSynchronous Number of bytes (compressed) that we must have before we can start opening the file
- Data\_BytesUnknown Number of bytes in document parts that we don't expect to find.
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document
- Data\_Doc\_Ext Document extension (docx/xlsb/pptx, etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened

- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document Identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId the server version offering the service
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier
- Data\_Doc\_WopiServiceId Contains unique identifier of WOPI service provider
- Data\_EditorDisablingRename Identifier of the first editor that caused for rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_FSucceededAfterRecoverableFailure Indicates that open succeeded after repairing a failure while opening the document
- Data\_ForceReadWriteReason Integer value representing the reason why the file was forced into read/write mode
- Data\_LastLoggedTag Unique tag for code call site used to identify when we try to fail the open twice

(used for data quality diagnostics)

- Data\_LinkStyles Indicates whether we are linking to the template styles
- Data\_MainPdod The document identifier in Office Word process
- Data\_Measurements Encoded string containing the time breakdown of the different parts of open. Used to diagnose open performance.
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_PartsUnknown the number of document parts that we couldn't get data for
- Data\_RecoverableFailureInitiationLocationTag Unique tag for code call site used to identify the place in code where we attempt to fix the file before opening it
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SecondaryTag Unique tag for code call site used to add additional failure data for open.
- Data\_TemplateFormat File format of the template that the document is based on.
- Data\_UsesNormal Indicates whether the open document is based on the normal template.

## Office.Word.FileOpen.OpenLoadFile

This event indicates Office Word opens a document via Open dialog. It also contains critical file open performance data and is an app start event from user perspective. The event monitors whether file-open-from-the-open-filedialog is working as expected. It is also used to calculated monthly active users/devices, and cloud reliability metrics.

- Data\_AddDocTelemRes Reports whether we were able to properly populate other document telemetry-related values in the event. Used for data quality diagnostics.
- Data\_BytesAsynchronous Number of bytes (compressed) that we believe we can open the file without if we get them before the user wants to start editing or maybe saving
- Data\_BytesAsynchronousWithWork Number of bytes (compressed) that we might be able to open the file without but would require significant code investments to make it happen
- Data\_BytesSynchronous Number of bytes (compressed) that we must have before we can start opening the file
- Data\_BytesUnknown Number of bytes in document parts that we don't expect to find
- Data\_DetachedDuration How long was the activity detached from the thread
- Data\_Doc\_AccessMode Document is read only/editable
- Data\_Doc\_AssistedReadingReasons Predefined set of values of why document was opened in assisted reading mode
- Data\_Doc\_AsyncOpenKind Indicates whether a cached version of the cloud document was opened and which asynchronous refresh logic was used.
- Data\_Doc\_ChunkingType Units used for incremental document open
- Data\_Doc\_EdpState Electronic Data Protection setting for the document

- Data\_Doc\_Ext Document extension (docx/xlsb/pptx etc.)
- Data\_Doc\_FileFormat File format protocol version
- Data\_Doc\_Fqdn OneDrive or SharePoint Online Domain Name
- Data\_Doc\_FqdnHash One-way hash of customer identifiable domain name
- Data\_Doc\_IdentityTelemetryId A one-way hash of the user identity used to perform the open
- Data\_Doc\_InitializationScenario Records how the document was opened
- Data\_Doc\_IOFlags Reports on the cached flags used to set open request options
- Data\_Doc\_IrmRights Actions permitted by the Electronic Data Protection policy that has been applied to the document/user
- Data\_Doc\_IsIncrementalOpen Flag indicating that the document has been incrementally opened
- Data\_Doc\_IsOcsSupported Flag indicating that the document is supported in the collaboration service
- Data\_Doc\_IsOpeningOfflineCopy Flag indicating that the offline copy of a document was opened
- Data\_Doc\_IsSyncBacked Flag indicating that an auto synced copy of the document exists on the computer
- Data\_Doc\_Location Indicates which service provided the document (OneDrive, File Server, SharePoint etc.)
- Data\_Doc\_LocationDetails Indicates which Known Folder provided a locally stored document
- Data\_Doc\_NumberCoAuthors Count of the number of fellow users in a collaborative editing session
- Data\_Doc\_PasswordFlags Indicates read or read/write password flags set
- Data\_Doc\_ReadOnlyReasons Reasons why the document was opened read only
- Data\_Doc\_ResourceIdHash An anonymized document Identifier used to diagnose problems
- Data\_Doc\_RtcType Indicates how the real-time channel (RTC) was set up for current file (Disabled, unsupported, on demand, always on, etc.).
- Data\_Doc\_ServerDocId An immutable anonymized document Identifier used to diagnose problems
- Data\_Doc\_ServerProtocol the protocol version used to communicate with the service
- Data\_Doc\_ServerType the type of the server offering the service (SharePoint, OneDrive, WOPI, etc.)
- Data\_Doc\_ServerVersion the server version offering the service
- Data\_Doc\_SessionId Identifies a specific document edit session within the full session
- Data\_Doc\_SharePointServiceContext Diagnostic information from SharePoint Online requests
- Data\_Doc\_SizeInBytes Indicator of document size
- Data\_Doc\_SpecialChars Indicator of special chars in the document's URL or Path
- Data\_Doc\_StreamAvailability Indicator if document stream is available/disabled
- Data\_Doc\_SyncBackedType Indicator as to the type of document (local or service based)
- Data\_Doc\_UrlHash One-way hash to create a naïve document identifier

- Data\_EditorDisablingRename Identifier of the first editor that caused for rename to be disabled
- Data\_EditorsCount Number of editors in the document
- Data\_ForceReadWriteReason Integer value representing the reason why the file was forced into read/write mode
- Data\_FSucceededAfterRecoverableFailure Indicates that open succeeded after repairing a failure while opening the document
- Data\_LastLoggedTag Unique tag for code call site used to identify when we fail to try the save twice (used for data quality diagnostics)
- Data\_LinkStyles Indicates whether we are linking to the template styles
- Data\_MainPdod The document identifier in Office Word process
- Data\_Measurements Encoded string containing the time breakdown of the different parts of open. Used to measure performance.
- Data\_MoveDisabledReason Error that is disabling move for the document
- Data\_MoveFlightEnabled Whether the flight for the move feature is enabled
- Data\_PartsUnknown the number of document parts that we couldn't get data for
- Data\_RecoverableFailureInitiationLocationTag Unique tag for code call site used to identify the place in code where we attempt to fix the file before opening it
- Data\_RenameDisabledReason Error that is causing for rename to be disabled for this document
- Data\_RenameFlightEnabled Whether the flight for the rename feature is enabled
- Data\_SecondaryTag Unique tag for code call site used to add additional failure data for open
- Data\_TemplateFormat File format of the template that the document is based on
- Data\_UsesNormal Indicates whether the open document is based on the normal template

## RenewUserOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when renew user certificates operation is performed.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logger server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.Duration Total time for the operation to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation

- RMS.HttpCall indicates if there is HTTP operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result
- RMS.Type The type of user info

#### ServiceDiscoveryOp

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when service discovery operation is performed.

The following fields are collected:

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.Duration Total time for the operation to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the operation
- RMS.HttpCall Indicate if there is HTTP operation
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.OperationName Operation name
- RMS.Result Success or fail of the operation
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the operation result

## Office accessibility configuration subtype

Office accessibility features

## Office. Accessibility. Accessibility Tool Session Presence Win 32

Allows us to detect that the user has an Assistive technology tool and its name. This allows us to understand if an Office user is experiencing issues with a specific Assistive Technology tool.

The following fields are collected:

- Data\_Data\_Jaws indicates if Jaws was running during the sessionData\_Data\_Magic indicates if Magic was running during the session
- Data\_Data\_Magnify indicates if Magnify was running during the session
- Data\_Data\_Narrator indicates if Narrator was running during the session
- Data\_Data\_NVDA indicates if NVDA was running during the session
- Data\_Data\_SA indicates if SA was running during the session
- Data\_Data\_Supernova indicates if Supernova was running during the session
- Data\_Data\_SuperNovaessSuite indicates if SuperNovaAccessSuite was running during the session
- Data\_Data\_WinEyes indicates if WinEyes was running during the session
- Data\_Data\_ZoomText indicates if ZoomText was running during the session

#### Office.Apple.DarkMode

This event is collected for Office applications running under Apple platforms. The event tells us if user is running a System on DarkMode and whether the user overwrote the DarkMode System setting in Office. We use this event to help ensure accessibility and prioritize user-experience optimization.

The following fields are collected:

- Data\_DarkModeIsEnabled Whether DarkMode is enabled in the system.
- Data\_RequiresAquaSystemAppearanceEnabled Whether DarkMode is overwritten in Office.

## Office.Apple.HardwareKeyboardInUse.Apple

This event is collected for Office applications running under Apple platforms. The event tells us that a user is attaching a keyboard to their mobile device. The event helps us improve accessibility and optimize our user experience.

The following fields are collected:

• Data\_CollectionTime - A timestamp denoting the event collection time.

## Of fice. Apple. MbuInstrument. Device Accessibility Settings

This event is collected for Office applications running under Apple platforms. The event collects the state of the different accessibility options available during a session. We use this event to help ensure accessibility and prioritize user-experience optimization.

- Data\_AccessibilityContentSize A flag indicating whether this setting is enabled
- Data\_AssistiveTouchRunning A flag indicating whether this setting is enabled
- Data\_BoldTextEnabled A flag indicating whether this setting is enabled
- Data\_CollectionTime A flag indicating whether this setting is enabled
- Data\_DarkerSystemColorsEnabled A flag indicating whether this setting is enabled
- Data\_DifferentiateWithoutColor A flag indicating whether this setting is enabled
- Data\_GrayscaleEnabled A flag indicating whether this setting is enabled
- Data\_GuidedAccessEnabled A flag indicating whether this setting is enabled

- Data\_IncreaseContrast A flag indicating whether this setting is enabled
- Data\_InvertColorsEnabled A flag indicating whether this setting is enabled
- Data\_PreferredContentSizeCategory A flag indicating whether this setting is enabled
- Data\_ReduceMotionEnabled A flag indicating whether this setting is enabled
- Data\_ReduceTransparency A flag indicating whether this setting is enabled
- Data\_ReduceTransparencyEnabled A flag indicating whether this setting is enabled
- Data\_ShakeToUndeEnabled A flag indicating whether this setting is enabled. (Deprecated used only
  on old builds.)
- Data\_ShakeToUndoEnabled A flag indicating whether this setting is enabled.
- Data\_SpeakScreenEnabled A flag indicating whether this setting is enabled
- Data\_SpeakSelectionEnabled A flag indicating whether this setting is enabled
- Data\_SwitchControlRunning A flag indicating whether this setting is enabled
- Data\_UAZoomEnabled A flag indicating whether this setting is enabled
- Data\_VoiceOverRunning A flag indicating whether this setting is enabled

## Office. Word. Accessibility. Learning Tools. Read Aloud. Play Read Aloud

This event indicates Office Word reads aloud the text in the document. The event is a heartbeat of the accessibility feature, which allows Microsoft to evaluate the feature health of read-aloud-text.

The following fields are collected:

- Data\_ParagraphCount paragraph count of the document
- Data\_Play Is this the first time for Word to read aloud
- Data\_ViewKind view type of the document

## Of fice. Word. Accessibility. Learning Tools. Read Aloud. Stop Read Aloud

This event indicates Office Word stops reading aloud the text in the document. The event allows Microsoft to evaluate the feature health of read-aloud-text by measuring the working duration.

The following fields are collected:

None

## Privacy subtype

Office privacy settings

## Office. And roid. Docs UI. Views. Upsell Blocked AADC

This event captures that subscription upsell was blocked for non-adult users when they encountered the upsell message in Word, Excel or PowerPoint mobile app. We will use the data to summarize how many upsell opportunities were lost due to age compliance.

The following fields are collected:

• EntryPoint – String specifying the upsell entry point which was blocked for age compliance.

## Office.IntelligentService.PrivacyConsent.PrivacyEvent

This event represents a user or system initiated action that is part of the privacy User experience for Office. It is triggered on the privacy First Run dialogs, Account Privacy dialog, and privacy notifications. The event is used to understand the following: users consenting to Office privacy settings, users changing Office privacy settings, and

Office privacy settings getting updated in user sessions.

The following fields are collected:

- Data\_ActionId User action in a privacy dialog
- Data\_ControllerConnectedServicesState User policy setting for additional optional connected experiences
- Data\_DownloadedContentServiceGroupState User setting for downloaded content
- Data\_ForwardLinkId Link to privacy documentation for the user scenario
- Data\_HRESULT Record of errors during interaction with a privacy dialog
- Data\_IsEnterpriseUser User license category
- Data\_OfficeServiceConnectionState User setting for connected services
- Data\_RecordRegistry Record of showing the enterprise privacy dialog
- Data\_Scenario First run scenario based on the user license and category
- Data\_SeenInsidersDialog Record of showing the Insiders privacy dialog
- Data\_SendTelemetryOption User setting for telemetry
- Data\_SendTelemetryOptionPolicy User policy setting for telemetry
- Data\_UserCategory User account type
- Data UserCCSDisabled User override for additional optional connected experiences
- Data\_UserContentServiceGroupState User setting for analyzing content
- Data\_WillShowDialogs Record of user needing to see privacy First Run dialogs

## Of fice. Of fice Mobile. FRE. Upsell Blocked AADC

This event captures that subscription upsell was blocked for non-adult users when they encountered the upsell message in the Office Mobile app. We will use the data to summarize how many upsell opportunities were lost due to age compliance.

The following fields are collected:

• EntryPoint – String specifying the upsell entry point which was blocked for age compliance.

## Product and service performance data events

The following are the data subtypes in this category:

- Unexpected application exit (crash)
- Application feature performance
- Application activity error

## Unexpected application exit (crash) subtype

Unexpected application exits and the state of the application when that happens.

## app.startup.reason

This event lets us detect and fix issues where Outlook crashed during app startup. This event includes information on why the crash happened so we can fix the issue quickly.

- app\_background\_time duration of how long app was in background last session
- **startup\_reason\_type** indicates why the app is starting up, this will indicate if it was due to force quit, or other reason.
- watch\_status\_info keeps track of the following information, if applicable.
  - o is\_watch\_app\_installed determines if the user has the Watch app installed
  - o is\_watch\_paired determines if iOS device is paired to a watch
  - is\_watch\_supported\_and\_active indicates whether a watch is supportive and active during the session

The following fields are collected for only Outlook Mobile for iOS:

- clean\_exit\_reason A string of words indicating why if there was a reason for the app stop
- is\_agenda\_user Indicates if the user has opened the agenda recently, which indicates if we are writing disk on the startup
- is\_watch\_supported\_and\_active indicates whether a watch is supportive and active during the session

#### application.crash

Used for monitoring critical app crashes and helps us collect information on why the app has crashed and how to prevent it.

- android.hardware. (for example, android.hardware.bluetooth) Hardware configuration values provided by the Android platform
- android.software. (for example, android.software.device\_admin) Software configuration values provided by the Android platform
- android\_version Device android version name as indicated by android.os.Build.VERSION#RELEASE
- application\_package\_name Application package name as indicated by android.content.Context#getPackageName()
- application\_stack\_trace the stack trace of the crash
- application\_version\_code Application version code defined by the Outlook app
- application\_version\_name Application version name defined by the Outlook app
- com. (for example, com.google.android.feature.FASTPASS\_BUILD, com.amazon.feature.PRELOAD, com.samsung.android.bio.face) Manufacturer-specific configuration values provided by the Android platform
- crash\_report\_sdk SDK to send crash logs. Either Hockey or AppCenter
- crash\_type crash\_type will have java, native, non-fatal as types.
  - o java if crash recorded on application Layer.
  - o native if crash recorded on native layer within the app.
  - o non-fatal crashes being recorded to debug any feature. Application won't crash but it will upload non-fatal crash logs to help in debugging a feature.
- device\_brand Device brand (manufacturer or carrier) as indicated by android.os.Build#BRAND

- **device\_ID** Device unique ID (IMEI) [This field has been removed from current builds of Office, but might still appear in older builds.]
- device\_manufacturer Device manufacturer as indicated by android.os.Build#MANUFACTURER
- device\_model Device model as indicated by android.os.Build#MODEL
- device\_name Device name as indicated by android.os.Build#DEVICE
- **device\_total\_memory** Estimation of the total device memory size based on filesystem stats.
- glEsVersion OpenGL Embedded Systems version key

#### crash.event

Allows us to detect and fix situations where critical app crashes have occurred and helps us collect information on why the app has crashed and how to prevent it.

The following fields are collected:

- crashTime Date and time the crash occurred to help with investigation
- crash\_time\_from\_start The elapsed time from app start to the crash occurred, to help with investigation
- exceptionName The name of the exception that triggered the crash to help with investigation
- exception\_reason The reason of the exception that triggered the crash to help with investigation
- hasHx Tells us the account is using our new sync service to help us detect issues caused by our sync service
- incidentIdentifier A unique ID for the crash report so we can find the corresponding issue
- isAppKill Helps us understand if that app was killed or close on the device
- is\_crashloop Helps us understand if the crash could likely be a crash loop.
- reportKey A unique ID for the application installation om the device for issue investigation
- signal A signal that caused the crash to give us more details to investigate this crash

#### Erro

Allows us to understand the issues that mobile apps are facing when attempting to fetch privacy settings from the server.

The following fields are collected:

- **correlationId** a unique identifier for a service connection that resulted in an error, allowing us to diagnose what might have gone wrong
- **errorCode** identifies the relevant error code received from the service that could be used to diagnose the problem
- exceptionType type of error that the library encountered when fetching the setting
- message identifies the error message received from the service
- roamingSettingType identifies the location from which we attempt to read settings
- settingId the setting that was attempted to be fetched

## Office. App Domain. Unhandled Exception Handler Failed

Collects information for any unhandled exceptions using the Data Streamer App. This data is used to monitor

the health of the application. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Exception Call stack for the Exception
- Event Name Event Name is the Event Category and Event Label.

#### Office.Apple.IdentityDomainName

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our system as well as investigating causes of failures by certain domain users. We collect the domain used by our users when they authenticate. We use this data to help identify and fix those issues that might not seem too impactful at a broader level, but that turn out to be very impactful to a certain domain of users.

The following fields are collected:

- Data\_Domain the domain used for authentication
- Data\_IdentityProvider The authentication identity provider name. (that is, Liveld or ADAL)
- Data\_IdentityProviderEnum The authentication identity provider code. (A number)

## Office. Apple. System Health App Exit Mac Andi OS

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our Office applications and for investigating causes of failures. We collect data on each application exit to determine whether an application exited gracefully.

- Data\_AffectedProcessSessionID The identifier for the session that experience the application exit.
- Data\_AffectedSessionBuildNumber The minor version of the application in which an application exit was observed.
- Data\_AffectedSessionDuration The length of the session from start to exit
- Data\_AffectedSessionIDSMatch An indicator of telemetry health.
- Data\_AffectedSessionMERPSessionID An indicator of telemetry health.
- Data\_AffectedSessionOSLocale The Locale of the OS under which the application exit was observed.
- Data\_AffectedSessionOSVersion The OS version under which the application exit was observed.
- Data\_AffectedSessionResidentMemoryOnCrash The amount of resident memory that was consumed when the application exit occurred
- Data\_AffectedSessionStackHash An identifier that will denote the specific error being hit.
- Data\_AffectedSessionStartTime The time at which the session started.
- Data\_AffectedSessionUAEType The type of application exit observed (if it was an ungraceful exit, this code will denote the type of error observed)
- Data\_AffectedSessionVersion The major version of the application in which an application exit was observed.
- Data\_AffectedSessionVirtualMemoryOnCrash The amount of virtual memory that was consumed when the application exit occurred.
- Data\_ExitWasGraceful Whether the application Exit was graceful or ungraceful.

Event generated when COM Add-in crashes on a consumer version of Office applications.

This is used to compute a global, non-enterprise-specific Microsoft 365 Apps for enterprise "adoption" for an add-in, which is then used by tools like the Readiness Toolkit. This allows enterprise customers to validate if the add-ins they have deployed in their organizations are compatible with the latest versions of Microsoft 365 Apps for enterprise and plan their upgrades accordingly.

The following fields are collected:

- Scopeld the current thread scope
- Method Office method where exception occurred
- Interface Office interface where exception occurred
- AddinId the add-in Class ID
- AddinProgId deprecated
- AddinFriendlyName deprecated
- AddinTimeDateStamp the add-in timestamp from the DLL metadata
- AddinVersion deprecated
- AddinFileName deprecated
- VSTOAddIn whether add-in is VSTO
- AddinConnectFlag current load behavior
- LoadAttempts number of attempts to load add-in

## Of fice. Extensibility. COMAdd in Unhandled Exception Enterprise

Event generated when COM Add-in crashes on an enterprise version of Office applications.

This is used to compute a global, non-enterprise-specific Microsoft 365 Apps for enterprise "adoption" for an add-in, which is then used by tools like the Readiness Toolkit. This allows enterprise customers to validate if the add-ins they have deployed in their organizations are compatible with the latest versions of Microsoft 365 Apps for enterprise and plan their upgrades accordingly.

- Scopeld the current thread scope
- Method Office method where exception occurred
- Interface Office interface where exception occurred
- AddinId the add-in Class ID
- AddinProgId deprecated
- AddinFriendlyName deprecated
- AddinTimeDateStamp the add-in timestamp from the DLL metadata
- AddinVersion deprecated
- AddinFileName deprecated
- VSTOAddIn whether add-in is VSTO
- AddinConnectFlag current load behavior
- LoadAttempts number of attempts to load add-in

#### Office.Extensibility.Sandbox.ODPActivationHeartbeat

Office Add-ins run in a sandbox. This event collects heartbeat information on activations. When an add-in crashes, this event collects why it crashed in the case it's related to our sandbox. Used to investigate when customers escalate issues.

The following fields are collected:

- Appld ID of the App
- AppInfo Data regarding the type of add-in (task pane or UILess or in content etc.) and the provider type (omen, SharePoint, filesystem etc.)
- AppInstanceId ID of the app instance
- AssetId Asset ID of the app
- ErrorCode Total time spent
- IsArm64 indicates if the add-in activation is happening on an application emulated on an ARM64 device
- IsAugmentationScenario indicates if the augmentation loop is responsible for initializing the Office Solutions Framework control
- IsDebug indicates if session is a debug session
- IsPreload indicates if the add-in is being preloaded in background for improving activation perf.
- IsWdagContainer indicates if the add-in activation is being taken place in a Windows Defender Application Guard container.
- NumberOfAddinsActivated Counter of add-ins activated
- RemoterType Specifies the type of remoter (Trusted, untrusted, Win32webView, Trusted UDF, etc.) used to activate the add-in
- StoreType Origin of the app
- Tag- Specifies where exactly the code has failed using the unique tag associated with it.
- UsesSharedRuntime indicates the app uses sharedRuntime or not.

## Of fice. Extensibility. Vba Telemetry Break

Event generated when a macro-enabled file runs into a compile or runtime error

Desktop Analytics: This is used as numerator in the computation of enterprise-specific health status for macro types (for example, Word macros, Excel macros, etc.) which is used to infer during pilot if the add-in is "ready to upgrade" in the production ring.

The following fields are collected:

- Tagld the ID of the telemetry tag
- BreakReason the reason for the break (runtime, compile, other error)
- SolutionType type of solution (document, template, app add-in, COM add-in)
- Data.ErrorCode error code reported by VBA engine

## Office.FindTime.AppFailedToStart

Collected when app fails to start due to an unexpected error during startup. Used to track exceptions & crashes. Helps monitor and debug app health.

The following fields are collected:

- DateTime Timestamp of when the event is logged.
- EventName The name of the event being logged.

#### Office.Outlook.Desktop.HangBucketMetrics

Collects hang time for outlook hangs – a unique identifier per hang, elapsed time, and call stack information. The data is used to detect and identify app crashes in order to fix in future updates.

The following fields are collected:

- BucketId hash of the call stack
- ElapsedTotal total time spent in the call
- ElapsedHanging hang time spent in the call

#### Office.Outlook.Desktop.HangReportingScopePerfMetrics

Collects time taken for outlook core scenarios – switchfolder, switchmodule, sendmailoutbox, openitemclassic, sendmailtransport. The data is actively monitored for anomalous performance issues. It is used to detect and diagnose performance issues and improve performance with each update.

The following fields are collected:

- ElapsedTotal Total time spent in this call
- **Scopeld** name of the function containing the declaration or a custom name given through scope definition

## Office.Outlook.Desktop.WatsonBuckets

This rule collects the crash information from the event logs when Outlook crashed in the previous session.

The data is actively monitored for anomalous hangs. It is used to detect and identify hangs in order to fix in future updates.

The following fields are collected:

- BucketId hash of the call stack
- ElapsedTotal total time spent in the call
- ElapsedHanging hang time spent in the call

## Office.PowerPoint.Session

Collecting feature usages on each PowerPoint session. This data is used to calculate the ratio of PowerPoint ungraceful exit while using a feature. The ratio of PowerPoint ungraceful exit is a key signal to guarantee PowerPoint is running as expected.

The following fields are collected:

- Flag session flags
- Usage feature usages

## Office.PowerPoint.UAE.Dialog

Collected every time when PowerPoint ungracefully exited while a dialog open on top of PowerPoint main window. This information is critical to catch PowerPoint ungracefully exits due to an active dialog blocking PowerPoint main window. Microsoft is using this data to diagnose the issue in order to guarantee PowerPoint running as expected.

- DlgCnt total number of open dialogs when session crashed
- Dlgld open dialog identifier
- IdType open dialog identifier type
- InitTime crashed session initialized time
- SessionId crashed session identifier
- TopId top dialog identifier
- Version crashed session version

## Office.PowerPoint.UAE.Document

Collecting what feature is being used on a document when PowerPoint ungracefully exited. These features include slide show, document open, save, edit, co-authoring, shutdown. This information is critical to catch PowerPoint ungracefully exits while using a feature. Microsoft is using this data to diagnose the issue in order to guarantee PowerPoint running as expected.

The following fields are collected:

- CoauthFlag coauth usage flags
- CommandFlag document modification flags
- FileIOFlag file IO usage flags
- InitTime crashed session initialized time
- Location document location
- ServerDocId server document identifier
- SessionId crashed session identifier
- UrlHash document URL hash
- **Usage** feature usages
- Version crashed session version

## Office.PowerPoint.UAE.Open

Collecting every time when PowerPoint ungracefully exit while opening a document. This information is critical to catch PowerPoint ungracefully exits while opening a document. Microsoft is using this data to diagnose the issue in order to guarantee PowerPoint running as expected.

- FileUrlLocation document URL location
- Flag open flags
- InitTime crashed session initialized time
- Location document location
- OpenReason open reason
- ServerDocId server document identifier
- SessionId crashed session identifier
- UrlHash document URL hash

• Version - crashed session version

#### Office.PowerPoint.UAE.Session

Collecting what feature has been used when PowerPoint session ungracefully exited. This information is critical to catch PowerPoint ungracefully exits. Microsoft is using this data to diagnose the issue in order to guarantee PowerPoint running as expected.

The following fields are collected:

- Flag session flags
- InitTime crashed session initialized time
- PreviousSessionId crashed session identifier
- **Usage** feature usages
- Version crashed session version

#### Office.PowerPoint.UAE.Shutdown

Collecting PowerPoint ungracefully exit while shutting down. This information is critical to catch PowerPoint ungraceful exits while shutting down. Microsoft uses this data to diagnose the issue in order to guarantee PowerPoint runs as expected.

The following fields are collected:

- InitTime crashed session initialized time
- SessionId crashed session identifier
- Stage shutdown stage
- Version crashed session version

## Office.PowerPoint.UAE.SlideShow

Collecting PowerPoint ungracefully exit while shutting down. This information is critical to catch PowerPoint ungraceful exits while shutting down. Microsoft uses this data to diagnose the issue in order to guarantee PowerPoint runs as expected.

The following fields are collected:

- InitTime crashed session initialized time
- Mode slide show mode
- SessionId crashed session identifier
- State slide show state
- Version crashed session version

## Of fice. Program mability. Add in s. COMAdd In Crash

Event generated when a COM Add-in crashes. Used to determine adoption and reliability issues with Office add-ins.

- AddinConnectFlag Represents load behavior
- AddinDescriptionV2 Description of the add-in
- AddinFileNameV2 Name of the actual add-in DLL. Does not include file location.
- AddinFriendlyNameV2 Add-in friendly name

- AddinIdV2 Add-in class ID (CLSID)
- AddinProgIdV2 Add-in prog ID
- AddinProviderV2 Provider of the add-in
- AddinTimeDateStampV2 Compiler timestamp
- AddinVersionV2 Add-in version
- Interface COM interface of add-in that led to crash
- LoadAttempts how many load attempts were made prior to crash
- Method COM method of add-in, which led to crash
- OfficeArchitecture Architecture of the Office client

#### Office.Programmability.Telemetry.AddInCrash

Event generated when a COM Add-in is loaded. This information is critical to determine whether an add-in caused an Office application crash. It is used to assess global add-in compatibility with Office applications.

The following fields are collected:

- CLSID the add-in Class identifier
- ConnectFlag the current add-in load behavior
- FileName the add-in file name, excluding the file path
- FriendlyName the add-in friendly name
- Interface the Office interface where the exception occurred
- LoadAttempts the number of attempts to load the add-in
- Method the Office method where the exception occurred
- OfficeApplication the Office application where the exception occurred
- OfficeVersion the versions of Office
- ProgID the add-in Prog identifier

#### Office.Programmability.Telemetry.MacroFileOpened

Triggered upon opening a macro (VBA)-containing file on a device that has been onboarded to Office Apps as a Service (OAAS) by the IT admin and where Microsoft 365 Apps for enterprise has been activated with an enterprise license. The event is used to understand the health of macro(VBA)-containing files in a tenant and is compared to Office.Programmability.Telemetry.VbaTelemetryBreak which tracks errors on VBA-containing files.

No fields are collected.

## Of fice. System. System Health Ungrace ful App Exit Mac Andi OS

On boot event that captures ungraceful app exits for further investigation.

- AffectedProcessAppBuild Build number
- AffectedProcessAppBuildRevision Build Revision Number
- AffectedProcessAppMajorVer Major version number of App
- AffectedProcessAppMinorVer Minor version number of App

- AffectedProcessAppName Application name
- AffectedProcessResidentMemoryOnCrash Resident memory of crashed app
- AffectedProcessUnsymbolicatedChecksum Goes with Stack hash for symbolization
- AffectedProcessVirtualMemoryOnCrash Virtual memory of crashed app
- AffectedSessionDuration Duration of session in seconds before crash
- AffectedSessionLongBuildNumber Long build number
- CrashedProcessSessionID SessionID of the process in app crash
- DetectionTime DateTime of app crash
- DeviceModel Hardware model
- MERPSessionID Session ID of MERP
- ReportingOsLocaleTag OS locale
- ReportingOSVerStr OS version
- SessionBuildNumber Crashed App's version
- SessionIDSMatch Boolean to verify whether reporting session ID is the same as picked up by Merp
- SessionVersion Crashed App's version– StackHash Hash of the crashed app's stack trace
- UAEType Enum giving us information on what type of crash it was

## Office.ThisAddIn.StartupFailed

Collects information for exception that occur during startup of the Data Streamer App. This data is used to monitor the health of the application. This event is generated by Microsoft Data Streamer for Excel Add-in.

The following fields are collected:

- Exception Call stack for the Exception
- Event Name Event Name is the Event Category and Event Label.

#### OneNote.SafeBootAction

This is triggered during application start if the app crashed in the previous session. This data is used to track the new crashes and will help us identify if the crash detection logic is working properly and to keep track of number of boot crashes and early crashes.

The following fields are collected:

- ActionType Possible values IncrementCount, ResetBootCounter, ResetEarlyCounter
- IsLoopCrash Possible values Yes/No
- IsNativeCrash Possible values Yes/No

# One Note. Safe Boot Reset Crash Counter On App Suspend, Of fice. One Note. And roid. Safe Boot Reset Crash Counter On App Suspend, Of fice. And roid. Early Telemetry. Safe Boot Reset Crash Counter On App Suspend

The critical signal is sent when we are resetting the crash counter on app suspend before safe boot dialog is shown. This marker is required to track and diagnose the health of the app. A safe boot dialog is shown when the app crashes multiple times continuously. It gives the user an option to reset the app. This marker will help figure out if Safe boot dialog was not shown to a user despite hitting trigger criteria.

None

#### telemetry.error

This event lets us diagnose and fix issues that are preventing necessary diagnostic data from being generated or sent. These events let us understand if we are missing critical data needed to identify security issues or major issues with how your app is working.

The following fields are collected:

- timer\_name Tells where the telemetry issue is happening, for example, in the mailbox component or the calendar. This helps us detect and resolve telemetry issues happening from a specific part of the app
- **type** tells us the type of timer error to help us detect when our app is having any issues with sending diagnostic telemetry data

#### watchdog.anr

Needed for monitoring app performance errors to prevent cases where the app stops responding, and your screen becomes frozen in the app (referred to as ANR - application not responding).

The following fields are collected:

- callstack the code callstack where the ANR occurred
- caused\_restart whether the app was forced to restart because of the ANR
- duration the amount of time the device was frozen
- id a unique identifier for the ANR
- interval the configured threshold for triggering an ANR
- is\_application\_object\_initialized whether the ANR happened after the app was fully initialized or before
- last\_known\_is\_in\_foreground whether the app was most recently in the foreground or background

## Application feature performance subtype

Poor response time or performance for scenarios such as application startup or opening a file.

## android.frame.metrics

Allows us to detect and fix situations where our Android app components are causing performance issues, for example, if your inbox is not scrolling smoothly.

- animation\_duration duration of animation rendering in milliseconds
- command\_issue\_duration duration to issue commands to the platform in milliseconds
- draw\_duration duration of drawing the UI in milliseconds
- input\_handling\_duration duration of input handling in milliseconds
- layout\_measure\_duration duration of measuring the layout in milliseconds
- origin the app component that is being measured, for example calendar or mail
- sync\_duration duration to sync the frame in milliseconds
- swap\_buffers\_duration duration to swap buffers in milliseconds
- total\_duration total duration of the frame rendering in milliseconds

• unknown\_delay - delay caused by unknown sources other than the explicitly tracked durations

#### cal.component

This event lets us detect and fix issues where there is perceivable performance impact on our calendar UI components that would cause your calendar to have scrolling issues.

The following fields are collected:

- above\_40fps count of frames rendered above 40 fps
- above\_40rate radio of frames rendered above 40 fps
- above\_50fps count of frames rendered above 50 fps
- above\_50rate radio of frames rendered above 50 fps
- above\_55fps count of frames rendered above 55 fps
- above\_55rate radio of frames rendered above 55 fps
- account\_counter tracks the number of accounts associated for each type of calendar, for example, 2 for Gmail calendar and whether that account is using our new sync service
- app\_instance Outlook has two entry points for Duo, one is for Calendar and one is for Mail and both can be launched side by side in multi instance environment. This will let us know which instance is making this reporting call, either Mail or Calendar
- **component\_name** Tells us the name of the calendar component such as Agenda view or Day view to help us detect performance issues impacting a specific component in the calendar
- **display\_frame\_data** Tracks the time spent on displaying every 60 frames to determine if there are performance issues.
- **orientation** Tells us whether the device was in portrait or landscape mode to help us detect performance issues impacting a specific device orientation
- taskId TaskId will give us the current instance's taskId. This will be required in multi instance environment if user wants to launch same instances (Calendar, Calendar or Mail, Mail) side by side
- view\_duration Tells us how long it took to render the various UI calendar components to help us detect performance issues impacting your calendar experience

#### contact.action

This event is triggered on different actions on contacts - viewing, updating, and deleting contacts as well as viewing the contacts list. It is used to determine if there are any performance regressions that have to do with contacts.

The following fields are collected:

- accounts\_with\_filters the number of accounts with filters applied to the contact list
- action the action that was performed, for example, viewing a contact
- duration\_initial\_view\_load duration from opening the view to initially loading the contact list
- duration\_show\_contacts duration from opening the view to showing contacts in the contact list
- total\_contacts number of contacts with no filters applied
- total\_filtered\_contacts number of contacts with filters applied

## conversation.load.time

This event lets us detect and fix issues where there is perceivable performance impact on loading your email

conversations to ensure your emails are loading as expected.

The following fields are collected:

• time - Tells us the amount of time that it has taken for the email conversation to complete loading.

#### conversation.reloaded

This event lets us detect how often we reload the conversation based on service notifications. We need to track if the update notifications are being too loud and need to be trimmed because they are degrading usability.

The following fields are collected:

- average the amount of reloads divided by the size
- client-request-ID the client request identifier for the request that caused the error
- date the date stamp of the request that caused the error
- duration the time the conversation was open

#### core.data.migration

Allows us to detect and fix situations where there was an error in updating email data on your device to a newer version.

The following fields are collected:

- **db\_size\_megabytes** tracks the size of the core data database rounded to the nearest 25 megabytes and with a maximum megabyte of 500
- **db\_wal\_size\_megabytes** tracks the size of the core data database when the main store file is untouched rounded to the nearest 1 megabyte and with a maximum megabyte of 10
- **free\_space\_megabytes** tracks the free space available in buckets 10, 100, 1000, 10,000, and then 100,000.
- migration\_duration\_seconds tracks the migration duration rounded to one of these time slots 0, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 110, 120, 130, 140, 150, 160, 170, 180 (180 and beyond should just be 180)

## core.data.performance

Allows us to detect and fix situations where the email data we're storing on your device is causing performance issues.

The following fields are collected:

- Caller tracks the entity name that calls the save operation
- **db\_size\_megabytes** tracks the size of the core data database rounded to the nearest 25 megabytes and with a maximum megabyte of 500
- duration tracks the amount of time it takes to complete the operation
- entity tracks the entity name that called the fetch operation
- operation raw value of operation either save, fetch, or "read write queue blocked"

## inbox.component

This event collects two types of user data: Microsoft 365 subscription status, and whether the user sees ads. This helps us detect and fix issues where there is perceivable performance impact on the user's inbox UI components, which would cause email messages, avatar, read/unread state to not load or display properly.

- above\_40fps count of frames rendered above 40 fps
- above\_40rate radio of frames rendered above 40 fps
- above\_50fps count of frames rendered above 50 fps
- above\_50rate radio of frames rendered above 50 fps
- above\_55fps count of frames rendered above 55 fps
- above\_55rate radio of frames rendered above 55 fps
- account\_counter count of each account type present on the device, for example, an Office 365 account = 1 account, Outlook.com account = 1 account.
- ad\_not\_shown\_reason reason why ads are not being shown
- ad shown whether an ad was shown (if ads are enabled)
- ad\_shown\_for\_premium unexpectedly showing ad to premium users
- age age of the person (used to confirm compliance with age limitations on ads) [This field has been removed from current builds of Office, but might still appear in older builds.]
- app\_instance Outlook has two entry points for Duo, one is for Calendar and one is for Mail and both can be launched side by side in multi instance environment. This will let us know which instance is making this reporting call, either Mail or Calendar
- component\_name the name of the component/view that is active during the filtering
- has\_hx whether the device has at least one Hx (our new email syncing service) account
- has\_subscription whether the device has an ads subscription
- is\_all\_accounts\_inbox whether the current inbox is the "all accounts" folder
- is\_current\_account whether the current active account is the ads account
- load\_error\_code error code when loading ads
- network\_error\_code network error code when requesting ads
- orientation the screen orientation at the time of the even (portrait or landscape)
- provider the provider (Xandr or Facebook) of the current showing ad
- sub\_error\_type detailed error type
- taskId TaskId will give us the current instance's taskId. This will be required in multi instance environment if user wants to launch same instances (Calendar, Calendar or Mail, Mail) side by side
- total\_count total frames displayed by the component
- view\_duration how long the component was viewed by the user

## Initial.page.landing

This event helps track the type of experience that users see when they land in our application page. This data is used to determine the traffic of users piped into each experience in our application and also helps us to easily consolidate experimentation results.

The following fields are collected:

Page - This is used to track the type of experience that user first sees when they land on our page.
 Possible values are "Trial", "Skip", "Prebundled", "Subscription" etc.

- storeExperience This is used to determine if user was eligible to see the Store SDK Experience.
- **stringVariant** This is used to determine the type of strings that user sees when they land on our page. Note that for any page such as "Trial", user can be eligible to see different strings based on whether they had Legacy Office installed, or if they had previously activated Office. Possible enumerations of this property are "LegacyUpsell", "OfficeOpened", "Default", "YesIntent", "NoIntent" etc.
- windowsBuildType This is used to track the type of WindowsBuildType that user is on. that is "RS4", "RS5", "RS19H1", "Vibranium etc. As our experiences are usually targeted to different WindowsBuildTypes, this property is vital in differentiating between rollouts.

## **IpcpBootstrapUser**

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the lpcpBootstrapUser API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or not
- RMS.ConnectionInfo.ExtranetUrl the extranet URL in connection info
- RMS.ConnectionInfo.IntranetUrl the intranet URL in connection info
- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is HTTP operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account

- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TemplatesCount The number of the templates
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not
- UserInfo.UserObjectId The user object ID

## **IpcpGetKey**

Collected when a user attempts to open an Information Rights Managed (IRM) protected document or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when the IpcpGetKey API call is made.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- iKey Logging service server ID
- RMS.ApplicationScenarioId Scenario ID provided by the application
- RMS.AuthCallbackProvided Indicate if provides the authentication callback as input of the API call or
- RMS.ConnectionMode The connection mode between Rights Management Service client and server: online or offline
- RMS.ContentId Content ID of the document
- RMS.Duration Total time for API call to complete
- RMS.DurationWithoutExternalOps Total time minus external operations consumed, such as network latency.
- RMS.ErrorCode The error code returned if any from the API call
- RMS.Eulld The ID of End User License
- RMS.EulProvided Indicate if provides the End User License as input of the API call or not

- RMS.GuestTenant Guest tenant ID for the user
- RMS.HomeTenant Home tenant ID for the user
- RMS.HttpCall indicate if there is http operation
- RMS.Identity.ExtranetUrl The extranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.IntranetUrl The intranet URL of Rights Management service server for the user, collected while getting a new Rights Account Certificate from the server
- RMS.Identity.Status The first time to get Rights Account Certificate from the server or renew the Rights Account Certificate
- RMS.Identity.Type The type of the user account such as windows account or live account
- RMS.Identity.UserProvided Indicate if the user email address provided or not while getting new Rights Account Certificate from the server
- RMS.IssuerId The ID of the Rights Management Service server that issues Rights Account Certificate
- RMS.KeyHandle The memory address of key handle
- RMS.LicenseFormat The license Format: Xrml or Json
- RMS.PL.ExtranetUrl The extranet URL in Publishing License
- RMS.PL.IntranetUrl The intranet URL in Publishing License
- RMS.PL.KeyType Values of "Single" or "Double" Indicates whether the PL was protected with Single Key Protection or Double Key Protection
- RMS.RACType The type of Rights Accounts Certificate
- RMS.Result Success or fail of the API call
- RMS.Scenariold Scenario ID defined by the API
- RMS.SDKVersion The version of Rights Management Service Client
- RMS.ServerType The type of Rights Management Service Server
- RMS.StatusCode Status code of the returned result
- RMS.TemplatesCount The number of the templates
- RMS.TokenProvided Indicate if provides the token as input of the API call or not
- RMS.UserProvided Indicate if provides the consumer as input of the API call or not
- UserInfo.UserObjectId The user object ID

## json.parse.error

This event denotes that an error is thrown by the json parser. We will be able to debug the read registry string that was sent to the json parser, to allow a smooth experience for our users.

The following fields are collected:

• Error - This consists of the error message that the error object returns.

## mail.filter.component

This event lets us detect and fix issues where there is perceivable performance impact on your mail filtering experience, which would cause your filters to not load or display properly.

The following fields are collected:

- above\_40fps count of frames rendered above 40 fps
- above\_40rate radio of frames rendered above 40 fps
- above\_50fps count of frames rendered above 50 fps
- above\_50rate radio of frames rendered above 50 fps
- above\_55fps count of frames rendered above 55 fps
- above\_55rate radio of frames rendered above 55 fps
- account\_counter count of each account type present on the device, for example, an Office 365 account = 1 account, Outlook.com account = 1 account.
- ad\_not\_shown\_reason reason why ads are not being shown
- ad\_shown whether an add was shown (if ads enabled)
- age age of the person (used to confirm compliance with age limitations on ads)
- app\_instance Outlook has two entry points for Duo, one is for Calendar and one is for Mail and both can be launched side by side in multi instance environment. This will let us know which instance is making this reporting call, either Mail or Calendar
- component\_name the name of the component/view that is active during the filtering
- folder\_type the type of folder that is being filtered (for example, Inbox, Trash, NonSystem)
- has\_hx whether the device has at least one Hx (the new email syncing service) account
- has\_subscription whether the device has an ads subscription
- is\_all\_accounts\_inbox whether the current inbox is the "all accounts" folder
- is\_current\_account whether the current active account is the ads account
- load\_error\_code error code when loading ads
- network\_error\_code network error code when requesting ads
- orientation the screen orientation at the time of the even (portrait or landscape)
- sub\_error\_type detailed error type
- taskId TaskId will give us the current instance's taskId. This will be required in multi instance environment if user wants to launch same instances (Calendar, Calendar or Mail, Mail) side by side
- total\_count total frames displayed by the component
- view\_duration how long the component was viewed by the user

#### message.rendering.intercepted

This event enables us to track how often the users intercept the rendering process before it is completed. We use this data to detect performance issues.

- is\_cache whether the message body is loaded from cache
- is\_on\_screen whether the rendering process is visible to users (normal rendering)
- is\_rendering\_complete whether the rendering process is completed

- is\_trimmed\_body whether the message body is trimmed body
- rendering\_method the method of rendering message
- rendering\_time the duration of rendering the message until user leaves the page

#### message.rendering.performance

This event lets us monitor the performance of the message rendering process, so that we can analyze the performance of different rendering processes and detect performance issues.

The following fields are collected:

- bundle\_prepare\_time the time to prepare the bundle for rendering
- full\_rendering\_time the time of full rendering process
- **is\_cache** whether the message body is loaded from cache
- is\_on\_screen whether the rendering process is visible to users (normal rendering)
- **is\_trimmed\_body** whether the message body is trimmed body
- **load\_message\_time** the time to load message from backend (can be 0 if the message has been cached)
- native\_preprocess\_time the time to preprocess message body in native side
- prepare\_body\_time the time to prepare message body (including load and preprocess message)
- rendering\_method the method of rendering message
- rendering\_time the time to render message by the bundle
- wait\_time the time to build message URL

## Office. Android. Android Office Launch To Landing Page Latency

Critical to capture for app performance metric with respect to the response time of the app from the boot. Microsoft uses this to collect the time taken for the app to be responsive and also detect scenarios that may impact boot time in Word, Excel, or PowerPoint.

- AnyCrashInteractionDuringBoot Boolean for any crash encountered during boot
- AppActivationTimeInMs App phase time
- AppSuspendedDuringBoot Boolean for app suspension during boot
- AvailableMemoryInMB available memory
- CollectionTime time of event
- DalvikHeapLimitInMB Heap info
- DocumentRecoveryInvoked Boolean to indicate if any document was recovered
- ExtractionDone Native library extraction time
- FastBootGainTimeInMs Time for fast boot completion
- FileActivationAttempted Boolean to indicate if app was launched due to File activation
- HasLogcatLoggingImpactOnBoot Boolean to indicate if logcat impacted boot time
- IsThisFirstLaunch Boolean to indicate if this is first app launch

- LatencyTimeInMilliSec latency in millisecond
- LibrarySharingTimeInMs time for sharing libraries
- LoadMinLibsTimeInMs Loading time for the minimum set of libraries
- MruListingTimeInMs time to load MRU
- NativeLibrariesLoadTime CPP library load time
- NumberOfRunningProcesses number of running processes
- NumberOfRunningProcesses Number of running processes
- NumberOfRunningServices Number of running services
- OfficeActivityTimeInMs Time for initing OfficeActivity
- PostAppInitTimeInMs app phase time
- PreAppInitializationTime App phase init time
- PreAppInitTimeInMs app phase time
- TotalMemoryInMB total memory
- UIRaaSDownloadLanguagePackageBoot information related to language pack download
- UserDialogInterruptionDuringBoot Boolean for any blocking dialog shown during boot

#### Office.Android.DocsUI.Views.DimePurchaseFlowState

This health event attempts to capture each state that a user goes through when the user is attempting to make a purchase through the in-app purchase flow hosted by Dime. The data is used to monitor and alert on the health of the purchase flow triggered from Office Mobile app when user opts to buy an Microsoft 365 subscription.

- EntryPoint Entry point of the purchase attempted by the user
- OEMPreInstalled Identifies if the app is pre-installed or organically installed by the user
- PurchaseState State of the user when attempting a purchase
  - o 0 Unknown error
  - o 1 Dime is attempted by the user for open
  - o 2 Network error
  - o 3 Dime is shown to the user
  - o 4 Dime is cancelled by the user
  - o 5 Refresh needed as purchase is successful
  - o 6 Purchase is successful
  - o 7 Generic dime error
  - o 8 Dime telemetry cannot be uploaded due to communication failure
  - o 9 Two instances of Dime running causing interruption error
  - o 10 Base WebURL loaded on officemobile app is invalid
  - 11 Communication of officemobile app with Dime failed
  - o 12 No communication channel could be established
  - o 13 Communication ID could not be sent to Dime
  - 14 The officemobile app is communicating to the wrong endpoint
  - o 15 AuthToken is not obtained for this MSA account

- o 16 AuthToken is not sent to Dime
- WebViewShownDuration Duration for which the dime purchase page is shown to the user

#### Office.Apple.Apple.AppBoot.Mac

This event is collected for Office applications running under Apple platforms. The event is used to collect the time taken to boot the app, as well as some details on the type of boot done. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

- Data\_ Data\_EvtBootTimerDocStageReady Time elapsed until reaching certain point in code.
- Data\_DocumentRecoveryInvoked Whether document recovery was invoked during boot.
- Data\_EvtBootTimerBootIdle Time elapsed until reaching certain point in code.
- Data\_EvtBootTimerFinishLaunchEnd Time elapsed until reaching certain point in code.
- Data\_EvtBootTimerLaunchDidFinish Time elapsed until reaching certain point in code.
- Data\_EvtBootTimerLaunchStart Time elapsed until reaching certain point in code.
- Data\_EvtBootTimerMainStart Time elapsed until reaching certain point in code.
- Data\_EvtBootTimerStaticInit Time elapsed until reaching certain point in code.
- Data\_EvtDockStageReady Time elapsed until reaching certain point in code.
- Data\_IsFileOpenAttempted Whether a file open was attempted during boot.
- Data\_IsFirstRunAttempted Whether the app boot went through first run experience.
- Data\_SentToBackground Whether the app was sent to background during boot.

#### Office. Apple. DiskRule Result Serializer Error On Stream Op

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our telemetry infrastructure. This event denotes an error has occurred.

The following fields are collected:

- Data\_ActualBytesModified Number of bytes modified.
- Data\_BytesRequested Number of bytes to process.
- Data\_IsWriteOp Whether we are about to execute a write operation

# Office.Apple.MacBootResourceUsage

This event is collected for Office applications running under Apple platforms. This event is collected for Office applications running under Apple platforms. The event is used to collect multiple indicators around the resources being consumed during boot by Office apps. This event helps us monitor our performance and provide performance improvements.

- Data\_BlockInputOperations A count of block input operations
- Data\_BlockOutputOperations A count of block output operations
- Data\_InvoluntaryContextSwitches The number of involuntary context switches
- Data\_MainThreadCPUTime An elapsed time measurement
- Data\_MaxResidentSize A memory size measurement

- Data\_MessagesReceived The number of messages received
- Data\_MessagesSent The number of messages sent
- Data\_PageFaults A count of page reclaims
- Data\_PageReclaims A count of page reclaims
- Data\_ProcessCPUTime An elapsed time measurement
- Data\_SharedTextMemorySize A memory size measurement
- Data\_SignalsReceived The number of signals received
- Data\_Swaps A count of data swaps
- Data\_SystemCPUTime An elapsed time measurement
- Data\_SystemUpTime An elapsed time measurement
- Data\_UnsharedDataSize A data size measurement
- Data\_UnsharedStackSize A stack size measurement
- Data\_UserCPUTime An elapsed time measurement
- Data\_VoluntaryContextSwitchesNvcsw The number of voluntary context switches

# Office.Apple.MAU.Validation

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of the Microsoft Autoupdate component, which is used to distribute and install application updates. The data collected is used for detecting errors and investigating causes of failures.

The following fields are collected:

- Data\_EventID We collect a string representing an error code
- Data\_Message We collect a string containing a description of the error

## Office.Apple.MbuInstrument.Hang.Detection.Spin.Control

This event is collected for Office applications running under Apple platforms. The event is logged whenever an application appears to become non-responsive. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

• Data\_CountSpinControlStart - A marker that indicates that the application appears to have become unresponsive (or slow to respond)

## Office. Apple. MbuInstrument. VMOnDocument Close

This event is collected for Office applications running under Apple platforms. The event is used to collect a snapshot of the state of memory during document close. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

- Data\_CollectionTime A timestamp from the moment in which the data was collected
- Data\_ResidentMemory Observed resident memory value
- Data\_VirtualMemory Observed virtual memory value

# Office.Apple.MbuInstrument.VMOnShutdown

This event is collected for Office applications running under Apple platforms. The event is used to collect a

snapshot of the state of memory during application shutdown. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

- Data\_CollectionTime A timestamp from the moment in which the data was collected
- Data\_ResidentMemory Observed resident memory value
- Data\_VirtualMemory Observed virtual memory value

## Office.Apple.MbuInstrument.VMOnStart

This event is collected for Office applications running under Apple platforms. The event is used to collect a snapshot of the state of memory during application start. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

- Data\_CollectionTime A timestamp from the moment in which the data was collected
- Data\_ResidentMemory Observed resident memory value
- Data\_VirtualMemory Observed virtual memory value

#### Office.Apple.MsoAppDelegate.BootPerf

This event is collected for Office applications running under Apple platforms. The event is used to collect time and memory consumed during boot by Office apps, as well as some details on the type of boot done. This event helps us monitor our performance and provide performance improvements.

The following fields are collected:

- Data\_AppLaunchDurationMicroSec The duration of the boot process
- Data\_AppLaunchFinishSystemTime A timestamp at a particular boot code marker
- Data\_AppLaunchStartSystemTime A timestamp at a particular boot code marker
- Data\_ResidentMemory A snapshot of the available resident memory during boot
- Data\_VirtualMemory A snapshot of the available virtual memory during boot

# Of fice. Apple. Ungraceful App Exit Hangs In Previous Session

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our Office applications as well as for investigating causes of failures. We collect the number of times an application appeared to be unresponsive prior to hitting an ungraceful application exit.

The following fields are collected:

- Data\_HangsDetected The number of times the application appeared to become unresponsive prior to observing the ungraceful application exit.
- Data\_LastSessionId The identifier for the session in which the ungraceful application exit was observed.
- Data\_SessionBuildNumber The minor version of the application in which an ungraceful application exit was observed.
- Data\_SessionVersion The major version of the application in which an ungraceful application exit was observed.

## Office.Apple.WhatsNewErrorAndWarning

This event is collected for Office applications running under Apple platforms. The event is used to monitor the

health of the What's New feature. This event denotes that an error/warning occurred while parsing What's New content, pointing to potential content authoring issues.

The following fields are collected:

- Data\_ContentKey A pointer to the section of the content that is likely to have caused the error.
- Data\_ErrorCode The observed error code (if available)
- Data\_ErrorDescription A description of the error (if available)
- Data\_EventID We collect a string representing the type of error observed.
- Data\_IncludesHTMLTag Whether the content contains rich html
- Data\_IncludesItemsTag Whether the content contains a hierarchy of items
- Data\_LengthOfRawData The size of the content
- Data\_RequestURL The URL from which the content was downloaded
- Data\_ServerLanguageTag The language the content was in.
- Data\_StatusCode The status of the error (if available)

#### Office.Extensibility.RichApiMethodInvocation

When customer uses an Office Add-in and calls Rich API for providing service, this event will be triggered. Used to measure the service reliability, performance, and usage for Rich API method invocation.

The following fields are collected:

- Api Full name of the API
- **DispFlag** A bit flag describing the type of method call (Ex: 0x1 = METHOD, 0x2 = PROPERTYGET, 0x4 = PROPERTYPUT, 0x8 = PROPERTYPUTREF)
- Displd Dispatch ID for the method being called
- HResult HResult for the method call
- Latency Latency for the call, in microseconds
- Reqld GUID for the batch request that this method belongs to
- TypeId GUID for the interface on which this method being called

# Office.Manageability.Service.ApplyPolicy

Critical telemetry to track failure\Success of applying cloud policy settings to registry. LastError tells why and where the Application of policy in registry failed.

The following fields are collected:

- Data.ApplyLogMsg The exception msg if any while policy was being applied
- Data.Cid dynamically generated correlation identifier sent to the service when the service call was
  made to fetch the cloud policy. Used to correlate which call caused an issue while applying the policies on
  the cloud.
- Data.Last Error One of five string values (enumerators) to log which stage of policy application was being executed when the exception occurred

## Office.OfficeMobile.PdfViewer.PdfFileOpenMeasurements (on Android)

This event is collected for the Office app for Android. It records when a file open operation takes place. We collect this data to ensure good performance for all file opens on the app.

The following fields are collected:

- Data\_Doc\_ActivationFQDN Domain name of the Provider app for a file activation scenario (only first party app info is being logged).
- Data\_Doc\_DownloadDurationms Time to download a PDF cloud file.
- Data\_Doc\_Location Location where the file sits (Local, ODSP, iCloud, third-party files app, wopi
- Data\_Doc\_OpenDurationms Time to open a PDF file in milliseconds.
- Data\_FetchReason Denotes how the file was fetched (manual, cached, not cached)
- Doc\_RenderDurationms Time to render a pdf file

# Office.OfficeMobile.PdfViewer.PdfFileOpenMeasurements (on iOS)

This event is collected for the Office app for iOS. It records when a file open operation takes place. We collect this data to ensure good performance for all file opens on the app.

The following fields are collected:

- Data\_Doc\_ActivationFQDN Domain name of the Provider app for a file activation scenario (only first party app info is being logged).
- Data\_Doc\_CreateTelemetryReason Telemetry reason for PDF creation.(for example: Create from scan, using "picture to pdf" action, using "document to pdf" action, etc.)
- Data\_Doc\_DownloadDurationms Time to download a PDF cloud file.
- Data\_Doc\_DownloadEndTime Timestamp for end of download of a cloud file.
- Data\_Doc\_DownloadStartTime Timestamp for start of download of a cloud file.
- Data\_Doc\_FileOpSessionID Unique ID for a Document Session.
- Data\_Doc\_Location Location where the file sits (Local, ODSP, iCloud, third-party files app, wopi
- Data\_Doc\_OpenCompletionTime Timestamp for end of open operation of a PDF file.
- Data\_Doc\_OpenDurationms Time to open a PDF file in milliseconds.
- Data\_Doc\_OpenStartTime Timestamp for start of open operation of a PDF file.
- Data\_Doc\_TelemetryReason Telemetry reason for the open event (for example: open from MRU or browse, File Activation, Protocol Activation, etc.).
- Data\_FetchReason Denotes how the file was fetched (manual, cached, not cached)
- Doc\_RenderDurationms Time to render a pdf file

#### Of fice. One Note. And roid. Sync. Provisioning Completed

[This event was previously named OneNote.Sync.ProvisioningCompleted.]

The critical signal used to ensure that after a user signs-into a OneNote Android App, notebooks are properly provisioned so that they can be easily accessed. This is used to ensure critical regression detection for OneNote app and service health

- AppSuspendedDuringEvent Returns Boolean to indicate if app was suspended during provisioning
- NetworkConnection The type of network connectivity of the device in use

- NetworkDataExchange Records the number of bytes exchanged during provisioning.
- ServerType Returns the type of the server offering the service
- TimeTakenInMilliSeconds Returns time taken to complete provisioning in millisecond

## Office.OneNote.Android.Sync.ProvisioningError

The critical signal used to ensure that after a user signs-into a OneNote Android App, notebooks are properly provisioned so that they can be easily accessed. This is used to ensure critical regression detection for OneNote app and service health.

The following fields are collected:

- AppSuspendedDuringEvent: Returns boolean to indicate if app was suspended during provisioning
- ErrorCode Returns the error code responsible for failure of provisioning
- NetworkConnection: The type of network connectivity of the device in use
- NetworkDataExchange Records the number of bytes exchanged during provisioning.
- **ServerType**: Returns the type of the server offering the service
- TimeTakenInMilliSeconds: Returns time taken to complete provisioning in millisecond

#### Office.OneNote.Android.Sync.ProvisioningStarted

[This event was previously named OneNote.Sync.ProvisioningStarted.]

The critical signal used to ensure that after a user signs into a OneNote Android App, notebooks are properly provisioned so that they can be easily accessed. This is used to ensure critical regression detection for OneNote app and service health

The following fields are collected:

- NetworkConnection The type of network connectivity of the device in use
- ServerType Returns the type of the server offering the service

# Of fice. One Note. System. Boot Dialogs. Safe Boot Dialog Pending

The critical signal used to track when we decide to show user a safe boot dialog on next boot because we have been crashing on boot multiple times continuously. This is used to ensure critical regression detection for OneNote app and service health. If users are seeing the safe boot dialog, then we have a critical boot crash bug and this info will help us know how many users are facing this issue and how many users boot the app again to actually see the safe boot dialog vs how many don't return.

The following fields are collected:

None

# Office.Outlook.Desktop.BootPerfMetrics

Collects time taken to boot Outlook. The boot time of Outlook is actively monitored to detect and diagnose regressions. It is also used to diagnose customer escalations and improve boot performance over time.

- AddinElapsedTotal Total time spent for loading add-ins
- CredPromptCount Number of credential prompts shown
- ElapsedTotal Total time spent for boot
- IsLoggingEnabled Is logging enabled

- ShowChooseProfileDlg Whether the Choose Profile Dialog was shown
- ShowFirstRunDlg is outlook launched for the first time
- ShowIMAPSrchfldWarningDlg Warnings in case we have an IMAP account with an ANSI PST
- ShowNeedSupportDlg Boot failure triggered support dialog
- ShowSafeModeDlg is the session opened in safe mode
- ShowScanPstDlg Store repair check displayed error message

#### Office.Outlook.Mac.BootPerf

Collects time taken to boot Outlook. The boot time of Outlook is actively monitored to detect and diagnose regressions. It is also used to diagnose customer escalations and improve boot performance over time.

The following fields are collected:

- MacOLKBootPerfDuration total time spent booting
- MacOLKBootPerfID identifier for the time spent booting

# Office.Outlook.Mac.PerformanceUnresponsive

Used to identify user impacting issues in Outlook that may manifest as degraded performance.

The following fields are collected:

- Duration time elapsed of degraded performance
- EventType type of event experiencing degraded performance

#### Office.Performance.Boot

Collected when an Office application is booted. Includes whether the boot was initiated by opening a file or launching via the Start menu, whether this was the first boot of the application, how much memory the application is using, and whether there was any blocking UI shown to the user. Used to measure how fast Office applications boot and how much memory they use when they start, to ensure there is an acceptable user experience.

- ActivationKind Whether the application was started by launching from the Start menu, by opening a file, or through OLE Automation.
- BootToStart Whether the user has chosen to show the start screen when this application starts.
- **ChildProcessCount** The number of child processes that have been launched by the application. (Windows only)
- **ColdBoot** Whether this is the first time the Office application ran after a system restart or application binary had to be loaded from disk. (macOS/iOS only)
- **DeviceModel** The model of the device. (macOS/iOS only)
- **DocAsyncOpenKind** When opening a document, an enumeration indicating the type of asynchronous flow used.
- **DocLocation** When opening a document, indicates which service provided the document (OneDrive, File Server, SharePoint, etc.).
- DocSizeInBytes When opening a document, the file size in bytes.
- DocSyncBackedType When opening a document, an indicator as to the type of document (local or service based)

- **DurationUntilMso20Initialization** The duration in microseconds it took between when the Office process was initialized and mso20win32client.dll was loaded.
- Embedding Whether the app was opened for OLE embedding.
- FirstBoot Whether this was a first boot of the application.
- FreeMemoryPercentage What percent of memory on the device is free. (Windows only)
- HandleCount The number of operating system handles the process has opened. (Windows only)
- HardFaultCount The number of hard page faults for the process. (Windows only)
- InitializationDuration The duration in microseconds it took to first initialize the Office process.
- InterruptionMessageId If the boot was interrupted by a dialog asking for user input, the ID of the dialog.
- **LegacyDuration** The length of time the activity took to execute, measured using different starting and ending points than Activity.Duration.
- OpenAsNew Whether the app was started by opening an existing document as the template for a new one.
- OtherOperationCount The number of I/O operations performed, other than read and write operations. (Windows only)
- OtherTransferCount The number of bytes transferred during operations other than read and write operations. (Windows only)
- PageFaultCount The number of page faults for the process. (Windows only)
- **PrimaryDiskType** Whether the primary storage device is a solid-state drive or a rotational drive and its rotation speed if applicable. (macOS/iOS only)
- **PrivateCommitUsageMB** The Commit Charge (i.e., the amount of memory that the memory manager has committed for this process) in megabytes for this process. (Windows only)
- **PrivateCommitUsagePeakMB** The largest Commit Charge in megabytes ever for this process. (Windows only)
- **PrivateWorkingSetMB** The amount of memory in megabytes in the process's working set that isn't shared with other processes. (Windows only)
- **ProcessorCount** The number of processors on the device. (macOS/iOS only)
- ReadOperationCount The number of read operations performed. (Windows only)
- ReadTransferCount The number of bytes read.
- TotalPhysicalMemory The total amount of physical memory on the device. (macOS/iOS only)
- TotalWorkingSetMB The amount of memory in megabytes in the process's working set.
- VirtualSetMB The amount of memory in megabytes in the process's virtual set. (macOS/iOS only)
- WorkingSetPeakMB The largest amount of memory in megabytes that was ever in the process's working set so far.
- WriteOperationCount The number of write operations performed. (Windows only)
- WriteTransferCount The number of bytes written. (Windows only)

This event is denoting that user has stopped the rehearsal session. In combination with Office.PowerPoint.PPT.Android.RehearseView.StartSession this will be the first indicator of any crashes or errors that user faces.

The following fields are collected:

- ConnectionCreationTime time taken to create service side connections.
- CountDownAlertTime Time for which countdown alert was displayed.
- CountdownInitTime- Time between slideshow load completed and countdown started.
- CritiqueSummary Summary of what all critiques user saw with their counts.
- ExitEventCode Code to identify under which scenario user exit out of rehearse session, whether it was error scenario or successful exit.
- FRETime Time between FRE screen started to display until user dismissed it.
- **MicrophonePermissionTime** Time for which microphone permission alert was displayed until user select one of the options.
- PauseRehearsingCount Count of how many times user clicked on pause rehearsal.
- RehearsalInitTime Time taken by rehearsal to initialize.
- ResumeRehearsingCount Count of how many times user clicked on resume rehearsal.
- Sessionid This is speech frontdoor session ID. This is used to debug service logs.
- SlideshowViewLoadTime Time taken by slideshow to load.

# Of fice. Power Point. PPT. And roid. Rehearse View. Rehears al Summary Page

Event triggered when summary page is loaded. This event helps us in capturing the performance of summary page. It tells how much time it takes for rehearsal summary service page to load on client. It is required to keep the feature performant.

- PayloadCreationTime This is the time taken in milliseconds to create payload.
- PostUrlCallTime This is the time taken in milliseconds to send the post Url call.
- RehearseSessionid This is speech frontdoor session ID. We can use this to debug service logs.
- RequestPayloadSize This is the size of the request payload.
- ResourcesLoadTime This is the time taken in milliseconds to load resources (js, css).
- **SummaryPageErrorReceived** This is a Boolean value that indicates if summary page was received or error occurred.
- SummaryPageHtmlLoadTime This is the time taken in milliseconds to load summarypageHtml.
- SummaryPageLoadStartTime This is the time taken in milliseconds receive first response from the server
- SummaryPageLoadTime Time (in ms) taken to load summary page. This includes payload creation time
- ThumbnailsCount This is the total number of thumbnails that will be part of summary page.

Event triggered when user clicks on start session. This event helps us in capturing how many users are using the feature of Presenter coach on Android. When combined with Office.PowerPoint.PPT.Android.RehearseView it will tell us how many users successfully completed the rehearsal session and how many couldn't. This is our first indicator of crashes or errors in the feature.

The following fields are collected:

None

#### Office.PowerPoint.PPT.Shared.RehearseView.Errors

[This event was previously named Office.PowerPoint.PPT.Android.RehearseView.Errors]

Event triggered when any error occurs. This event will help us know what errors that user has faced and will help keep the Presenter Coach performant on mobile.

The following fields are collected:

- Session ID rehearsal session ID
- RehearsalEventCode rehearsal error code

#### Office.PowerPoint.Rehearsal.SessionMetrics

Event triggered when the speech session is stopped for Presenter Coach. This event helps us in capturing some metrics for a rehearsal session in Presenter Coach. It will help in maintaining a high quality of service for this feature.

- ActualRehearseBootTimeInMs This is the actual time taken for the connections to be created.
- AdaptationTextSize This is the size of the text that is sent to service.
- AuthDurationInMs This is the time taken in milliseconds for authentication (refresh the auth token).
- AuthError This describes the authentication error that occurred (if at all).
- AvgFragmentLatencyInMs This is the average round-trip time for network speech messages.
- **ConnectDurationInMs** This is the time taken in milliseconds for the session to complete the connection.
- FirstAudioDelayInMs This is the time taken in milliseconds for the first audio data to be received.
- FRetriedOnOpenConnection This is a Boolean that indicates whether retry happens for openconnection or not.
- InitMediaCaptureLayerDurationInMs This is the time taken in milliseconds to initialize the media/audio capture layer.
- LocallyDroppedMessageCount This is the total number of messages dropped locally.
- NumReconnectAttemptsDuringSession This indicates how many times the attempt was made to reconnect to speechservice.
- NumTriesDuringEachReconnectAttempt This is an array that indicates number of tries that were done during each reconnect attempt.
- OpenFrontDoorConnectionDurationInMs This is the time in milliseconds taken to open the connection to the FrontDoor service.
- **SendAdaptationTextDurationInMs** This is the time taken in milliseconds to send the adaptation text to the service.

- ServiceDroppedMessageCount This is the total number of messages dropped by the service.
- SessionDurationInMs This is the time duration of entire session from when user clicked start to when user clicked stop.
- SessionId This is the speech frontdoor session ID. We can use this to debug service logs.
- **SpeechClientResultEventsWithTimestamps** This is an array of error codes received along with the timestamps, which can help in debugging.
- **SpeechHResultsWithTimestamps** This is an array of error codes received along with the timestamps, which can help in debugging.
- StartSpeechCaptureDurationInMs This is the time taken in milliseconds to start speech capture.
- **StartSpeechServiceDurationInMs** This is an array of time taken to start speech session every time there is a reconnect, including first start speech session duration also.
- TotalMessageCount This is the total number of audio messages sent to the service.
- WebSocketConnectDurationInMs This is the time taken in milliseconds to complete the web socket connection.

#### Office.UX.OfficeInsider.CanShowOfficeInsiderSlab

Activity tracking whether the Office Insider slab can be shown to the user on the Account tab in the Office Backstage UI.

The following fields are collected:

- Data\_CanShow Indicates whether the Office Insider Slab can be shown to the user on the Account tab in the Office Backstage UI.
- Data\_Event Unused
- Data\_EventInfo Unused
- Data\_Reason Unused

## Of fice. UX. Of fice Insider. Register Current Insider

Critical signal for tracking success or failure of registering users using Office Insider builds who weren't registered as Office Insiders before. Main scenario for this is current Office Insiders who joined Office Insider program before registration of Office Insiders was added.

The following fields are collected:

- Data\_RegisterInsider Status of Office Insider registration
- Data\_RegisterInsiderHr Result code for Office Insider registration
- Data\_RegistrationStateCurrent Current registration state
- Data\_RegistrationStateDesired Requested registration state

## Office.UX.OfficeInsider.ShowOfficeInsiderDlg

Critical signal tracking user interaction with Join Office Insider dialog. It is used for identifying any issues in performing user-initiated changes such as joining or leaving Office Insider program and changing Office Insider level.

The following fields are collected:

• Data\_AcceptedContactMeNew - Indicates if a user has accepted to be contacted by Microsoft upon joining Office Insider program

- Data\_InsiderLevel Insider Level on opening of "Join Office Insider" dialog
- Data\_InsiderLevelNew Insider level on closing of "Join Office Insider" dialog
- Data\_IsInternalUser Indicates whether the application runs under the credentials of a Microsoft corporate account.
- Data\_IsInternalUserInit Indicates whether the code could determine whether the application runs under the credentials of a Microsoft corporate account.
- Data\_OpenNewsletterWebpage Indicates whether Office Insider Newsletter Subscription link was triggered under condition that user has joined Office Insider program, Newsletter Subscription feature is enabled, and the user have not canceled opening of Office Insider Newsletter Subscription webpage.
- Data\_RegisterInsider Status of Office Insider registration
- Data\_RegisterInsiderHr Result code for Office Insider registration
- Data\_RegistrationStateCurrent Current registration state
- Data\_RegistrationStateDesired Requested registration state

#### Office.Visio.Shared.VisioFileRender

This event captures file render time. This event helps us keep file render performance in check.

The following fields are collected:

- Data\_AvgTime: integer Average time it took to render Visio drawing in a session
- Data\_CompositeSurfEnabled: bool true is composite rendering mode is enabled
- Data\_Count: integer Number of times Visio renders the drawing in a session
- Data\_FirstRenderTime: long duration to render file on first launch in millisecond
- Data\_MaxTime: integer Max time it took to render Visio drawing in a session

## Office. Visio. Visio File Open Reliability

This event collects File open perf data for Visio Dev16. This event is used to monitor performance of File open and associates it with file properties like file size for Visio Dev16. File properties enable us to debug and root cause issues faster.

- Data\_CorrelationId: string -Document correlation identifier
- Data\_DocIsEnterpriseProtected: bool true if document is protected with Windows information protection
- Data\_DocumentId: string GUID of file path
- Data\_DurationToCompleteInMilliseconds: double Duration to complete save as in millisecond
- Data\_DurationToCompleteInMillisecondsSquared: double -squared value for DurationToCompleteInMilliseconds
- Data\_ErrorCode: integer Internal error code for file open failure
- Data\_Extension\_Docs: string File extension of diagram opened
- Data\_FileIOBytesRead: int total bytes read while saving
- Data\_FileIOBytesReadSquared: int squared value of Data\_FileIOBytesRead

- Data\_FileIOBytesWritten: int total bytes written while saving
- Data\_FileIOBytesWrittenSquared: int squared value of Data\_FileIOBytesWritten
- Data\_FileName: binary Binary Hash of file name
- Data\_FileOpenDownloadDurationInMs: long -duration to download file in milliseconds
- Data\_FileOpenEndDurationInMs: long: -duration to open file in millisecond
- Data\_FileOpenTimeStamp: time: -Time stamp when file started opening
- Data\_FilePathHash: binary GUID for file path
- Data\_FileSize: long Document size in bytes
- Data\_FileType: string File extension of diagram opened
- Data IsInternalFile: bool true if file is an internal file. for example, Stencil
- Data\_IsIRM: bool true if file is Information Right Protected
- Data\_IsReadOnly: bool true if the file is read only
- Data\_IsSuccess: bool true when file open was successful
- Data\_Location: string location of the file like Local, SharePoint, OneDrive, WopiConsumer, WopiBusiness, GenericThirdPartyConsumer
- Data\_NetworkIOBytesRead: int total network bytes read while saving
- Data\_NetworkIOBytesReadSquared: int squared value of Data\_NetworkIOBytesRead
- Data\_NetworkIOBytesWritten: int total network bytes written while saving
- Data\_NetworkIOBytesWrittenSquared: int squared value of NetworkIOBytesWritten
- Data\_OpenLocation: integer Location of the file from which it was opened 0, Local, 1, Network, 2, SharePoint, 3 – Web
- Data\_Size\_Docs: integer Document size in bytes
- Data\_Tag: string unique identifier to identify Save AS event
- Data\_WasSuccessful: bool true if open as was successful

# OneNote.App.SafeBootDialogActionTaken, Office.OneNote.Android.SafeBootDialogActionTaken, Office.Android.EarlyTelemetry.SafeBootDialogActionTaken

The critical signal used to track user response when a safe boot dialog is shown. Safe boot dialog is shown when we were unable to launch repeatedly. This is used to ensure critical regression detection for OneNote app and service health. User sees when they encounter critical boot crash bug. This info will help track if the crash cause has been resolved and the user can launch the app successfully.

The following fields are collected:

• DIALOG\_ACTION - Which dialog button did the user click on - Positive button or negative button

# perf.event

Used for monitoring possible negative impact on performance of loading different parts of the app, for example to ensure when you first open the app, your inbox loads as quickly as possible.

The following fields are collected:

• app\_start\_show\_message\_list - that means there was a performance issue with the app start-up

causing your inbox message list to take a long time to load

- average collects the number of reloads that happen on a conversation divided by the number of messages in that conversation.
- **event\_type** tells us the type of performance event that caused a performance issue to help us detect issues related to a specific type.
- extra\_params A developer can add additional parameters here to help give us more details about what could be causing this performance issue, that is, when did this action start and end, etc.
- has\_work\_profile indicates whether the app is running under Android Work Profile or similar configuration, in order to correlate performance analysis to these environments.
- **profiling\_summary** provides information about the group of tasks, the number of tasks and the average time for those groups to help understand potential regressions in specific areas when loading the app
- runtime\_performance\_monitoring\_data provides the performance data (loading time, record count) when loading data in different parts of the app.
  - o average\_cost\_time\_ns The average cost time measured in nanoseconds.
  - o cost\_type Tells us whether this event is for measuring storage layer execution or total duration.
  - hx\_object\_type Provides the detail programming object type of the measuring.
  - o is\_main\_thread Tells us whether this event only measures main thread execution time.
  - o record\_count The number of records the underlying storage layer returns.
  - o scope\_name Provides the name of UI page/components this event belongs to.
  - o total\_cost\_time\_ns The total execution time measured in nanoseconds.
- total\_time\_elapsed Tells us how long the performance event took to help us understand the severity of the performance issue

# performance.record

This event collects performance metrics of the app. This allows us to detect and fix situations where the app memory usage and CPU usage becomes critically high or has other performance issues, which could cause your device to slow down.

- app\_exit\_metric Tell us the metrics about counts of different performance types of foreground and background app exits, to help us understand app exits unexpectedly with negative performance reasons.
- average\_suspended\_memory Tells us the average amount of memory in use by the app when it's suspended so we have something to compare, to help us understand the negative performance impact.
- category Tells us if the app is in the foreground or background at the time. Possible values include foreground and background.
- cpu\_usage Tells us how much CPU was used by the app so we have something to compare, to help us understand the negative performance impact
- **cumulative\_CPU\_time** Tells us the total amount of CPU the app used with the measurement of duration of time, so we have something to compare, to help us understand the negative performance impact.
- **cumulative\_GPU\_time** Tells us the total amount of GPU time used by the app, so we have something to compare, to help us understand the negative battery life impact.
- is\_watch\_app\_installed Tells us if the user is currently using an Apple Watch and whether it is

installed to help us understand the negative performance impact due to the Watch

- is\_watch\_paired Tells us if the user is currently using an Apple Watch and whether it is paired with the device to help us understand the negative performance impact due to the Watch
- is\_watch\_supported\_and\_active Tells us if the user is currently using an Apple Watch and whether it is active to help us understand the negative performance impact due to the Watch
- memoAry\_used\_percentage Tells us what percentage of memory was used by the app so we have something to compare, to help us understand the negative performance impact
- memory\_used Tells us how much memory was used by the app so we have something to compare, to help us understand the negative performance impact
- peak\_memory\_usage Tells us the largest amount of memory used by the app so we have something to compare, to help us understand the negative performance impact.
- **scroll\_hitch\_time\_ratio** Tells us the ratio of the time spent hitching while scrolling on UI, to help us understand the negative UI performance impact.

# Application activity error subtype

Errors in functionality of a feature or user experience.

#### assertion

This event lets us detect when critical app errors occurred that would cause your app to crash or experience serious issues like causing you to see empty rows in your inbox.

The following fields are collected:

- **count** Total number of items associated with the error; for example, number of calendars that have errors
- has\_hx Tells us the account is using our new sync service to help us detect issues caused by our sync service
- host\_name the name of the service host that was involved in the error to help us detect issues related to a specific host
- host\_type the type of host that was involved in the error to help us detect issues related to a specific host type
- message custom message for the assertion that is used to diagnose the issue
- origin the origin of the error in the code to help us detect issues related to a certain part of the code
- **stacktrace** the stack trace where the assertion occurred to help us detect issues related to a certain part of the code
- type the type of assertion error that occurred, for example, null\_folder\_name, compose\_selected\_null\_account, to help us detect issues related to a certain part of the code

#### edit.contact.error

Allows us to detect and fix situations where errors were caused when you're trying to view or edit contacts through our app.

- errorType the type of error that occurred to help us diagnose the issue
- field The contact field that the user was trying to edit to help us diagnose the issue
- version The version of the contact card service we are using to help us diagnose the issue

#### error.report

This event lets us detect when critical app errors occurred so that we can prevent issues that could cause your app to crash or prevent you from reading email.

The following fields are collected:

- client-request-id the client request identifier for the request that caused the error
- date the datestamp of the request that caused the error
- error the type of error, for example, get\_mailbox\_location\_failed
- error\_body the body of the error message
- is\_x\_mailbox\_anchor\_set whether the X-AnchorMailbox property was set on the request
- reason the reason for the error, that is, an error message
- request-id the server request identifier for the request that caused the error
- source the source of the error within the OM infrastructure, typically one of 'BE' or 'FE'

## Office. Air Space. Backend. Win 32. Graphics Driver Soft Hang

Helps Microsoft separate long video card driver hangs from short ones, which in turn helps make decisions about which video card drivers may be having problems. The user's video card driver has caused Office to hang, but the impact of the hang is not known yet

The following fields are collected:

- Data\_InDeviceCall The method called on the video card that produced the hang
- Data\_Timeout How long the hang lasted

## Office.Android.ADALSignInUIPrompts

This event denotes that sign-in prompt came to the user, for school or work account. This event helps in understanding the health of signed in state of our apps and take appropriate actions, when we notice unexpected sign-in re-prompts.

The following fields are collected:

- LastLoginDelta The time delta from last successful login.
- PreviousIdentityCredProviderState Indicates the state of the account.
- PreviousIdentityState Indicates state of the account, like session expired.
- SignInResultCode Indicates the result code of sign-in prompt end.
- **UseCache** Indicates if we force prompted the user to provide the password again.
- UserType Indicates whether it is existing account or new account

## Of fice. And roid. And roid App Docs File Operation Ends

Critical Docs Android Only (AppDocs) telemetry data for File New/Open/SaveAs end operations. This captures error codes for failures of these AppDocsOperations. Microsoft uses this to identify failures in various file operations and the exact layer at which the failure has occurred in Word, Excel, or PowerPoint.

- AccessMode enumeration value for the access mode for the file. Values- None, ReadOnly, ReadOnlyUpgradable, ReadWrite
- BlockingUIShown Boolean to indicate if blocking UI was shown in the flow anywhere.

- ContentUriAuthority the authority of the content URL from SAF
- Correlation GUID for the correlation ID related to the operation
- **DocId** the document ID generated by AppDocs
- **DocInstanceId** DocInstanceId the document instance ID generated by AppDocs that is scoped to an operation instance on a document
- **DoclsEnterpriseProtected** Boolean to indicate if document is protected.
- DocUserId user ID from the MS auth layer
- DocUserIdProvider enumeration that represents the user ID provider, 0 = Unkown, 1 = Liveld, 2 = Orgld, 3 = SSPI, 4 = ADAL
- DurationInMs time in millisecond for the file operation to end
- EndReason enumeration value for the end reason. Values None, Success, Failure, Cancel
- **ErrorCode** error code for the file operation
- Extension extension of the file being opened.
- FileSourceLocation enumeration value for file location. Possible values: None, Local, UncOrMappedNetworkDrive, SkyDrive, App, SharePoint, UnknownServer
- FILETIME Time of the event
- FirstBCSClientError\_Info Error code information related to file conversions
- HttpStatusCode http response code for web service request
- InitalizationReason entry point for file open
- K2FileIOHresult Hresult code for File open operation end
- LastBCSClientError\_TagId last error of BCS (binary conversion service) client
- OfficeWebServiceApiStatusFlag status flag for the web service request
- OpEndEventId tag that represents where the operation actually ended
- OpFlags Document operation param flags used by AppDocs layer.
- OpSeqNum A number that represents the sequencing of file operation related calls in AppDocs layer
- **OpType** operation type enumeration. Values: "None", "CreateDocument", "OpenDocument", "CopyDocument", "CloseDocument", "SaveDocument", "OpenVersion", "CloseVersion"
- PreFetchState enumeration for prefetch state of templates for new file create operations.
- ProviderApp the package name of the app from which file is opened
- ScopeInstanceId Scope Instance ID used to join data context to activities
- Size file size
- State enumeration value for the state of the file. Values: None, Creating, Created, CreateFailed, Opening, Opened, OpenFailed, Copying, Copied, CopyFailed, Closing, Closed, CloseFail
- **TemplateName** the binary template name of the document template from the template service, for example, TF10002009.dotx
- UriScheme scheme of the URL

#### Office.Android.AndroidAuthError

This event denotes core authentication failures during silent token refresh, loading sign in page from service and so on. This event helps in understanding the health of signed in state of our apps, sign in attempts that are made, and take appropriate actions, when we notice unexpected failures.

The following fields are collected:

- ADALErrorCode Indicates error code while showing sign-in prompt or silent token fetch attempt for work account.
- ADALRawErrorCode Indicates raw error code while showing sign-in prompt or silent token fetch attempt for work account.
- **ErrorGroup** Indicates the type of account like personal account or work account or on-premise work
- IDCRLErrorCode Indicates error code while showing sign-in prompt for personal account.
- IDCRLRawErrorCode Indicates raw error code while showing sign-in prompt for personal account.
- LiveOAuthErrorCode Indicates error code during silent token refresh attempt for personal account.
- LiveOAuthRawErrorCode Indicates raw error code during silent token refresh attempt for personal account.
- NTLMErrorCode Indicates error code while showing sign-in prompt for on-premise work account.

#### Office.Android.AndroidFileAsyncSaveStatus

Captures File async save status data and various error codes from different components. Microsoft uses this data to analyze if there is any user data loss in the app during saving of files in Word, Excel, or PowerPoint.

The following fields are collected:

- FileExtension file extension
- FileIOSaveHResult HResult for file save operation
- FileIOSaveIsCopy Boolean to indicate if operation is saving a copy.
- FileSize size of file
- FileSourceLocation enumeration for file source location. Values: None, Local, UncOrMappedNetworkDrive, SkyDrive, App, SharePoint, UnknownServer

# Office. Android. Android File Open Reliability

This captures File open status data and various error codes to identify what file open failures are expected versus unexpected and which part of the code is reporting them. Microsoft uses this data to analyze the reasons for file open failures and calculate critical metric like file open success rate in Word, Excel, or PowerPoint.

- Access Mode Access mode enumeration
- AppDocsFileOpenErrorCode AppDocs error code for file open failure
- ContentUriAuthority authority of the content URL from SAF
- DownloadCsiError download error message from CSI
- FileExtension file extension
- FileOpenEndErrorCode Error code for file open failure

- FileOpenStatus File open status enumeration
- FileSize file size
- FileSourceLocation File Location enumeration
- FirstBCSClientError\_Info last error of BCS (binary conversion service) client
- IfWordFileOpencanceled if file open was canceled by user in Word
- InitializationReason enumeration for the entry point for file open
- IsAutoSaveDisabled Is auto save disabled during file open
- IsFileEmpty Boolean to indicate if file is empty
- K2FileIOHresult Hresult for File operation end
- OpenCsiError file open error message in the CSI layer
- OpEndEventId tag where the operation actually ended
- PPTHresult Hresult in PPT
- PPTIsExpectedError PPT Error classification for file open expected/unexpected failure
- PPTTag error tag in PPT
- **ProviderApp** the package name of the app from which file is opened
- **ProviderFileSize** file size captured while opening file via file activation
- State File open state enumeration
- UriScheme Scheme of the URL
- WordErrortag error tag in Word
- WordFileCorruptionReason Reason for corruption due to which word file can fail in opening
- WordFileOpenErrorCode Word-specific file open error code.
- WordFileTypeFromDod File type determined by word based on actual file format
- WordFileTypeFromExtension File type determined by word based on file extension

## Office.Android.AndroidFileSaveStatus

Critical to capture File save status data and various error codes from different components. Microsoft uses this data to analyze if there is any user data loss in the app during saving of files in Word, Excel, or PowerPoint.

- AccessMode Values\*\* None, ReadOnly, ReadOnlyUpgradable, ReadWrite.
- AppDocsEndReason enumeration for File save Appdoc EndReason. Values: None, Success, Failure, Cancel.
- AppDocsErrorCode Final Error Code for file save failure
- AppDocsTriggeringSaveDetails field to indicate if AppDocs is triggering the save
- **DocInstanceId** DocInstanceId the document instance ID generated by AppDocs that is scoped to an operation instance on a document
- ExcelFileSaveResult Excel-specific HResult

- FileExtension Extension of file.
- FileIOSaveErrorCode Error code in FileIO
- FileIOSaveHResult Hresult in FileIO
- FileIOSaveIsCopy Boolean to indicate if this is a copy operation
- FileSize Size of file
- FileSourceLocation File location enumeration. Values: None, Local, UncOrMappedNetworkDrive, SkyDrive, App, SharePoint, UnknownServer
- OpFlags Operation flags for save
- PPTFileSaveFailHresult PPT hresult for save failure
- PPTFileSaveFailTag PPT tag for save failure
- State File Open state enumeration.
- Values None, Creating, Created, CreateFailed, Opening, Opened, OpenFailed, Copying, Copied,
   CopyFailed, Closing, Closed, CloseFail
- WordFileCopyErrorTrackbackTag trackback tag for failure is CopyDocument stage in Word
- WordFileSaveCancelReason trackback tag for cancels in word
- WordFileSaveEid Word-specific error code
- WordFileSaveErrorTrackbackTag trackback tag for save failures
- WordFileSaveOpResult enumeration for result status 0 if succeeded, 1 if failed, 2 if canceled
- WordFileSaveSuccess enumeration for Word-specific details for file save operation success.

## Office.Android.AndroidOfficeActivationLatency

Critical data to collect end-to-end file open time for all file opens in Windows, Excel, PowerPoint apps. This is used by Microsoft to find out the metric for file open performance of our apps

- AppBootingOccured Boolean to check if app boot is complete
- ApplicationBootTime time required during a specific phase of app boot
- AppSuspendedDuringBoot Boolean to check if app was suspended during boot
- **BlockingUIShownDuringFileOpen** Boolean to indicate if there was any blocking dialog during the file open operation
- CachedInfoAvailable Boolean to look for cached info specific to file open operation
- DocumentRecoveryInvoked Boolean to indicate if there was a document pending for recovery
- EndToEndActivationTime time taken to render the file for files opened from outside the app
- EndToEndFileOpenTime time taken to render the file for files opened from inside the app
- FileOpenPhaseDurationInMs file open operation time consumed by specific phase
- FileSourceLocation enumeration value for File location such as None, Local, UncOrMappedNetworkDrive, SkyDrive, App, SharePoint, UnknownServer
- InitalizationReason entry point for file open

- InitialBootPhaseTime time required during a specific phase of app boot
- IsThisFirstLaunch Boolean to indicate if this is the first launch of the app
- MinimumLibraryLoadPhaseTime time required during a specific phase of app boot
- MinimumLibraryLoadPhaseTime time required during a specific phase of app boot
- MinimumLibraryLoadPhaseTime time required during a specific phase of app boot
- PostAppInitTimeInMs time required during a specific phase of app boot
- PPTRenderPhase time related to specific phase in PPT rendering
- PreAppInitTimeInMs time required during a specific phase of app boot
- ProviderApp the package name of the app from which file is opened
- **TelemetryReason** similar to InitialisationReason, but more detailed enumeration value regarding the entry point for File open.
- **UserDialogInterruptionDuringBoot** Boolean to indicate if there was any blocking dialog during the boot
- XLRenderPhase time related to specific phase in Excel rendering

#### Office.Android.AppDocsFileOperationEnds

Critical Docs Android Only (AppDocs) telemetry data for File New/Open/SaveAs end operations. This captures error codes for failures of these AppDocsOperations. Microsoft uses this to identify failures in various file operations and the exact layer at which the failure has occurred in Word, Excel, or PowerPoint.

- AccessMode enumeration value for the access mode for the file. Values: None, ReadOnly, ReadOnlyUpgradable, ReadWrite
- **BlockingUIShown** Boolean to indicate if blocking UI was shown in the flow anywhere.
- ContentUriAuthority the authority of the content URL from SAF
- Correlation GUID for the correlation ID related to the operation
- **DocId** the document ID generated by AppDocs
- **DocInstanceId** DocInstanceId the document instance ID generated by AppDocs that is scoped to an operation instance on a document
- DoclsEnterpriseProtected Boolean to indicate if document is protected.
- DocUserId user ID from the MS auth layer
- DocUserIdProvider enumeration that represents the user ID provider, 0 = Unkown, 1 = Liveld, 2 = Orgld, 3 = SSPI, 4 = ADAL
- DurationInMs time in milliseconds for the file operation to end
- EndReason enumeration value for the end reason. Values: None, Success, Failure, Cancel
- ErrorCode error code for the file operation
- Extension first four characters of the extension of the file being opened.
- FileSourceLocation enumeration value for file location. Possible values: None, Local, UncOrMappedNetworkDrive, SkyDrive, App, SharePoint, UnknownServer

- FILETIME Time of the event
- FirstBCSClientError\_Info Error code information related to file conversions
- HttpStatusCode HTTP response code for web service request
- InitalizationReason entry point for file open
- K2FileIOHresult Hresult code for File open operation end
- LastBCSClientError\_Tagld last error of BCS (binary conversion service) client
- OfficeWebServiceApiStatusFlag status flag for the web service request
- OpEndEventId tag that represents where the operation actually ended
- OpFlags Document operation param flags used by AppDocs layer.
- OpSeqNum A number that represents the sequencing of file operation related calls in AppDocs layer
- **OpType** operation type enumeration. Values: "None", "CreateDocument", "OpenDocument", "CopyDocument", "CloseDocument", "SaveDocument", "OpenVersion", "CloseVersion"
- PreFetchState enumeration for prefetch state of templates for new file create operations.
- ProviderApp the package name of the app from which file is opened
- ScopeInstanceId Scope Instance ID used to join data context to activities
- Size file size
- State enumeration value for the state of the file. Values: None, Creating, Created, CreateFailed, Opening,
   Opened, OpenFailed, Copying, Copied, CopyFailed, Closing, Closed, CloseFail
- **TemplateName** the binary template name of the document template from the template service, for example, TF10002009.dotx
- UriScheme scheme of the URL

## Office.Android.AuthACEErrors

This event uses the Microsoft Account (MSA) to determine which user is attempting to sign in to the app and during that which telemetry in discussion is getting triggered as part of an unsuccessful attempt.

This event helps with MSA sign-in error distribution analysis, which helps in understanding reasons behind unsuccessful MSA sign-in flow end.

- ExceptionsName indicates exception classes with regard to exception tags that occur during Microsoft account sign-in flow.
- ExceptionsTag indicates which inflow exceptions present in union are occurring for MSA-sign in flow.
- IDCRLACEErrorCode Gives error code occurring during MSA sign-in flow. Different error codes mentioned at %SRCROOT%\identity\coreapi\public\ldentityData.h
- IDCRL Authentication Status Error Code Indicates error codes for invalid status of Authentication result coming from Microsoft Account (MSA).
- IDCRLUserInteractionMissingError Indicates if Microsoft Account (MSA) sign-in flow invoked with showUI flag as false causing the hit.

Binary conversion Errors telemetry for Print and Share as PDF. Microsoft uses this to identify failure points during BCS conversions in Word, Excel, or PowerPoint.

The following fields are collected:

- DocumentFileSize File size.
- FileExtension First four characters of the extension of the file.
- IsFileDirty Boolean to indicate if there were unsaved changes in the file.
- Location File location enumeration. Values: OneDrive, SharePoint, Dropbox, Others
- PDFConversionError Tag at which error occurs for PDF conversion
- PdfConversionErrorCode PDF conversion error code
- PdfConversionHRStatus PDF conversion status code
- PdfConversionResult PDF Conversion result enumeration. Values: "Success", "Failed" and "Canceled"
- PdfFileSize Size of the PDF

#### Office.Android.ClientSideIAP

Critical Error telemetry for Database Failure while file browsing and adds places. Microsoft uses this to identify DB corruption issues in the apps which might hinder user to add places or browse through them from within the app in Word, Excel, or PowerPoint.

- ClientTransactionId GUID passed to DSC for a specific Redemption request.
- CollectionTime time of subscription purchase completion
- CountryCode Client country code that is sent to DSC for client redemption request
- GoPremiumEntryPoint entry point for triggering purchase
- **IsActivateExistingSubscription** Boolean to indicate if there was an existing subscription that was activated
- IsErrorRetriable Boolean to indicate if redemption can be retried
- IsPreviousPurchase Boolean to indicate if activation occurred with a previous purchase of subscription
- IsProvisioningTriggeredByRetry Boolean to indicate if retry was involved
- LanguageCode Client language code that is sent to DSC for client redemption request
- ProductIdentifier SKU name that the client is trying to purchase
- ProvisioningHttpStatusCode Provisioning http status code
- ProvisioningStatusCode Provisioning status code
- PurchaseOrderId Purchase order identifier from Google/Samsung store
- **RedemptionTaskHR** HResult for redemption task of subscription
- SubscriptionProvisioningSucceeded Boolean for subscription provisioning result success
- SubscriptionPurchaseHR Hresult for subscription purchase task
- **SubscriptionType** enumeration for subscription type or SKUs.

• TCID - Icon click the triggers the subscription flow

#### Office.Android.DBFailureCause

Critical Error telemetry for Database Failure while file browsing and adds places. Microsoft uses this to identify DB corruption issues in the apps which might hinder user to add places or browse through them from within the app in Word, Excel, or PowerPoint.

The following fields are collected:

- ErrorAt Tag Value: Information about the place where the Failure happened
- ExceptionErrorMessage verbose error message

## Office. Android. Early Telemetry. Expansion Files Errors

Android Package Kit (APK) expansion files for the Office mobile app are supplementary resource files that Android app developers can publish along with their app. To make our Expansion files download mechanism more reliable, we are logging the cause of errors that occur either in downloading the expansion files or while reading the downloaded expansion files.

The following fields are collected:

- Data\_ClassName Text representing the source code file name where there is an error.
- Data\_ErrorMessage Text representing the operation that has failed.
- Data\_ExceptionMessage An optional text field representing the cause of the exception.
- **Data\_ExceptionType** An optional text field representing the name of the exception thrown from source code.
- Data\_MethodName Text representing the method name in source code where there is an error.

## Office. And roid. Early Telemetry. Extraction Error

To reduce the size of Office Android apps, we apply compression to the resources in the final package. At run time, we first extract these resources before using them. Sometimes there are unexpected errors while performing extractions, which leads to app crashes.

Through this event we are collecting some diagnostic information related to extraction, like name of the resource being extracted, path where its extracted etc., free disk space available etc. This data is collected only when there are extraction errors.

We use this data to understand the cause of extraction failures, and to improve the user experience of our apps.

- Data\_ArchiveName Name of the resource that is being extracted.
- Data\_ArchivePath Path where the resource is temporarily cached.
- Data\_ArchiveSizeKB Size of the resource that is being extracted.
- Data\_ClassName File name in source code where the error is encountered.
- Data\_ErrorDetail Text describing more details about the cause of the error, like the error code etc.
- Data\_ErrorMessage Text describing the type of error encountered during extraction.
- Data\_ExtractionDestinationPath Path where the resource is to be saved after extraction.
- Data\_FreeDiskSpaceMB The amount of free disk space available on the device measured in Mega Bytes.
- Data\_ItemToExtract Name of the resource that is being extracted.

• Data MethodName - Method name in source code where the error is encountered.

## Office. Android. Early Telemetry. Registry Errors

This event captures any errors faced during Android registry access. This event data helps us in understanding the user errors and making the registry feature more robust.

The following fields are collected:

- App The application process sending the event.
- AppVersionLong The application version.
- Data\_StackTrace The stacktrace of the error.

# Of fice. And roid. Early Telemetry. Shared Library Loaders earch And load Library Error

We log this event in case there are errors while loading shared libraries. There can be library loading errors for two reasons 1) Installed Apk is incompatible with the device. 2) The library that we are trying to load may be corrupt, because of errors in extracting it due to low disk space, or low memory.

The following fields are collected:

- Data\_ExceptionMessage Exception message thrown by Android API System.loadlibrary
- Data\_FreeSpaceInMB Free space available on device
- Data\_nickName Name of the library that couldn't be loaded.

## Office. And roid. In tune. In tune Java Copy Failed Attempts

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to save local copy of Intune protected Cloud documents. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

• Data\_FileCreationFailedErrorCode - Error code associated with the flow

#### Office.Android.Intune.IntuneJavaExceptionADALTokenForMAM

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to obtain the ADAL token for Intune resources. Microsoft uses this data to identify errors during Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

• Data\_ErrorCode - Error code associated with the flow

# Office. Android. Intune. Intune Java Exception App Policy

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to fetching policies for an identity for the current process. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Of fice. And roid. In tune. In tune Java Exception App Policy For Context

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to fetching policies for an identity for the current activity. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

#### Of fice. And roid. In tune. In tune Java Exception Authentication Callback

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to registering for authentication callbacks for managed accounts. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Office. And roid. In tune. In tune Java Exception Get Account State Syncologies, and the property of the pro

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to managed account. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

# Of fice. And roid. In tune. In tune Java Exception Get Is Save To Location Allowed

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to fetch the policy related to save to local. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Office. Android. Intune. Intune Java Exception Get Policy For Identity

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to fetching policies for an identity. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

# Of fice. And roid. In tune. In tune Java Exception Get Protection Info From Descriptor

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to Protection Info. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

#### Office. And roid. In tune. In tune Java Exception Get Protection Info From Path

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to Protection Info. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## $Of fice. And roid. In tune {\it Java Exception Get UIPolicy Identity}$

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to fetching UI policies for a managed account. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

None

## Of fice. And roid. In tune. In tune Java Exception Is I dentity Managed

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to identifying if an account is managed. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account.

The following fields are collected:

None

#### Office. Android. Intune. Intune Java Exception Null Enrollment Manager

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to registration of components for callback. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

#### Of fice. And roid. In tune. In tune Java Exception Protect

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to protecting a managed document. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account.

The following fields are collected:

None

## Of fice. And roid. In tune. In tune Java Exception Protect From Descriptor If Required

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to protecting a managed document. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Office. And roid. In tune. In tune Java Exception Register Account Sync

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to registering account Intune Management. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Of fice. And roid. In tune. In tune Java Exception Set UIPolicy Identity Sync

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to setting policies for a managed account. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Office. And roid. In tune. In tune Java Exception Unregister Account Sync

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to remote wipe scenarios for Intune Management. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

## Of fice. And roid. In tune. In tune Java Exception Update Token

Critical Error telemetry to track failures for individual Intune APIs; This telemetry gets logged in case of errors to call Intune APIs related to update authorization token for a managed account. Microsoft uses this data to identify errors during and after Intune enrollment within the app, post signing into the app with a work account

The following fields are collected:

None

#### Office.Android.LicenseActivationFailure

Critical Error telemetry to track failures to activate licenses for Office 365 accounts in Word, Excel, or PowerPoint. Microsoft uses this to analyze failures to activate a purchased Office 365 license.

The following fields are collected:

- EntryPoint Entrypoint enumeration for triggering the license activation flow
- HResult error code for the failure
- IsGallatin Boolean to check if it is a Gallatin account
- MessageCode enumeration to indicate the point of failure for activation
- PreviousEntryPoint Entrypoint enumeration for triggering the license activation flow
- StateAfterActivation enumeration to indicate licensing state of the app before the activation flow started
- StateBeforeActivation enumeration to indicate licensing state of the app before the activation flow started
- UserAccountType enumeration to indicate whether personal account or enterprise account.

#### Office.Android.MSASignInUIPrompts

This event denotes that sign-in prompt came to the user, for personal account. This event helps in understanding the health of signed in state of our apps and take appropriate actions, when we notice unexpected sign-in reprompts.

The following fields are collected:

- ExternalCacheRefreshError Error code of token refresh attempt, before showing sign-in prompt.
- LastLoginDelta The time delta from last successful login.
- MSAserverUAID Correlation ID with service telemetry data.
- PreviousIdentityState Indicates state of the account, like session expired.
- **SignInResultCode** Indicates the result code of sign-in prompt end.
- **UseCache** Indicates if we force prompted the user to provide the password again.
- UserType Indicates whether it is existing account or new account
- WasIdentitySignedOut Indicates if account was in signed out state.

## Of fice. Apple. Licensing. Mac. DRActivation Failures

This event is collected for Office applications running under Apple platforms. The event is used for capturing digital river activation failures (the event logs the key and product that was used to activate, and the error code

received). This event is used for detecting and helping troubleshoot activation failures (Digital River issues).

The following fields are collected:

- Data\_DigitalRiverID Digital River product ID that maps to this Office product SKY
- Data\_Error A string representing an activation error code.
- Data\_ProductKey Product key that was attempted to be activated
- Data\_ProductKeyHash An encoded product key being activated

#### Office.Apple.Licensing.Mac.GetMachineStatusErrors

This event is collected for Office applications running under Apple platforms. The event collects the error code returned while periodically checking the validity of a subscription license. The error code can signify server unavailability but also license expiration, machine count limit, invalid hardware ID, etc. This event is used to monitor the health of the Office Licensing Service but also to investigate issues related to subscription machine management.

The following fields are collected:

• Data\_Error - We collect a string representing an error code.

## Of fice. Extensibility. Sandbox. ODP Error Notification

Tracks the various error notifications received from the sandbox. Used to detect the error scenarios in sandbox and there by fixing it, to improve productivity of the user

The following fields are collected:

- Appld ID of the App
- AppUrl scrubbed app URL
- Result result error code

# Office. First Run. Apple. MacONIOL KFirst Run Started

This event is collected for Office applications running under Apple platforms. The event lets us know a user has entered first run experience. We use this event to figure out if the First-Run Experience (FRE) was started successfully.

The following fields are collected:

• Data\_FirstRunCollectionTime - A timestamp registering the time at which the flow was started.

# Office.Graphics.ARCExceptions

This exception reporting information is important for assessing the overall health of the graphics stack, as well as identifying parts of the code where failures are occurring at high frequency, in order to prioritize investigation. This exception reporting information is important for assessing the overall health of the graphics stack, and identifying parts of the code where failures are occurring at high frequency. This helps an engineer to determine which rendering failures are impacting the most users, enabling us to prioritize our investigations toward fixing issues that will have the greatest user benefit.

The following fields are collected:

- Data\_HResult The error code returned from failure
- Data\_TagCount The count of each failure that occurred
- Data\_TagID The identifier of the failure that occurred

## Of fice. Of fice Mobile. Personalized Campaigning. Errors

To raise awareness about the features of Office mobile that users have not yet explored, Office mobile integrates

with IRIS to support in-app and push notifications. In case of in-app notifications, it captures errors that happen while pulling or displaying notification and when user interactions with the notification as well as providing feedback to IRIS server. In case of push notifications, it captures errors that happen while displaying notification, and when user interacts with the notification.

The following fields are collected:

- Class Name of the class where error occurred
- Creativeld The ID of notification which uniquely identifies the notification and its content.
- ErrorDetails Details on the error
- ErrorMessage Error message.
- ErrorReason The underlying reason for the error
- Method Name of the function where error occurred.
- RequestParams Request parameters used when contacting the IRIS server to pull the notification.
- SurfaceId ID of the surface where the notification will be shown.

## Office. Outlook. Desktop. Calendar. Accept CalShare Navigate To Shared Folder. Error and the property of the

Collects information when any failure occurs when while Navigation to shared Calendar. This data is used to monitor the health of the calendar sharing API and Outlooks interaction with shared calendars.

The following fields are collected:

• FailedCaseHResult - The error code returned from Failure

## Office.Outlook.Desktop.EDP.EDPOpenStoreFailure

Success or failure to open the Enterprise Data Protection protected mail store based on result of Windows API call to get the key to decrypt the store. We use this diagnose one of the top Enterprise Data Protection issues, which can prevent Outlook from booting. Primary cause of failure is Outlooks interaction with Windows APIs used to decrypt the store key.

The following fields are collected:

- HVA Activity with custom data fields
- IsFlightOn Indicates whether the EDPDecryption Flight is enabled

#### Office.Outlook.Desktop.NdbCorruptionResult

Office.Outlook.Desktop.NdbCorruptionResult and Office.Outlook.Desktop.NDBCorruptStore.Warning are collected when we detect corruption in a user's PST/OST. When we detect corruption, Microsoft collects the format of the database, the place where detected it, and a small amount of context about the corruption. OST/PST corruption prevents users from accessing their emails. We actively monitor this data for anomalous activity. We aim to investigate and diagnose issues to limit loss of customer data.

The following fields are collected:

- 0 The Process name that reported corruption
- 1 Bool indicating if the user chooses new file or not
- 2 the number of other processes that have the database open

## Office.Outlook.Desktop.NDBCorruptStore.Warning

Office.Outlook.Desktop.NdbCorruptionResult and Office.Outlook.Desktop.NDBCorruptStore.Warning are collected when we detect corruption in a user's PST/OST. When we detect corruption, Microsoft collects the format of the database, the place where detected it, and a small amount of context about the corruption.

OST/PST corruption prevents users from accessing their emails. We actively monitor this data for anomalous activity. We aim to investigate and diagnose issues to limit loss of customer data.

The following fields are collected:

- CollectionTime collection time
- Context Corrupt Store Context, where corruption was detected
- CreatedWithVersion (Optional) field with version of store
- Details Details about the crash
- NdbType Store Type, can be 0 = NdbUndefined, 1 = NdbSmall, 2 = NdbLarge, 3 = NdbTardis
- ProcessName Process Name causing the store to get corrupted
- PstVersion Version of the MSPST32.DLL
- Version Version of store file format

#### Office. Outlook. Desktop. Outlook Calendar Usage Err. Meet Rcpt. Forward Actions. Rule. O16

Collects success and failure of the Forward, Forward as Attachment, and Forward as iCalendar action for Single, Recurring, and Exceptional Meeting Responses in the Mail, Calendar, and Inspector Outlook view. The failure rate of the Forward, Forward as Attachment, and Forward as iCalendar actions are actively monitored for anomalies. Anomalous statistics indicate a failure Outlooks ability to conduct core calendar operations. This data is also used to diagnose other Calendar-related issues that may be detected.

The following fields are collected:

- CountExceptionForward Count of the forwarded Meetings Exceptions
- CountExceptionForwardAsiCal Count of the forwarded Meetings Exceptions as an iCal
- CountExceptionForwardInSplit Count of the forwarded Meetings Exceptions from the Split Menu in Ribbon
- CountExceptionForwardWithAttach Count of the forwarded Meetings Exceptions as an Attachment
- CountRecurringForward Count of the forwarded Recurring Meetings
- CountRecurringForwardAsiCal Count of the forwarded Recurring Meetings as an iCal
- CountRecurringForwardInSplit Count of the forwarded Recurring Meetings from the Split Menu in Ribbon
- CountRecurringForwardWithAttach Count of the forwarded Recurring Meetings as an Attachment
- CountSingleForward Count of the forwarded Single Meetings
- CountSingleForwardAsiCal Count of the forwarded Single Meetings as an iCal
- CountSingleForwardInSplit Count of the forwarded Single Meetings from the Split Menu in Ribbon
- CountSingleForwardWithAttach Count of the forwarded Single Meetings as an Attachment
- HResult ErrorCode
- OlkViewName Indicates Mail, Calendar, or Inspector View

# Of fice. Outlook. Desktop. Outlook Calendar Usage Err. Meet Rcpt. Reply Actions. Rule. O16

Collects success and failure of the Reply, Reply All, Reply With IM, and Reply All with IM action for Single, Recurring, and Exception Meeting Responses in the Mail, Calendar, and Inspector Outlook view. The failure rate of the Reply, Reply All, Reply With IM, and Reply All with IM actions are actively monitored for anomalies.

Anomalous statistics indicate a failure Outlooks ability to conduct core calendar operations. This data is also used to diagnose other Calendar-related issues that may be detected.

The following fields are collected:

- CountExceptionReply Count of the Meetings Reply on exceptions
- CountExceptionReplyAll Count of the Meetings ReplyAll on exceptions
- CountExceptionReplyAllWithIM Count of the Meetings ReplyAll with IM on exceptions
- CountExceptionReplyWithIM Count of the Meetings Reply with IM on exceptions
- CountRecurringReply Count of the Recurring Meetings Reply
- CountRecurringReplyAll Count of the Recurring Meetings ReplyAll
- CountRecurringReplyAllWithIM Count of the Recurring Meetings ReplyAll with IM
- CountRecurringReplyWithIM Count of the Recurring Meetings Reply with IM
- CountSingleReply Count of the Single Meetings Reply
- CountSingleReplyAll Count of the Single Meetings ReplyAll
- CountSingleReplyAllWithIM Count of the Single Meetings ReplyAll with IM
- CountSingleReplyWithIM Count of the Single Meetings Reply with IM
- HResult ErrorCode
- OlkViewName Indicates Mail, Calendar, or Inspector View

# Of fice. Outlook. Desktop. Outlook Privs Dlg Single User. Load Fail

This rule collects Calendar Sharing errors when adding a new user (of type EX or SMTP) from the Address book. This data is used to diagnose and resolve issues detected in the Calendar Sharing dialog

The following fields are collected:

- CountAccountWizardEnd How many times the legacy wizard dialog ended
- CountCreatePIMAccount How many times user created a PIM Profile

# Office.Outlook.Mac.MacOLKAsserts

Used to identify user impacting issues in Outlook that may manifest as crashes or degraded functionality.

The following fields are collected:

- Category type of assert
- CollectionTime time when assert is collected

# Office.Outlook.Mac.MacOLKErrors

Used to identify user impacting issues in Outlook that may manifest as crashes or degraded functionality.

The following fields are collected:

- Category type of error
- CollectionTime time when error is collected
- ThreadId identifier for the thread

# Office.System.SystemHealthAsserts

The errors this event identifies help us understand when the customer experience is degrading. Many of these

ShipAsserts lead to crashes and this information makes it possible to fix many of those. Collects ShipAsserts from the product, which helps to identify errors.

The following fields are collected:

- Count The count of each assert reported
- EndTime Time at which the last assert reported occurred
- ErrorGroup A bucketing identifier for each assert
- FirstTimeStamp The first time at which the assert occurred
- Trackback A unique identifier for a specific assert

## Office.System.SystemHealthErrorsEtwShim

Used to identify customer impacting issues within the running app that may manifest as crashes or degraded functionality. Records errors that occur during process run time.

The following fields are collected:

- EndTime The time at which the last error reported occurred
- Trackback A unique identifier for a specific error
- ErrorGroup A bucketing identifier for each error
- Count The count of each error
- FirstTimeStamp The first time at which the error occurred

## Of fice. System. System Health Errors Uls And Asserts

Used to identify customer impacting issues within the running app that may manifest as crashes or degraded functionality. Records errors that occur during process run time.

The following fields are collected:

- EndTime The time at which the last error reported occurred
- Trackback A unique identifier for a specific error
- ErrorGroup A bucketing identifier for each error
- Count The count of each error
- FirstTimeStamp The first time at which the error occurred

## Office. System. System Health Errors Uls Work around

Used to identify customer impacting issues within the running app that may manifest as crashes or degraded functionality. Records errors that occur during process runtime

The following fields are collected:

- EndTime The time at which the last error reported occurred
- Trackback A unique identifier for a specific error
- ErrorGroup A bucketing identifier for each error
- Count The count of each error

## Of fice. System. System Health Errors Without Tag

Used to identify customer impacting issues within the running app that may manifest as crashes or degraded functionality. Records errors that occur during process runtime.

The following fields are collected:

Count - The count of each error

- EndTime The time at which the last error reported occurred
- ErrorCode An identifier for the error
- ErrorGroup A bucketing identifier for each error
- Errorld An identifier for the error
- FirstTimeStamp The first time at which the error occurred
- Trackback A unique identifier for a specific error

## Of fice. System. System Health Errors With Tag

Used to identify customer impacting issues within the running app that may manifest as crashes or degraded functionality. Records errors that occur during process runtime.

The following fields are collected:

- Count The count of each error
- EndTime The time at which the last error reported occurred
- ErrorCode An identifier for the error
- ErrorGroup A bucketing identifier for each error
- Errorld An identifier for the error
- FirstTimeStamp The first time at which the error occurred
- Trackback A unique identifier for a specific error

# RenewIdentityFailure

Collected when a user attempts to open an IRM protected doc or apply IRM protections. It contains the information needed to be able to properly investigate and diagnose issues that happen when failed to renew user certificates.

- AppInfo.ClientHierarchy Client hierarchy, which indicates the application runs in production environment or developer environment
- AppInfo.Name Application name.
- AppInfo.Version Application version
- Failure.Category The category of the failure "UnhandledError"
- Failure.Detail The detailed info of the failure
- Failure.ld Failure ID
- Failure.Signature The signature of the failure, which is same as the event name
- iKey Logging service server ID
- RMS.HRESULT The result of renewing user certificate
- RMS.Scenariold Scenario ID defined by Rights Management Service Client
- RMS.SDKVersion The version of Rights Management Service Client

#### save.error

Allows us to detect and fix situations where there was an error when you attempted to save a file. It tracks errors caused by failures to save a file, including a descriptive error message to help us resolve the issue.

The following fields are collected:

- error The type of error that happened to help us detect and resolve issues related to a specific error type
- file\_type The type of file the user tried to save (such as .doc)
- **origin** Where the file save attempt originated from (such as from an email) so we can detect issues associated with saving a file from a specific place in the app
- token\_type the type of token used to authenticate the account in order to save the file to help us detect authentication issues associated with saving a file

#### wkwebview.error

This event lets us detect when web view errors occurred when composing or reading email so that we can prevent issues that could cause your app can't compose email or read email.

The following fields are collected:

- description description for the error
- error\_code error code for WKError
- function\_name JavaScript function name when error
- js\_exception\_column\_number The column number where JavaScript exception occurred
- js\_exception\_line\_number The line number where JavaScript exception occurred
- js\_exception\_message The exception message when JavaScript exception occurred
- js\_exception\_source\_url The source URL where JavaScript exception occurred
- scenario where the error occurred. It's an enum. Possible values are old\_renderer, react\_renderer, and composing.

#### wkwebview.terminate

This event allows us to detect when web view is terminated by the system. This data allows us to monitor the error user encountered when composing or reading an email.

The following fields are collected:

- is\_foreground whether app is in foreground when this event happens.
- Scenario where the error occurred, when rendering or composing.

## Device connectivity and configuration data events

The following are the data subtypes in this category:

• Device connectivity and configuration

#### Device connectivity and configuration subtype

Network connection state and device settings, such as memory.

#### application.did.receive.memory.warning

This event is sent when Apple tells us that the application is running out of memory. It tells us that we have introduced an issue with memory management on your device.

The following fields are collected:

- **current\_memory\_used** Tells us the amount of memory used by the application at the point the application has run out of memory.
- **current\_memory\_used\_percentage** Tell us the percentage of memory used by the application out of the total memory available at the point the application has run out of memory.
- currentVC Tells us the view that is currently showing when the application has run out of memory.
- has\_hx Tells us the account is using our new sync service to help us detect issues caused by our sync service
- is\_watch\_app\_installed Tells us if the user is currently using an Apple Watch and whether it is installed to help us understand the negative performance impact due to the Watch
- is\_watch\_paired Tells us if the user is currently using an Apple Watch and whether it is paired with the device to help us understand the negative performance impact due to the Watch
- is\_watch\_supported\_and\_active Tells us if the user is currently using an Apple Watch and whether it is active to help us understand the negative performance impact due to the Watch
- rn\_initialized Tell us if React Native has been initialized at the point the application has run out of memory.
- running\_time Tell us the amount of time that app has spent running at the time the application has run out of memory.

#### conversation.memory.leak

Allows us to detect situations where our email conversation view is causing us to use up more memory on your device that expected.

The following fields are collected:

• No fields or added data are collected. Only logs are collected if there is a memory leak related to a conversation thread.

#### core.data.corruption

Allows us to detect situations where we cannot show you your email or calendar because where we store your email on your device has become corrupted.

The following fields are collected:

- errorSource indicates whether it came from a save or create action
- sqlError numerical error code listed at https://www.sqlite.org/c3ref/c\_abort.html

#### core.data.corruption.user.reset

Allows us to detect situations where you have deleted or reset your account in our app and it was caused by a corruption in email data we've stored on your device.

The following fields are collected:

• errorSource - dictates where the corruption occurred whether during save or create

#### core.data.diagnostics

Allows us to detect and fix situations where our email storage is using up too much of your device storage space

The following fields are collected:

• **db\_size\_megabytes** - tracks the size of the core data database rounded to the nearest 25 megabytes and with a maximum megabyte of 500

#### general.properties.log

This event collects information that allows us to categorize and classify issues within the Outlook app that are related to accessibility and device settings. This categorization is necessary to prioritize the impact of issues on customers.

The following fields are collected for iOS only:

- alternate\_app\_icon- Tell us the alternate app icon that user currently selected by the application
- bold\_text Tells us if the device has bold text turned on to help us detect issues related to bold text
- **closed\_captioning** Tells us if the user has turned on closed captioning on their device to help us detect issues related to closed captioning
- darker\_system\_colors Tells us if the user has turned on darkening of system colors on their device to help us detect issues related to this setting
- gray\_scale Tells us if the user has turned on gray scale on their device to help us detect issues related to this setting
- **guided\_access** Tells us if the user has turned on guided access on their device to help us detect issues related to this setting
- invert\_colors Tells us if the user has turned on the setting to invert colors on their device to help us detect issues related to this setting
- mono\_audio Tells us if the user has turned on the setting for mono audio on their device to help us detect issues related to this setting
- reduce\_motion Tells us if the user has turned on the setting for reducing motion on their device to help us detect issues related to this setting
- reduce\_transparency Tells us if the user has turned on the setting to reduce transparency on their device to help us detect issues related to this setting
- **speak\_screen** Tells us if the user has turned on the setting for mono audio on their device to help us detect issues related to this setting
- **speak\_selection** Tells us if the user has turned on the setting for Speak Selection on their device to help us detect issues related to this setting
- switch\_control Tells us if the user has turned on the setting for Switch Control on their device to help us detect issues related to this setting
- **voice\_over** Tells us if the user has turned on the setting for voiceover on their device to help us detect issues related to this setting

The following fields are collected for Android only:

- **braille** Tells us if the user has turned on the setting to invert colors on their device to help us detect issues related to this setting
- caption Tells us if the user has turned on closed captioning on their device to help us detect issues related to closed captioning
- **color\_inversion** Tells us if the user has turned on the setting to invert colors on their device to help us detect issues related to this setting
- density\_setting The custom (user-selected) density mode currently in use by the application
- high\_contrast Tells us if the user has turned on the setting for high contrast on their device to help us

detect issues related to this setting

- large\_text Tells us if the device has large text setting turned on to help us detect issues related to this setting
- **oem\_preinstall** Tells us if our app was pre-installed on the device (this applies to Samsung devices only)
- **supported\_abis** Tells us what kind of application binary interfaces (ABIs) are supported by the device platform to help us detect issues related to this setting
- **switch\_access** Tells us if the user has turned on the setting for Switch Access on their device to help us detect issues related to this setting
- talkback Tells us if the user has turned on the setting for talkback on their device to help us detect issues related to this setting
- theme\_color The custom (user-selected) theme color currently in use by the application
- webview\_kernel\_version: The Chromium kernel version of webview on the device to help us detect compatibility issues related to the version of webview.
- webview\_package\_name: The package name of webview on the device to help us detect compatibility issues related to the version of webview.
- webview\_package\_version: The package version of webview on the device to help us detect compatibility issues related to the version of webview.

#### low.storage.warning

This is needed to monitor if our app suddenly takes up most of your device storage due to high memory usage by indicating when the device is low on storage

The following fields are collected:

• free\_bytes - the amount of free storage space available on the device

#### Office. Air Space. Air Space Local Block list Driver Updated

User has updated a video card driver that was previously causing Office crashes and thus no longer being used to render. Informs Microsoft that users who were once in a suboptimal rendering state are once again in the recommended rendering state.

The following fields are collected:

- Data\_BlockedDriverVersion Version of the driver that was blocklisted.
- Data\_DeviceId -identifier of the video card device that was blocklisted.
- Data\_UpdatedDriverVersion Version of the updated driver

#### Of fice. Air Space Local Block list Info

Details on the user's video card driver that has caused multiple recent crashes of Office applications. Office will not use this video card in this Office session (using software rendering instead) until the driver is updated. Informs Microsoft of video card drivers that are causing problems in Office so trends can be identified and the user of impact of such drivers can be analyzed. Tell Microsoft how many users are in this suboptimal state.

- Data\_AllAppsBlocked Whether all Office apps are blocklisted
- Data BlockedDeviceId identifier of the video card device that was blocklisted
- Data\_BlockedDriverVersion Version of the driver that was blocklisted

- Data\_CrashHistory A string that represents the history of video card driver caused crashes for analysis
- Data\_SecsBetweenCrashes How frequently driver card crashes are occurring

#### Office.AirSpace.AirSpaceWinCompIsEnabled

Whether the latest Office low-level rendering platform based on Windows Composition is being used.

As the latest Office low-level rendering platform is developed and begins to be released to customers, this allows Microsoft to see how many users are on each version to ensure the platform remains bug-free.

The following fields are collected:

• Data\_WinCompEnabled -Whether the Windows Composition-based backend is in use

#### Of fice. Air Space. Backend. Win 32. Graphics Driver Hang Detector Block list App

User's video card has been detected as causing long or unrecoverable hangs. Office will not use this video card in this Office session (using software rendering instead) until the driver is updated. Informs Microsoft of video card drivers that are causing problems in Office so trends can be identified and the user of impact of such drivers can be analyzed. Also helps in informing how many users are in this suboptimal state.

The following fields are collected:

• Data\_AppName - Which app has encountered video card driver hangs

#### Office. Air Space. Backend. Win 32. Graphics Driver Hang Detector Registry Write

Office has identified that the user's video card driver has caused a hang that should be analyzed at the next Office application boot. Used to determine whether using a different video card driver or adapter would offer a better user experience. As patterns occur, Microsoft may make adjustments to keep the Office experience as smooth as possible.

The following fields are collected:

- Data\_HangDetected Whether a hang was detected
- Data\_InDeviceCall Which video card rendering call Office was in when the hang occurred
- Data\_Timeout How long the hang lasted, if it recovered
- Data\_UnrecoverableCommand Whether the hang in this video card rendering command is typically recoverable.

#### Of fice. Air Space. Backend. Win 32. Local Block list Activity

Details on the user's video card driver that has caused multiple recent crashes of Office applications. Office will not use this video card in this Office session (using software rendering instead) until the driver is updated. Informs Microsoft of video card drivers that are causing problems in Office so trends can be identified and the user of impact of such drivers can be analyzed. Tell Microsoft how many users are in this suboptimal state.

- Data.AllAppsBlocked Whether all Office apps are blocklisted
- Data.BlockedDeviceId identifier of the video card device that was blocked
- Data.BlockedDriverVersion Version of the driver that was blocklisted
- Data.CrashHistory System.String A string that represents the history of video card driver caused crashes for analysis
- Data.SecsBetweenCrashes How frequently driver card crashes are occurring

User has updated a video card driver that was previously causing Office crashes and thus no longer being used to render. Informs Microsoft that users who were once in a suboptimal rendering state are once again in the recommended rendering state.

The following fields are collected:

- Data\_BlockedDeviceId identifier of the video card device that was blocklisted
- Data\_BlockedDriverVersion Version of the driver that was blocklisted
- Data\_UpdatedDriverVersion Version of the updated driver

#### Office.Graphics.SpriteMemCorrupt

Reports any errors detected in the sprite memory accounting telemetry. Critical for assessing health of the graphics memory usage telemetry. This information is needed to validate the correctness of our SpriteMem telemetry.

The following fields are collected:

- Data\_CurrentSpriteMem Total amount of memory that is actively allocated to hold sprites (images)
  that result in screen content.
- Data\_Function The name of the function that is attempting to release sprite memory.
- Data\_SpriteMemToRemove Amount of memory to be removed from sprite allocation.

#### Office.PowerPoint.PPT.Shared.NoInternetConnectivity

Collected whenever PowerPoint detects there is no internet connectivity. Microsoft uses this data to get diagnostic information about the user's internet connection to be able to understand how that impacts connectivity to Office services.

The following fields are collected:

• Data\_IsNexusDetected:bool - shows whether we got the Internet connectivity status when calling Nexus service (value true) or when calling generic web service API call (value false)

#### Office.ServiceabilityManager.OfficeSvcMgrProfile

This event is triggered when Office Serviceability Manager starts, and is critical for providing accurate insights related to Deployment Status and Application and Add-in crashes within customer's tenant by allowing us to generate insights for the IT Admin to be able to confidently roll out updates for their enterprise machines.

- **DeviceIdJoinToken** used to join Telemetry data from Health and Deployment Status with other Functional Data, which is collected via the Services pipeline.
- **TenantAssociationKeyStamped** a Boolean flag used to determine the number of Managed devices in the Office eco-system.

## Optional diagnostic data for Office

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#### **NOTE**

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Diagnostic data is used to keep Office secure and up-to-date, detect, diagnose and fix problems, and also make product improvements. This data does not include a user's name or email address, the content of the user's files, or information about apps unrelated to Office.

This diagnostic data is collected and sent to Microsoft about Office client software running on the user's device. Some diagnostic data is required, while some diagnostic data is optional. We give you the ability to choose whether to send us required or optional diagnostic data through the use of privacy controls, such as policy settings for organizations. You can see the diagnostic data being sent to us by using the Diagnostic Data Viewer.

#### NOTE

If you're using a version of Office 2019 or Office 2016 that doesn't give you or your admin the ability to choose whether to send us required or optional diagnostic data, then only required diagnostic data is sent. For example, if you're using Office Professional Plus 2019 or Office Standard 2016, which don't provide that choice, then only required diagnostic data is sent. Office 2013 doesn't send required or optional diagnostic data. For more information about which versions of Office provide this choice, see Privacy controls available for Office products.

*Optional diagnostic data* is additional data that helps us make product improvements and provides enhanced information to help us detect, diagnose, and fix issues.

If you choose to send us optional diagnostic data, required diagnostic data is also included. Also, diagnostic log files for Office, which contain information very similar to optional diagnostic data, might be sent. For more information about those log files, see Overview of diagnostic log files for Office.

Examples of optional diagnostic data include data we collect about the shapes users insert into Word documents so we can provide better options, and data we collect about the time it takes for a PowerPoint slide to appear on your screen so we can improve the experience if it's slow.

For more information about diagnostic data, see the following articles:

- Required diagnostic data for Office
- Using the Diagnostic Data Viewer with Office

If you're the admin for your organization, you might also be interested in the following articles:

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices

## Categories of optional diagnostic data

Optional diagnostic data is organized into the following categories:

- Software setup and inventory
- Product and service usage
- Product and service performance
- Device connectivity and configuration

These categories are shown in the Diagnostic Data Viewer and are the same categories used with required diagnostic data.

The following sections provide a description of each category and examples of events for each category.

## Software setup and inventory events

This category includes events that may cover the following areas:

- Installed product and version and the installation status
- Software add-ins and their settings.
- Document, feature, and add-in error conditions that may compromise security, including product update readiness.

The following table provides examples of events in this category and a description of those events.

EVENT NAME	EVENT DESCRIPTION
Office. Extensibility. App Commands. Get Ribbon Updates For UserId	This event indicates whether Word successfully updates the Ribbon in the Word User Interface when the user changes their identity. We use this event to detect incorrect setup and other issues that would affect the Office user interface.
Office. Extensibility. App Commands. App CmdInstall	This event provides information about the Office add-in that the user has installed, including app ID, operating system build and version, success of installation, and duration of install.

## Product and service usage events

This category includes events that may cover the following areas:

- Success of application functionality. Limited to opening and closing of the application and documents, file editing, and file sharing (collaboration).
- Determination if specific feature events have occurred, such as start or stop, and if feature is running.
- Office accessibility features

The following table provides examples of events in this category and a description of those events.

EVENT NAME	EVENT DESCRIPTION
Office. Word. Commanding. Highlight	This event indicates Word has executed the command to highlight text. We use this event to detect errors in the text-highlight command.
Office. Translator. Add In Loaded	A heartbeat to indicate that the translator feature has been loaded and rendered successfully.

EVENT NAME	EVENT DESCRIPTION
Office.Graphics.GVizInsertShape	Tracks the usage of the Insert Shape feature in Word and also reports details of types of shapes inserted and from which source.
Office. Power Point. PPT. Desktop. Summary Zoom Insertion Rule	This event determines if there are any sections present in a document when the user is inserting Summary Zoom and if the user chooses to delete existing sections.
Office.Security.SecureReaderHost.ProtectedViewValidation	Tracks when and why a file is opened in Protected View. Used to diagnose conditions where Protected View may not be correctly triggered to ensure the feature is working properly.

## Product and service performance events

This category includes events that may cover the following areas:

- Unexpected application exits (crashes) and the state of the application when that happens.
- Poor response time or performance for scenarios such as application start up or opening a file.
- Errors in functionality of a feature or user experience.

The following table provides examples of events in this category and a description of those events.

EVENT NAME	EVENT DESCRIPTION
Office.Word.Word.CoreSaveTime100ns	This event logs the performance of a document save activity by Word. We use this event to detect errors and performance issues in the Word save document activity.
Office.Identity.SignInForWamAccountAad	This event is sent when a user is signed in to an Azure Active Directory account with Web Account Manager (WAM) library. This event sends metadata such as AppName, AppVersion, and ErrorCode if the event failed.
Office.PowerPoint.PPT.Desktop.FileOpen.FirstSlideMasterThumbnailRenderTime	This event collects the length of time it takes to render the first slide master thumbnail in PowerPoint.
Office.Extensibility.Diagnostics	This event provides general diagnostic information for Office add-ins, such as crash reports for debugging.

## Device connectivity and configuration events

This category includes events that may cover the following areas:

• Network connection state and device settings, such as memory.

The following table provides examples of events in this category and a description of those events.

EVENT NAME	EVENT DESCRIPTION
Office. Graphics. Art View Validate	This event logs validation the results of Graphics View that supports Graphics User Interface. We use the event to collect usage and error data about graphics rendering.

EVENT NAME	EVENT DESCRIPTION
Office.Graphics.ARCExceptionScope	This event tracks rendering failures coming from the rendering engine.
Office. Extensibility. ODPLatency	This event provides information about the user's network connection and speed.

## Connected experiences in Office

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#### **NOTE**

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Office consists of client software applications and connected experiences designed to enable you to create, communicate, and collaborate more effectively. Working with others on a document stored on OneDrive or translating the contents of a Word document into a different language are examples of connected experiences.

## Connected experiences that analyze your content

Connected experiences that analyze your content are experiences that use your Office content to provide you with design recommendations, editing suggestions, data insights, and similar features. For example, PowerPoint Designer or Translator.

The following table provides a list of connected experiences that analyze your content and also provides links to more information about them.

NAME	MORE INFORMATION
3D Maps*	Get started with 3D Maps
Analyze Data (previously named Ideas)	Analyze Data in Excel
Automatic alt txt	Everything you need to know to write effective alt text
Chart recommendations	Create a chart with recommended charts
Class Notebook add-ins (OneNote)	Getting Started with the OneNote Class Notebook: A Walkthrough for Teachers
Data types	Excel data types: Stocks and geography
Dictation	Dictate in Microsoft 365
Editor <sup>1</sup>	Microsoft Editor checks grammar and more in documents, mail, and the web
Friendly links in Outlook	Friendlier link names in email
Ink to Text, Ink to Shape, Ink to Math <sup>2</sup>	Change handwritten ink to shapes, text, or math in PowerPoint for Microsoft 365
Insert data from picture	Insert data from picture
Learning Tools	Learning Tools

NAME	MORE INFORMATION
Live captions & subtitles	Present with real-time, automatic captions or subtitles in PowerPoint
Map chart*	Create a Map chart in Excel
Maps in Power View	Maps in Power View
Office Presentation Service	Broadcast your PowerPoint presentation online to a remote audience
PivotTable recommendations	Create a PivotTable to analyze worksheet data
PowerPoint Designer	Create professional slide layouts with PowerPoint Designer
Presenter Coach (PowerPoint)	Rehearse your slide show with Presenter Coach
Publish to Microsoft Stream	Turn your presentation into a video
Publish to Power BI	Publish to Power BI from Excel
Research*	Add or change research services
Scan a business card	Scan or tap to add contacts on Outlook for Android
Sharing notification	Get notified when members of your team update your shared file
Similarity checker* (a feature of Editor)	Check your document for similarity to online sources
Smart Lookup*	Get insights into what you're working on with Smart Lookup
Suggested replies	Use suggested replies in Outlook
Tap for Word (Add from files)	Find and use the content you need, when you need, without leaving Word
Text predictions (a feature of Editor)	Make writing faster with text predictions in Word
Transform to Web Page	Transform your Word document into a Sway web page
Translator	Translate text into a different language

<sup>&</sup>lt;sup>1</sup> Basic functionality of Editor remains available even if you're not connected to the internet. That same basic functionality also remains available if you decide to disable the use of connected experiences that analyze your content. In both cases, no data about the use of Editor is sent to Microsoft.

<sup>&</sup>lt;sup>2</sup> For devices running Android, these ink capabilities remain available even if you're not connected to the internet. These ink capabilities also remain available on devices running Android even if you decide to disable the use of connected experiences that analyze your content. In both cases, no data about the use of these ink capabilities is sent to Microsoft.

\*When users are signed in with a work or school account, the connected experiences listed above in italics are optional and are provided under the terms of the Microsoft Services Agreement and privacy statement, and other terms may also apply. For more information, see Overview of optional connected experiences in Office. If you're an admin, these connected experiences can be managed by privacy controls for connected experiences or by the *Allow the use of additional optional connected experiences in Office* policy setting.

## Connected experiences that download online content

Connected experiences that download online content are experiences that allow you to search and download online content including templates, images, 3D models, videos, and reference materials to enhance your documents. For example, Office templates or PowerPoint QuickStarter.

The following table provides a list of connected experiences that download online content and also provides links to more information about them.

NAME	MORE INFORMATION
Calendar apps	What are Calendar Apps?
Cloud fonts	Cloud fonts in Office
FAQs	When you choose <b>Settings</b> > <b>Help &amp; Feedback</b> > <b>FAQs</b> on Outlook for iOS and Android, you are taken to either Outlook for iOS Help or Outlook for Android Help.
Ink Effects	Draw and write with ink in Office
Insert Icons	Insert icons in Microsoft Office
Insert Microsoft Forms	Insert a form or quiz into PowerPoint
Insert Online 3D Models*	Get creative with 3D models
Insert Online Pictures*	Insert pictures
Insert Online Video*	Insert a video from YouTube or another site
Interesting Calendars*	Subscribe to a calendar about your favorite sports teams or TV shows on Outlook for iOS and Android.
Location suggestions*	When you add a public place with a street address to a calendar item, Outlook for iOS and Android will also include the full street address in the Location field.
Maps in event details	The event details page will show a map based on the address of the location of the event on Outlook for iOS and Android.
Office Help	When you choose <b>Help</b> > <b>Help</b> on the ribbon or use F1 in an Office app
Online Shape Search (Visio)	Find more shapes and stencils

NAME	MORE INFORMATION
PowerPoint QuickStarter*	Research a topic with PowerPoint QuickStarter
Researcher*	Research your paper easily within Word
Tell Me <sup>3</sup>	Do things quickly with Tell Me
Templates	Download free, pre-built templates
Travel time estimates in Up Next*	When you choose to allow Outlook for iOS and Android to access your location, an estimate of your travel time to your next event will be included in the Up Next card at the top of your inbox.  What are Time to Leave notifications?
Weather Bar* (Outlook)	Change the calendar Weather Bar forecast city
Weather on calendar* (Outlook mobile)	How do I turn on weather on calendar on Outlook mobile?

<sup>&</sup>lt;sup>3</sup> Basic functionality of Tell Me remains available even if you're not connected to the internet. That same basic functionality also remains available if you decide to disable the use of connected experiences that download online content. In both cases, no data about the use of Tell Me is sent to Microsoft.

\*When users are signed in with a work or school account, the connected experiences listed above in italics are optional and are provided under the terms of the Microsoft Services Agreement and privacy statement, and other terms may also apply. For more information, see Overview of optional connected experiences in Office. If you're an admin, these connected experiences can be managed by privacy controls for connected experiences or by the *Allow the use of additional optional connected experiences in Office* policy setting.

## Other connected experiences

In addition to connected experiences that analyze content and connected experiences that download online connected experiences, there are some other connected experiences available in Office.

The following table provides a list of those other connected experiences and provides links to more information about them.

NAME	MORE INFORMATION
@mention	Use @mention in comments to tag someone for feedback
Brainstorming diagram (Visio)	Create a brainstorming diagram
Coming Soon (Outlook)	Coming Soon
Contact Support (Outlook)	When you choose <b>Help</b> > <b>Contact Support</b> on the ribbon
Custom Import (Visio)	Import data to shapes in your drawing

NAME	MORE INFORMATION
Data Loss Prevention (DLP) policy tips	Send email notifications and show policy tips for DLP policies
Data Visualizer (Visio)	Create a Data Visualizer diagram
Design Flows (Visio)	Design an automated workflow in Visio
External list (Outlook)	Connect an external list to Outlook
Focused Inbox (Outlook)	Focused Inbox for Outlook
Information Rights Management	Open a file that has restricted permissions
LinkedIn contact card	LinkedIn in Microsoft apps and services
Office add-ins*	View, manage, and install add-ins in Office programs (for users)  Deploy add-ins in the admin center (for admins)
Office feedback	How do I give feedback on Microsoft Office?
Office support (Contact us)	When you choose <b>Help</b> > <b>Contact Support</b> on the ribbon
Organization chart (Visio)	Create an organization chart in Visio
Outlook UserVoice*	How do I give feedback on Microsoft Office?
PivotDiagram (Visio)	Create a PivotDiagram in Visio
Recent documents	Open files from the File menu
Resume Assistant (or CV Assistant)*	Use Resume Assistant and LinkedIn for great resumes
Room Finder (Outlook)	How to control the Room Finder in Outlook
Safe Documents	Safe Documents Safe Documents in Microsoft 365 E5
Safe Links	ATP Safe Links
Sensitivity labels	Apply sensitivity labels to your files and email in Office
Share	Share your Excel workbook with others Share a presentation (PowerPoint) Share a document (Word)
Shared with me	See files others have shared with you
SharePoint site mailbox (Outlook)	Show or hide a site mailbox in Outlook
Timeline import and export (Visio)	Import and export timeline data between Visio and Project

NAME	MORE INFORMATION
Version history	View previous versions of Office files
While you were away	Get notified when members of your team update your shared file

\*When users are signed in with a work or school account, the connected experiences listed above in italics are optional and are provided under the terms of the Microsoft Services Agreement and privacy statement, and other terms may also apply. For more information, see Overview of optional connected experiences in Office. If you're an admin, these connected experiences can be managed by privacy controls for connected experiences or by the *Allow the use of additional optional connected experiences in Office* policy setting.

## Choose whether these connected experiences are available to use

You can choose whether certain types of connected experiences, such as connected experiences that download online content, are available to use. How you make that choice depends on whether you are signed into Office with a Microsoft account, such as a personal outlook.com email address, or with a work or school account.

If you are signed in with a Microsoft account, open an Office app, such as Word, and go to File > Account > Account Privacy > Manage Settings. Under the Connected experiences section, you can choose whether certain types of connected experiences, such as experiences that analyze your content, are available to use. If you don't go to Manage Settings, all connected experiences will be available to you.

If you are signed in with a work or school account, the admin in your organization will decide whether these connected experiences are available to you. You won't see any choices for these connected experiences if you go to File > Account > Account Privacy > Manage Settings.

#### **NOTE**

- For more information, see Account Privacy Settings.

If you are the admin for your organization, you can use policy settings to determine whether these connected experiences are available to your users. If you don't use these policy settings, all connected experiences will be available for your users. For more information about using these policy settings, see the following articles:

- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac.
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices

If you choose to turn off some types of connected experiences, either the ribbon or menu command for those connected experiences will be grayed out or you will get an error message when you try to use those connected experiences.

Even if you decide to turn off these connected experiences, certain Office functionality will remain available, such as synching a mailbox in Outlook, and Teams and Skype for Business will continue to work. Also, there is a set of services that are essential to how Office functions that can't be turned off, such as the licensing service that

confirms that you are properly licensed to use Office.

## Related articles

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Overview of optional connected experiences in Office
- Required service data for Office
- Essential services for Office

# Overview of optional connected experiences in Office

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#### NOTE

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

If you have a work or school account, your organization's admin may have provided you with the ability to use one or more cloud-backed services (also referred to as "optional connected experiences") while using the Office apps, like Word or Excel, that are included with Microsoft 365 Apps for enterprise (previously named Office 365 ProPlus). These cloud-backed services are optional. Whether you use them is up to you. They are provided to you under the terms of the Microsoft Services Agreement and privacy statement. In some cases, other terms may also apply. This article lists the cloud-backed services, further explains their terms of use, and describes how you can turn them off or on at any time.

#### **NOTE**

- If you're an admin, see Admin controls for optional connected experiences.
- For Microsoft Teams, see Overview of optional connected experiences in Microsoft Teams.

#### If you use these services, what terms of use do you need to agree to?

It is important to know that these optional cloud-backed services are not covered by your organization's license with Microsoft. Instead, they are licensed directly to you. By using these optional cloud-backed services, you also agree to the terms of the Microsoft Services Agreement and privacy statement. Depending on which service you use, additional terms may also apply. In most cases, there is no fee to use these services. If a fee does apply (as may be the case with some add-ins available to you for download through Office Store), you will be clearly informed prior to use.

## Experiences that rely on Bing

Some cloud-backed services are powered by Microsoft Bing. Microsoft Bing is a separate business to Microsoft 365 Apps for enterprise and is managed independently of Microsoft 365 Apps for enterprise by Microsoft. The experiences it powers in Office apps included with Microsoft 365 Apps for enterprise are: 3D Maps, Map Charts, Insert Online Pictures, Insert Online 3D Models, PowerPoint QuickStarter, Researcher, Smart Lookup, and similarity checker (a feature of Editor).

Bing powers the following experiences in Outlook for iOS and Android:

- Location suggestions: When you add a public place with a street address to a calendar item, the full street address is included in the Location field.
- Interesting Calendars: You can subscribe to calendars about your favorite sports teams or TV shows.
- Travel time in Up Next: Your next upcoming event will be summarized at the top of your email inbox in a
  card called Up Next. In Outlook for Android, this experience requires Bing Maps to provide estimated travel
  time.
- Weather on calendar: The weather forecast for your current location will appear at the top of your calendar screen.

These experiences that rely on Bing are licensed to you under the terms of the Microsoft Services Agreement and covered by the privacy statement. Any search queries you provide to the Microsoft 365 Apps for enterprise organization while using these services are sent to Microsoft Bing. They are not linked to you by the Bing organization.

## Experiences that rely on LinkedIn

Resume Assistant provides an experience in Word that is powered by Linkedln. It delivers ideas for your resume. Linkedln is a different company that is owned by Microsoft. If you use Resume Assistant, the Linkedln user agreement and privacy policy apply in addition to the Microsoft Services Agreement and privacy statement. Any search queries you provide to the Microsoft 365 Apps for enterprise organization while using these services are sent to Linkedln. They are not linked to you by the Linkedln organization. You do not need to have a Linkedln account to use this cloud-backed service.

Note: Your privacy settings do not control experiences that require you to connect your LinkedIn account to your Microsoft work or school account. To control these types of experiences (such as the LinkedIn information on a profile card in Outlook), see LinkedIn in Microsoft apps and services.

## Experiences that rely on other Microsoft-owned online services and/or services owned by third-parties

#### Help > Contact Support

On Outlook for iOS and Android, you can report issues and connect with our support team through Settings > Help & Feedback > Contact Support. This experience requires a Microsoft owned service called PowerLift, and the terms of the Microsoft Services Agreement and Microsoft privacy statement apply.

#### **Help > Suggest a Feature**

Suggest a Feature is an experience that allows you to submit your ideas regarding your use of Outlook or Excel. Your suggestions are provided directly to a third-party service called UserVoice. If you submit ideas using Suggest a Feature, the terms of service and privacy policy of UserVoice will apply.

#### Insert online video

Insert Online Video allows you to insert video files into your document. The insert online video experience is subject to the Microsoft Services Agreement and privacy statement. Additional terms of use may apply if you access content from third-party sources. For example, when you connect to YouTube, its terms of use and privacy statement will apply. Microsoft may add other providers of video material in the future.

#### **Microsoft Error Reporting Program (MERP)**

MERP connects to the Watson.microsoft.com service to send diagnostic data when Office client applications that run on Mac devices crash. It is owned by Microsoft and the terms of the Microsoft Services Agreement and Microsoft privacy statement apply. MERP does not apply to Office client applications that run on Windows.

#### Office Store

When you use the Office Store, your use of the store site itself is licensed by the Microsoft Services Agreement and privacy statement. However, any add-ins that you download through the Office Store are covered by the add-in provider's terms of use. These providers can be various different organizations or businesses, and some may charge a usage fee. You will need to check the permissions, privacy statement, and license terms of each add-in to know which terms apply and decide if you want to agree to the terms of use that organization offers.

- The administrator in your organization might provide you with add-ins, even if you don't choose to use the Office Store.
- If you're an administrator, for more information about add-ins, see the "Optional connected experiences" section in Privacy and security for Office Add-ins and Privacy, permissions, and security for Outlook add-ins.

#### Research

Research connects to cloud-backed services to obtain dictionary, thesaurus, translation, and word lookup results. When you use this experience, it connects to Microsoft-owned services by default and the Microsoft Services Agreement and privacy statement apply. Research allows you to add other service providers. If you decide to use another service provider, additional terms may apply.

#### **NOTE**

Research is different than Researcher. In newer versions of Office, another experience called Researcher is available in addition to Research. Researcher is a newer service, powered by Bing, and is discussed in the Experiences that rely on Bing section.

#### Travel time in Up Next in Outlook for iOS

On Outlook for iOS, your next upcoming event will be summarized at the top of your email inbox in a card called Up Next. This experience requires an Apple owned service called Apple Maps to provide estimated travel time. The Apple Maps terms of use and Apple privacy policy apply.

#### **Weather Bar in Outlook**

The Weather Bar in Outlook displays weather forecasts for geographic locations you choose. During use, the Weather Bar in Outlook connects to MSN Weather by default. MSN is owned by Microsoft and the terms of the Microsoft Services Agreement and Microsoft privacy statement apply. When you use the Weather Bar with MSN Weather, Microsoft does not detect your location and the cities that you choose to display are not linkable to you. You may change this default setting to connect to other weather service providers. If you decide to use another weather service provider, you will need to check the privacy statement and license terms of that provider to know which terms apply.

## How to determine if your admin has given you the ability to use optional connected experiences

To determine whether your admin has given you the ability to use any optional connected experiences in your Office apps included with Microsoft 365 Apps for enterprise on a Windows device, go to File > Account > Account Privacy and select Manage Settings. If your admin has not given you control, you will see a message that states, "Your organization's admin manages your privacy settings and has decided to disable optional connected experiences."

If you're using Office for Mac, open any Office application and select the app menu (such as Word, or Excel) > **Preferences** > **Privacy**. This action will open the Account Privacy settings dialog box where you can see your privacy options.

For more information, see Account Privacy Settings.

If the admin for your organization has provided you with a volume licensed version of Office 2019, Project 2019, or Visio 2019, go to File > Options > Trust Center > Trust Center Settings > Privacy Options. There you should see a check box for Turn on optional connected experiences. If you don't see that check box in Project 2019 or Visio 2019, choose Privacy Settings... in that Trust Center dialog box. Then you should see a Privacy Settings dialog box appear with a check box for Enable optional connected experiences.

## Your privacy settings

If your admin has given you the ability to use optional connected experiences in your Office apps included with Microsoft 365 Apps for enterprise on a Windows device, you can go to File > Account > Account Privacy and select Manage Settings to manage your settings at any time. When enabled, you will have the option to use the services described in this article when you want to use them. When disabled, they will not be accessible.

If you're using Office for Mac, open any Office application and select the app menu (such as Word, or Excel) > **Preferences** > **Privacy**. This action will open the Account Privacy settings dialog box where you can see your privacy options.

For more information, see Account Privacy Settings.

#### **NOTE**

If the admin for your organization has provided you with a volume licensed version of Office 2019, Project 2019, or Visio 2019, go to File > Options > Trust Center > Trust Center Settings > Privacy Options. There you should see a check box for Turn on optional connected experiences. If you don't see that check box in Project 2019 or Visio 2019, choose Privacy Settings... in that Trust Center dialog box. Then you should see a Privacy Settings dialog box appear with a check box for Enable optional connected experiences.

## Required service data

When you use any of the optional cloud-backed services described in this article, Microsoft may collect required service data (such as usage data, error and performance data) about the performance of the experience when you used it. This required service data may contain "personal data" as defined by Article 4 of the European GDPR. All required service data Microsoft collects during the use of any Microsoft 365 Apps for enterprise applications and services is pseudonymized as defined in ISO/IEC 19944:2017, (section 8.3.3) standard.

## Admin controls for optional connected experiences

If you're an admin, see the following articles to learn how to give or restrict your users' ability to use optional connected experiences:

- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices
- Use policy settings to manage privacy controls for Office for the web applications

Most optional connected experiences also can be managed by the privacy controls for connected experiences. For example, Insert Online Pictures can also be managed by the *Allow the use of connected experiences in Office that download online content* policy setting.

For more information, see Overview of privacy controls for Microsoft 365 Apps for enterprise.

## Required service data for Office

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#### **NOTE**

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Office consists of client software applications and connected experiences designed to enable you to create, communicate, and collaborate more effectively. Working with others on a document stored on OneDrive for Business or translating the contents of a Word document into a different language are examples of connected experiences.

As you use a connected experience, data is sent to and processed by Microsoft to provide you that connected experience. This data is crucial because this information enables us to deliver these cloud-based connected experiences. We refer to this data as required service data.

Required service data can include information related to the operation of the connected experience that is needed to keep the underlying service secure, up to date, and performing as expected. If you choose to use a connected experience that analyzes your content, for example Translate in Word, the text you typed and selected to translate in the document is also sent and processed to provide you the connected experience. Required service data can also include information needed by a connected experience to perform its task, such as configuration information about the Office app.

## Example of required service data for a connected experience

Let's use PowerPoint Designer as another example to show the type of required service data that a connected experience sends to Microsoft. PowerPoint Designer helps you improve your slides by automatically generating design ideas to choose from. While you're putting content on a slide, Designer works in the background to match that content to professionally designed layouts.

The required service data that PowerPoint Designer sends to Microsoft could include the following information:

- The text or images you added to your slide.
- Which slide you're working on and the slide's layout.
- Whether the design idea was correctly applied to your slide.
- Whether the interaction between PowerPoint and the Designer service performed as expected.

This required service data helps ensure that PowerPoint Designer is performing as expected.

## Manage required service data

We give you the ability to choose which types of connected experiences you want to use in Office, which then determines what required service data is sent to Microsoft. Dictation in Word, for example, is one of several connected experiences that analyzes your content. If you choose to turn off connected experiences that analyze content, no required service data about Dictation in Word is sent to Microsoft because Dictation in Word won't be available to use. For more information, see Choose whether these connected experiences are available to use.

Required service data is separate from required or optional diagnostic data, which relates to information about the use of Office software running on your device. Therefore, the privacy settings you chose for required or optional diagnostic data don't affect whether required service data is sent to Microsoft.

Required service data is also collected and sent to Microsoft for the essential services of Office, such as the licensing service that confirms that you're properly licensed to use Office. While you can control many of the connected experiences that are available to you, or to your users if you're the administrator in your organization, this set of services are essential to how Office functions, and therefore cannot be disabled. The data for essential services is always sent to and processed by Microsoft when using Office, regardless of how other privacy-related settings are configured.

Required service data is available through Data Service Requests (DSRs). For more information, see the Microsoft Privacy Statement and Office 365 Data Subject Requests for the GDPR and CCPA.

If you're the administrator for your organization and want to manage connected experiences, see the following articles:

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices
- Use policy settings to manage privacy controls for Office for the web applications

## Categories of required service data

Required service data is organized into the following categories:

- Software setup and inventory
- Product and service usage
- Product and service performance
- Device connectivity and configuration

The information in these categories enables Microsoft to assess whether a connected experience or essential service is secure, up to date, and performing as expected.

For example, information in the product and service performance category may cover unexpected issues (crashes), poor response times or performance, or errors in functionality.

For the product and service usage category, information might be collected that indicates whether the service used by a connected experience started successfully and was available when needed.

## Essential services for Office

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#### **NOTE**

For a list of Office products covered by this privacy information, see Privacy controls available for Office products.

Office consists of client software applications and connected experiences designed to enable you to create, communicate, and collaborate more effectively. While you can control many of the connected experiences that are available to you, or to your users if you're the admin in your organization, there are a set of services that are essential to how Office functions and therefore cannot be disabled. For example, the licensing service that confirms that you are properly licensed to use Office. Required service data about these services is collected and sent to Microsoft, regardless of any other privacy-related policy settings that you have configured.

For more information, see the following articles:

- Required service data for Office
- Connected experiences in Office

If you're the admin for your organization, you might also be interested in the following articles:

- Overview of privacy controls for Microsoft 365 Apps for enterprise
- Use policy settings to manage privacy controls for Microsoft 365 Apps for enterprise
- Use preferences to manage privacy controls for Office for Mac
- Use preferences to manage privacy controls for Office on iOS devices
- Use policy settings to manage privacy controls for Office on Android devices
- Use policy settings to manage privacy controls for Office for the web applications

#### List of essential services for Office

The following table provides a list of the essential services for Office and a description of each service.

SERVICE	DESCRIPTION
Authentication	Authentication is a cross-platform service that validates your Office user identity. It is required to enable you to sign in to Office, activate your Office license, access your files stored in the cloud, and provides a consistent experience across Office sessions and your devices.
Click-to-Run	Click-to-Run is the installation technology used to install and update Office on Windows. It checks for new versions of Office, and when a new version is available, downloads and installs it. Click-to-Run will detect the need for, perform the download of, and install Office updates, including security updates.

SERVICE	DESCRIPTION
Enhanced Configuration Service (ECS)	ECS provides Microsoft the ability to reconfigure Office installations without the need for you to redeploy Office. It is used to control the gradual rollout of features or updates, while the impact of the rollout is monitored from diagnostic data being collected. It is also used to mitigate security or performance issues with a feature or update. In addition, ECS supports configuration changes related to diagnostic data to help ensure that the appropriate events are being collected.
Licensing	Licensing is a cloud-based service that supports your Office activation for new installations and maintains the license on your devices after Office has been activated. It registers each of your devices and activates Office, checks the status of your Office subscription, and manages your product keys.
Microsoft AutoUpdate (MAU)	Microsoft AutoUpdate (MAU) is the technology used to update Microsoft applications produced for macOS, such as Office. MAU will detect the need for, perform the download of, and install application updates, including security updates.
OneNote sync	OneNote for Mac only supports notebooks stored on the internet in OneDrive or SharePoint Online. OneNote for Mac continually syncs all of the user's notes with OneDrive or SharePoint Online. This lets users open, view, and edit their notebooks on all their devices so their notebooks are always up to date.
Services Configuration	Services Configuration provides the ability to make updates to Office configuration settings to enable or disable client features. It is called every time an Office application is started and provides details about other Office configurations and services. Services Configuration also controls which services are designated as essential services.
Telemetry	The Telemetry service is used to collect diagnostic data from Office applications. It enables the collection of the diagnostic data generated by Office, both required and optional diagnostic data. It is also responsible for the collection of some required service data for Office.

## Events and data fields for essential services for Office

The next sections provide the following information:

- A list of events for each essential service
- A description of each event
- A list of data fields in each event
- A description of each data field

### Authentication events

These diagnostic data events are collected when Office attempts to acquire an authentication token, either silently or through prompting.

#### Office.Android.MSAGuestToAAD

This event helps in understanding how many users are getting prompted for providing personal account

password, while accessing work resource, as their personal account could be a valid guest to work account's tenant.

This data helps us understand how many users are going through the pain of sign in re-prompts to prioritize AAD token acquisition silently based on a Microsoft account SAML (Security Assertion Markup Language) assertion.

The following fields are collected:

• Tag - Indicates that user got sign-in prompt for personal account, while accessing work account resource.

#### Office.Identity.FbaPromptWin32

Collected when Office shows the user a Forms-Based-Auth sign-in prompt.

Along with silent token acquisitions, authentication prompts are used to determine if user is in a broken authentication state which, for the user, results in what is essentially an Offline Client state, or in the worst case, broken authentication may prevent license acquisition and result in a completely unusable client.

Forms-Based-Auth (FBA) sign-in prompts are used for some on-premises authentication scenarios and typically we want to make sure this isn't happening, as everyone should be using Modern-Auth because of security vulnerabilities associated with FBA.

The following fields are collected:

- AuthScheme the authentication scheme used
- DocumentUrlHash an encrypted URL requesting
- EndTag the tag where FBA form is completed
- Flags Obsolete
- FlowTag the tag where FBA form is started
- LastError the error code returned
- **PromptEndTime** the time when then prompt ended
- PromptStartTime the time when the prompt started
- Result whether the authentication succeeded
- SessionEndTime the time when the event session ended
- Timeout the time when the prompt timed out

#### Office.Identity.SignOutEvent

Collected when a user signs out of Office.

Knowing the user is signed out makes it possible to classify other events, such as prompts, as expected, so those events can be correctly computed in reliability / ship-readiness metrics and avoid alerting or rolling back builds on the faulty premise that the user is experiencing unexpected sign-in prompts.

- FlowEndTime the time when the sign out action ended
- FlowStartTime the time when the sign out action started
- IdentityErrorState any identity error state during sign out
- IdentityHashedUniqueId the encrypted identity ID being signed out

- IdentityProviderType the identity provider of the identity being signed out
- IdentityUniqueID the identity ID being signed out
- SessionEndTime the time when the event session ended
- SignOutUserAction Indicates the user initiates the sign out action

#### Office.Identity.SspiPromptWin32

Collected when Office shows the user a Windows SSPI sign-in prompt. Along with silent token acquisitions, authentication prompts determine whether a user is in a broken authentication state, which results in an Offline Client state. Broken authentication may prevent license acquisition and result in a completely unusable client.

Windows SSPI prompts are used for authenticating with Exchange (for mail synchronizing) when the user's Exchange resource hasn't been set up for multi-factor authentication.

These events, along with the Office.MATS namespace events, are used for the following purposes:

- 1) Identify whether clients can successfully obtain an authentication token or have entered a broken authentication state.
- 2) Evaluate whether changes that have occurred on the client or services have resulted in critical regressions in the user's authentication experience and reliability
- 3) When failures occur, these signals emit important failure codes from the responsible component (Office client code, authentication libraries, or authority services) which can be used for triage, diagnosis and mitigation
- 4) These signals power various ship readiness and health monitors, which fire alerts so our engineers can engage quickly and reduce the time to mitigation of critical user-blocking failures

- AllowSavedCreds whether the new credential is persisted
- AuthScheme the authentication scheme used
- CredsSaved whether the new credential is saved
- DocumentUrlHash the encrypted URL requesting
- EndTag the tag where the prompt ended
- **NewIdentity**\_ErrorState whether the new identity is valid
- NewIdentity\_HashedUniqueId the encrypted new identity ID after prompt is completed
- NewIdentity\_ProviderType the new identity provider after the prompt is completed
- NewIdentity\_UniqueID the new identity ID after the prompt is completed
- OutStatus whether the prompt output is valid
- $\bullet \;\; PromptEndTime$  the time when the prompt ended
- **PromptFailedTag** the tag that indicates SSPI prompt failure
- **PromptFlow** the tag that invoked the SSPI prompt
- PromptStartTime the time when the prompt started
- Proxy if proxy is used
- ServerHash the encrypted server address

- SessionEndTime the time when the event session ended
- Timeout the time when the prompt is timed out
- UiMessage the UI message in the prompt
- UserNameHash the encrypted user name

#### Office.Identity.Win32Prompt

Collected when Office shows the user a multi-factor authentication sign-in prompt. Along with silent token acquisitions, authentication prompts determine whether a user is in a broken authentication state, which results in an Offline Client state. Broken authentication may prevent license acquisition and result in a completely unusable client.

These events, along with the Office.MATS namespace events, are used for the following purposes:

- 1) Identify whether clients can successfully obtain an authentication token or have entered in to a broken authentication state.
- 2) Evaluate whether changes that have occurred on the client or services have resulted in critical regressions in the user's authentication experience and reliability
- 3) When failures occur, these signals emit important failure codes from the responsible component (Office client code, authentication libraries, or authority services) which can be used for triage, diagnosis and mitigation
- 4) These signals power various ship readiness and health monitors, which fire alerts so our engineers can engage quickly and reduce the time to mitigation of critical user-blocking failures.

- AdalWAMUsed the tag that indicates result if ADAL-atop-WAM is used
- CallTag the tag that indicates the caller of sign in UI
- Context the sign in context for the prompt
- EndTagldentityProviderRequested the tag where the identity provider is requested
- HrdShownTag the tag where the HRD sign in dialog is shown
- IdentityProviderResulted the identity provider type it is requesting
- IdPFlowTag the tag that indicates the identity request result
- LastLoginDelta the time delta from last successful login
- NewIdentity\_ErrorState whether the identity is valid after prompt
- NewIdentity\_ProviderType the new identity provider type after prompt
- NewIdentity\_UniqueID the new identity ID returned after prompt
- PromptCorrelation the prompt correlation ID for diagnostic purpose
- **PromptEndTime** the time when the prompt ended
- **PromptStartTime** the time when the prompt started
- SessionEndTime the time when the event session ended
- ShowUIResult the result code returned from the prompt UI
- StartTag the tag where Win32 prompt started

- Timeout the time when the prompt is timed out
- WasIdentitySignedOut whether the user is signed out

#### Office.MATS.actionofficewin32, Office.MATS.actionofficewinrt

The following description applies for both Win32 and WinRT events (the name depends on platform.)

Microsoft Auth Telemetry System (MATS) is collected when Office attempts to acquire an authentication token, either silently or through prompting. When acquisition attempts fail, error information is included. These events help our users avoid entering broken authentication states by:

- 1) Identifying whether clients can successfully obtain an authentication token or have entered a broken authentication state.
- 2) Evaluate when changes occur on the client or services, whether they result in critical regressions in the user's authentication experience and reliability
- 3) When failures occur, these signals emit important failure codes from the responsible component (Office client code, authentication libraries, or authority services) which can be used for triage, diagnosis and mitigation
- 4) These signals power various ship readiness and health monitors, which fire alerts so our engineers can engage quickly and reduce the time to mitigation of critical failures.

- Actiontype Which authentication library is used
- Appaudience Is the app build for internal or external use
- Appforcedprompt Did the app override cache and force a prompt to be shown
- Appname Name of the application doing authentication
- Appver Version of the application doing authentication
- Askedforcreds Did the application ask the user to enter credentials for this action
- Authoutcome Did the authentication attempt succeed, fail, or was canceled
- **Blockingprompt** Did the application throw a prompt requiring user interaction
- Correlationid GUID used for joining with services data
- Count Count of events in cases of aggregation
- Data\_accounttype Consumer or organizational account
- Devicenetworkstate Was the user online
- Deviceprofiletelemetryid Anonymous device ID used to measure device experience
- **Duration** How long the authentication took
- Duration\_Max If this signal is aggregated, the maximum duration of any aggregated event.
- Duration\_Min If this signal is aggregated, the minimum duration of any aggregated event.
- Duration\_Sum If this signal is aggregated, the sum of the durations of all the aggregated events.
- Endtime When the authentication event ended
- Error Error code if the authentication failed
- Errordescription Brief description of the error

- Errorsource Did the error come from service, authentication library, or application
- Identityservice Was Microsoft Service Account (MSA) or Azure Active Directory (AAD) service invoked
- Interactiveauthcontainer What type of prompt was shown
- Issilent Was a prompt shown
- Microsoft\_ADAL\_adal\_version Version of the Azure Active Directory Authentication Library (ADAL)
- Microsoft\_ADAL\_api\_error\_code Error code emitted by authentication library for this authentication attempt
- Microsoft\_ADAL\_api\_id API invoked for this authentication attempt
- Microsoft\_ADAL\_authority Azure Active Directory authority URL responsible for authenticating the
  user
- Microsoft\_ADAL\_authority\_type Consumer / Microsoft Service Agreement (MSA) vs organizational
   / Azure Active Directory (AAD); currently always AAD
- Microsoft\_ADAL\_authority\_validation\_status Tells whether authentication completed on the service-side
- Microsoft\_ADAL\_broker\_app Tells whether ADAL used a broker for authentication
- Microsoft\_ADAL\_broker\_app\_used Tells the name of the broker (for example, Windows Account Management)
- Microsoft\_ADAL\_broker\_version Tells the version of the broker if used
- Microsoft\_ADAL\_cache\_event\_count Number of cache events ADAL performed while retrieving token
- Microsoft\_ADAL\_cache\_event\_count\_max If this signal is aggregated, max cache events of any one of the aggregated events.
- Microsoft\_ADAL\_cache\_event\_count\_min If this signal is aggregated, min cache events of any one
  of the aggregated events.
- Microsoft\_ADAL\_cache\_event\_count\_sum If this signal is aggregated, sum of the cache events of all the aggregated events.
- Microsoft\_ADAL\_cache\_read\_count How many times the API read from the disk cache. Present if
  there was at least one read.
- Microsoft\_ADAL\_cache\_read\_error\_count How many times the disk cache read failed. Is present if there was at least one failure.
- Microsoft\_ADAL\_cache\_read\_last\_error ADAL error code. Present if there was at least one read failure.
- Microsoft\_ADAL\_cache\_read\_last\_system\_error System error code. Is present if there was at least one read failure.
- Microsoft\_ADAL\_cache\_write\_count How many times the API wrote to the disk cache. Present if
  there was at least one write.
- Microsoft\_ADAL\_cache\_write\_error\_count How many times the disk cache-write failed. Present if there was at least one failure.
- Microsoft\_ADAL\_cache\_write\_last\_error ADAL error code. Present if there was at least one write

failure.

- Microsoft\_ADAL\_cache\_write\_last\_system\_error System error code. Present if there was at least
  one write failure.
- Microsoft\_ADAL\_client\_id Hashed AAD app ID
- Microsoft\_ADAL\_extended\_expires\_on\_setting True/false telling if the token has an extended lifetime.
- Microsoft\_ADAL\_http\_event\_count Count of HTTP calls made by ADAL.
- Microsoft\_ADAL\_http\_event\_count\_max If this signal is aggregated, max HTTP calls made by ADAL
  of any aggregated event.
- Microsoft\_ADAL\_http\_event\_count\_min If this signal is aggregated, min HTTP calls made by ADAL
  of any aggregated event.
- Microsoft\_ADAL\_http\_event\_count\_sum If this signal is aggregated, sum of the HTTP calls made by ADAL of all the aggregated events.
- Microsoft\_ADAL\_is\_silent\_ui True/false telling if UI was shown (prompt) by ADAL.
- Microsoft\_ADAL\_is\_successful True/false telling if ADAL API succeeded.
- Microsoft\_ADAL\_logging\_pii\_enabled True/false telling if ADAL full logging mode is enabled. This data is only logged locally, not emitted in telemetry.
- Microsoft\_ADAL\_oauth\_error\_code OAuth protocol error code returned by the service.
- Microsoft\_ADAL\_prompt\_behavior log-in or none HTTP parameter passed to service to specify if user interface can be shown.
- Microsoft\_ADAL\_request\_id Transactional GUID for the request emitted by ADAL to the service.
- Microsoft\_ADAL\_response\_code HTTP response code from the service.
- Microsoft\_ADAL\_response\_time How long it took service to return to ADAL.
- Microsoft\_ADAL\_response\_time\_max If the signal is aggregated, the max time it took ADAL to return from its API among any of the aggregated events.
- Microsoft\_ADAL\_response\_time\_min If the signal is aggregated, the min time it took the service to respond to ADAL among any of the aggregated events.
- Microsoft\_ADAL\_response\_time\_sum If the signal is aggregated, the sum of the time it took ADAL to return from its API among all aggregated events.
- Microsoft\_ADAL\_rt\_age Age of the refresh token
- Microsoft\_ADAL\_server\_error\_code Error code returned by the server
- Microsoft\_ADAL\_server\_sub\_error\_code Sub error code returned by the server to help disambiguate why the request failed.
- Microsoft\_ADAL\_spe\_ring True/false telling if the user was using the Secure Production Enterprise inner ring (Microsoft employees only).
- Microsoft\_ADAL\_start\_time Time the ADAL API call was made
- Microsoft\_ADAL\_stop\_time Time the ADAL API call returned
- Microsoft\_ADAL\_telemetry\_pii\_enabled True/false telling if ADAL full telemetry mode is enabled.

The name is a misnomer, as no PII/EUII is emitted.

- Microsoft\_ADAL\_tenant\_id GUID identifying the tenant that the authenticated user belongs to.
- Microsoft\_ADAL\_token\_acquisition\_from\_context Describes the ADAL behavior based on the tokens in the authentication context.
- Microsoft\_ADAL\_token\_type Either refresh token (RT) or multi-resource refresh token (MRRT).
- Microsoft\_ADAL\_ui\_event\_count Count of prompts shown to the user. May have been silent.
- Microsoft\_ADAL\_user\_cancel True / false if the user interface window was canceled.
- Microsoft\_ADAL\_was\_request\_throttled True / false indicating if this event was throttled by ADAL due to too many requests.
- Microsoft\_ADAL\_x\_ms\_request\_id Additional request ID provided in HTTP header to service by ADAL.
- Platform Win32/WinRT/Android/iOS/Mac
- **Promptreasoncorrelationid** For prompts, this is the correlation id of another event which explains why the user might be seeing an authentication prompt.
- Resource The resource that the user is requesting a token for, such as Exchange or SharePoint.
- Scenarioid GUID. Multiple events may belong to a single scenario, for example, the scenario may be adding a new account but there are multiple prompts that occur as part of that scenario. This ID enables correlation to happen.
- Scenarioname The name of the scenario that this authentication event belongs to.
- Sessionid GUID identifying the boot session
- Skdver Version of MATS client SDK used to produce this data
- Starttime Time at which the Start\*Action MATS API was called
- Tenantid GUID identifying the tenant the authenticated user belongs to (in non-ADAL cases).
- Uploadid Unique GUID for this event, used for de-duping
- Wamapi Identifies which WAM API is called
- Wamtelemetrybatch Currently unused. In the future, allows the WAM component to dispatch additional information regarding the authentication event.

#### Office.MATS.OneAuth.ActionMicrosoftOfficeWin32

Microsoft Auth Telemetry System (MATS) is collected when Office attempts to acquire an authentication token, either silently or through prompting. When acquisition attempts fail, error information is included. These events help our users avoid entering broken authentication states by:

- 1. Identifying whether clients can successfully obtain an authentication token from the service, or have entered a broken authentication state.
- 2. Evaluate when changes occur on the client or services, whether they result in critical regressions in the user's authentication experience and reliability
- 3. When failures occur, these signals emit important failure codes from the responsible component (Office client code, authentication libraries, or authority services) which can be used for triage, diagnosis and mitigation

4. These signals power various ship readiness and health monitors, which fire alerts so our engineers can engage quickly and reduce the time to mitigation of critical failures.

- Accounttype Type of the account used for this authentication event, for example, consumer or organizational.
- Actionname Friendly name for this event, if one was provided.
- Actiontype Specifies the type of authentication library in use.
- **Appaudience** Is the app build for internal or external use
- Appforcedprompt Did the app override cache and force a prompt to be shown
- **Appname** Name of the application doing authentication
- **Appver** Version of the application doing authentication
- Askedforcreds Did the application ask the user to enter credentials for this action
- Authoutcome Did the authentication attempt succeed, fail, or was canceled
- **Blockingprompt** Did the application throw a prompt requiring user interaction
- Correlationid Identifier used to join information regarding this individual event with services data
- Count The total number of aggregated actions reported in this one data event.
- Devicenetworkstate Is the device connected to the internet.
- Deviceprofiletelemetryid Anonymous device ID used to measure device-wide authentication experience and reliability.
- **Duration** How long the authentication took
- duration\_max Max duration of any one of the aggregated events
- duration\_min Min duration of any one of the aggregated events
- duration\_sum Sum of the duration of all the aggregated events
- endtime When the authentication event ended
- error Error code if the authentication failed
- **errordescription** Brief description of the error
- errorsource Did the error come from service, authentication library, or application
- eventtype Is this event reporting an authentication datapoint, or a data quality error event. Used to measure data quality.
- from\_cache Boolean representing whether the record is from the WAM core cache, or the plugin
- hasadaltelemetry Indicates whether the Azure Active Directory Authentication Library (ADAL) provided telemetry for this event.
- Identityservice Was Microsoft Service Account (MSA) or Azure Active Directory (AAD) service invoked
- Interactiveauthcontainer What type of prompt was shown
- Issilent Was a prompt shown or was this a silent (background) authentication event.

- Microsoft\_ADAL\_adal\_version Version of the Azure Active Directory Authentication Library (ADAL)
- Microsoft\_ADAL\_api\_error\_code Error code emitted by authentication library for this authentication attempt
- Microsoft\_ADAL\_api\_id API invoked for this authentication attempt
- Microsoft\_ADAL\_application\_name The name of the application / process using ADAL.
- Microsoft\_ADAL\_application\_version The version of the application using ADAL.
- Microsoft\_ADAL\_authority Azure Active Directory authority URL responsible for authenticating the user
- Microsoft\_ADAL\_authority\_type Consumer / Microsoft Service Agreement (MSA) vs organizational / Azure Active Directory (AAD); currently always AAD
- Microsoft\_ADAL\_authority\_validation\_status Tells whether authentication completed on the service-side
- Microsoft\_ADAL\_broker\_app Tells whether ADAL used a broker for authentication
- Microsoft\_ADAL\_broker\_app\_used Tells the name of the broker (for example, Windows Account Management)
- Microsoft\_ADAL\_broker\_version Tells the version of the broker if used
- Microsoft\_ADAL\_cache\_event\_count Number of cache events ADAL performed while retrieving token
- Microsoft\_ADAL\_cache\_event\_count\_max If this signal is aggregated, max cache events of any one of the aggregated events
- Microsoft\_ADAL\_cache\_event\_count\_min If this signal is aggregated, min cache events of any one
  of the aggregated events
- Microsoft\_ADAL\_cache\_event\_count\_sum If this signal is aggregated, sum of the cache events of all
  the aggregated events
- Microsoft\_ADAL\_cache\_read\_count How many times the API read from the disk cache. Present if
  there was at least one read
- Microsoft\_ADAL\_cache\_read\_error\_count How many times the disk cache read failed. Is present if
  there was at least one failure
- Microsoft\_ADAL\_cache\_read\_last\_error ADAL error code. Present if there was at least one read failure
- Microsoft\_ADAL\_cache\_read\_last\_system\_error System error code. Is present if there was at least one read failure
- Microsoft\_ADAL\_cache\_write\_count How many times the API wrote to the disk cache. Present if there was at least one write
- Microsoft\_ADAL\_cache\_write\_error\_count How many times the disk cache-write failed. Present if there was at least one failure
- Microsoft\_ADAL\_cache\_write\_last\_error ADAL error code. Present if there was at least one write failure
- Microsoft\_ADAL\_cache\_write\_last\_system\_error System error code. Present if there was at least one write failure

- Microsoft\_ADAL\_client\_id Hashed Azure Active Directory app ID
- Microsoft\_ADAL\_device\_id ADAL-generated local device id.
- Microsoft\_ADAL\_error\_domain The domain/component that generated the error code.
- Microsoft\_ADAL\_error\_protocol\_code OAuth protocol error code returned by the service, recorded by ADAL.
- Microsoft\_ADAL\_extended\_expires\_on\_setting True/false telling if the token has an extended lifetime
- Microsoft\_ADAL\_http\_event\_count Number of HTTP requests generated by ADAL.
- Microsoft\_ADAL\_idp The Identity Provider (idp) used by ADAL.
- Microsoft\_ADAL\_network\_event\_count Count of network calls made by ADAL
- Microsoft\_ADAL\_http\_event\_count\_max If this signal is aggregated, max of http calls made by ADAL
- Microsoft\_ADAL\_http\_event\_count\_min If this signal is aggregated, min of http calls made by ADAL
- Microsoft\_ADAL\_http\_event\_count\_sum If this signal is aggregated, sum of http calls made by ADAL
- Microsoft\_ADAL\_network\_event\_count\_max If this signal is aggregated, max network calls made by ADAL of any aggregated event
- Microsoft\_ADAL\_network\_event\_count\_min If this signal is aggregated, min network calls made by ADAL of any aggregated event
- Microsoft\_ADAL\_network\_event\_count\_sum If this signal is aggregated, sum of the network calls made by ADAL of all the aggregated events
- Microsoft\_ADAL\_is\_silent\_ui True/false telling if UI was shown (prompt) by ADAL
- Microsoft\_ADAL\_is\_successfull True/false telling if ADAL API succeeded (macOS)
- Microsoft\_ADAL\_is\_successful True/false telling if ADAL API succeeded
- Microsoft\_ADAL\_logging\_pii\_enabled True/false telling if ADAL full logging mode is enabled. This data is only logged locally, not emitted in telemetry
- Microsoft\_ADAL\_ntlm True/false telling if ADAL used basic auth (NTLM).
- Microsoft\_ADAL\_oauth\_error\_code OAuth protocol error code returned by the service
- Microsoft\_ADAL\_prompt\_behavior log-in or none network parameter passed to service to specify if user interface can be shown
- Microsoft\_ADAL\_request\_id Transactional GUID for the request emitted by ADAL to the service
- Microsoft\_ADAL\_response\_code network response code from the service
- Microsoft\_ADAL\_response\_time How long it took service to return to ADAL
- Microsoft\_ADAL\_response\_time\_max If the signal is aggregated, the max time it took ADAL to return from its API among any of the aggregated events
- Microsoft\_ADAL\_response\_time\_min If the signal is aggregated, the min time it took the service to respond to ADAL among any of the aggregated events

- Microsoft\_ADAL\_response\_time\_sum If the signal is aggregated, the sum of the time it took ADAL
  to return from its API among all aggregated events
- Microsoft\_ADAL\_rt\_age Age of the refresh token
- Microsoft\_ADAL\_server\_error\_code Error code returned by the server
- Microsoft\_ADAL\_server\_sub\_error\_code Sub error code returned by the server to help disambiguate why the request failed
- Microsoft\_ADAL\_spe\_info True/false telling if the user was using the Secure Production Enterprise inner ring (Microsoft employees only)
- Microsoft\_ADAL\_spe\_ring True/false telling if the user was using the Secure Production Enterprise
  inner ring (Microsoft employees only)
- Microsoft\_ADAL\_start\_time Time the ADAL API call was made
- Microsoft ADAL status Success/Failure status on the overall ADAL invocation
- Microsoft\_ADAL\_stop\_time Time the ADAL API call returned
- Microsoft\_ADAL\_telemetry\_pii\_enabled True/false telling if ADAL full telemetry mode is enabled. The name is a misnomer, as no PII/EUII is emitted
- Microsoft\_ADAL\_tenant\_id GUID identifying the tenant that the authenticated user belongs to
- Microsoft\_ADAL\_token\_acquisition\_from\_context Describes the ADAL behavior based on the tokens in the authentication context
- Microsoft\_ADAL\_token\_frt\_status Status of the refresh token: whether it was tried, not needed, not found, or deleted.
- Microsoft\_ADAL\_token\_mrrt\_status Status of the MultiResourceRefreshToken: whether it was tried, not needed, not found, or deleted.
- Microsoft\_ADAL\_token\_rt\_status Status of the refresh token: whether it was tried, not needed, not found, or deleted.
- Microsoft\_ADAL\_token\_type Either refresh token (RT) or multi-resource refresh token (MRRT)
- Microsoft\_ADAL\_ui\_event\_count Count of prompts shown to the user. May have been silent
- Microsoft\_ADAL\_user\_cancel True / false if the user interface window was canceled
- Microsoft\_ADAL\_x\_ms\_request\_id Additional request ID provided in network header to service by ADAL
- Microsoft\_ADAL\_x\_client\_cpu Information regarding the CPU Architecture of the device
- Microsoft\_ADAL\_x\_client\_os The device OS Version.
- Microsoft\_ADAL\_x\_client\_sku The name of the device OS SKU.
- Microsoft\_ADAL\_x\_client\_ver The version of the ADAL library.
- MSAL\_all\_error\_tags All error tags the Microsoft Authentication Library (MSAL) encountered during the authentication flow.
- MSAL\_api\_error\_code If MSAL encounters an error bubbled up from the OS, platform error codes are stored here.
- MSAL\_api\_error\_context String containing additional human readable details about the last error

MSAL encountered.

- MSAL\_api\_error\_tag Unique string for the place in code where this error occurred.
- MSAL\_api\_name Name of the MSAL top-level API called to start this authentication flow.
- MSAL\_api\_status\_code Status code MSAL returned for this authentication flow result.
- MSAL\_auth\_flow Steps MSAL attempted during this authentication flow (AT, PRT, LRT, FRT, ART, IRT). Separated by the pipe "|" symbol for easy parsing.
- MSAL\_auth\_flow\_last\_error Error code we received from the server on the second to last item in AuthFlow. (Ex: if AuthFlow = "PRT|LRT", PRT's error would be in AuthFlowLastError).
- MSAL\_authority\_type Was this request for a user in: AAD, Federated, or MSA.
- MSAL\_broker\_app\_used Was a broker app used in this auth flow.
- MSAL\_client\_id Client ID of the calling application
- MSAL\_correlation\_id Unique GUID for this event, used to join actions across client, server, and app logs.
- MSAL\_delete\_token List of tokens that were deleted from cache during this authentication flow.
- MSAL\_http\_call\_count Number of HTTP calls MSAL made during the authentication flow.
- MSAL\_is\_successful Was the authentication flow successful.
- MSAL\_last\_http\_response\_code If MSAL made one or more HTTP call(s), this is the last HTTP response code we received.
- MSAL\_msal\_version MSAL's version string, format X.X.X+("OneAuth", "local", or a commit hash).
- MSAL\_read\_token Tokens that were read from cache (AT, ART, FRT, LRT, IRT, PRT, EAT [EAT = Expired AT was read, but discarded]).
- MSAL\_read\_token\_last\_error If MSAL encountered an error reading from cache, we'll store info here. (Ex: Disk read error bubbled from OS, Keychain error on macOS).
- MSAL\_request\_duration How long the request took from when MSAL's top-level API was called, until we returned a result.
- MSAL\_request\_id Request ID for the last call we made to Microsoft's secure token service.
- MSAL\_server\_error\_code Microsoft specific secure token service numeric error code if we received one.
- MSAL\_server\_spe\_ring Microsoft secure token service's Secure Production Enterprise ring info if we
  received it.
- MSAL\_server\_suberror\_code Microsoft specific secure token service suberror code string if we received one.
- MSAL\_start\_time Time MSAL request was started at the top-level public API.
- MSAL\_stop\_time Time MSAL finished processing the request and returned a result to the caller.
- MSAL\_tenant\_id Microsoft GUID identifying the tenant the user exists in.
- MSAL\_ui\_event\_count Number of UI prompts MSAL displayed on screen.
- MSAL\_wam\_telemetry Contains a batch of WAM telemetry data in a JSON string that will be parsed

and converted to the fields in this document that are sourced from WAM.

- MSAL\_was\_request\_throttled True if MSAL throttled this request and prevented it from hitting network. If this is ever true, there is most likely a loop in the calling app.
- MSAL\_write\_token Tokens that were written to cache (AT, ART, FRT, LRT, IRT, PRT, EAT [EAT = Expired AT was read, but discarded]).
- MSAL\_write\_token\_last\_error If MSAL encountered an error writing to cache, we'll store info here. (Ex: Disk read error bubbled from OS, Keychain error on macOS).
- oneauth\_api OneAuth API invoked for this authentication attempt.
- oneauth\_transactionuploadid GUID specifying an individual call to the OneAuth API.
- oneauth\_version The version of the OneAuth SDK.
- Platform OS Platform (0: Windows Desktop, 1: Android, 2: iOS, 3: macOS, 4: UWP)
- **Promptreasoncorrelationid** A correlation identifier that can be used to look up a previous authentication event, which is used to explain why the user was prompted to authenticate.
- **Resource** The resource for which a token is requested.
- Scenarioid Multiple events may belong to a single scenario, for example, the scenario may be adding a new account but there are multiple prompts that occur as part of that scenario. This identifier enables correlation of those related events.
- **Scenarioname** Name of the application scenario where authentication was required, for example, first-boot, licensing check, etc.
- **Scope** The scope for which a token is requested.
- Sdkver Version of Microsoft Auth Telemetry System library used to produce this data
- Sessionid Identifier for the boot session
- Starttime Time at which the authentication event began.
- Tenantid GUID identifying the tenant the authenticated user belongs to (in non-ADAL cases)
- Uploadid Unique GUID for this event, used for de-duping
- wamapi Identifies which Windows Web Account Management (WAM) API is called
- wamtelemetrybatch Currently unused. In the future, allows the WAM component to dispatch additional information regarding the authentication event
- WAM\_account\_join\_on\_end Account join state at the end of a WAM operation. Possible values: "primary", "secondary", "not\_joined"
- WAM\_account\_join\_on\_start Account join state at the start of a WAM operation. Possible values: "primary", "secondary", "not\_joined"
- WAM\_api\_error\_code If an error response came from the AAD WAM plugin, this field will exist and will contain that error code
- WAM\_authority String containing the authority url—this should be the login.windows.net endpoint used
- WAM\_broker\_version Present if WAM was used, this is the broker version string
- WAM\_cache\_event\_count The number of WAM cache events within the operation

- WAM\_client\_id Identifier for joining with services data, this identifies the client application.
- WAM\_correlation\_id Identifier for joining events with services data
- WAM\_device\_join The device join state; possible values are "aadj", "haadj"
- WAM\_network\_event\_count Present if at least one network call happened; the number of network calls to the service for that WAM operation
- WAM\_network\_status Present if at least one network call happened, contains an HTTP error code if the network request failed.
- WAM\_idp Specifies if the WAM consumer or organizational auth plugin was used.
- WAM\_is\_cached Specifies if the response provided by WAM was retrieved from cache.
- WAM\_oauth\_error\_code Contains the error code returned by the service as part of the oauth protocol.
- WAM\_prompt\_behavior Specifies if this prompt is forced by the app, or, if this request might skip prompting if it can silently authenticate.
- WAM\_provider\_id Specifies the Microsoft endpoint for the authority in use for the auth scenario.
- WAM\_redirect\_uri The redirect URI registered for the application in Azure Active Directory.
- WAM\_resource The resource for which a token is requested.
- WAM\_server\_error\_code The error code returned by the service to WAM.
- WAM\_server\_sub\_code An additional error code used to further break down the causes for failure, returned by the service.
- WAM\_silent\_code The error code encountered by the internal silent attempt WAM makes, prior to prompting the user.
- WAM\_silent\_mats Unused.
- WAM\_silent\_message The error message associated with the internal silent attempt WAM makes, prior to prompting the user.
- WAM\_silent\_status The success/fail status for the internal silent attempt WAM makes, prior to prompting the user.
- WAM\_tenant\_id An identifier for the tenant the authenticated AAD user belongs to, if returned by the service
- WAM\_ui\_visible Present if at least one UI window was shown to the user, either 'true' or 'false'
- WAM\_x\_ms\_clitelem Present if service returns header "x-ms-clitelem"

# Office. MATS. One Auth. Transaction Microsoft Office Win 32

Microsoft Auth Telemetry System (MATS) is collected when Office attempts to acquire an authentication token, either silently or through prompting. This event is a parent of one or more ActionMicrosoftOffice events, allowing related events to be grouped together. These events help our users avoid entering broken authentication states by:

- 1. Identifying whether clients can successfully obtain an authentication token from the service, or have entered a broken authentication state.
- 2. Evaluate when changes occur on the client or services, whether they result in critical regressions in the user's authentication experience and reliability

- 3. When failures occur, these signals emit important failure codes from the responsible component (Office client code, authentication libraries, or authority services) which can be used for triage, diagnosis and mitigation
- 4. These signals power various ship readiness and health monitors, which fire alerts so our engineers can engage quickly and reduce the time to mitigation of critical failures.

- Actiontype "oneauthtransaction" is the only value.
- Appaudience Application audience (Automation, Preproduction, or Production)
- Appname App name
- **Appver** App version
- Authoutcome Did the authentication attempt succeed, fail, or was canceled
- Correlationid Identifier used to join information regarding this individual event with services data
- Count Number of times the error occurred
- Devicenetworkstate Device network state
- **Deviceprofiletelemetryid** Device profile telemetry ID (string used by MATS to identify a specific device)
- duration\_max Minimum duration, in milliseconds, of the transactions aggregated on this signal.
- duration\_min Maximum duration, in milliseconds, of the transactions aggregated on this signal.
- duration\_sum Sum of durations, in milliseconds, of the transactions aggregated on this signal.
- Endtime Time at which the OneAuth transaction ended.
- Error OneAuth status code.
- Eventtype Event type
- Issilent False if UI was shown; true if it was a background event.
- oneauth\_Activeflights The list of flights that are active in the session, used for AB testing.
- oneauth\_api Specifies the public API of OneAuth that was invoked.
- oneauth\_Domain If the API call resulted in an error, this is the system domain of that error.
- **oneauth\_ErrorCode** Error code representing the internal error state for OneAuth. Replaces the old oneauth\_errortag field.
- oneauth\_errortag Numerical identifier for a line of code that was responsible for generating an error.
- oneauth\_ExecutionFlow A series of tags identifying the codepath this API invocation took.
- oneauth\_internalerror Error code representing the internal error state for OneAuth.
- **oneauth\_ServerErrorCode** The server error returned to OneAuth at the conclusion of this API call, if one was encountered.
- **oneauth\_SystemErrorCode** The system error returned to OneAuth at the conclusion of this API call, if one was encountered.
- oneauth\_Tag The OneAuth tag designating the final place in code reached at the conclusion of this API

call.

- **oneauth\_transactionuploadid** Specifies the randomly generated internal GUID that maps to the specific invocation of a OneAuth API.
- oneauth\_version The version of the OneAuth SDK.
- Platform OS Platform (0: Win32, 1: Android, 2: iOS, 3: macOS, 4: WinRT
- Scenarioname Name of the scenario for which auth is necessary, specified by the calling application.
- Schemaver Schema Version
- Sdkver Version of the MATS sdk
- Sessionid Session ID
- severityError severity
- starttime Time at which the OneAuth transaction began.
- Timestamp Timestamp
- Type Error type
- Uploaded Unique identifier for this particular event, for de-duping purposes.

# One Note. SignIn. SSO External Apps Account Found

This event is logged when an account with a valid refresh token is found among the list of accounts provided by TokenSharingManager. This scenario is specific to Single Sign-on (SSO).

The following fields are collected:

- AccountType Logs the type of account
- ProviderPackageID Logs the package ID of the app that provided this account

# OneNote.SignIn.SSOExternalAppsInvalidAccount

This event is logged when there was an error when attempting to obtain a refresh token for an account in the list of accounts provided by TokenSharingManager. This scenario is specific to Single Sign-on (SSO)

The following fields are collected:

• RawError - Logs the raw error obtained when attempting to get a refresh token with the given account

# OneNote.StickyNotes.FetchTokenCompleted

This event is logged post authentication, once fetching of refresh token is completed.

The following fields are collected:

- ErrorMessage If fetching of token failed, this would log the error message
- Result Logs the result of token fetching attempt
- StickyNoteAccountType Logs type of the account for which the app was trying to fetch refresh token

# Click-to-Run events

# Office.ClickToRun.Bootstrapper

Office set up and inventory data collected when the user is running Office setup.exe to modify their installed Office products. Used to measure success / failure of a full user-initiated Office installation including prerequisite checks.

The following fields are collected:

- Data\_BootStrapperStateFailure\_ErrorCode The error code we failed with
- Data\_BootStrapperStateFailure\_ErrorSource The function we failed in
- Data\_BootStrapperStateFailure\_FailingState The part that we failed in the boostrapperbootstrapper
- Data\_BootStrapperStateFailure\_OExceptionType The type of exception we failed with
- Data\_Culture the culture we are running this exe with, i.e. en-us
- Data\_HashedOLSToken a sha-256 hash of a token the OLS service gives us
- Data Platform x64 or x86 install
- Data\_PrereqFailure\_Type The prerequisite failure we hit, i.e. the operating system is not supported
- Data\_ProductReleaseId Product we're installing, i.e. Microsoft 365 Apps for enterprise

# Office.ClickToRun.CorruptionCheck

Office set up and inventory data collected when Click-to-Run client is running a corruption check to make sure that Office binaries are correct. Used to measure corruption of Office binaries, and which binaries are corrupt.

- Data\_Active The current stream manifest we're checking on disk
- Data\_ActivePackages what packages the manifest contains
- Data\_ActiveVersion the version of the manifest
- Data\_AddFileCount how many files we're adding
- Data\_AddFileFiles a sample of the files we're adding
- Data\_CompressionLevel how the files are compressed
- Data\_CorruptionCheckLevel how deeply we're checking for corruption, stages
- Data\_CorruptSizeCount how many files have a corrupt size
- Data\_CorruptSizeFiles a sample of the files that have a corrupted size
- Data\_CorruptVersionCount how many files have a corrupted version
- Data\_CorruptVersionFiles a sample of the files that have a corrupted version
- Data\_FileBadDigestCount -how many files we failed to open
- Data\_FileBadDigestFiles a sample of the files that we were unable to open
- Data\_FileNotSignedCount have many files that aren't signed
- Data\_FileNotSignedFiles a sample of the files that aren't signed
- Data\_FileNotTrustedCount how many files aren't trusted
- Data\_FileNotTrustedFiles a sample of the files that we don't trust
- Data\_IncompleteFileCount how many files seem to be incomplete
- Data\_IncompleteFileFiles a sample of the files that are incomplete

- Data\_KeepFileCount how many files we're not doing anything to
- Data\_KeepFileFiles a sample of files we're keeping
- Data\_KeepIncompleteFileCount how many files we're not changing despite them being incomplete
- Data\_KeepIncompleteFileFiles a sample of the files we're keeping that are incomplete
- Data\_MismatchSizeCount how many files have a size that doesn't match our manifest
- Data\_MismatchSizeFiles a sample of the files that are mismatched in size
- Data\_MismatchVersionCount how many files that have a version different than our manifest
- Data\_MismatchVersionFiles a sample of the files that have mismatched versions
- Data\_MissingFileCount how many files seem to be missing
- Data\_MissingFileFiles a sample of the files that are missing
- Data\_NotToBeStreamedFileCount how many files we're not streaming
- Data\_RemoveFileCount how many files we're removing
- Data\_RemoveFileFiles a sample of the files we're removing
- Data\_StreamUnitsMismatchCount how many files have units that don't match the manifest
- Data\_StreamUnitsMismatchFiles a sample of the files that have a stream with units mismatched
- Data\_TimeElapsed how long we took to check for corruption
- Data\_UpdateFileCount how many files we're updating
- Data\_UpdateFileFiles a sample of the files we're adding
- Data\_Working the new manifest we're checking
- Data\_WorkingVersion the version of the new manifest

### Office.ClickToRun.MachineMetadata

Office set up and inventory data that provides necessary metadata for setup and inventory and is used to determine an accurate install base.

The following fields are collected:

- Data\_C2RClientVer The version of OfficeClickToRun.exe on the machine
- Data\_OfficeBitness The bitness that Office is installed in, x86 or x64
- Data\_OfficeVersion The version Office is installed in
- Data\_Sku The SKU that's installed, i.e. Microsoft 365 Apps for enterprise
- Data\_SqmMachineID Unique Machine ID used by Windows SQM Data\_SusClientID- Machine Office
  update identifier

# Office.ClickToRun.ODT

Office set up and inventory data collected when an IT Admin is running the Office Deployment Tool Click-to-Run setup.exe to modify their users' installed Office products. It is used to measure success / failure of full IT Admin initiated Office installations including pre-requisite checks.

- Data\_BootStrapperStateFailure\_ErrorCode- The error code we failed with
- Data\_BootStrapperStateFailure\_ErrorSource- The function we failed in
- Data\_BootStrapperStateFailure\_FailingState- The part that we failed in the boot-strapper
- Data\_BootStrapperStateFailure\_OExceptionType- The type of exception we failed with
- Data\_ConfigurationHost- The host where the configuration.xml came from
- Data\_ConfigurationId- The ID we get from a configuration.xml
- Data\_ConfigurationSource- We the configuration.xml came from
- Data\_Culture- the culture we are running this exe with, i.e. en-us
- Data\_HashedOLSToken- a sha-256 hash of a token the OLS service gives us
- Data MigrateArchRequest- If we are migrating the user from x86 to x64 or vice-versa
- Data\_MigrateArchRequestValid- If we believe the migrate request is valid
- Data\_Platform- x64 or x86 install
- Data\_PlatformMigratedFrom Starting platform, i.e. x86
- Data\_PlatformMigratedTo- Ending platform, i.e. x64
- Data\_PrereqFailure\_Type- The prerequisite failure we hit
- Data\_ProductReleaseId- Product we're installing, i.e. Microsoft 365 Apps for enterprise

### Office.ClickToRun.RepomanLogger

Reports on the status for the new Click-to-Run update pipeline ("Repoman") and if it successfully downloads and applies Office updates.

The following fields are collected:

- ApplySucceeded True if the pipeline successfully applied an Office update, false if not.
- DownloadSucceeded True if the pipeline successfully downloaded an Office update, false if not.
- ErrorCode The code of the last error that occurred in the Click-to-Run Repoman pipeline.
- ErrorDetails Additional error details of the last error that occurred in the Click-to-Run Repoman pipeline.
- ErrorMessage The message of the last error that occurred in the Click-to-Run Repoman pipeline.
- OpenStreamSessionSucceeded True if the pipeline successfully creates a session for streaming an Office update, false if not.
- RepomanErrorMessage The error message received from the repoman.dll.

### Office.ClickToRun.Scenario.InstallTaskConfigure

Office set up and inventory data collected when the Office installer is placing newly downloaded files. Used to measure the success / failure of an Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled

- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

## Office.ClickToRun.Scenario.InstallTaskConfigurelight

Office set up and inventory data collected when the Office installer is deciding which files need to be downloaded. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion -What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource -Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName -what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID-Machine Office update identifier

- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

### Office.ClickToRun.Scenario.InstallTaskFinalintegrate

Office set up and inventory data collected when the Office installer is installing licenses and registry settings. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario

- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID -Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

#### Office.ClickToRun.Scenario.InstallTaskFonts

Office set up and inventory data collected when the Office installer is installing fonts. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource -Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine

- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName -what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office.ClickToRun.Scenario.InstallTaskInitupdates

Office set up and inventory data collected when the Office installer is creating settings for updates to work properly. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails- Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place

- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID -- Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office.ClickToRun.Scenario.InstallTaskIntegrateinstall

Office set up and inventory data collected when the Office installer is creating registry entries for the Office applications Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add

- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

### Office.ClickToRun.Scenario.InstallTaskLastrun

Office set up and inventory data collected when Office installer is finishing the installation, pinning shortcuts and creating final registry settings. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local

- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Of fice. Click To Run. Scenario. In stall Task Migrate

Office set up and inventory data collected when the Office Installer is migrating settings from older versions of Office. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data 15 Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource - Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI

- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

#### Office.ClickToRun.Scenario.InstallTaskPublishrsod

Office set up and inventory data collected when the Office installer is publishing the virtual registry for the AppV virtualization layer. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running, i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN

- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

#### Office.ClickToRun.Scenario.InstallTaskRemoveinstallation

Office set up and inventory data collected when the Office uninstaller is removing parts of Office from the device. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion- What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing

- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

#### Office.ClickToRun.Scenario.InstallTaskStream

Office set up and inventory data collected when the Office installer is downloading new files for Office. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable

- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

### Office.ClickToRun.Scenario.InstallTaskUninstallcentennial

Office set up and inventory data collected when the Office installer is uninstalling a previous version of Office installed from the Store. Used to measure success / failure of Office installation.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error

- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Of fice. Click To Run. Scenario. Repair Task Final integrate

Office set up and inventory data collected when the Office repair client republishes .msi files and Office extensions. Used to measure success / failure of Office repair.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion- What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version

- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data IsErrorCodeIgnorableForScenarioHealth If we believe the error code can be ignored
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office.ClickToRun.Scenario.RepairTaskFullrepair

Office set up and inventory data collected when the Office repair client downloads the latest version of the Click-to-Run client to prepare the computer for uninstall and reinstall. Used to measure success / failure of Office repair.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled

- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

## Of fice. Click To Run. Scenario. Repair Task Integrate repair

Office set up and inventory data collected when the Office repair client attempts to repair some known troublesome registry entries. Used to measure success / failure of Office repair.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code can be ignored
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier

- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

### Office.ClickToRun.Scenario.RepairTaskRemoveinstallation

Office set up and inventory data collected when the Office repair client removes Office from the device to prepare for a reinstall when repairing. Used to measure success / failure of Office repair.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion -What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario

- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data Version The version of Office

# Of fice. Click To Run. Scenario. Update Task Integrate update

Office set up and inventory data collected when the Click-to-Run client updates licenses if necessary. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine

- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office. Click To Run. Scenario. Update Task Publishrs od

Office set up and inventory collected when the Click-to-Run client updates registry settings for new binaries. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place

- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office. Click To Run. Scenario. Update Task Update apply

Office set up and inventory data collected when the Click-to-Run client shuts down running apps if needed and installs new files that were downloaded. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add

- Data\_AvailableVersion to- What version of Office is available to update
- Data\_CompletedWithoutActionInfo Why we didn't complete the scenario, i.e. Apps were open
- Data\_CompletionState If we completed the task
- Data\_CorruptionChecksOnly -- If we're only checking for corruption and not updating
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_HardlinkingException The exception we encountered when trying to create hardlinks
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_PackageOperationSuccessful True if we successfully completed our task on the Office package
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office
- Data\_WorkstationLockState True if we think the computer is locked

# Of fice. Click To Run. Scenario. Update Task Update client download

Office set up and inventory data collected when the Click-to-Run client downloads a newer version of itself. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName- what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab

- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Office. Click To Run. Scenario. Update Task Update detection

Office set up and inventory data collected when the Click-to-Run client checks if there is a new update available. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data 16 SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_AvailableVersion What version of Office is available to update to
- Data\_ComAction An int representing a com action we're performing
- Data\_CompletedWithoutActionInfo Why we didn't complete the scenario, i.e. Apps were open
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_PackageUpdateAvailable True if we have a new version of Office available
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing

- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

### Office. Click To Run. Scenario. Update Task Updatedownload

Office set up and inventory data collected when the Click-to-Run client is downloading a new update. Used to measure success / failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to
- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_AvailableVersion What version of Office is available to update to
- Data\_CompletedWithoutActionInfo- Why we didn't complete the scenario, i.e. Apps were open
- Data\_CompletionState If we completed the task
- Data\_CorruptionChecksOnly If we're only checking for corruption and not updating
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails- Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place

- Data\_ExceptionType The exception we failed with
- Data\_FoundCorruptFiles True if we found corrupt files
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_PackageOperationSuccessful True if we successfully completed our task on the Office package
- Data\_PipelineExitCode The exit code our file pipeline returned
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID- Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Of fice. Click To Run. Scenario. Update Task Update finalize

Office set up and inventory data collected when the Click-to-Run Client is cleaning up from the update and restoring apps that were previously open. Used to measure success or failure of Office update.

- Data\_15\_SourceType Where the Office 15 source is located, i.e. CDN or Local
- Data\_15\_UpdatesEnabled If Office 15 updates are enabled
- Data\_15\_UpdateVersion- What version of Office 15 we're updating to
- Data\_15\_Version The Office 15 version
- Data\_16\_SourceType Where the Office 16 source is located i.e. CDN or Local
- Data\_16\_UpdatesEnabled- If Office 16 updates are enabled
- Data\_16\_UpdateVersion What version of Office 16 we're updating to

- Data\_16\_Version The Office 16 version
- Data\_AddingFixedProducts The products we're adding
- Data\_AddingProducts What products we're asked to add
- Data\_CompletionState If we completed the task
- Data\_ErrorCode The error code we failed with
- Data\_ErrorDetails Extra details about an error
- Data\_ErrorMessage An error message on what went wrong
- Data\_ErrorSource Where the error took place
- Data\_ExceptionType The exception we failed with
- Data\_IsErrorCodeIgnorable If the error code we failed with is ignorable
- Data\_IsErrorCodeIgnorableForScenarioHealth If we believe the error code is ignorable
- Data\_NewestPackageVersion The newest version of Office on the machine
- Data\_OldestPackageVersion The oldest version of Office on the machine
- Data\_ProductsToAdd What Office products we're adding
- Data\_ProductsToRemove- what Office products we're removing
- Data\_RemovingFixedProducts The products we're removing
- Data\_RemovingProducts The products we're asked to remove
- Data\_ScenarioInstanceID A unique GUID for the running scenario
- Data\_ScenarioName what scenario is running. i.e. install
- Data\_ScenarioSubType What type of scenario we're running, i.e. Uninstall, reinstall
- Data\_SourceType Where our source is, i.e. CDN
- Data\_SqmMachineID Unique Machine ID used by Windows SQM
- Data\_SusClientID Machine Office update identifier
- Data\_TaskState What state the task is in like running or canceled
- Data\_TotalClientCabSize The size of our client cab
- Data\_TriggeringUI What triggered the UI
- Data\_UpdatesEnabled If Office updates are enabled
- Data\_Version The version of Office

# Of fice. Click To Run. Transport

Reports on the file download actions to determine the success of the operation, type of download performed and diagnostic information.

- BytesFromGroupPeers Bytes from group peers, only for downloads using Delivery Optimization
- BytesFromHttp Bytes from http, only for downloads using Delivery Optimization
- ByteFromInternetPeers Bytes from internet peers, only for downloads using Delivery Optimization

- BytesFromLanPeers Bytes from Lan peers, only for downloads using Delivery Optimization
- canceledJobs Number of canceled requests in the session
- Connected Whether connected to source
- ErrorCode The code of last error
- ErrorDetails The detail of last error
- ErrorMessage The message of last error
- ErrorSource The source of last error, e.g. Connection, LoadFile or LoadRange
- FailedJob Number of failed requests in the session
- FileSize Size of the resource
- SourcePathNoFilePath Source path of the resource only http source is reported, local file path or UNC path is filtered
- SucceededJobs Number of succeeded requests in the session
- TotalJobs Total number of requests in the session
- TotalRequestedBytes Total requested bytes in the session
- TotalTransferTime Total transfer time in the session
- TransferredBytes Total transferred bytes in the session
- **TransportType** Type of transport, e.g. (In memory Delivery Optimization, HTTP, Background Intelligent Transfer Service)

# Office. Click To Run. Transport. Experimental Transport. Pipeline Create Transport

Office set up and inventory data collected when the Click-to-Run client is creating a transport stream to download Office files. Used for determining the health of various transport technologies (e.g., HTTP, BITS, DO) which is critical to downloading Office properly for installation and updates.

The following fields are collected:

- Data\_IsForeGroundStreaming If we're streaming in the foreground or background
- Data\_IsInstallMode 1 if we're installing and downloading files, 0 if not
- Data\_SourceProtocol If we're downloading from a content data network, CDN, the machine we're installing on, local, or from a resource on the local area network,
- Data\_Status Success or failure

### Office.ClickToRun.UpdateStatus

Office set up and inventory data collected when the Click-to-Run client is finishing an update status

- Data\_build Currently installed Office version
- Data\_channel The channel that the user is on
- Data\_errorCode An integer code specifying the type of error that occurred, if there was one
- Data\_errorMessage A string giving a description of the error that occurred, if there was one
- Data\_status A short status of what happened during the update, such as Succeeded or Downloaded

• Data\_targetBuild - -The Office version that we are attempting to update to

# Office. Click To Run. Universal Bootstrapper. Application

Reports the result of the end-to-end installation attempt

- ErrorCode Integer value associated with an unhandled exception
- ErrorDetails String that describes the location of where an unhandled exception occurred (function, file, line number, additional parameters set by the thrower)
- ErrorMessage String defined at the point where an unhandled exception was thrown, describing the nature of the failure
- ErrorType String describing the category of an unhandled exception
- ExitCode Integer value associated with the result of running the bootstrapper, indicating success vs. specific types of failure

### Office. Click To Run. Universal Bootstrapper. Calculate Parameters

Reports on the action that reason over the input collected using CollectParameters

- **BitField** Integer value of the BitField argument, which tells us whether an explicit installation/update channel requested. For example, Beta Channel, Current Channel (Preview), Current Channel, Monthly Enterprise Channel, Semi-Annual Enterprise Channel (Preview), or Semi-Annual Enterprise Channel.
- ChannelID Integer representing the enum value of the selected update/install channel. For example, Beta Channel, Current Channel (Preview), Current Channel, Monthly Enterprise Channel, Semi-Annual Enterprise Channel (Preview), Semi-Annual Enterprise Channel, or Invalid.
- **CMDMode** The friendly string corresponding to which overall mode switch was detected in the cmd arguments passed to the exe.
- C2RClientUlCulture Culture of the C2R Client to install
- ErrorCode Integer value associated with an unhandled exception
- ErrorDetails String that describes the location of where an unhandled exception occurred (function, file, line number, additional parameters set by the thrower)
- ErrorMessage String defined at the point where an unhandled exception was thrown, describing the nature of the failure
- ErrorType String describing the category of an unhandled exception
- ExcludedApps String listing the individual Office application names requested to be excluded from the Office suites installed
- InstalledCabVersion The "16.0.xxxxx.yyyyy" version of an Office C2R Client already installed
- InstalledProductVersion The "16.0.xxxxx.yyyyy" version of an Office C2R product already installed
- IsC2RServiceRunning Boolean flag that indicates whether a modern C2R Client's local machine service is up and running on the device
- **IsElevatedFlagSet** Boolean flag indicating whether the bootstrapper has already attempted to gain admin elevation
- IsFireFlyInstalled Boolean flag indicating whether the Office 2013 RTM C2R Client is currently installed
- IsFireflyServiceRunning Boolean flag that indicates whether a 2013 RTM C2R Client's local machine

service is up and running on the device

- IsOfficeInstalled Boolean flag indicating whether a modern Office client is installed already
- OfficeCultures Serialized list of Office cultures to be installed
- OfficeSourceType Friendly string associated with the enum value of the installation source (CDN, HTTP, UNC, CMBITS, DVD, LOCAL)
- Origin String value telling us which of the supported origins (Puerto Rico [PR], Singapore [SG], Dublin [DB]) should be used for initial installation streaming
- **PlatformFromLink** String indicating the requested x86|x64|default bitness of Office requested from the C2R Setup service
- PlatformOfExistingInstallation String indicating whether x86 vs. X64 Office was already installed on the device
- PlatformToInstall String indicating the final decision on whether x86 vs. X64 Office should be installed. Possibilities are: autorun, configure, consumer, download, help, packager
- PRID String value representing the requested Product Release ID in a consumer installation scenario (for example, "O365ProPlusRetail")
- **PridsToMigrateFromCentennial** String of Office products to migrate from Store installations to Click-To-Run
- **ProductsToAdd** The serialized string that instructs C2R Client on which Product/Culture combinations it should be installing
- **ProductsToMigrateFromO15C2R** String of Office products and cultures to migrate from an Office 2013 Click-To-Run installation
- **ProductsToRemove** The serialized string that instructs C2R Client on which Product/Culture combinations it should be uninstalling
- SharedComputerLicensing Boolean indicating whether an IT Admin requested setup to enable the "SharedComputerLicensing" feature
- ShouldActivate Boolean indicating whether an IT Admin requested an automatic licensing activation attempt in their configuration.xml
- ShouldUninstallCentennial Boolean flag indicating whether Office products from the Store should be uninstalled
- VersionToInstall String value of the Office "16.0.xxxxx.yyyyy" version that is being installed

### Of fice. Click To Run. Universal Bootstrapper. Collect Embedded Signature

Reports on the action that reads tagged input from the exe's embedded signature. This is an unproven concept the previous iteration of setup.exe did not implement, and is what we're relying on to carry the user's product/language/bitness choices from web page to in-process within setup.exe.

- ErrorCode Integer number associated with an unhandled exception
- ErrorDetails String that describes the location of where an unhandled exception occurred (function, file, line number, additional parameters set by the thrower)
- ErrorMessage String defined at the point where an unhandled exception was thrown, describing the nature of the failure
- ErrorType String describing the category of an unhandled exception

### Office. Click To Run. Universal Bootstrapper. Collect Parameters

Reports the parameters used for the Office installation

- **BitField** Integer value of the BitField argument, which tells us whether an explicit installation/update channel requested. For example, Beta Channel, Current Channel (Preview), Current Channel, Monthly Enterprise Channel, Semi-Annual Enterprise Channel (Preview), or Semi-Annual Enterprise Channel.
- ChannelID Integer representing the enum value of the selected update/install channel. For example, Beta Channel, Current Channel (Preview), Current Channel, Monthly Enterprise Channel, Semi-Annual Enterprise Channel (Preview), Semi-Annual Enterprise Channel, or Invalid.
- CMDMode The friendly string corresponding to which overall mode switch was detected in the cmd arguments passed to the exe. Possibilities are: autorun, configure, consumer, download, help, packager
- C2RClientUlCulture Culture of the C2R Client to install
- ErrorCode Integer value associated with an unhandled exception
- ErrorDetails String that describes the location of where an unhandled exception occurred (function, file, line number, additional parameters set by the thrower)
- ErrorMessage String defined at the point where an unhandled exception was thrown, describing the nature of the failure
- ErrorType String describing the category of an unhandled exception
- ExcludedApps String listing the individual Office application names requested to be excluded from the Office suites installed
- InstalledCabVersion The "16.0.xxxxx.yyyyy" version of an Office C2R Client already installed
- InstalledProductVersion The "16.0.xxxxx.yyyyy" version of an Office C2R product already installed
- IsC2RServiceRunning Boolean flag that indicates whether a modern C2R Client's local machine service is up and running on the device
- **IsElevatedFlagSet** Boolean flag indicating whether the bootstrapper has already attempted to gain admin elevation
- IsFireFlyInstalled Boolean flag indicating whether the Office 2013 RTM C2R Client is currently installed
- IsFireflyServiceRunning Boolean flag that indicates whether a 2013 RTM C2R Client's local machine service is up and running on the device
- IsOfficeInstalled Boolean flag indicating whether a modern Office client is installed already
- OfficeCultures Serialized list of Office cultures to be installed
- OfficeSourceType Friendly string associated with the enum value of the installation source (CDN, HTTP, UNC, CMBITS, DVD, LOCAL)
- **Origin** String value telling us which of the supported origins (Puerto Rico [PR], Singapore [SG], Dublin [DB]) should be used for initial installation streaming
- **PlatformFromLink** String indicating the requested x86|x64|default bitness of Office requested from the C2R Setup service
- PlatformOfExistingInstallation String indicating whether x86 vs. X64 Office was already installed on the device

- PlatformToInstall String indicating the final decision on whether x86 vs. X64 Office should be installed
- PRID String value representing the requested Product Release ID in a consumer installation scenario (for example, "O365ProPlusRetail")
- **PridsToMigrateFromCentennial** String of Office products to migrate from Store installations to Click-To-Run
- **ProductsToAdd** The serialized string that instructs C2R Client on which Product/Culture combinations it should be installing
- **ProductsToMigrateFromO15C2R** String of Office products and cultures to migrate from an Office 2013 Click-To-Run installation
- **ProductsToRemove** The serialized string that instructs C2R Client on which Product/Culture combinations it should be uninstalling
- SharedComputerLicensing Boolean indicating whether an IT Admin requested setup to enable the "SharedComputerLicensing" feature
- **ShouldActivate** Boolean indicating whether an IT Admin requested an automatic licensing activation attempt in their configuration.xml
- ShouldUninstallCentennial Boolean flag indicating whether Office products from the Store should be uninstalled
- VersionToInstall String value of the Office "16.0.xxxxx.yyyyy" version that is being installed

### Of fice. Click To Run. Universal Bootstrapper. Execute

Reports on the machine-impactful actions taken, as determined by the reasoned-over data from "CalculateParameters"

- AvailableClientVersionText String value of the C2R Client "16.0.xxxxx.yyyyy" version found in the Version Descriptor XML, which is used to determine whether a currently installed C2R Client should be updated
- CleanFireflyAction "true" if the CleanFireFlyAction task is scheduled to run during this installation
- CleanO15Action "true" if the CleanO15Action task is scheduled to run during this installation
- **CMDMode** The friendly string corresponding to which overall mode switch was detected in the cmd arguments passed to the exe. Possibilities are: autorun, configure, consumer, download, help, packager
- **DeliveryMechanism** The "FFNRoot" guid extracted from the Version Descriptor XML (stamped by RDX), which tells us which audience/channel the build source came from
- DownloadC2RClientAction "true" if the DownloadC2RClientAction task is scheduled to run during this installation
- ErrorCode Integer value associated with an unhandled exception
- ErrorDetails String that describes the location of where an unhandled exception occurred (function, file, line number, additional parameters set by the thrower)
- ErrorMessage String defined at the point where an unhandled exception was thrown, describing the nature of the failure
- ErrorType String describing the category of an unhandled exception
- ExitCode Integer value associated with the result of running the Execute phase of the bootstrapper,

indicating success vs. specific types of failure

- LaunchAction "true" if the LaunchAction task is scheduled to run during this installation
- LaunchUpdateAction "true" if the LaunchUpdateAction task is scheduled to run during this installation
- **PreReqResult** The integer enum value of the result when PreReq checks were performed (pass/fail/rerun)
- **UnexpectedAction** "true" if the UnexpectedAction task (an error case) is scheduled to run during this installation
- VersionToInstall String value of the Office "16.0.xxxxx.yyyyy" version that is being installed

## Of fice. Service ability Manager. Inventory Addon. Heart be at

[This event has been removed from current builds of Office, but might still appear in older builds.]

This event is used to acquire standard metadata on each run of the Inventory add-on, which is part of the Office Serviceability Manager and is used for inventory Office information on those machines for which an IT admin has opted in. The metadata of specific interest here is the session ID, and it is used for linking to other data stored within a per-tenant cloud service.

This event contains no extra fields since only the metadata is relevant.

### Of fice. Service ability Manager. Inventory Addon. Results

This event is logged when the call to the webservice made within the Click-to-Run Serviceability Manager Inventory add-on completes, irrespective of whether it succeeds or fails. This is essentially the last operation within the add-on to track the overall operation status.

The following fields are collected:

- ActionDetail Additional details for when a failure occurs.
- **Result** Numeric error code flags returned by the Office webservice call APIs. For example, 3 would mean that there was a problem initializing the HTTP headers.
- Type Additional type information. In the case of the Inventory, this information specifies the type of payload being sent. For example, full or just a delta of changes.
- Version The full four-part version number of Office. For example, 16.0.10000.10000. (Note that for these events, the standard version field is populated with the Windows version as this runs as part of a Windows process.)
- **WebCallSource** An enumeration value (specified as an integer) indicating the Serviceability Manager add-on that was the source of the call.

### Office.ServiceabilityManager.WebserviceFailure

Whenever a call to a webservice within one of the Office Serviceability Manager add-ins fails, this statement is logged. Failures can be due to internal failures or an inability to connect to the webservice.

- Add-on The Click-to-Run Serviceability Manager add-on from which the webservice call was made. This can have values like inventory, manageability, etc. encoded as a numeric value.
- **Correlation ID** A randomly generated GUID specific to the current instance that is sent to the webservice to correlate calls between the client and the server.
- ErrorInfo Numeric error code information returned by the Office webservice call APIs.

- ErrorMessage A message providing further insight into the failure. Each error type maps to a
  hardcoded string, with some error types mapping to potentially multiple strings depending on the
  specific nature of the failure.
- Function The function in the code from which the current call occurred.
- Status The HTTP status code returned by the call to the webservice, e.g. 404, 500, etc.

# **Enhanced Configuration Service (ECS) events**

### Office.Experimentation.FeatureQueryBatched

Collects information about Feature gates/Change gates queried by executed code.

The following fields are collected:

- Count Number of gueried feature gates in this batched event
- Features Information about the queried gate.
- Sequence Order in which FeatureGate was queried

#### Office.Experimentation.FlightNumberLine

Collects the list of configurations received by the client from ECS

The following fields are collected:

- ECSConfigs Comma-separated list of ECS Configs
- LockType Type of FlightManager lock.
- TasFlightingVersion Version number
- TimeToLock Time between liblet initiation and FlightManager lock
- UnmergedConfigs List of configurations not merged

#### Office.Experimentation.TriggerAnalysis

This event helps scope analysis of product usage and performance metrics (such as crashes, hangs, etc.) to the subset of users or devices that are eligible to use the feature, thereby helping ensure that the product is working properly.

The following fields are collected:

• FeatureGate - Identifies the set of features for which the trigger analysis is applicable.

# OneNote.FlightDefault

This event is logged when OneNote asks ECS server for flight values. This is used to enable experimental features to those users who have opted in for receiving such flights.

The following fields are collected:

• ConfigParam - The config for which the value is being accessed

# Licensing events

### Office. And roid. Docs UI. Paywall Control. Auto Redeem Pending Purchase Result

Critical engineering telemetry to log the result of automatic attempt of trying to redeem pending purchases of a user. Product telemetry used for reconciliation of purchase transaction information with Microsoft's commerce system to enable associated subscription benefits.

The following fields are collected:

- EventDate Timestamp of the event occurrence
- **Result** Int denoting the enum result of the operation.
- SessionID GUID to connect events by session

# Office.Android.DocsUI.PaywallControl.PaywallUIShown

Critical Usage telemetry for when Paywall control is shown to the user. Used to understand the in app purchase experience for the user and optimize the same for future versions.

The following fields are collected:

- EventDate Timestamp of the event occurrence
- IsModeFRE Boolean to indicate experience type, Upsell dialog or SKU Chooser
- SessionID GUID to connect events by session

#### Office.Android.DocsUI.PaywallControl.PurchaseButtonClicked

Critical Usage telemetry to know when user clicks on the Purchase Button. Used to infer the usage pattern and conversion metric for users who attempt to buy a subscription in the app.

The following fields are collected:

- EventDate Timestamp of the event occurrence
- IsDefaultSku Boolean indicating if user is attempting to purchase the Sku that showed up first/default
- **ProductID** String identifying which subscription user is attempting to purchase as configured in the store
- SessionID GUID to connect events by session

# Office. And roid. Docs UI. Paywall Control. Purchase Result

Critical engineering telemetry to log the result of purchase attempt triggered manually by user. Product telemetry used for reconciliation of purchase transaction information with Microsoft's commerce system to enable associated subscription benefits.

The following fields are collected:

- EventDate Timestamp of the event occurrence
- IsModeFre Boolean indicating if purchase was made from upsell FRE screen or Sku Chooser
- **Result** Int denoting the enum result of the operation.
- SessionID GUID to connect events by session

### Office. And roid. Docs UI. Paywall Control. Purchase Token Redemption Response

[This event was previously named Office.Android.DocsUl.Views.PurchaseTokenRedemptionResponse.]

This product telemetry is collected for tracking and logging the internal transaction status and reconciliation information to improve reliability and performance. Microsoft uses this data to analyze and improve the reliability and performance of the internal transaction processing and reconciliation mechanisms.

The following fields are collected:

 MicrosoftPurchaseOrderId - Microsoft Order Id sent by Retail Federation Service (RFS) for tracking purposes.

- ResponseCode HTTP Response code (int)
- StatusCode RFS response status code (RFS defined Enum int- finite)

### Office. And roid. Docs UI. Paywall Control. See All Features Analytics

We collect this usage telemetry to see how much time the user spends on the "See more benefits" screen. The data is used to understand usage of the "See more benefits" feature and further optimize the experience in future versions.

The following fields are collected:

- Duration Long integer indicating time spent by user on "See All Features" screen in milliseconds
- EventDate Timestamp of the event occurrence
- MostExplored Integer denoting the index of the most toggled item in a list of Microsoft 365 apps and their features
- SessionID Globally Unique Identifier (GUID) to connect events by session

### Office. Android. Docs UI. Paywall Control. Sku Chooser Analytics

Usage telemetry to see how much time user spends on SKU Chooser screen. Usage telemetry to see how much time user spends on Sku Chooser screen.

The following fields are collected:

- Duration Long integer indicating time spent by user on Sku Chooser screen in milliseconds
- EventDate Timestamp of the event occurrence
- SessionID GUID to connect events by session

#### Office. And roid. Docs UI. Paywall Control. SkuPrice Discount Error Event

The event is triggered when a user lands on the SKU chooser screen of the app and the prices are fetched from the Google Playstore for different subscriptions. The event identifies price differences between monthly and annual plan offered in different countries and in different currencies. The data is used to ensure that the pricing configuration is working as expected.

The following fields are collected:

- CountryCode To identify the country where purchase is made.
- **Discount** Discount Percentage offered based on price differences between monthly and annual SKU of the both the personal and family plans.
- ProductIndex To identify whether personal or family plan.
- **StoreCurrencyCode** To identify the currency in which the app store is offering the end users the subscriptions plans.

### Office.Android.DocsUI.Views.DimeError

This event is collected for the Office app for Android (released on Huawei and in China Stores). This event indicates that an attempt to purchase a Microsoft 365 subscription through Dime (a webURL loaded in client webview) has failed. Only the error scenarios are captured. This event data is error data only and is used to ensure the health of the Dime purchase flow in the client.

- CorrelationID ID that uniquely identifies a Dime purchase session.
- ErrorReason Indicates the reason for the error that happened.

- o 0 Unknown error
- 1 Internet not available
- o 2 Universally unique identifier (UUID) validation failed
- o 3 Universally unique identifier (UUID) is null or empty
- o 4 JavaScript injection error where the Office app for Android can't pass authToken to Dime
- o 5 Base WebURL loaded on client is invalid

### Office. Android. Docs UI. Views. Premium Feature Upsell

This event captures clicks by a free user clicks to view a feature behind the pay wall. The data is used to measure the interaction of users with the contextual upsell experience and understand which features are preferred by the user which drives them to buy a subscription. This helps us invest to improve those preferred set of entry points.

The following fields are collected:

- featureId TCID for premium feature
- featureName Premium Feature Title
- seePlanButtonClick How many times "See plan buttons" gets clicked in upsell UI

### Office.Apple.IAPReviewYourSubscriptioniOS

This event captures session-based metadata when the In-App-Purchase (IAP) UI is shown to the user and the buttons the user subsequently interacts with. This data is used to help us understand the friction in the purchase flow and compare it with the funnel of a different purchase experience to understand which experience is better for the user.

The following fields are collected:

- FlowType Integer Flow from where IAP was launched.
- Restore String rule tag is logged when restore button is clicked
- PremiumFeatures String rule tag is logged when "PremiumFeatures" button is clicked
- Product String The SKU selected by the users

# Office.Apple.InAppPurchaseContext

This event measures critical usage telemetry for the point of entry of the in-app purchase screen. The data helps understand and improve the user experience by identifying the preferred entry point for an in-app purchase.

The following fields are collected:

• context - String – The flow through which the user landed on the in app purchase page

### Office.Apple.Licensing.CommonPaywallControl

This event is used to understand the in-app purchase (IAP) experience for the user. It allows us to ensure IAP performs as expected and helps us understand user issues so we can optimize the IAP experience. Collection occurs through one of the following sub-events.

• Office.iOS.Paywall.Paywall.Presented - Data is collected when paywall control is shown to the user. The data is used to build a view to measure the conversion rate at every step and ensure that the user interface is performing as expected with users experiencing minimal friction during the purchase experience.

The following fields are collected:

o entryPoint - String - The Button/Flow from which Paywall was displayed. Like "Premium Upgrade"

- Button" or "First Run Flow"
- o isFRE Boolean Are we showing the First Run Experience or regular UI?
- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- Office.iOS.Paywall.Paywall.Stats Data is collected when the paywall user interface is shown to the user, the duration of the interaction and whether a purchase was attempted, succeeded, or failed. The data is used to measure the performance of the user interface and ensure that it performing as expected.

The following fields are collected:

- **entryPoint** String The Button/Flow from which Paywall was displayed. Like "Premium Upgrade Button" or "First Run Flow".
- o isFRE Boolean Check to see if the First Run Experience or regular UI is showing.
- PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o status String Exit status of Paywall. Like "initiated", "paymentDone", "provisionFailed".
- o userDuration Double Duration in milli-seconds the user spent on Paywall
- Office.iOS.Paywall.SKUChooser.BuyButtonTap Data is collected when user taps the Purchase/Buy Button. The data is used to measure the performance of the button and ensure that it performing as expected.

The following fields are collected:

- **entryPoint** String The Button/Flow from which Paywall was displayed. Like "Premium Upgrade Button" or "First Run Flow".
- **isDefaultSKU** Bool If the user is purchasing the product, we recommended for them, by displaying it by default.
- PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o productId String App-store product-id of the product for which the Buy Button was tapped.
- **toggleCount** Int Number of times the user switched between viewing various products, before they tapped the Buy Button, in the current session of Paywall.
- Office.iOS.Paywall.SKUChooser.Stats Data collected to see how the user entered the SKU Chooser, how much time the user spends on the SKU Chooser screen and why they exited the SKU Chooser. Using the information, we can ensure that the SKU Chooser is performing as expected, and we will be able to optimize and improve the end user experience.

The following fields are collected:

- **entryPoint** String The Button/Flow from which Paywall was displayed. Like "Premium Upgrade Button" or "First Run Flow".
- o exitReason String Exit reason of SKU Chooser. Like "BuyButton", "CloseButton"
- $\circ~$  is FRE - Boolean – Are we showing the First Run Experience or regular UI?
- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o userDuration Double Duration in milli-seconds the user spent on the SKU chooser.
- Office.iOS.Paywall.FailedScreen.RetryButtonTap Data collected when the Purchase/Provisioning/Activation failed, and the user tapped the retry button. The data is used to troubleshoot purchase error scenarios and fix it to ensure that it performs as expected.

- **failureReason** String Indicates what the failure was the user is retrying; for example, "provisioningFailed", "purchaseFailed", "activationFailed".
- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o productId String App Store ID of the product for which user is retrying the failed request.
- Office.iOS.Paywall.SKUChooser.MoreBenefits.Stats Data collected when users tap on "See More

Benefits" to see all the services, apps and features included in the purchase. They must expand sections detailing the features for each of the apps. This event collects which features and apps they expanded, along with the duration of time spent. The data is used to ensure that the UI offered to end users to learn about the benefits is performing as expected.

The following fields are collected:

- appsExpanded String Comma-separated list of services/apps for which the benefits were expanded.
- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o productId String App Store ID of the product for which user is viewing more benefits offered
- o userDuration Double Duration in milli-seconds the user spent on the Benefits Screen.
- Office.iOS.Paywall.SuccessScreen.SeeAllBenefitsButtonTap This event is collected when the user taps "See All Benefits" after a successful purchase to see the apps and features included in the purchase. The data is used to measure that the user interface is performing as expected.

The following fields are collected:

- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o **productId** String App Store ID of the product for which user is viewing all benefits offered.
- Office.iOS.Paywall.SKUChooser.ProductSwitched Usage telemetry to view the end user's interaction with the UI provided to switch between different SKUs and ensure that it is performing as expected.

The following fields are collected:

- PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- **productId** String App Store ID of the product the user just switched to viewing from the available products on the SKU chooser.
- Office.iOS.Paywall.StoreKit.Response Critical engineering telemetry to log the result of purchase attempt triggered manually by user and the App store response to the event. The data is used to measure the status of a purchase attempt and reasons of failure (if any) and take corrective actions to ensure that the IAP and all the entry points as performing as expected.

The following fields are collected:

- **entryPoint** String The Button/Flow from which Paywall was displayed. Like "Premium Upgrade Button" or "First Run Flow".
- o **failureReason** String Only added when status is "failure". Indicating the error response given by the App-store response.
- o PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o **productId** String Only for "MakePurchase", "PendingPurchase", the app-store ID of the product for which the request was made.
- o products Count Int Only for "Products Fetch", the number of products returned by Store.
- o requestType String Type of StoreKit request. Like "ProductsFetch", "PendingPurchase", "Restore"
- o status String Success or Failure, indicating success or failure of the request.
- Office.iOS.Paywall.Provisioning.Response Critical Engineering Telemetry and Contract with Retail Federation Service (RFS) to collect the information provided in this. RFS is the internal service used within Microsoft for crosschecking the purchase. This is used to get the health of the API call made to RFS which would help in understand that the performance of the integration is as expected.

The following fields are collected:

o entryPoint - String - The Button/Flow from which Paywall was displayed. Like "Premium Upgrade"

- Button" or "First Run Flow".
- **failureReason** String Only added when status is "failure". Indicating the error response given by the RFS Provisioning response.
- PaywallSessionId String Collected to uniquely identify a Paywall session in an app session
- o productId String App Store ID of the product the request was made for
- o status String Success or Failure, indicating if the request succeeded or failed
- Office.iOS.Paywall.SignIn.Response The event is collected when users complete SignIn during
  upsell flow, which is triggered for PreSignIn upsell scenarios like the PreSignIn FRE and
  PreSignInDiamond. This can be used to check the SignIn rates during the Upsell flow and help us analyse
  the PreSign scenarios.

The following fields are collected:

- **entryPoint** String The Button/Flow from which Paywall was displayed. Like "Premium Upgrade Button" or "First Run Flow".
- PaywallSessionId String Collected to uniquely identify a Paywall session in an app session.
- o status String The SignIn status of the user. Can be Cancelled, Failure, PremiumSignIn or Success (Non-Premium Signin)

# Office. Apple. Licensing. Common Paywall Details

This event logs the user details before Paywall control is shown to the user. The data is used to diagnose issues with Common Paywall Control (CPC) and will be used in conjunction with the table Office.Apple.Licensing.CommonPaywallControl to check if there are any issues in the code or to debunk any data anomalies with regard to CPC.

- canUserSeeUpsell -Boolean:True if the SignedIn user is not underage and qualified to see upsell screen
- EffectiveIdentityType Boolean: Sign in type of the user. Can be -1 (Unsigned), 1 (MSA), 2 (Orgld)
- HasSubscription Boolean: True if the user has an active Microsoft 65 subscription
- IsCPCOnSignInEnabled Boolean: True if the FeatureGate Microsoft.Office.LicensePurchase.FollowSignInWithCPC is enabled
- isFREUpsellToUnsignedUsersEnabled Boolean: True if the FeatureGate Microsoft.Office.LicensePurchase.FREUpsellToUnsignedUsers is enabled
- IsProClassDisplay Boolean: If the users' device is a pro class display (Screen size > 10.1 inch) or not
- ShowCPC Boolean: If CPC First Run Experience (FRE) is to be shown to the user.
- SKUEffectiveIdentityType Int: Sign in type of the user. Can be -1 (Unsigned), 1 (MSA), 2 (Orgld)
- SKUHasSubscription Boolean: True if the user has an active Microsoft 365 subscription
- SKUIsCommonPaywallControlEnabled Boolean: True if the FeatureGate Microsoft.Office.LicensePurchase.UseCPC is enabled
- SKUIsPreSignInDiamondEnabled Boolean: True if the FeatureGate Microsoft.Office.LicensePurchase.PreSignInDiamond is enabled
- **SKUIsProClassDisplay** Boolean: If the users' device is a pro-class display (Screen size greater than 10.1 inch)
- SKUShowCPC Boolean: If CPC SKU Chooser is to be shown to the user

This event is triggered when a free user clicks to view a feature behind the paywall. The data is used to measure the interaction of users with the contextual upsell experience and ensure that it is working as expected.

The following fields are collected:

- CanUserSeeUpsell Captured when the state of the users allow them to see an upsell CTA
- dismissUpsellUI Captured when users click on "Cancel Button" in alert box or user dismiss the bottom sheet to
- featureId Identifier for the premium feature which users are trying to use
- learnMoreButtonClick Captured when users click on "Learn More" button
- LicensingUpgradeUIShown Captured when users see the upsell alert box
- seePlanButtonClick Captured when users click on "See plans" button

#### Office.Dime.Sdk.Health

This event captures data that helps in monitoring the health of the Dime components. For example, for the inapp purchase flow when a user opts to buy a Microsoft 365 subscription from within the Office app for Android or on devices running Windows.

- Data\_ActivityErrorDescription Error description of the activity
- Data\_ActivityErrorMessage Error message of the activity
- Data\_CampaignId Campaign ID for attribution
- Data\_ContentId Based on the Experience ID; it is mapped to a Flow ID and a Content ID
- Data\_CorrelationVector Correlation Vector to correlate dime with partners that use correlation vector
- Data\_CustomerImpacted Used for troubleshooting if customer is impacted in loading the flow
- Data\_DimeActivityDuration Duration time
- Data\_DimeActivityMetadata Activity metadata
- Data\_DimeActivityName Activity name for health monitoring
- Data\_DimeActivityResult Activity result, Success/ Error/ Expected Error
- Data\_DimeVersion Build Version
- Data\_DurationLevel Severity 0/1/2
- Data\_EcsConfiglds IDs for the experiments
- Data\_EcsCountry Detected country
- Data\_EcsETag Flights information
- Data\_Environment Dime Environment production/pre-production
- Data\_ExperienceId Experience to load
- Data\_FlowId Based on the Experience ID; it is mapped to a Flow ID and a Content ID
- Data\_Language Culture
- Data\_Market Detected market

- Data\_OTelJS\_Version Office telemetry version
- Data\_PageSessionId Session ID of the page
- Data\_PartnerId Caller App
- Data\_QosLevel Severity 0/1/2
- Data\_SDX\_AssetId Asset ID of the Service Delivered Experience (SDX) hosting content for Win32
- Data\_SDX\_BrowserToken Token of the browser for Win32
- Data\_SDX\_HostJsVersion JavaScript library version for Win32
- Data\_SDX\_Id Service Delivered Experience Id for Win32
- Data\_SDX\_InstanceId Instance ID of the SDX for Win32
- Data\_SDX\_MarketplaceType SDX Marketplace Type for Win32
- Data\_SDX\_OfficeJsVersion Office JS Version for Win32
- Data\_SDX\_SessionId Session ID of the SDX for Win32
- Data\_SDX\_Version SDX Version for Win32
- Data\_TimestampUTC Timestamp of the event
- Data\_Tsgld Troubleshooting Guide Id for each activity
- Data\_UserAgent Header Tags

#### Office.Docs.Shared.PremiumFeatureMessageBar

This event collects free users' taps on a premium feature that resides behind the paywall. The data is used to understand the set of features consumers are interacting with as they convert to a paid user. This tells us the preferred entry points of the users and improve the user experience.

The following fields are collected:

• featureId - TCID for premium feature on which user taps

### Of fice. Licensing. Accept Eula For Current License

This is collected when the user gets licensed and accepts EULA for the current license

It is used to detect if the user is in a good state or not, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

- ACID A GUID identifier representing the Office product that the user is licensed for
- DwEulald Numeric identifier of the type of EULA that was accepted by the user

# Of fice. Licensing. Activate Device Entitlement

This event gets triggered when we are trying to activate a device-based perpetual Office offer for the user. We use this data to monitor the health of the systems and services.

- Activity\_Success tells us if the device is licensed with a device-based perpetual Office offer.
- **Data\_Count** tells us the number of device-based perpetual Office entitlement associated with the device. Technically, there should be no more than one.

- Data\_EligibleEntitlementsCount tells us the number of eligible entitlements. Because service will return all the device entitlements associated with the device, but we need to check those offers that are relevant to the Office application that's being running.
- Data\_Errors a string with a list of errors while we're fetching licenses for the entitlements, separated by comma.
- Data\_LicensedEntitlementsCount tells us the number of entitlements that we successfully fetch a license for. There could be entitlement errors that lead us to not be able to get a license.

#### Office.Licensing.Activation

Post setting up the license on the machine, we attempt to activate the license by calling the AVS service. This reports the result of the activation call

It is critical in detecting how many users are facing activation issues. We have anomaly detection to detect any regression. This is super critical as we have an external dependency on AVS and this signal points whether our external partners are healthy. It is also used for diagnostic purposes and system health if a user reports an issue with their machine

The following fields are collected:

- Acid A GUID identifier representing the Office product that the user is licensed for
- Referral Data Identifier of the OEM that installed Office on the machine

#### Office.Licensing.ActivationWizard

If we are not able to automatically activate the license for some reason, we show an activation wizard to the user. This reports that the wizard is being shown to the user. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

This event collects no fields.

### Office. Licensing. Bus Bar. Check For Dynamic Busbar Experiment

This event is triggered once for every licensing business bar type that will be shown that has the dynamic business bar flight on (treatment group). This data event reports whether there is a Lifecycle Programming Platform dynamic business bar campaign ready on disk. Data will be used to measure the health of the new Lifecycle Programming Platform dynamic licensing business bar technology.

The following fields are collected:

- DoesCampaignExist (bool) Indicates if the campaign is on disk
- Type (int32) Indicates the licensing business bar type

### Office.Licensing.BusBar.ShowStashedBusbar

This event is triggered when the dynamic Lifecycle Programming Platform business bar fails to show and stashed static business bar needs to be shown instead. This data event will be used to make sure fallback to static business bar is successful.

The following fields are collected:

• Type (int32) - Indicates the licensing business bar type

#### Office.Licensing.Dialogs.WebViewDialog.Close

This event is used as a signal to tell us that the in-app purchase experience is being closed either by the user or by the application. The data is used to monitor and alert on the health of the in-app purchase flow to ensure it is working as expected.

The following fields are collected:

• Data\_ClosedDialog - flag indicating the user closed the dialog

### Office.Licensing.Dialogs.WebViewDialog.HandleErrorNotification

This event is used as a signal to tell us that the in-app purchase experience attempted to load, but an error occurred which resulted in the dialog not showing. The data is used to monitor and alert on the health of the in-app purchase flow to ensure it is working as expected.

The following fields are collected:

• Data\_MoeErrorCode - Error code seen in the web dialog framework

# Of fice. Licensing. Dialogs. Web View Dialog. Preload

This event is used as a signal to tell us that the in-app purchase experience is being loaded in the background. The data is used to monitor and alert on the health of the in-app purchase flow to ensure it is working as expected.

The following fields are collected:

None

### Office.Licensing.Dialogs.WebViewDialog.Show

This event is used as a signal to tell us that the in-app purchase experience is being shown to the user. The data is used to monitor and alert on the health of the in-app purchase flow.

The following fields are collected:

None

# Of fice. Licensing. Dialogs. Web View Dialog. Time out

This event is used as a signal to tell us that the in-app purchase experience attempted to load but timed out. The data is used to monitor and alert on the health of the in-app purchase flow to ensure it is performing as expected.

The following fields are collected:

None

# Office.Licensing.EnforceSignInQualified

This is the signal that tells us if the experiment that we are running to enforce user sign as part of licensing is successful. This is critical in detecting the success or failure of the experiment that is forcing the users to log in which is a required step for the modern licensing stack. Failure to sign in will result in the users not being able to use the app.

The following fields are collected:

• Qualified – Identifies whether the user qualified for the sign in enforcement

# Of fice. Licensing. Expiration Dialog Shown

This is collected when we show the expiration dialog to the user that says that their license has expired. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

• LicNotificationState - An enumerator that tells us what kind of notification is being shown to the user

### Office.Licensing.FullValidation

This is collected on every session that reports the licensing state of the machine and reports the errors that the user is seeing due to which they are not able to use the application. This event indicates if the user's machine is healthy or not. We have anomaly detection set up for this event to indicate if a regression or activation mechanism is causing bad user behavior. This is also critical when diagnosing user issues and for monitoring system health.

The following fields are collected:

- Acid A GUID identifier representing the Office product that the user is licensed for
- ActivationAttributes Type of activation mechanism that the user is using.
- IsSessionLicensing Whether we are currently running under shared computer activation mode or not
- LicenseCategory Category of the Office license that the user is using
- Licenses List of names of all the Office licenses that are present on the machine
- LicenseStatuses Status of all the Office licenses present on the machine

#### Office.Licensing.GetEntitlement

We collect this when the user is setting up a device and we call our licensing service to detect if the logged in user has an Office entitlement or not. This reports the result of that call. It is critical in detecting if the user is in a good state and missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

• EntitlementCount – Number of entitlements the user has

### Office.Licensing.GetNextUserLicense

This event gets triggered when fetching license for the chosen user-based Office entitlement during the activation first run experience. We use this data to monitor the health of the systems and services.

The following fields are collected:

- Activity\_Success Boolean: tells us if we successfully fetched a license for the device to be activated on its Office application.
- Data\_AllowNULPerpetual Boolean: tells us if the flight to enable vNext Perpetual is on.
- Data\_AttemptNulReactivation Boolean: tells us if this is a reactivation scenario.
- Data\_CurrentMode 0 means SPP (the legacy licensing stack), 2 means vNext (the modern licensing stack).
- Data\_HasError Boolean: tells us if we got any error when trying to get a license for the chosen user-based entitlement.
- Data\_IsSubscription Boolean: tells us if the reactivation is for subscription office.
- Data\_NewMode 0 means SPP (the legacy licensing stack), 2 means vNext (the modern licensing stack). We should expect 2 most of the time.
- Data\_SkuToSkuNeeded Boolean: tells us if we need to do SKU to SKU conversion due to the entitled Office SKU not matching the installed Office SKU.

#### Office.Licensing.Heartbeat

On every session, we check if 72 hours have passed since the last license renewal and try to extend the expiry of the current license. This event reports the success or failure of the call that we make to ensure we can extend the expiry of the license and keep the user's Office installation functional. It is critical in diagnosing subscription-

related issues and service issues for the user and is critical in detecting regressions for already activated subscription users.

The following fields are collected:

• Mode – An enumerator representation of the Office licensing stack that is being used on this machine

### Office. Licensing. In Client Pin Redemption. Call Pin Redemption API

This telemetry tracks the results of Office's pin redemption service call.

The following fields are collected:

- ClientTransactionId Unique identifier for the service call.
- ErrorCategory Each error type can fall into a more general category, such as "Retryable".
- ErrorType Reason of failure, such as "AlreadyRedeemedByOther".
- InAFOFlow A Boolean indicating if we are in the Activation for Office redemption flow.
- StatusCode One-word result of the service call, such as "Created".
- StatusMessage Details of the status code, such as 'Successfully provisioned."
- UsingNulApi A Boolean indicating if we are using the new licensing stack.

#### Office.Licensing.InRFM

If the device enters reduced functionality mode, we send out this signal to indicate that the machine is not in a healthy state. It is critical in detecting if the user is in a good state and missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

- ACID A GUID identifier representing the Office product that the user is licensed for
- DaysRemaining Number of days remaining before the current Office license expires
- Mode An enumerator representation of the Office licensing stack that is being used on this machine
- **ProductName** Name of the product that the user is currently using
- Reason The error code indicating the reason for the current status of the license

# Office.Licensing.InstallKey

This is collected when we try to install a key on the device to license the machine. It reports whether the installation was successful and if it was not then the error code. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

- Prid Name of the product group for which a key is being installed
- Skuld A GUID identifier representing the Office product for which a key is being installed

# Office.Licensing.InvokeLicenseWizard

In case we see problems with the Activation workflow, we trigger a license wizard and send out this signal to indicate the same. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

- Acid A GUID identifier representing the Office product that the user is licensed for
- LicenseStatus Status of the Office license that the user is using
- MachineKey An alphanumeric identifier of the license key that was issued to the user

# Office.Licensing.LaunchSetupOffice

This event is triggered when we redeem an Office offer for the user who either bought a device bundled with an OEM Office pre-entitlement or has entered a product key. We use this data to monitor the health of the systems and services.

The following fields are collected:

- Activity\_Result\_Tag tells us how we finished this event.
- Data\_DialogResult tells us the overall result of the redemption process.
- Data\_Scenario tells us the scenario where the redemption occurred for.

## Of fice. Licensing. Licensing Bar

If the device is facing licensing issues and we end up showing a busbar to the user, we send out this signal which also reports the type of busbar shown to the user. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

- SuppressNotification Indicates if we suppressed the licensing busbar
- Title The title of the licensing busbar that was shown to the user
- Type The type of the licensing busbar shown to the user

### Office.Licensing.LicExitOfficeProcess

If weend up closing or crashing Office due to a licensing issue, we send out this signal to indicate the same. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

• ExitCode – The internal code which caused the app to exit

### Office.Licensing.LoadIdentityTicket

In the process of trying to license the device, the app tries load the user's identity in order to see if the user has Office entitlement or not. This event reports the success or failure of the same along with the error code. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

- FederationProvider A string that identifies the federation provider for the currently logged in user
- IdentityProvider A string that identifies the identity provider for the currently logged in user

### Office.Licensing.LVUX.EULAExplicitCrash

This is collected if we showed the EULA to the user and the user chose to not accept it as a result of which we crash/close the app. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

- Acid A GUID identifier representing the Office product that the user is licensed for
- OptInShown Indicates whether the opt-in dialog shown on the first boot of the app has already been shown

### Office.Licensing.NextUserLicensingEligible

This signal tells us if a user is qualified to move to our new licensing stack. This is critical to quantify the impact on existing users as we roll out our new licensing stack and make sure that users are not losing functionality.

This event collects no fields.

### Office.Licensing.Nul.Fetcher.FetchModelFromOls

When the device is on the modern licensing stack, we try to get a license file directly from the service. This event reports the success or failure along with the error code of that service call. It is critical to detect if the user is in a good state on the modern licensing stack, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

- MetadataValidationResult Result of the validation of the metadata of the license to verify that it has not been tampered with
- **SignatureValidationResult** Result of the validation of the signature of the license to verify that it has not been tampered with

#### Office.Licensing.Nul.Validation.FullValidation

This is collected on every session of a device that is running on the modern licensing stack. It reports the licensing state of the machine and reports the errors that the user is seeing due to which they are not able to use the app. This event indicates if the user's machine is healthy on the modern licensing stack. We have anomaly detection set up for this event to indicate if a regression is causing bad user behavior. This is also critical when diagnosing user issues and for monitoring system health.

The following fields are collected:

- Acid A GUID identifier representing the Office product that the user is licensed for
- AllAcids List of all the GUIDs of the product that the user is currently licensed for
- Category Category of the Office license that the user is using
- DaysRemaining Number of days remaining before the current Office license expires
- Licenseld An alphanumeric identifier of the license that was issued to the user
- LicenseType Type of the Office license that the user is using

### Office. Licensing. Office Client Licensing. Do License Validation

This is licensing metadata that is collected from the device on every boot that reports the license acid, license status, type and other properties of the license that are critical in identifying the features set available to the user. This is critical in identifying the feature set available to the user and if any functionality is missing for the user. It is also used for Daily active users/Monthly active user calculations and various other reports by various teams across Office as this tells the type product that the user is using, whether it is a subscription product and whether they are missing any critical functionality.

- FullValidationMode Mode indicating that we are in full validation of license verification
- IsRFM Indicates whether the user is in reduced functionality mode or not

- IsSCA Indicates whether we are running in Shared computer activation mode
- IsSubscription Indicates whether the user is using a subscription license or not
- IsvNext Indicates whether we are using the new modern licensing stack or not
- LicenseCategory Category of the Office license that the user is using
- LicenseStatus Status of the Office license that the user is using
- LicenseType Type of the Office license that the user is using
- LicensingACID A GUID identifier representing the Office product that the user is licensed for
- OlsLicenseld An alphanumeric identifier of the license that was issued to the user
- **SkuldIsNull** Indicates whether we encountered an error and don't know the product that the user is running
- SlapilsNull Indicates whether we encountered a problem in populating one of the licensing objects

#### Office.Licensing.OnlineRepair

If we are not able to activate a user for some reason and have to show them a dialog that asks them to go online and try repair steps, this event is fired. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

This event collects no fields.

### Office.Licensing.OOBE.HandleDigitalAttachFailure

This event is triggered when the service check (see Office.Licensing.OOBE.SearchForDigitalAttach) didn't find a claimable Digital Attach offer on this device. Based on the different conditions of the device, we will show different dialogs to user. This event will log various scenarios on how we handle digital attach failure.

The following fields are collected:

- Activity\_Result\_Tag tells us how we transition user to various error states.
  - o 0x222e318f We should keep searching Activation for Office offer.
  - 0x222e318e We will fall back to OEM mode in this session for when this device doesn't come with any Digital Attach offer.
  - 0x222e318d No internet connectivity, which will lead us to show NoInternetConnectivity dialog to user
  - o 0 We will show various error UI to user based on their specific error code.
- Data\_DigitalAttachErrorType tells us what the specific error code is from the service call.
- Data\_FallbackFlight tells us if the UseAFOAsFallBack flight is turned ON or not.

### Of fice. Licensing. OOBE. Handle Digital Attach Success

This event is triggered when the service check finds a claimable Digital Attach offer on this device. Based on the different conditions of the device, we will show different dialogs to user. This event will log various scenarios on how we handle digital attach success.

- Activity\_Result\_Tag tells us how we handle the Digital Attach Success scenarios.
  - 0 We're able to auto load identity and we've shown the "You've got Office" (with account) UI to the user.

- 0x222e3191 We're not able to auto load identity, so we're going to show them the "You've got Office" (without account) UI.
- o 0x222e3193 We've shown the "You've got Office" (without account) UI to the user, or we don't need to show any "You've got Office" UI to the user because it's a device-based offer.
- Data\_IsClaimTypeDevice tells us if the claim type of the digital attach offer is device based.

#### Office.Licensing.OOBE.PopulateDigitalAttachOfferSignInDEX

Original Equipment Manufacturers (OEM) sell machines that come with Office (one-year subscriptions or perpetual) which are paid for when the customer purchases their machine. This event tracks when an Office preentitlement is found for the device and the user is already signed in with a Microsoft Account to allow us to monitor the health of the system and services.

The following fields are collected:

- Data\_ExpirationDate tells us the expiration date for the subscription offer
- Data\_IsSubscription tells us if the to-be-claimed product is subscription SKU or perpetual SKU
- Data ProductName tells us the product name of the digital attach offer

### Office.Licensing.OOBE.SearchForDigitalAttach

Original Equipment Manufacturers (OEM) sell machines that come with Office (one-year subscriptions or perpetual) which are paid for when the customer purchases their machine. Machines that are setup with a specific regkey (OOBEMode: OEMTA) might have an Office offer digitally attached to it. When we boot Office, we perform service checks to see if a digitally attached Office offer is found. This activity is instrumented to track this.

The following fields are collected:

- Activity\_Result\_Tag tells us the overall result of this service check.
  - o 0x222e318c Digital Attach Flight is turned OFF, so no service check is made.
  - o 0x222e318b The client doesn't have internet, so no service check is made.
  - o 0x222e318a Found a redeemable Digital Attach offer
  - o 0x222e3189 Found a non-redeemable Digital Attach offer
- Data\_EnableDAFlight tells us if the Digital Attach flight that enables this service check is ON or not.

#### Office.Licensing.OOBE.ShowTouchlessAttachFailureDialog

Original Equipment Manufacturers (OEM) sell machines that come with Office (one-year subscriptions or perpetual) which are paid for when the customer purchases their machine. This event is triggered when an error occurs in the Digital Attach redemption and activation flow for OEM PCs that come pre-entitled with Office. We use this data to monitor the health of the systems and services and fix issues related the OEM Office activation flow.

- Data\_Continue tells us if user clicks "Continue" on the dialog.
- Activity\_Result\_Tag tells us the button the user clicked on the dialog.
  - o 0x222e319d User clicks "Retry" on the dialog
  - o 0x222e319c User clicks "Continue" on the dialog
  - o 0 User exits out of the dialog
- Data\_IsForDigitalAttach tells us which platform and workflow the user is on Legacy (Activation for Office (AFO)) or Modern (Digital Attach).
- Data\_Retry tells us if the user clicks "Retry" on the dialog.

### Office. Licensing. OOBE. Show Touchless Attach Offer Dialog

Original Equipment Manufacturers (OEM) sell machines that come with Office (one-year subscriptions or perpetual) which are paid for when the customer purchases their machine. This event tracks when an Office preentitlement is found for the device and the user is not signed in with a Microsoft Account to allow us to monitor the health of the system and services.

The following fields are collected:

- Activity\_Result\_Tag tells us if an identity was found for the user
  - o 0x222e3194 We're not able to get user identity (they either cancelled sign-in or authentication failed).
  - o 0 We got an identity from user.
- Data\_ExpirationDate tells us the expiration date for the subscription offer
- Data\_IsCentennial tells us if the running office application is on centennial platform
- Data\_IsForDigitalAttach tells us if this dialog is triggered from Digital Attach flow or Activation for Office flow.
- Data\_IsSubscription tells us if the to-be-claimed product is subscription SKU or perpetual SKU
- Data\_OExType tells us if user exits out the dialog after they click ChangeAccount link
- Data\_ProductName tells us the product name of the digital attach offer
- Data\_UseInAppRedemption tells us if we use in-app redemption of web redemption this is only relevant to Activation for Office flow.

#### Office.Licensing.OOBE.TryBuyChoice

Users with pre-installed Office on new machines who have no Office entitlement are shown a dialog through which they can try, buy or enter a product key to get licensed. This event captures the user action on the dialog. This event is used to track the user action taken on the dialog shown to users with no Office entitlement where Office was pre-installed on the machine and helps determining if the user is licensed or unlicensed by design.

The following fields are collected:

- Buy Tells if the user clicked on the buy button or not
- ForceAutoActivate Tells if in-app activation should be attempted or not
- GoBackToSignIn Tells if the user wanted to sign in again (possibly with another account)
- IsPin Tells if the user entered a pin
- **ProductKey** Tells if the user tried to enter a product key
- Try Tells if the user clicked on the try button or not
- **UserDismissed** This tells if the user dismissed the dialog and thus would be in grace or reduced functionality mode because they didn't choose to buy office or get a trial

### Office.Licensing.Purchase

[This event has been removed from current builds of Office, but might still appear in older builds.]

We have an experiment that gives the user an option to try and set up autopay for Office directly from an app without ever leaving the context of the app. This reports the success or failure of that experiment along with the error code It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

• StorePurchaseStatus – Represents the error code/success code of the purchase call that was made through windows store

### Office.Licensing.SearchForSessionToken

If the user is running under shared computer activation mode, we try to search for a session token on the machine which allows the user to use the app. This event reports the success or failure of the scenario along with the error code. It is critical in detecting if the user is in a good state and not missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

- LoadLicenseResult Represents the error code/success code of whether we were able to load the licenses for the current user
- OpportunisticTokenRenewalAttempted Indicates whether we attempted to renew the user's session token opportunistically
- SetAcidResult Represent the error code/success code of whether we were able to set the acid to the
  expected value

## Office.Licensing.ShowNewDeviceActivationDialog

On the first boot of an Office app, we will try to show a sign in dialog pre-populated with the credentials the user employed to download Office. The user can then continue to sign-in with those credentials, use different credentials or dismiss the dialog. This event reports the action taken by the user when presented with this dialog. It is critical for detecting if a user is in a good state on the modern licensing stack, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

• UserAction – Identifier for the action taken by the user when presented with the dialog.

# Office.Licensing.SkuToSkuConversion

As part of licensing the user, if we have to change the user's SKU from one SKU to another, we send this signal out along with the success or failure code. It is critical in detecting if the user is in a good state and missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine.

The following fields are collected:

- DestinationSku Name of the SKU to which the currently installed product should be converted to
- PendingAcid ID of the product for which a SKU conversion is pending
- SourceSku Name of the original SKU that was installed on the machine
- UninstallProduct Indicates whether the old product will be uninstalled as part of the conversion

### Office.Licensing.TelemetryFlow.OLSResults

When a user is unlicensed, we make several service calls to get the user into a licensed state and to activate their Office product. This event gets triggered on calling the Office Licensing Service to check if the user has entitlements. This event is going to be used to track the user licensing health after calling the Office Licensing Service and the Office Client health after attempting to get Office activated.

The following fields are collected:

• EntitlementPickerShown - Tells if the user had multiple entitlements and if the user had to manually choose from them to get licensed

- GetAuthResult Tells various states the client might be in like if they got an empty product key from the
  Office Licensing Service or if they were entitled for another product and Office needs to be converted to
  the new product
- GetEntitlementsCount Tells the number of entitlements the user has
- **GetEntitlementsSucceeded** Tells if the call to an Office Licensing Service API to retrieve the user's entitlements succeeded or not
- GetKeySucceeded Tells if the call to an Office Licensing Service API to retrieve a key succeeded
- **GetNextUserLicenseResult** Tells if the modern licensing stack was able to work and if the user got licensed or not
- InstallKeyResult Tells various reasons why the user might be in a bad state like if activation failed or the installation of the key failed
- **NotInitializedBeforeWhileAdding** This is just informational and tells if the event was added to a telemetry manager map without explicitly registering for it
- **NotInitializedBeforeWhileSending** This is just informational and tells if the event was attempted to be sent without explicitly registering for it in the telemetry manager map before hand
- **SentOnDestruction** This is just informational and tells if the event was added to a telemetry manager map and wasn't sent explicitly
- Tag Used for telling where in the code the event was sent from
- **VerifyEntitlementsResult** Tells various states the user might be in after validating the entitlements retrieved from the Office Licensing Service

# Office. Licensing. Telemetry Flow. Search For Binding Result

OEMs sell machines that come with Office (one-year subscriptions or perpetual). These Office products are paid for when the customer purchases their machine. Machines that are set up with a specific regkey (OOBEMode: OEMTA) might have an Office binding associated with it. When we boot Office on such machines, we perform service checks to see if an Office binding corresponding to the machine is found.

This telemetry activity tracks the success and failure points in searching for a binding so that we can ensure that machines that do have a binding can successfully fetch them, and that our services are healthy. This activity does not track machines that turn out to not have any bindings associated with them after we check with our services.

- DexShouldRetry Signal that we've hit a retryable issue (no internet or servers are down)
- **GenuineTicketFailure** Tells us the failure HRESULT when trying to get the machine's Windows genuine ticket/product key (WPK).
- PinValidationFailure Tells us why the pin validation process failed. Possible errors:
  - GeoBlocked
  - InvalidFormat
  - o InvalidPin
  - o InvalidState
  - InvalidVersion
  - o Unknown
  - Used
- PinValidationResult Tells us the pin validation result of a pin that we failed to crack.

- Pkpn The pkpn range that the pin belongs to.
- Success Indicates that we successfully fetched a valid Office binding (pin) for the machine.
- Tag Tells us at which step we stopped searching for a binding. Possible tags:
  - o 0x03113809 No internet/service error while validating pin
  - o 0x0311380a Pin validation failure, sent with PinValidationFailure field
  - o 0x0310410f Success, sent with Success field
  - o 0x0311380d Retry-able errors (internet issues, unknown errors)
  - o 0x0311380e Non-retry-able errors (binding offer expired)
  - o 0x0311380f Other errors (unable to license)
  - o 0x03104111 Failed to crack the Office pin, sent with PinValidationResult field
- WpkBindingFailure Tells us the error code of getting the Office pin bound to the machine's WPK.

### Office.Licensing.TelemetryFlow.ShowAFODialogs

After successfully obtaining a valid Office pin bound to a machine pre-bundled with Office, we show the user either a sign-in dialog or a redemption dialog. Once the pin is redeemed, we show the EULA dialog. As a part of our modernizing Activation for Office feature, we refreshed the two dialogs to convey more information regarding the Office product that comes with the machine. This telemetry is to track if our feature successfully reduces user friction in redeeming their product by tracking the flow and exit points of the redemption process (which dialog was dismissed).

- ActionActivate Signal that user clicked the "Activate" button.
- ActionChangeAccount Signal that user clicked the "Use a different account" hyperlink.
- ActionCreateAccount Signal that user clicked the "Create account" button.
- ActionSignIn Signal that user clicked the "Sign in" button.
- CurrentView The type of dialog the user closed.
- **DialogEULA** Signal that we showed the 'Accept EULA' dialog.
- DialogRedemption Signal that we showed the Activation for Office redemption dialog.
- DialogSignIn Signal that we showed the Activation for Office sign-in dialog.
- EmptyRedemptionDefaults Signal that we failed to fetch default redemption information.
- **GetRedemptionInfo** Signal that we're fetching demographic information for pin redemption.
- MalformedCountryCode Signal that the country code needed for pin redemption is malformed.
- OExDetails The error details we get back when identity's sign-in dialog was dismissed.
- OExType The error type we get back when identity's sign-in dialog was dismissed.
- Tag Tells us at which step the user exits the Activation for Office redemption process. Possible tags:
  - o 0x0311380b User dismissed identity's sign-in dialog from redemption dialog
  - o 0x0311380c Failed to auto-load an identity post user sign-in from redemption dialog
  - o 0x03113810 Failed to load the account's demographic information (country code, language, currency, trial offer, and marketing preferences)
  - o 0x03113805 User dismissed identity's sign-in dialog from sign-in dialog
  - o 0x03113806 Failed to auto-load an identity post user sign-in from sign-in dialog

- o 0x03113807 Failed to auto-load an identity
- o 0x03113811 User closed the sign-in/redemption dialog
- o 0x03113812 User closed the accept EULA dialog
- o 0x03113808 User accepted the EULA
- o 0x03113811 User closed a dialog
- o 0x2370e3a0 User closed a dialog
- o 0x2370e3c1 Go to web for pin redemption
- 0x2370e3a1 Go to web for pin redemption
- o 0x2370e3c0 Dialog sequence looped caused by user going back and forth in the dialog flow
- 0x2370e3a3 User clicked "Not now" hyperlink which skips the Activation for Office offer for that session
- 0x2370e3a2 User clicked on "Never show this to me" hyperlink which disables the Activation for Office offer
- **UseInAppRedemption** Tells us if we're keeping users in-app for redemption or sending them to the web to redeem their fetched pin (pre-populated).
- UseModernAFO Tells us if we're using the new or old Activation for Office experience.

# Office. Licensing. Telemetry Flow. Show Try Buy Dialog For OOBE

When new machines have Office pre-installed and the user doesn't have an entitlement we show a dialog which gives the user the option to try, buy or enter a product key so that the user can get licensed and this event tracks if the dialog was shown. This event will help with knowing if the dialog was shown to the user to try, buy or enter the product key and hence will help us determine if the user had the opportunity to get licensed.

The following fields are collected:

- ActiveView Tells the dialog ID shown to the user
- CurrentOOBEMode Tells the pre-install mode (OOBE mode such as Activation for Office, OEM etc.)
- **NotInitializedBeforeWhileAdding** This is just informational and tells if the event was added to a telemetry manager map without explicitly registering for it
- **SentOnDestruction** This is just informational and tells if the event was added to a telemetry manager map and wasn't sent explicitly
- ShowTryButton Tells if the Try Button was shown to the user on the dialog or not
- Tag Used for telling where in the code the event was sent from

### Office.Licensing.TelemetryFlow.TrialFlow

When an unlicensed user of Office pre-installed on a machine is attempting to get a trial, this event gets triggered. It is used to see which path the user would follow to get a trial and if there were any errors while getting the trial through in-app purchases. Depending on the user action and the result of the in-app purchase the user could end up being unlicensed.

- HasConnectivity Tells if the user has internet connectivity and in case there isn't the user might have to use a grace license for five days or may be in reduced functionality mode
- InAppTrialPurchase Tells if the flight is enabled for launching the Store Purchase SDK to capture PI and purchase a trial from within the application [This field has been removed from current builds of Office, but might still appear in older builds.]
- IsRS1OrGreater Tells if the OS Version is greater than RS1 or not since the Store Purchase SDK should

be used only if the OS Version is greater that RS1

- **NotInitializedBeforeWhileAdding**: This is just informational and tells if the event was added to a telemetry manager map without explicitly registering for it
- OEMSendToWebForTrial Tells if the flight is enabled to send users to the web to redeem a trial
- StoreErrorConditions Tells the various conditions under which the Store Purchase SDK could have failed [This field has been removed from current builds of Office, but might still appear in older builds.]
- StoreErrorHResult Tells the error code returned from the Store Purchase SDK [This field has been removed from current builds of Office, but might still appear in older builds.]
- StorePurchaseStatusResult Tells the result of calling the Store Purchase SDK and if the user made a purchase or not which will help determine if the user should get licensed to use Office [This field has been removed from current builds of Office, but might still appear in older builds.]
- Tag Used for telling where in the code the event was sent from
- UserSignedInExplicitly Tells if the user signed in explicitly in which case, we would re-direct users to the web for the trial [This field has been removed from current builds of Office, but might still appear in older builds.]

#### Office.Licensing.UseGraceKey

For some reason if we are unable to license the user, we install a grace key and send out this signal that signifies. It is critical in detecting if the user is in a good state and missing functionality, used for system health and used for diagnostic purposes if a user reports an issue with their machine

The following fields are collected:

- OpportunisticTokenRenewalAttempted Indicates if we attempted an opportunistic renewal for the user in shared computer activation mode
- **ReArmResult** Indicates the result of rearming the installed key which can extend the expiry of the current license

### Office.SetupOffice.Sdx.Log

This event is triggered when we redeem an Office offer for the user who either bought a device bundled with an OEM Office pre-entitlement or has entered a product key. This data is used for general log messages.

The following fields are collected:

- Ctid (Data\_Ctid) CorrelationId is used for linking different logs withing one redemption session.
- Environment (Data\_ Environment) dev environment (Pr, Edog, Prod, Int).
- Message (Data\_Message) The log message from setup.office.com. For example, "image
  '../img/spinner.csv' can't be loaded, cdn is used."
- Type (Data\_Type) The type of log message (Error, Warning, Info)

#### OneNote.EnrollmentResult

This event logs the status upon Intune enrollment. This scenario is specific to Intune enabled accounts.

The following fields are collected:

• EnrollmentResult - The result of Intune enrollment

# SKU.PRODUCT.PRICE.NULL.EVENT

This event is used to capture events to quantify the impact of the bug due to which users today see "Null"

instead of a price at the SKU chooser screen. The bug will be diagnosed further to determine a fix.

The following fields are collected:

- PriceNotFound Prices is not found from the store.
- StoreNotInitilized When store is not initialized successfully.

# Microsoft AutoUpdate (MAU) events

### additionalappinfo.invalidpreference

This event reports on invalid preference set to display more information with respect to End of Service for a product. We use this information to advise customers to set correct preferences in order to see additional information.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- Reason Details on the invalid entry in preferences
- SessionId The identifier for the session

## appdelegate.launch

This event denotes that an attempt to launch the app occurred. We log its result (failure or success). We use this event to identify cases in which MAU fails to launch

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppversionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload A set of static text indicating launch status.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### appdelegate.terminate

This event denotes that a graceful Application Exit occurred. We use this event to distinguish Graceful Application Exits from ungraceful ones.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wifi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text indicating Microsoft Autoupdate has terminated.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# appinstall.connecttoxpc

This event denotes that errors occurred connecting to MAU Helper (a component that performs application installation). This event denotes a potential corruption of the MAU application. The device will not be able to install updates.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains error information on the connection issue.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### appinstall.logscanned

This event is used to determine if log file was successfully processed. We use this event to detect and address any issues arise during application installation.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Reports on errors found during application install and/or scan completion status
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- **SessionId** The identifier for the session

# appinstall.xpcremoteobjecterror

This event reports on an error found while attempting to connect to Privileged Helper Tool via XPC connection. We use this event to track and address possible MAU installation issues.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains information on the nature of proxy error encountered
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### appregistry.config

This event reports on any errors encountered while loading application registry information. We use this report to advise IT Admins on the correct format of setting up client application registrations.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on the nature of error encountered with application registration.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# appregistry.info

This event denotes that the application launched. We use this event to list the applications for which MAU can control updates, the number of copies available as well as their version and install location (default or other).

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains information on list of identifiers application uses to register with Microsoft Autoupdate services and number of installations registered for the application.

- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### appregistry.remove

This event denotes that an attempt to remove an App from the list of applications Managed by MAU took place. We use this event to confirm that only MAU-released applications are managed via MAU (no AppStore apps should appear here).

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Name and identifier of the application being removed, whether the application still exists in the registered location and if the application was installed from AppStore.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### catalog.errorsignature

This event reports on various problems with downloaded files, including vendor signature and hash value mismatch on downloaded file. We use this event to detect problems in publishing manifest set for applications.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- FileHash Hash value of the downloaded file
- FileName The name of the file showing hash value mismatch
- HashInCatalog Hash value entry in the corresponding catalog file
- HowTocheck The preference for checking of updates
- Payload contains information on the app reporting problem
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# catalog.invalid

This event logs an error condition pointing to invalid manifest catalog downloaded. We use this event to ensure no errors are present in published manifest files.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- CatalogFile Name of the catalog file that caused error condition.
- Channel The preference for audience
- Device\_NetworkCountry The device county (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry got received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### cloningtask.begin

This event indicates start of cloning task prior to application update. We use this event in conjunction with cloningtask.status event to determine volume of cloning failures in order to determine whether cloning feature should be throttled on different audience channels.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID The identifier for update.

# ${\bf cloning task. helper tool connection}$

This event records issues with install on clone (i.e. either we fail to connect to the helper to apply an update, or we connect but the helper is unable to apply the update). If we ever get a record reported, this means install on clone has failed and will now have to fall back to an in-place update.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an ID to identify a single update activity, and Proxy Error reported during cloning process.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## cloningtask.status

This event indicates status of cloning process for the application to be updated. We use this event to determine success rate as well as types of errors encountered causing failures. This event is used to determine whether cloning feature should be throttled on different audience channels.

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Error The string contains error information if error occurred during cloning task.
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address

- SessionId The identifier for the session
- Success The string representation of a Boolean variable.
- UpdateID The identifier for update.

### cloningtask.status.finish

This event reports on the completion of "cloning" task. This event forms part of the update funnel report and we use it to determine health of application updates.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Indication whether the cloning task succeeded
- UpdateID The update identifier.

### configuration.channel

This event records attempts to switch Channels (Audience Group) in MAU. We use this to log attempts and their results (success or failure).

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains selected Channel Name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### configuration.metadata

This event is logged whenever MAU is initializing. It is a MAU heartbeat type of event

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text indicating either individual metadata is being initialized, or configuration is being initialized.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session.

# configuration.systemVersion

This event indicates an attempt to retrieve system version has failed. This also contains information on the information Microsoft Auto Update (MAU) was able to collect from the system. We use this event to determine

whether MAU should cater for failures. Note that system version is used to determine whether an update can be applied to the client device.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- **AppVersionLong** The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- **EventInfo\_Time** The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on error encountered while retrieving macOS system version string.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# controller. alert manager. reinstall response

This event denotes that MAU fell into an unusable/unrecoverable state and needs to be reinstalled. This event denotes an unrecoverable error and user intervention is required.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference of checking for updates
- Payload Contains enumerated user selection.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.alertmanager.tmpdiskfull

This event denotes that insufficient disk space was detected. We will not be able to install updates due to insufficient disk space.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller. alert manager. tmp disk full retry

This event denotes that a retry attempt to install an update was initiated after Insufficient disk space was detected. We retry the installation after not being able to install updates due to insufficient disk space.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.alertmanager.tmpdiskfullretrycancel

This event denotes that a cancellation on an install-retry attempt after Insufficient disk space was detected. We use this event to determine if our fallback mechanism was enough to guide the user thru the update process when insufficient disk was detected.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.checkwindow.noupdatefoundok

This event denotes that a check for updates resulted in no updates found. We use this event for ensuring updates are offered correctly, optimizing service loads, and define how frequent our updates checks should be. We also want to optimize our release cadence based on user expectation of updates.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.checkwindow.updatecheck

This event denotes that a check for updates was performed. We use this event for ensuring updates are offered correctly, optimizing service loads, and define how frequent our updates checks should be. We also want to optimize our release cadence based on user expectation of updates.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.checkwindow.updatecheckcancel

This event denotes that the process of checking for updates was canceled (either by the user or by the system). We use this event for ensuring updates are offered correctly, optimizing service loads, and define how frequent our updates checks should be. We also want to optimize our release cadence based on user expectation of updates.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.checkwindow.updatecheckcanceluser

This event denotes that the process of checking for updates was canceled by the user. We use this event for ensuring updates are offered correctly, optimizing service loads, and define how frequent our updates checks should be. We also want to optimize our release cadence based on user expectation of updates.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.checkwindow.updatesfound

This event denotes that the process of checking for updates resulted in updates found. We use this event for ensuring updates are offered correctly.

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.checkwindow.uptodate

This event denotes that the process of checking for updates resulted no updates because apps in the device are up to date. We use this event for ensuring updates are offered correctly.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller. download window. applaun chwith pending update

This event denotes that an app that is in the process of getting updates was launched. We use this event for ensuring updates are offered correctly. We should prevent opened apps from getting updates. Apps must be closed prior to update.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.downloadwindow.closeapplicationdialog

This event denotes that an app that is in the process of getting updates was launched. We use this event for ensuring updates are offered correctly. We should prevent opened apps from getting updates. Apps must be closed prior to update.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.curtasknull

This event denotes that an unexpected error occurred while attempting to apply an update. We use this event for ensuring updates are offered correctly.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.downloadwindow.downloadcancel

This event denotes that the download process was canceled by user. We use this event for ensuring updates are offered correctly.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Static text.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.downloadfailed

This event denotes that a failure occurred when downloading an update. We use this event for ensuring updates are offered and downloaded correctly.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.downloadwindow.downloadfailedok

This event denotes that a failure occurred when downloading an update and the user was notified. We use this event for ensuring updates are offered and download correctly, and that in case of failure, a notification is served to the user.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- **SessionId** The identifier for the session

## controller.downloadwindow.downloadpathmissing

This event denotes that a failure occurred when downloading an update. We use this event for ensuring updates are offered and downloaded correctly. This event indicates a download URL is missing.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place

- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.downloadtasknull

This event denotes that a failure occurred when downloading an update. We use this event for ensuring updates are offered and downloaded correctly. This event indicates that Microsoft Autoupdate was asked to pause/resume a download but could not find corresponding download manager.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller. download window. file signature not verified

This event denotes that a failure occurred when downloading an update. This event indicates that Microsoft Autoupdate was unable to verify that this update was published by Microsoft. We use this event for ensuring updates are offered and downloaded correctly.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that contains download URL. This is a Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## controller.downloadwindow.installcomplete

This event denotes that the installation of all updates offered by Microsoft Autoupdate completed. We use this event for ensuring updates are offered and downloaded correctly.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.networkunavailablealert

This event denotes that network connectivity was lost while downloading updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.networkunavailablealertok

This event denotes that network connectivity was lost while downloading updates. It also denotes that the user was notified of this error. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.noconnectionok

This event denotes that network connectivity was lost while downloading updates. It also denotes that the user was notified of this error. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.repairrequired

This event denotes that the update process failed. It also denotes that an update was completed but Microsoft Autoupdate found a problem with updated application and repair is required. We use this event for ensuring the

update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.downloadwindow.updateaborted

This event denotes that the update process was aborted. It also denotes that an update was already in progress by Daemon and user clicked OK to abort download. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.downloadwindow.updatefailed

This event denotes that one or more updates from the current batch failed. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.updatesuccessful

This event denotes that all updates from the current batch were successful. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.downloadwindow.userpaused

This event denotes that all updates from the current batch were successful. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

#### controller.downloadwindow.userresumed

This event denotes that the download updates process was resumed successfully after going into pause. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.mainwindow.setautomaticchecking

This event denotes that the device was enrolled into Automatic Update mode. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System

- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.mainwindow.setautomaticdownloadinstall

This event denotes that the device was enrolled into Automatic Update mode. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### controller.mainwindow.setmanualchecking

This event denotes that the device was enrolled into Manual Update mode. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## controller.templateawindow.cancel

This event denotes that the user chose to cancel or ignore a provided warning message. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.templateawindow.enroll

This event denotes that the user chose to follow a provided warning recommendation. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.templateawindow.install

This event denotes that the user chose to follow a provided warning recommendation related to initiating a software installation action. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller.updatewindow.begindownloadingapps

This event denotes that the download for updates was started via Update Window. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains a dictionary of available update packages and an indication whether user selected to install that entry.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.updatewindow.networkretry

This event denotes that a retry was triggered at the Update Sheet due to network failure. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- **SessionId** The identifier for the session

## controller.updatewindow.networkretrycancel

This event denotes that a retry could not be triggered at the Update Sheet due to network failure. This event indicates user elected to cancel updates after being alerted of network becoming unavailable. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.updatewindow.networkunavailable

This event denotes that network connectivity was suddenly lost. This event indicates server is not reachable when attempting to download an update package. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller. update window. nou pdate available

This event denotes that there was a search for updates that resulted in no updates being available. This event indicates no available updates were found by Microsoft Autoupdate. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# controller. update window. no update sto select

This event denotes that an error occurred resulting in an empty list of updates. This event indicates Microsoft Autoupdate is showing an empty update sheet. This should not happen. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### Controller. Update Window. Update Available

This event denotes that there was a search for updates that resulted in updates being offered. We use this even to determine whether updates are being offered for the user to see, whether the proper updates are being shown, or whether update blocking is working as expected. We use this event to ensure the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains a dictionary of available update packages and user selection status for each.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### controller.updatewindow.updateavailablecancel

This event denotes that a user canceled after we displayed the update sheet listing updates. We use this even to explain reasons for not updating (i.e. user willingly cancels). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadactor.pause

This event denotes that the user issued a request to pause the download. We use this even to explain reasons for updates apparently not completing. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadactor.redirect

This event denotes that the downloader agent is pointed to an endpoint that issues a URL redirect for the download request. We use this even to explain reasons for download failure and diagnose proxy issues. It can also help diagnose reasons why users are observed to install older builds. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains redirected URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### downloadactor.resume

This event denotes the user issues a request to resume a paused download. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)

- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadactor.resumeerror

This event denotes the user issues a request to resume a paused download. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download URL path. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadactor.status

This event logs that there are attempts to fetch collateral files and their result (Success or Failure). We want to know the collaterals and packages being fetched. A wrong file being fetched can indicate a build/collateral issue. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains download URL, and an error code in case of failure. Download URL is Microsoft
  download location except when the channel is set to Custom. For Custom channel, this value is set to
  "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.configuration

This event reports an error with Microsoft Auto Update (MAU) configuration - either with Custom Server setup in preferences or in endpoint definitions in Update Assistant in installed MAU components. We use this event to advise IT Admins to set correct Manifest Server endpoints.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- Payload -Indicates whether error lies with custom server setup, or installed MAU components
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## downloadmanifest.downloadcatalogfail

This event a download failure occurred. The file that failed to download is logged. We want to know the collaterals and packages being fetched. A failure to download a manifest can point to either a build collateral generation failure, a CDN configuration error, a client configuration error, a network error. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadmanifest.downloadcatalogsuccess

This event denotes that a file was successfully downloaded. A failure to download a manifest can point to either a build collateral generation failure, a CDN configuration error, a client configuration error, a network error. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

• App - The application process sending the event

- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.downloadfail

This event denotes that a download error occurred. The manifest or package file that failed to download as well as error details are logged. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates

- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.downloadfromurl

This event denotes that the downloading of a catalog file has started. We log the URL from which the catalog file is being downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadmanifest.downloading

This event denotes that the downloading of a catalog file has started. We log the URL from which the catalog file is being downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.downloadsuccess

This event denotes that the downloading of an XML and package file has succeeded. We log the URL from which the file is being downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.downloadurl

This event denotes that a request to download a file occurred. We log the URL from which the file is being downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains download error code and a download file URL. This is Microsoft download location except when the channel is set to Custom. For Custom channel, this value is set to "Custom Location".
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## downloadmanifest.filenameerror

This event denotes that an unexpected error occurred. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.invalidhash

This event denotes a security validation of our files failed. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains name of the downloaded file with invalid hash value.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadmanifest.missingdaemon

This event denotes a user attempted to check for updates and we discovered that MAU was missing a core component (daemon). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadmanifest.signatureerror

This event denotes that the code signature verification failed for a package. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains a name of the downloaded file with invalid hash value.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### downloadmanifest.status

This event logs a summarized aggregation of attempts/failures hit during the download process for manifest and package files. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains information including URL (Microsoft address), prefix of the file being downloaded, any errors encountered, etc.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# download mgr. download end

This event logs a marker that indicates the download process completed on its own. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

• App - The application process sending the event

- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information including URL (Microsoft address), prefix of the file being downloaded, any errors encountered, etc.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# downloadmgr.downloadstart

This event logs the update that is about to be downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates

- Payload Contains the name of the update being downloaded.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## downloadtask.downloadbegin

This event indicates start of download activity for an application update. This forms part of update funnel and we use this to determine health of application updates.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- BundleVersion Version of the application being updated
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- PreviousUpdateID Identifier for an application update
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdatePkg Name of the update package being applied
- **UpdateVersion** Version of the application after the update

#### downloadtask.downloadfailure

This event logs that an error occurred downloading a package file. We log the update path and the error. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppID The identifier of application that has download failure.

- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Error The error observed during download.
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains the name of the update being downloaded and the error observed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- UpdateID The identifier of the update being downloaded.

## downloadtask.downloadsuccess

The successful downloading a package file. We log the update path used. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppID The identifier of application.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains the update path for the successful download.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- **UpdateID** The identifier of downloaded update.

### downloadtask.updatertypeerror

This event reports on an updater type error in the downloaded manifest file. We use this event to notify owner of the manifest file so that the error can be corrected.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdaterType Type of updater specified in the downloaded manifest file
- UpdateURL URL of update package that needs to be applied

# downloadtask.urlerror

This event reports on an error in the URL specified in downloaded manifest file. We use this event to notify owner of the manifest file so that the error can be corrected.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- Error Indicates nature of error being encountered
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdateURL URL of update package that needs to be applied

# fba.changelastupdate

This event reports on when Microsoft Auto Update (MAU) has checked for updates. We use this event to debug when a particular device has not been offered an update for an extended period of time.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place

- Payload Contains date time of when MAU checked for updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# fba.checkforupdate

This event denotes that a background process is checking for updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fba.checkforupdateskip

This event denotes that a background process skipped update due to MAU GUI being opened. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fba.forceinstallmsgsent

This event indicates that a forced update is initiated from the user interface. This event forms part of funnel and is used to determine health of force update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# fba.forceupdatecheck

This event indicates update check is forced. We use this event to determine volume of forced update checks which happen outside normal update check cycle.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.guiappopen

This event indicates that the user interface is being launched under Automatic Check mode, as an application with applicable update is currently open. This event is used to determine volume of user interface launches from Automatic Check mode for future feature development.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place

- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.installpending

This event indicates Microsoft Auto Update (MAU) sent a notification regarding pending updates. This event is used to determine volume of updates that are initiated from user notifications and is used to enhance user experience by minimizing interruption to the user in the future releases.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### fba.launch

This event indicates start of Microsoft Update Assistant with the method of being launched. This event is used to determine whether Microsoft Update Assistant is being launched in incorrect context.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.launchbyagent

This event indicates that the Microsoft Update Assistant has been launched via Launch Agent. This event is used to determine volume of Microsoft Update Assistant being launched from user interface for future development.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## fba.launchfromprotocol

This event indicates that the Microsoft Update Assistant has been launched via URL protocol. This event is used to determine volume of Microsoft Update Assistant being launched via URL for future development.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information about URL scheme and URL Host
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.launchgui

This event indicates that the Microsoft Update Assistant is attempting to launch Graphical User Interface (GUI). This event is used to determine volume of UI launches initiated from Microsoft Update Assistant, to help with future development, including minimizing user interruption from frequent UI launch.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system

- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.launchstatus

This event logs MAU's daemon failures while attempting to launch. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Error Contains OSStatus (Apple status code) reflecting launch status.
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains OSStatus (Apple status code) reflecting launch status. [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- Success The string Boolean indicating whether MAU daemon process was successfully launched.

### fba.mausilentupdate

This event indicates Microsoft Update Assistant is initiating silent updates. This event is used to determine volume of updates that are applied without user intervention, to help drive enhancements in user experience.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- Reason Static text indicating a silent update cannot proceed as UI is open
- SessionId The identifier for the session

# fba.moreinfofromappnotification

This event reports on information that a registered application is routing through Microsoft Auto Update (MAU). For example, end-of-service messages are pushed through MAU notification. We use this event to determine the volume of devices that are displaying this particular notification, to determine the success of information dissemination.

- AdditionalInfoID Uniquely identifies "More Info" being pushed through MAU.
- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)

- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- NotificationEvent Static text indicating what type of notification is being applied.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.multipledaemon

This event indicates that another instance of Microsoft Update Assistant has been detected and current instance will be terminated. We will be using this event to determine volume of devices that attempt to run multiple instances of Update Assistant and design a workaround if need arises.

The following fields are collected:

- **App** The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fba.nofifyappclosed

This event indicates that the Microsoft Update Assistant is sending a notification for pending updates because there are no registered applications open and updates can proceed without interrupting the user. We use this event to determine volume of updates that can be applied but need user action to do so. This event is used to help drive enhancement in user experience.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# fba.nofifyappopen

This event indicates that the Microsoft Update Assistant is sending a notification for pending updates because there are registered applications open and updates will require the applications closed to proceed. We use this event to determine volume of updates that require user intervention. This event is used to help drive enhancement in user experience.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### fba.settimerfail

This event indicates an attempt to set up timer to trigger a future update has failed. This event is critical, and we use this event to determine volume of failures to develop work-around if needed.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information about last update time and calendar being used
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# fba.silentupdateoptin

This event denotes that the user is Opting into silent updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### fba.skipforcedupdate

This event indicates forced update check is being skipped due to open applications. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fba.startforcedupdate

This event indicates that an attempt to apply a forced update has occurred. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### fba.terminate

This event indicates that the MAU daemon terminated normally. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- **Event\_ReceivedTime** The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fba.updatefound

This event indicates that the MAU daemon has found available updates to offer. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains number of available updates found.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fba.updatetimer

This event indicates Microsoft Autoupdate Daemon process became active to check for updates after sleeping for set amount of time. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains current date time information.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.allappsclosed

This event logs if all apps were closed prior to an install. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.applaunchafterupdate

This event logs an attempt to relaunch the app after a silent update and the update mode (clone or not). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- **AppID** The identifier of the application.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Error The detail of the error occurred during launching application after update.
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of the application be launched. [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.applaunchwileinstalling

We log when an app launch was made while installing an update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### fbasilentupdate.appneedtoclose

We log when an update process was kicked off and we find that the application to update was opened. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of an update and application bundle ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

# fbasilentupdate.appterminationeventreceived

This event indicates Microsoft Autoupdate has received an Apple event informing the application has been terminated. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppID The identifier of the application.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Error The detail about error occurred during application termination.
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and application bundle ID. This may also
  contain an error string if Microsoft Autoupdate determines the application is still running even though
  termination event was received. [This field has been removed from current builds of Office, but might still
  appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- **UpdateID** The identifier of the application update.

### FBASilentUpdate.ClientSession

This event is used to calculated critical update health metric for Microsoft Auto Update (MAU). This event allows us to indicate which update session (download or install) the backend is currently handling.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Indicates which update session (download or install) the backend is currently handling.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## fbasilentupdate.codesignfailure

This event logs the result of codesign verification after applying an update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains the result of the codesign verification operation.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

# fbasilentupdate.download

This event denotes that an update is being downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of an update.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- ScreenLocked Indication whether download is initiated behind locked screen
- SessionId The identifier for the session

# fbasilentupdate.downloadfailed

This event denotes that a failure occurred while downloading an update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppID The identifier of the application.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Error The detail of error occurred during application update download.
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of an update. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- **UpdateID** The identifier of the application update.
- **UpdateName** The name of the application update.

# fbasilentupdate.downloadinbackground

This event denotes that we are starting the download a set of updates in the background (we log the number of updates being concurrently downloaded). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains number of updates queued.
  - PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

# fbasilentupdate.downloadingrepairupdate

This event denotes that we have initiated an attempt to download a repair for a failed update. We log the version and the update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of an update.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- ScreenLocked Indication whether download is initiated behind locked screen
- SessionId The identifier for the session

# fbasilentupdate.duplicatedownloadattempted

This event denotes that an error occurred. We should only be downloading one update for a given app at a time. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.installattemptfailed

This event denotes that an installation attempt for an update (version) failed. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilent update. in stall complete

This event denotes that all updates on the batch finished installing. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### fbasilentupdate.installed

This event denotes that an individual update was installed successfully. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates

- Payload Text that indicates the nature of the event. Contains the update identifier.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fbasilentupdate.installing

This event denotes that an individual update was initiated. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of an update and update package name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### fbasilentupdate.installstatus

This event reports on the status of the application update task. This event forms part of the application update funnel and we use it to monitor the health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information whether progress view is shown
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Indication whether application update was successful
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file
- UpdatePkg Name of the update package being applied

### fbasilentupdate.notificationerror

This event reports on an error encountered while trying to send user notification. This event will be used to debug cause of error and take corrective actions.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- **AppVersionLong** The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- ErrType Indicates nature of error encountered
- **Event\_ReceivedTime** The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place

- HowToCheck How to check setting
- Message Content of notification
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Title Title of the notification
- Type Type of notification

## fbasilentupdate.notificationremoved

This event denotes that an update that was blocked is no longer blocked. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an application ID (identifier application uses to register with Microsoft Autoupdate service) for the previously blocked application
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.queueinstall

This event denotes that an update will be queued for silent installation. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of the update.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.requiredappsclosed

We log when an application that has a pending update has been closed. This indicates the time at which the actual install can proceed. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, application bundle ID.

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### FBASilentUpdate.TimerForAppTermination

This event is used to calculated critical update health metric for Microsoft Auto Update (MAU). This event allows us to keep track of the termination event of the opened application and the duration of its opened state.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Indicates whether a timer was set for an open application when its update installation was triggered.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### fbasilentupdate.updateavailablenotification

This event indicates an update available notification is triggered. We must ensure the flow to prompt for updates is triggered when an update is detected. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- CustomNotification Boolean indicating whether custom notification was used.

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event. [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## fbasilentupdate.userclicknotification

This event indicates user clicked content section of the update available notification and Microsoft Autoupdate GUI is being launched. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- **EventInfo\_Time** The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

## fbasilentupdate.userselectinstalllater

This event indicates user opted to install later after shown update available notification. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# fbasilentupdate.userselectinstallnow

This event indicates user opted to install now after shown update available notification. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System

- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## gui.dashboardrowview.updatestate

This event reports on an error found while attempting to display application information in MAU UI. We use this event to ensure health of MAU and track and address failures.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on the nature of error encountered
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# gui.dashboardview.appisopendialog.display

This event indicates that the UI has shown a dialog to close an open application to proceed with application update. This event is used to determine volume of updates being delayed in order to provide future enhancements to minimize user interruption.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file

# gui.dashboardview.appisopendialogbutton.clicked

This event indicates whether application update is skipped, or another attempt is being made after showing an open application dialog. This event is used to determine volume of updates that are being skipped and used for future enhancements to minimize user interruption.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- ButtonType Skip or Retry
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)

- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file

## gui.dashboardview.updateinprogressdialog.display

This event logs whether a dialog was displayed to users indicating update is already in progress.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### gui.dashboardview.updatemodebutton.clicked

This event indicates update mode changed from UI control. This event is used to determine volume of devices that transition from one mode to another and is used to help determine why customers are moving away from automatic updates.

The following fields are collected:

• App - The application process sending the event

- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Indication whether automatic download is turned OFF
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### gui.feedbackwindow.buttonclicked

This event reports on whether feedback is submitted or canceled before submission. This event is used to help determine volume of feedback sent on a particular release version. This helps to isolate potential issues early.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- ButtonType Indication whether feedback is sent or canceled
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting

- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# gui.preferenceview.consentsheet.display

This event indicates that a consent sheet for a given channel is displayed, if available. This event is used to determine volume of devices that newly enroll into applicable audience channel (Insider Fast / Insider Slow). We also use this event to ensure consent dialog display is functioning to show terms of usage to users.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- ChannelName Channel for which the consent dialog is displayed
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# gui.preference view. consents heet. license error

This event reports on the error encountered while attempting to show consent dialog. This event is critical and is used to correct any issues caused by a change in product, if applicable.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier

- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- ErrorCode Error code encountered
- FrrorDomain Frror domain
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### gui.preferenceview.switchchannel

This event reports on transition between user selected channels. This event is used to help determine why customers are opting out of Insiders channels.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PickedFrom Old channel
- PickedTo New channel
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### gui.updatemanager.applaunchduringupdate

This event reports that an application was launched while it was being updated, and Microsoft AutoUpdate is terminating the launched application. Note that launching an application while being updated may result in application corruption. We use this event to ensure update process is not impacted by launched application before it is ready to be used.

The following fields are collected:

- App The application process sending the event
- AppID The identifier of application that was launched during updates.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success The string Boolean value indicating whether application was successfully terminated.
- UpdateID The identifier of application update.

## gui.updatemanager.downloadupdateforapp

This event reports on download completion status for an update. We use this event to ensure health of update process and track/address failure point.

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- IsRepair The string Boolean indicates whether particular update is a repair download.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- isRepair Indication whether the download was for a repair download for a previously failed update.
- **UpdateID** The update identifier.
- UpdateName The update name.

## gui.updatemanager.error

This event reports back on any errors encountered during application updates. This may indicate error in Microsoft Auto Update (MAU) execution sequence. We use this report to apply updates to MAU to cater for common error scenarios.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on error encountered during an application update.

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- **SessionId** The identifier for the session
- Success The string Boolean value indicating whether application was successfully terminated.

### gui.updatemanager.installcleanupforapp

This event indicates temporary files created during application installation were successfully cleaned up. This forms part of update funnel used to determine application update health.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppState The integer indicates the state of application after update attempt.
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID The update identifier.

### gui.updatemanager.installsuccessforapp

This event indicates successful application update. This event forms part of the update funnel which we use to determine update health.

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success The string Boolean indicates whether updates were successfully installed.
- UpdateID The update identifier.

# gui.updatemanager.installupdateforapp

This event indicates start of actual install process for an application update. This event forms part of application update funnel which we use to determine update health.

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- **EventInfo\_Time** The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID The update identifier.

## gui.updatemanager.queueinstallforapp

This event indicates start of actual install process for an application update. This event forms part of application update funnel which we use to determine update health.

The following fields are collected:

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID The update identifier.

### gui.updatemanager.relaunchapp

This event logs whether applications were successfully relaunched after updates.

- App The application process sending the event
- AppID The application identifier.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success The string Boolean value indicating whether application was successfully terminated.
- UpdateID The update identifier.
- UpdateName The update name.

### installdata.checkrunning

This event logs the result of a check between the apps to be installed and whether the installation attempt will proceed based on the app being opened. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- **AppVersionLong** The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### installdata.cleanup

Package files should be removed after installation. This event records instances in which we fail to remove them. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains downloaded file name and error details.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# installedapp.acknowledgedcoreappleevent

This event indicates Microsoft Auto Update (MAU) has received an Apple event acknowledgment from a registered application to terminate the application to proceed with pending application update. This event is used to help develop future enhancement to minimize user interruption during application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppleEventClass Indicates type of event being sent/acknowledged
- AppleEventID Unique identifier for the event being sent/acknowledged
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains retry count
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- UpdateID The update identifier

# installedapp.invalidbundle

This event indicates Microsoft Autoupdate could not retrieve bundle information for the registered application at given path. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application name.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### installedapp.invalidpreference

This event logs cases in which the user preference contains an invalid application entry. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference of checking for updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# installedapp.nilbundleid

This event logs cases in which the bundle ID was missing for an app. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)

- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# installedapp.nilbundlename

This event logs cases in which the bundle name was missing for an app. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# in stalled app. responded core apple event

This event indicates Microsoft Auto Update (MAU) has received an Apple event response code from a registered application to terminate the application in order to proceed with pending application update. This event is used to help develop future enhancement to minimize user interruption during application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppleEventClass Indicates type of event being sent/acknowledged
- AppleEventID Unique identifier for the event being sent/acknowledged
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains retry count
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- UpdateID The update identifier

# installedapp.sendcoreappleevent

This event indicates Microsoft Auto Update (MAU) is sending an Apple event to a registered application to terminate the application in order to proceed with pending application update. This event is currently being used to help develop future enhancement to minimize user interruption during application updates.

- Acknowledged Indicates whether the subject application has acknowledged receipt of the event
- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppleEventClass Indicates type of event being sent/acknowledged
- AppleEventID Unique identifier for the event being sent/acknowledged
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains retry count
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Indicates whether the subject application has reported success of operation
- UpdateID The update identifier

# installstatus.codesign

This event logs the status of the OS codesign binary. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### installstatus.daemon

This event logs the status of the Microsoft AutoUpdate daemon. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- **BundleReachable** Boolean indicating whether there was a problem accessing Microsoft AutoUpdate application bundle.
- Channel The preference for audience
- Codesigned Boolean indicating whether the Update Assistant were codesigned correctly.
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- Exists Boolean indicating whether the Update Assistant exists on disk.
- HowTocheck The preference for checking of updates
- Payload Contains an indication whether Daemon component exists at expected location and whether it
  is codesigned. [This field has been removed from current builds of Office, but might still appear in older
  builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# installstatus.helper

This event logs the status of the Microsoft AutoUpdate helper tool. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an indication whether PrivilegedHelperTool component exists at expected location and whether it is codesigned.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.applaunched

This event indicates Microsoft Autoupdate has detected application launch for a blocked update but could not find matching installer. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains name of the launched application.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## installupdatestask.applaunchwithpendingupdate

This event indicates Microsoft Autoupdate detected application launch for an application with a pending update. Launched application will be terminated. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.codesignverificationfail

This event denotes that CodeSign verification failed for an app update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of the updated application and failure code.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.codesignverificationstart

This event denotes that CodeSign verification started for an app update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of the updated application.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.codesignverificationsuccess

This event denotes CodeSign verification success for an app update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of the updated application.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.failsilentinstall

This event logs failures while applying silent updates and whether this was a cloned or regular install. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place

- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and the type of update.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.multiplerelocatablepackage

This event indicates Microsoft Autoupdate has found multiple instances of application entry for a given update package in downloaded manifest. We use this event to ensure the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity and name of update
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# in stall updates task. remove clone

This event denotes that a clone was removed. We remove a clone when either the Install On clone process completed, or when a new process starts, and an older cloned version is found in the machine. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of update, update package name, remove clone status / error details.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.retryfail

This event denotes that errors were encountered during the installation retry process. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of update and whether install should be performed via Install On Clone
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## installupdatestask.retryproxyerror

This event logs intra-process communication errors (communication with MAU helper tool). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of update and details on proxy error reported.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.retryresponse

This event logs that a retry did not work. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of update, application version, update package name and an indication whether Install On Clone was on, whether install was successful and any errors reported on failure.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## installupdatestask.retrysuccess

This event logs a successful update installation after a retry. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, name of update, application version, update package name and an indication whether Install On Clone was on.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### installupdatestask.setreopengui

This event indicates whether setting preference to reopen GUI after install was successful. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text indicating success of operation. [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- Success Boolean indicating success of operation.

# installupdatestask.updatestatus

This event reports on status of installation task. This event forms part of the update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)

- **DeviceInfo\_OsBuild** The version of the operating system
- Error Indicates any errors encountered during update process, if populated
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- IOC Indicates whether Install on Clone feature was used
- Payload Static text to indicate beginning of install process if present
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Indicates whether the install process has successfully completed
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file
- **UpdatePkg** Name of the update package being applied

# Lifecycle.complimentproclaunch

This event indicates attempt to launch Microsoft Update Assistant from Microsoft AutoUpdate or from Microsoft AutoUpdate from Microsoft Update Assistant. This event is used to determine and ensure health of Microsoft AutoUpdate and Microsoft Update Assistant.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Error Any error reported during launch attempt
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting

- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- Reason Reason for attempting to launch compliment process
- SessionId The identifier for the session
- Success Indication whether launch attempt was successful

#### Lifecycle.launch

This event indicates start of Microsoft AutoUpdate or Microsoft Update Assistant. This event is also used to report any issues found during the launch process, as well as reporting method used to launch in the case of Microsoft Update Assistant.

[This event replaces the fba.launch and appdelegate.launch events.]

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Error Any error found on launch
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- LaunchedBy Method used to launch Microsoft Update Assistant, if applicable
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# Lifecycle.periodiccheck

This event reports on status of MicrosoftAutoUpdate process periodically. Specifically, it reports on what remaining tasks process is waiting on for completion for Update Assistant, and in the case of UI it reports on whether process is terminating due to user inaction. We use this event to determine what is preventing Update Assistant from completing updates and terminating and, whether the UI is terminating due to user inaction.

The following fields are collected:

• App - The application process sending the event

- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- dataCollectionDialog Boolean indicating whether the process is waiting for user response on Data Collection Dialog
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **forcedUpdateDialog** Boolean indicating whether the process is waiting for user response on Forced Update Dialog
- HowToCheck How To Check setting
- isBusy Boolean indicating whether the process is busy with active update
- **isInactive** Boolean indicating whether the process has been waiting for user action for prolonged period of time
- isWaiting Boolean indicating whether the process is waiting for user response on notification
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session
- SessionLength Length of current process session in seconds

## Lifecycle.terminate

This event indicates termination of Microsoft AutoUpdate or Microsoft Update Assistant. This event is used to determine the health of Microsoft AutoUpdate and Microsoft Update Assistant.

[This event replaces the fba.terminate and appdelegate.terminate events.]

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- SessionLength Length of current process session in seconds

## msupdate.cli.eventhandler

This event is used to calculate the usage of various types of Microsoft Auto Update (MAU) Command Line Interface API.

The following fields are collected:

- App The application process sending the event
- AppID The identifier of application that sends command-line interface API to MAU.
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry got received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- EventType The type of event that is sent by application to MAU's command-line interface API.
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# msupdate.cli.eventhandler.applyupdates.appids

[This event has been removed from current builds of Office, but might still appear in older builds.]

This event indicates a CLI (client-line interface) command was issued to apply an update. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains list of application IDs to be updated.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## msupdate.cli.eventhandler.config

[This event has been removed from current builds of Office, but might still appear in older builds.]

This event indicates Microsoft Autoupdate Command Line Interface module received an Apple event to configure. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)

- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### msupdate.cli.eventhandler.updates

[This event has been removed from current builds of Office, but might still appear in older builds.]

This event indicates Microsoft Autoupdate Command Line Interface module received an Apple event to list updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# msupdate.monitor.progress.downloaded

This event indicates that updates were downloaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains lists of updates downloaded
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### msupdate.monitor.progress.failure

This event logs a list of queued updates that failed to be applied. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- **AppVersionLong** The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates

- Payload Contains lists of updates.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

### msupdate.monitor.progress.finished

This event logs a list of queued updates that completed install. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains lists of updates.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# msupdate.monitor.progress.queued

This event logs a list of queued updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains lists of updates.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## Optinnotificationaction

[This event has been removed from current builds of Office, but might still appear in older builds.]

This event logs the user's response to opt-in dialog for enrolling into silent updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- DeviceInfo\_NetworkType The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains static text representing user selection for opting into Automatic Download and Install.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.autodismiss

This event indicates displayed force update dialog is being dismissed due to user inactivity. This event is used to determine volume of forced updates that proceed without users providing any input to the displayed notification. This event is used to enhance user interface to minimize interruption.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp -The first three octets of the IP address
- Reason Static text
- SessionId The identifier for the session

#### sauforcedupdate.close

This event indicates user has chosen to close forced update dialog. This event is used to determine volume of forced updates that are postponed by user action. This event is used to enhance user interface to minimize interruption.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.completeautodismiss

This event indicates that displayed forced update dialog from deadline feature is being dismissed due to user inactivity. This event is used to determine volume of forced updates that proceed without users providing any input to the displayed notification. This event is used to enhance user interface to minimize interruption for deadline feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.completeclose

This event indicates successful completion of a forced update. This event is used to help determine health of the

forced update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### sauforcedupdate.display

This event indicates that a forced update dialog has been displayed. This event forms part of a forced update funnel and is used to determine the health of the forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## sauforcedupdate.displayfinalhour

This event indicates that a forced update final hour dialog has been displayed. This event forms part of forced update funnel and is used to determine health of forced update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### sauforcedupdate.done

This event indicates that a forced update has successfully completed. This event forms part of forced update funnel and is used to determine health of forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### sauforcedupdate.enabled

This event is triggered when Microsoft Auto Update (MAU) determines forced update is applicable. This event is used to determine health of forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Enabled Indicates whether forced update is enabled
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- InvalidUpdates Count of forced updates set with invalid update versions
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address

• SessionId - The identifier for the session

# sauforcedupdate.forcedupdatedismiss

This event indicates that the displayed force update final hour dialog is being dismissed due to user inactivity. This event is used to determine volume of forced updates that proceed without users providing any input to the displayed notification. This event is used to enhance the user interface to minimize interruption.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- Reason Static text
- SessionId The identifier for the session

## sauforcedupdate.forcequitandupdatenow

This event indicates start of user initiated forced update. This event forms part of funnel and is used to determine health of forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## sauforcedupdate.forceterminate

This event indicates start of the forced update with application being terminated forcefully. This event forms part of the funnel and is used to determine health of forced update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains count of applications to be terminated
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.quitandupdatenow

This event indicates that the user has elected to close the application and apply update. This event forms part of a funnel and is used to determine the health of the forced update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.snooze

This event indicates user has elected to postpone forced update. This event forms part of funnel and is used to determine health of forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- **Duration** Text indicating duration of snooze
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text [This field has been removed from current builds of Office, but might still appear in older builds.]
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.terminate

This event indicates start of the forced update with application being terminated. This event forms part of the funnel and is used to determine health of forced update feature.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains count of applications to be terminated
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# sauforcedupdate.updatenow

This event indicates user has elected to update application now. This event forms part of funnel and is used to determine health of forced update feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### sauupdateinfoprovider

This event logs whenever a manifest key is missing from a collateral. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains the string used to look for update location or size.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

# update.applaunchdetected

This event indicates an application was launched while an update was in progress. This event is used to determine the volume of applications that are launched during update and is used for enhancing user experience in future releases.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Indicates whether launched app has successfully terminated
- UpdateID Identifier for an application update

## update.appterminationreceived

This event indicates that an application with blocked update has been terminated and whether Microsoft Auto Update (MAU) can continue with the update. This event forms part of a funnel and is used to determine the health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Error Indicates whether there are other instances of application still running, preventing MAU from continuing
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text to indicate MAU is continuing with update
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update

# update.blockedappclosed

This event indicates Microsoft Auto Update (MAU) has detected an application with blocked update has closed and can continue with update. This event forms part of funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received.
- EventInfo\_Name The name of the telemetry event being logged.
- EventInfo\_Time The time at which the logged event took place.
- HowToCheck How to check setting

- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update

#### update.blockedinstallskip

This event logs an error encountered when trying to skip an application update. This event is critical and is used to investigate reported errors.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information on error encountered
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### update.clientsession

This event is reported when the status of client device changes, causing Microsoft Update Assistant to pause or resume update process. This event forms part of funnel and is used to determine health of application updates.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Indicates whether Microsoft Auto Update (MAU) is resuming or pausing
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### update.clonedisablereason

This event logs a condition that an Install-On-Clone feature is disabled for a particular update. We use this event to monitor the health of Install-On-Clone feature and to provide improved service.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device county (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry got received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- Reason Reason why Install On Clone is disabled for this update.
- SessionId The identifier for the session

#### update.download.begin

This event indicates start of the application update process. This event forms part of the update funnel and is used to determine the health of application updates.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- IsRepair Indicates whether the update is to repair failed update
- Payload Indicates whether a download was attempted previously
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateName Name of the update as it appears in the downloaded manifest file

# update.download.finish

This event indicates completion of the download phase for application update. This event forms part of the update funnel and is used to determine the health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- IsRepair Indicates whether the update is to repair failed update
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- **SessionId** The identifier for the session
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file

#### update.downloadresume

This event reports an error encountered while attempting to resume a paused download task. This event is critical and is used to investigate on reported errors.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Error Indicates nature of error encountered
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address

- **SessionId** The identifier for the session
- UpdateID Identifier for an application update

## update.error

This event reports an error encountered while attempting to update registered application. This event is critical and is used to investigate on reported errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Error Contains information on nature of error encountered
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information on nature of error encountered
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# update.installcleanupforapp

This event indicates update install has completed and Microsoft Auto Update (MAU) is cleaning up. This event forms part of update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppState State of registered application. May indicate error, pending repair, etc.
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update

#### update.installupdateforapp

This event is used to report on start of application update install process. This event forms part of update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Error Encountered errors if any
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file

## update.installupdateforapp.success

This event reports on the status of install task. This event forms part of update funnel and is used to determine health of application updates.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- ForcedUpdate String indication whether an update is forced by IT Admin
- HowToCheck How to check setting
- Payload Indicates whether progress view has been displayed during install process
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Success Success indication returned from install task
- UpdateID Identifier for an application update

#### Update.InstallVariance

This event is used to calculate critical update health metric for MAU. This event allows us to determine the success metrics of install priority feature and verify the integrity of the feature.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience

- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains the list of Application IDs and their corresponding install priority represented in numbers.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## update.multipleappupdates

This event indicates multiple application updates are in progress in background. This event forms part of update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information on number of applications being updated
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address

• SessionId - The identifier for the session

#### update.previousidnil

This event indicates a repair update package is being downloaded but there is no previous download information. This event is critical and is used to investigate reported errors.

The following fields are collected:

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Error Indicates nature of error encountered
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## update.queueinstallforapp

This event indicates that a downloaded update package has been placed in a queue for install. This event forms part of update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text to indicate application needs to close, if present
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- UpdateID Identifier for an application update
- UpdateName Name of the update as it appears in the downloaded manifest file

#### update.relaunchafterupdate

This event indicates application update has completed and is being re-launched. This event forms part of update funnel and is used to determine health of application updates.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Error Contains information on any errors encountered while attempting to relaunch application
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

• UpdateID - Identifier for an application update

# update.timerforapptermination

This event indicates start/end of timer for checking on the status application. This event comes in a pair and is used to determine all timer objects are removed when application update progresses.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Indicates whether the timer was added or removed
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# updatecore.appregistration

This event logs attempts to register an app and the result/reason. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System

- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains an identifier used to track an update activity, indication whether preference is available, indication if this is re-registration and an indication whether registration is required.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatecore.loadinglaunchagent

This event indicates Launch Agent is being loaded. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatecore.runnstaskcommand

This event reports on an error while attempting to launch a task. This event is critical and is used to investigate reported errors.

The following fields are collected:

• App - The application process sending the event

- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains path to the command being executed
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

### updatecore.server.connectionfail

This event logs errors hit while reaching out to the CDN. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on server name, whether server is valid and if server is reachable.

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatecore.server.nullurl

This event reports an error indicating that a given server could not be reached. This event is used to determine update failure rate caused by network issue.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# update filter helper. cannot retrieve build date

We can filter updates via MAU Service only when the update being offered is not older than certain number of days. Here we log that we could not retrieve the date from the app metadata. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefilterhelper.invalidappid

This event reports an error indicating that no matching manifest files could be found with application id retrieved from web response. This event is used to investigate reported error.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains application ID in the web response
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

# updatefilterhelper.invalidappidfromwebservices

This event reports an error indicating that application ID retrieved from web response is not in expected format. This event is used to investigate reported error.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Static text
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- **SessionId** The identifier for the session

## updatefilterhelper.invalidresponsefromupdatefiltering

We can filter updates via MAU Service only when the update being offered is not older than certain number of days. Here we log the date is missing from the app metadata. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefilterhelper.missingbuilddate

We can filter updates via MAU Service only when the update being offered is not older than certain number of days. Here we log the date is missing from the app metadata. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

# updatefilterhelper.updatebypassedoldage

We can filter updates via MAU Service only when the update being offered is not older than certain number of days. Here we log the service is bypassed due to old update date. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.check.error

This event reports an error encountered while checking for updates. This event is critical and is used to investigate reported error.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Code Error code
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Domain Error domain
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting

- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### updatefinder.check.start

This event logs whenever we initiate a check for updates operation. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains information on updates to offer, registered applications and temporary location downloaded files will save to.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.check.status

This event aggregates the status of the check for update operations (the funnel from searching until downloading). We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)

- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains information on updates to offer, registered applications and temporary location downloaded files will save to.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.check.updatefound

We log whenever a check for updates results in updates found. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Text that indicates the nature of the event.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.check.updatenotfound

We log whenever a check for updates results in no updates offered due to no updates being found. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.check.uptodate

We log whenever a check for updates results in no updates offered due to all apps being already up to date. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received

- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.offerupdates.invalidappid

This event reports an error while trying to assess whether an update is applicable. This event is critical and is used to investigate reported error.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- CatalogID Identifier for the accessed catalog
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- IsNullID Indicates whether ID is null
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### updatefinder.offerupdates.minoscheckfail

We log whenever we blocked an update due to not meeting OS requirements. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under

- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains minimum required OS version as specified in downloaded manifest file.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.offerupdates.missingtrigger

This event reports an error while attempting to evaluate triggers from downloaded application update manifest. This critical and is used to investigate reported error.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address

- **SessionId** The identifier for the session
- TriggerKey Trigger key found in manifest
- Triggers Dictionary of triggers found in manifest

#### updatefinder.offerupdates.nullbundleforappid

This event indicates Microsoft Autoupdate was unable to load bundle information for the application ID specified in downloaded manifest file. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID.
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.offerupdates.updaterulematched

This event denotes that an update was found for an app and baseline. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID and bundle version information.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.registeredapps

We log the apps that are installed/registered/Controlled by MAU. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains application ID and bundle version information.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.suite.invalidsuiteversion

This event reports on a suite version error while assessing whether an update is applicable. This event is critical and is used to investigate reported error.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- **SessionId** The identifier for the session
- Suite Name of suite under consideration

## updatefinder.suite.keyvaluemissing

This event reports an error while attempting to add an application to suite. This event is critical and is used to investigate reported error.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session
- Suite Name of suite application is to be added

## updatefinder.suite.missingcollateral

Suite Update - We log whenever a suite update is not applicable due to collateral missing. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Text that indicates the nature of the event.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## update finder. suite. stale version

Suite Update - We log whenever a suite update is not applicable due to baseline version being too old. We log the baseline version and the Suite Appld. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains suite name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.suite.updateapplicable

Suite Update - We log whenever a suite update is applicable. We log the baseline version and the Suite Appld. We log the baseline version and the Suite Appld. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- **AppInfo\_Language** The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains Name, Baseline and update version for the suite.
- PipelineInfo\_ClientCountry The device country (based on IP address)

- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.suite.updatenotapplicabledefaultpath

Suite Update - We log whenever a suite update is not offered due not all suite apps being install under the default path. We log the baseline version and the Suite Appld. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains Name, Baseline and update version for the suite.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatefinder.suite.updatenotapplicableversion

Suite Update - We log whenever a suite update is not offered due not all suite apps being in the same baseline version. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device

- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains Name, Baseline and update version for the suite.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## updatefinder.suite.updatenotoffered

Suite Update - We log whenever a suite update is not offered due to suite size being larger than individual updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains suite name.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## update finder. suite. update offered

Suite Update - We log whenever a suite update is offered. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains Name, Baseline and update version for the suite.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatemanager.checkupdate

This event logs number of updates found by Microsoft Autoupdate while checking for available updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- **AppVersionLong** The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates

- Payload Contains count of available updates found.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### updatemanager.network

This event logs network availability. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device county (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry got received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- **SessionId** The identifier for the session
- ServerReacheable Boolean indicating whether the network is available.

## updatemanager.updatespending

This event denotes that updates were found and are pending install. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains indication whether the task is running on main thread, and number of pending updates.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### UpdateStatus.Codesign

This event reports the status from codesign verification Microsoft Update Assistant runs after installing client application updates. We use this event to ensure that we provide packages that are valid and will update the installed application to newest version.

- App The application process sending the event
- AppID Identifier for the application being updated
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild The version of the operating system
- Error Any errors that were seen during codesign verification process
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- **EventInfo\_Time** The time at which the logged event took place
- HowTocheck The preference for checking of updates
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

- Success Indicates whether codesign verification was successful
- UpdateID Uniquely identifies applied update
- UpdateName Name of the update as described in update manifest
- UpdatePkg Name of the update package applied

#### urlutilities.getmauinfo

This event reports an error encountered while accessing Microsoft Auto Update (MAU) application bundle. This event is critical and is used to investigate reported error.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information on error encountered
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

## webservices.checkforsilentupdates

This event denotes that silent-update candidates were found. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- **App** The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier

- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains count of updates found and application ID.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### webservices.deltaupdater

This event logs interactions between the client code and the feature gate that controls whether the client should allow for Delta updates. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains response from web-services and updater type to applied.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### webservices.serviceaction

We log any errors resulting from an unexpected webservice response. We use this event for ensuring the

update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains details of action being pushed from web-services.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### webservices.serviceresponse

This event logs requests to MAU Service, response times and Errors. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- **DeviceInfo\_OsBuild** The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- **EventInfo\_Name** The name of the telemetry event being logged

- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains request ID, application name, response time and/or status code.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

#### webservices.silentupdate

We log requests to check for any "force update" applicability rules, i.e. we must take a user from build N to build N+1 due to some major issue. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

The following fields are collected:

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- Device\_NetworkCountry The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowTocheck The preference for checking of updates
- Payload Contains request ID, application name, response time and/or status code.
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address
- SessionId The identifier for the session

## webservices.updatefiltering

This event indicates filtering performed on the list of applicable updates via web-services. We use this event to ensure application blocks are working correctly if we have to block an update.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application version

- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- DeviceInfo\_Model The hardware model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, wired, unknown)
- **DeviceInfo\_OsBuild** The version of the operating system
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- HowToCheck How to check setting
- Payload Contains information on number of updates blocked via web-services
- **PipelineInfo\_ClientCountry** The device country (based on IP address)
- PipelineInfo\_ClientIp The first three octets of the IP address
- SessionId The identifier for the session

#### webservices.webcontent

We log requests and responses received into webservices. We use this event for ensuring the update process works as expected and to help troubleshoot errors.

- App The application process sending the event
- AppInfo\_Language The language the application is running under
- AppVersionLong The application Version
- Channel The preference for audience
- **Device\_NetworkCountry** The device country (based on IP address)
- DeviceID The device identifier
- **DeviceInfo\_Model** The Hardware Model of the device
- **DeviceInfo\_NetworkType** The type of network (Wi-Fi, Wired, Unknown)
- DeviceInfo\_OsBuild The Version of the Operating System
- Event\_ReceivedTime The time at which telemetry was received
- EventInfo\_Name The name of the telemetry event being logged
- EventInfo\_Time The time at which the logged event took place
- **HowTocheck** The preference for checking of updates
- Payload Contains web-service caller ID
- PipelineInfo\_ClientCountry The device country (based on IP address)
- PipelineInfo\_ClientIp The first 3 octets of the IP address

• SessionId - The identifier for the session

#### webservices.whatsnew

This event is triggered when Microsoft Auto Update (MAU) queries web-services on the "what's new" feature for registered applications. This event is used to determine health of the "what's new" feature.

The following fields are collected:

- App -The application process sending the event
- AppInfo\_Language -The language the application is running under
- AppVersionLong -The application version
- Channel -The preference for audience
- **Device\_NetworkCountry** -The device country (based on IP address)
- DeviceID -The device identifier
- DeviceInfo Model -The hardware model of the device
- DeviceInfo\_NetworkType -The type of network (Wi-Fi, wired, unknown)
- DeviceInfo\_OsBuild -The version of the operating system
- Event\_ReceivedTime -The time at which telemetry was received
- EventInfo\_Name -The name of the telemetry event being logged
- EventInfo\_Time -The time at which the logged event took place
- HowToCheck -How to check setting
- Payload -Contains information on number of applications with what's new information
- PipelineInfo\_ClientCountry -The device country (based on IP address)
- PipelineInfo\_ClientIp -The first three octets of the IP address
- SessionId -The identifier for the session

# OneNote sync events

#### Office.OneNote.Storage.NotebookSyncResult

This event logs notebook sync result. It is used for figuring out how many unique sync targets when calculating OneNote sync score.

- CachedError\_Code a numbered or alphanumeric code used to determine the nature of the cached error, and/or why it occurred
- CachedError\_Description a description of the cached error
- CachedError\_Tag indicate where in the code throws the cached error
- CachedError\_Type the type of the cached error, e.g. Win32Error, etc.
- ExecutionTime time in milliseconds taken to replicate the notebook
- Gosid global object space ID
- IdentityType identity type, e.g. Windows Live, Org ID, etc.

- InitialReplicationInSession is this replication the first notebook replication after open or not
- IsBackgroundSync is this a background sync or not
- IsCachedErrorSuppressed is the cached error suppressed or not
- IsCachedErrorUnexpected is the cached error unexpected or not
- IsNotebook Error Suppressed is the notebook level sync error suppressed or not
- IsNotebookErrorUnexpected is the notebook level sync error unexpected or not
- IsSectionErrorSuppressed is the section sync error suppressed or not
- IsSectionErrorUnexpected is the section sync error unexpected or not
- IsUsingRealtimeSync is the notebook sync using modern page content sync or not
- LastAttemptedSync timestamp when the notebook was attempted to be synced last time
- LastBackgroundSync timestamp when the latest background sync was attempted
- LastNotebookViewedDate the date when the notebook was last viewed
- LastSuccessfulSync timestamp when the notebook successfully synced before
- NeedToRestartBecauseOfInconsistencies does the sync need to restart because of inconsistencies
  or not
- NotebookErrorCode notebook level sync error code saved on notebook graph space
- NotebookId notebook ID
- NotebookType notebook type
- ReplicatingAgainBecauseOfInconsistencies does the sync restart because of inconsistencies or not
- SectionError\_Code a numbered or alphanumeric code used to determine the nature of the section sync error, and/or why it occurred
- SectionError\_Description a description of the section sync error
- SectionError\_Tag indicate where in the code throws the section sync error
- **SectionError\_Type** the type of the section sync error, e.g. Win32Error, etc.
- Success is the notebook sync successful or not
- SyncDestinationType sync destination type, i.e. OneDrive or SharePoint Online
- SyncId a number unique to each notebook sync
- SyncWasFirstInSession is this sync the first sync in current session
- SyncWasUserInitiated is this sync user initiated or not
- TenantId SharePoint tenant ID
- TimeSinceLastAttemptedSync time since last notebook sync attempt
- TimeSinceLastSuccessfulSync time since last successful notebook sync

## Of fice. One Note. Storage. Real Time. Web Socket Session Info

This event logs WebSocket sync result for both OneNote modern page content sync modern hierarchy sync. It is

used for figuring out how many unique sync targets when calculating OneNote sync score. It is also used for OneNote modern sync performance dashboard.

The following fields are collected:

- CloseReason WebSocket close reason, e.g. Abnormal close, etc.
- DatalsFreshCount number of successful pull requests in the WebSocket session
- DeviceSessionId Device session ID
- DownloadCount number of downloads in the WebSocket session
- Error is basically Exception\_Type + Exception\_Description + Exception\_Code + Exception\_Tag
- Exception\_Code a numbered or alphanumeric code used to determine the nature of an error, and/or why it occurred
- Exception\_Description a description of the error
- Exception\_Tag indicate where in the code throws the error
- Exception\_Type the type of the error, e.g. Win32Error, etc.
- FirstUpdateSize first update message length
- HasError whether there is an error during the WebSocket session
- IsEducationNotebook Is the current notebook education notebook or not
- IsHierarchyResource Is the current resource a page or a section
- NotebookId OneNote notebook ID
- OperationWithError in which operation did the error happen, e.g. WebSocket.Close, WebSocket.Open, etc.
- ResourceId OneNote page or section resource ID
- SectionId OneNote section ID
- ServerSessionId session ID used to correlate WebSocket request to onenote.com
- SessionDurationInMs the duration in milliseconds of the WebSocket session
- TenantId SharePoint tenant ID
- **TimeToFirstUpdateInMs** time in milliseconds taken to receive first update from the server side after the WebSocket session is established
- UploadAckCount number of acknowledges for upload in the WebSocket session
- WebUrl PII scrubbed web URL

#### Office.OneNote.Storage.SectionSyncResult

This event logs section sync result. It is used for figuring out how many unique sync targets when calculating OneNote sync score. It is also used for OneNote modern sync performance dashboard.

- Error\_Code a numbered or alphanumeric code used to determine the nature of an error, and/or why it occurred
- Error\_Description a description of the error

- Error\_Tag indicate where in the code throws the error
- Error\_Type the type of the error, e.g. Win32Error, etc.
- ErrorLast the error code of last seen error
- ExecutionTime time in milliseconds taken to replicate the section
- InitialReplicationInSession is this replication the first notebook replication after open or not
- IsAttachedViaShortcut is the section attached via shortcut or not
- IsBackgroundSync is this a background sync or not
- IsEncrypted is the section encrypted or not
- IsErrorSuppressed is this error suppressed or not
- IsErrorTransient is this error transient or not
- IsErrorUnexpected is this error unexpected or not
- IsUsingRealtimeSync is the section sync using modern page content sync or not
- NotebookId notebook ID
- NotebookPath PII scrubbed notebook URL
- SectionPath PII scrubbed section URL
- SectionReplicatingIsOutbound is this replication an outbound replication or not
- SectionReplicatingIsSameIdentity is this replication based on the same file identity or not
- SectionResourceId OneNote section resource ID
- Success is the section sync successful or not
- SyncDestinationType sync destination type, i.e. OneDrive or SharePoint Online
- SyncId a number unique to each section sync
- SyncWasFirstInSession is this sync the first sync in current session
- SyncWasUserInitiated is this sync user initiated or not
- TenantId SharePoint tenant ID
- UnmappedGosid section ID before applying the mapping GUID

#### Office.OneNote.Storage.SyncScore

This event logs all negative factors in sync experience that are visible to users. It is used to calculate OneNote sync score, which is a critical metric to evaluate OneNote users' sync experience.

- AutoShowSyncStatus whether sync status is auto shown or not
- Cause what caused OneNote pages/sections moved to misplaced sections
- Context an enum categorizes what user is trying to do, e.g. rename a section, reopen a notebook, etc.
- Error\_Code a numbered or alphanumeric code used to determine the nature of an error, and/or why it
  occurred

- Error\_Description a description of the error
- Error\_Tag indicate where in the code throws the error
- Error\_Type the type of the error, e.g. Win32Error, etc.
- ErrorText error text shown in the UI
- Explanation explains what kind of pending outbound changes that need to be moved to misplaced sections
- fishbowlType type of fishbowl, e.g. page fishbowl, section fishbowl, etc.
- IDS an integer identifier for the text shown in the UI
- idsFishbowl an integer identifier for the fishbowl error shown in the UI
- IsUsingRealtimeHierarchySync Is using modern hierarchy sync or not
- NotebookId notebook ID
- PageSyncUIState page sync status string, e.g., UpToDate, Syncing, SaveOffline, SyncError, etc.
- ServerGosid resource ID for newly created conflict page
- **Source** an enum indicates which event triggered the UI, i.e. created a new redx image, sync error in the sync UI, error dialog displayed, etc.

## One Note. App. Provisioning. Move Local Note book To Online Note book Failed

This event is logged when move of local notebook to drive fails. This scenario is specific to delayed sign-in user. When the user signs in, their local notebook is transferred to their OneDrive storage.

The following fields are collected:

• ErrorMsg - The error message corresponding to the failure.

## OneNote.Storage.ConnectivityChanged

The event logs if a user has internet connectivity or not. This is used to correlate the other sync health performance metrics by allowing us to ignore events that occur while a user does not have internet connectivity as we do not expect our service latency to be acceptable without internet connectivity. This allows us to calculate an accurate session count for our metrics across slices of customers (per-tenant, per-sector). We also use it to filter error reports as there are numerous sync errors that we expect to occur without network connectivity but that warrant investigation otherwise.

If we do not receive this data, we will not be able to accurately monitor our products performance or determine if errors experienced by a user are expected or require further investigation.

The following fields are collected:

• InternetConnectivityNowAvailable - If the connectivity state has been changed so it is now Internet

## OneNote.Storage.LegacyInboundLatency

The critical signal used to track the performance of inbound sync operations that communicate directly with SharePoint including correlating information allowing us to monitor and investigate the performance of uploading data to our service. This signal is only collected for the worst performing download in the last 300 seconds (the number of seconds is configurable by Microsoft depending on service performance and condition).

This is used to ensure service health by allowing us to see which tenants are experiencing an unacceptably slow inbound of data to our service, information about the data they are uploading when they experienced the slow inbound and how widespread within a tenant that latency issue is. It is also used to report service health and performance across our customers to measure trends over time and alert on issues automatically for

engineering mitigation. If we do not have this data it will prevent us from ensuring adequate download performance when a user syncs changes from SharePoint to their computer.

The following fields are collected:

- IsEducationNotebook A bool indicating if the notebook is an education notebook
- NotebookId The ID of the notebook that this upload is part of
- TimeToConfirmSyncedWithServerInMs The time in milliseconds it took to perform the upload

## OneNote.Storage.LegacyOutboundLatency

The critical signal used to track the performance of outbound sync operations that communicate directly with SharePoint including correlating information allowing us to monitor and investigate the performance of uploading data to our service. This signal is only collected for the worst performing download in the last 300 seconds (the number of seconds is configurable by Microsoft depending on service performance and condition).

This is used to ensure service health by allowing us to see which tenants are experiencing an unacceptably slow outbound of data to our service, information about the data they were uploading when they experienced the slow outbound and how widespread within a tenant that latency issue is. It is also used to report service health and performance across our customers to measure trends over time and alert on issues automatically for engineering mitigation. If we do not have this data, it will prevent us from ensuring adequate performance when syncing users changes up to SharePoint.

The following fields are collected:

- IsEducationNotebook A bool indicating if the notebook is an education notebook
- NotebookId The ID of the notebook that this upload is part of
- TimeToConfirmSyncedWithServerInMs The time in milliseconds it took to perform the upload

## One Note. Storage. Real Time. File Data Object Download

The critical signal used to track performance when a user inbounds a file data object (i.e. an embedded file or image) which is downloaded directly from our service and not as part of a sync operation on a page, section or notebook. This signal is only collected for the worst performing download in the last 300 seconds (the number of seconds is configurable by Microsoft depending on service performance and condition).

This is used to ensure service health and performance by allowing us to see which tenants are experiencing an unacceptably slow download of data from our service, and how widespread within a tenant that latency issue is, and report our behavior over time allowing us to measure service performance trends. If we see an unacceptable latency for a file object, we will also use this data to correlate that with other signals from the client and service regarding the object to make improvements to our download process. We also split the data based on the extension of the file object downloaded as we have different expectations based on whether the file is presented inline in our canvas (e.g. an image) or is a non-inline file (such as a text document). If we do not receive this data, it will prevent us from monitoring the performance of these downloads

- FileSizeInBytes The size of the file being downloaded in bytes
- IsImage A bool determining if the file being downloaded has an extension that matches a predetermined list of common image formats (.bmp, .emf, .gif, .jpe, .jpeg, .jpg, .png) that we display inline in the canvas
- **TimeToDownload** The length of time it took to successfully download the FDO from our blob storage to the device

The critical signal used to track performance of inbound sync operations including correlating information allowing us to monitor and investigate the performance of downloading data from our service (onenote.com). This signal is only collected for the worst performing download in the last 300 seconds (the number of seconds is configurable by Microsoft depending on service performance and condition).

This is used to ensure service health by allowing us to see which tenants are experiencing an unacceptably slow inbound of data from our service, information about the data they were downloading when they experienced the slow inbound and how widespread within a tenant that latency issue is. It is also used to report service health and performance across our customers to measure trends over time and alert on issues automatically for engineering mitigation.

If we see an unacceptable latency for a section or notebook we will also use this data to correlate that with other signals from the client and service regarding the same document to identify client-side performance regressions allowing us to deliver a more performant service.

If we do not receive this data, we will be unable to monitor the performance of this aspect of our service, or the impact of server side changes we may find necessary due to usage or other factors.

The following fields are collected:

- DeviceSessionId The ID of the device session
- IsEducationNotebook A bool indicating if the notebook is an education notebook
- IsHierarchyResource A bool indicating if the resource is a hierarchy resource
- NotebookId The ID of the notebook that this upload is part of
- ResourceId The ID of the resource that we are uploading
- SectionId The ID of the section that this upload is part of
- ServerSessionId The ID of the server session that this upload is part of
- **TimeToConfirmSyncedWithServerInMs** The time in milliseconds between a user navigating to a page and the replication stack confirming that page is in sync with the server.
- **TimeToFirstUpdateInMs** The time in milliseconds between the sync engine beginning inbound replication of a page and that replication operation reaching the in sync with the server state.

## One Note. Storage. Real Time. Web Socket Upload

The critical signal used to track the performance of outbound sync operations including correlating information allowing us to monitor and investigate the performance of uploading data to our service (onenote.com)

This is used to ensure service health by allowing us to see which tenants are experiencing an unacceptably slow outbound of data to our service, information about the data they were uploading when they experienced the slow outbound and how widespread within a tenant that latency issue is. It is also used to report service health and performance across our customers to measure trends over time and alert on issues automatically for engineering mitigation. We will also use this data to track the impact and effectiveness of improvements we make to our clients and services.

If we see an unacceptable latency for a section or notebook we will also use this data to correlate that with other signals from the client and service regarding the same document to identify performance regressions allowing us to deliver a more performant experience.

If we do not receive this data, we will be unable to monitor the performance of this aspect of our service, or the impact of server side changes we may find necessary due to usage or other factors.

- DeviceSessionId The ID of the device session
- IsEducationNotebook A bool indicating if the notebook is an education notebook
- IsHierarchyResource A bool indicating if the resource is a hierarchy resource
- IsWorstTime A bool indicating if the time is a regular upload event, or the worst time we saw on this client in the last 300 seconds (the number of seconds is configurable by Microsoft depending on service performance and condition).
- NotebookId The ID of the notebook that this upload is part of
- RecommendedPutIntervalInMs The time the service has communicated to the client as its recommended put interval
- ResourceId The ID of the resource that we are uploading
- SectionId The ID of the section that this upload is part of
- SenderRequestId The ID of the sender performing the upload
- ServerSessionId The ID of the server session that this upload is part of
- **UploadNonSuspendedTimeInMs** The time in milliseconds it took to perform the upload excluding the time when the application was suspended
- UploadTimeInMs The time in milliseconds it took to actually perform the upload
- WaitTimeInMs The time in milliseconds between an upload being requested and an upload starting
- WebUrl The WebUrl of the upload (Logged as a PiiWz)

## OneNote.Storage.SyncHealth

The critical signal used to track errors and exceptions that have occurred inside the sync stack in the OneNote client allowing us to monitor and mitigate these unexpected conditions.

This is used to ensure service health by allowing us to see error reports from the clients in near real time, which lets us respond to sync issues as they arise. It is also used to identify how widespread an issue is, and how severe by cross-referencing the error tag with the client code to identify the source of failure. We also aggregate this data to get information on our performance over time and the impact and effectiveness of improvements we make to our clients and services. If we do not have this data, we won't be able to proactively respond to error conditions in our sync service without customer escalation.

The following fields are collected:

- Service The sync service the client was using when the error occurred (Legacy or Modern Sync)
- Tag The tag (an identifying value) representing the error that the client encountered during the sync operation

#### OneNote.Sync.CreateNotebookFailed

This event is logged when creation of a notebook fails.

The following fields are collected:

- NetworkConnection Logs the connection type that the device is currently on e.g. Wi-Fi, offline, 3G
- ServerType Logs the server type where notebook was to be created.

#### OneNote.Sync.FirstRunError

This event is logged when syncing of Quick Notes failed for a user during their First Run Experience on a device.

This is specific to the First Run scenario.

The following fields are collected:

- NetworkConnection Logs the connection type that the device is currently on e.g. Wi-Fi, offline, 3G
- ServerType Logs the server type where Quick Notes notebook was to be created

# Services Configuration events

No required service data events are collected by Services Configuration.

# Telemetry events

#### app.deep.link

This event helps to track the usage of calendar meeting launch, across different endpoints. This event lets us detect two things when a meeting is launched via Skype for Business, and when a meeting is launched via Teams, and if the Teams app is installed.

The following fields are collected:

- account Hashed account information which performed the action
- action\_type action performed, such as launch meeting or install application
- application Application that was launched via a deep link, such as Teams or Skype for Business
- context The experience navigated to within the app, e.g., office\_union word, office\_union excel, etc.
- source The origin of an action, for example, initiated from the user, automatically by the client, etc.

## Office. And roid. Docs UI. Paywall Control. Paywall Operation Metrics

[This event was previously named Office.Android.DocsUI.Views.PaywallOperationMetrics.]

Microsoft uses this to get the health of the feature, success, or error rates for the user for purchases, to ensure appropriate investments to improve the customers' purchase experience across mobile platforms.

The following fields are collected:

- OperationTimeInMs Time taken for the purchase operation to complete (long milliseconds)
- PaywallOperationResult Success / Error Code / User Canceled (Enum / int finite)
- PaywallOperationType Kind of Paywall operation (enum/ int finite)

## Of fice. And roid. Docs UI. Paywall Control. Paywall Session Data

[This event was previously named Office.Android.DocsUI.Views.PaywallSessionData.]

Session-based metadata when Paywall UI is shown to the user. Microsoft uses this to get the user journey, and understand the device and OS versions the user is using, to help make decisions on investments in improving the experience in these areas.

- App Version Version code of the consuming application
- ClientId Anonymous non-PII unique device identifier (guid / string)
- Entry Point Unique identifier for contextual or constant entry points from the consuming application
- isTablet Whether the device is showing tablet UX

- OSVersion Android OS version of the device
- SessionId Guid: Unique Paywall session identifier

## Office.FirstRun.Apple.TelemetryOptIn

This event is collected for Office applications running under Apple platforms. The event is used to monitor the health of our telemetry opt-in flow in First Run Experience. We collect a code that denotes what type of diagnostic data collection option was selected by the user.

The following fields are collected:

• Data\_EventId – A code indicating the diagnostic data collection preference selected by the user.

#### Office.OneNote.GetSharePointIdsForDocument

The data collected logs the failure and success of fetching the SharePoint (SPO) IDs for a document URL. The success and the failure (including the reason for failure) of the call is logged for all platforms. This marker is required to track and diagnose the health of the call made to get the IDs. The IDs are required to have a OneNote page (belonging to SharePoint-stored notebooks) data displayed in the feed.

The following fields are collected:

- ErrorCode int value of error
- ErrorMessage string describing error
- FailureType string to determine type of error
- HttpStatusCode HTTP error code for network call
- InnerErrorCode int code
- InnerErrorMesage message for error
- IsSuccess Boolean value for is signal succeeded

#### Office.OneNote.GetSharePointIdsForDocumentW32Old

The telemetry logs the failure scenarios and success of fetching the SharePoint (SPO) IDs for a Document URL. The success and the failure (including the reason for failure) of the call is logged. This is only logged in the old win32 platform. This marker is required to track and diagnose the health of the call made to get the IDs. The IDs are required to have the OneNote page (belonging to SharePoint-stored notebooks) data displayed in the feed.

The following fields are collected:

- ErrorCode int value of error
- ErrorMessage string describing error
- FailureType string to determine type of error
- HttpStatusCode HTTP error code for network call
- InnerErrorCode int code
- InnerErrorMesage message for error
- IsSuccess Boolean value for is signal succeeded

## Office. System. Graceful Exit. Graceful App Exit Desktop

The event is triggered by a graceful application termination for Office client applications such as, but not limited to, Word, Excel, PowerPoint, and Outlook. We use Graceful Exit to measure the health of Office client products. It is intended to be a business-critical signal used by Office engineers to infer product stability.

The following fields are collected:

- AppBuild Build version identifier for the affected process.
- AppMajor Major version identifier for the affected process.
- **AppMinor** Minor version identifier for the affected process.
- AppRevision Build version identifier for the affected process.
- BootCompleted Did Office process complete boot.
- **DetectionTime** The time when the unexpected exit was detected.
- EcsETag An experiment identifier for the process.
- HasEdit Was document editing occurring during the Office process.
- HasOpen Was document opened during the Office process.
- InstallMethod Whether the current build of Office was upgraded from, rolled back to, or a fresh install.
- OfficeUILang Language of the Office process.
- **PreviousBuild** Previously installed build version.
- SafeMode Was Office process in safe mode.
- SessionId A unique identifier of the process.
- SessionInitTime The time when the affected process started.

## Office.System.IdentityChanged

User identity information required to fulfill data subject requests.

The following fields are collected:

- IdentityChanged Always true. The identity changed.
- TimerDetectedChange Whether the change was detected by regularly timed ping.

#### Office.System.PrivacyFallbackToSettingsStore

Used to determine if there are failures with reading the user's privacy settings from the Roaming store.

The following fields are collected:

• Tag - The code tag indicating which setting has fallen back to the settings store.

## Office.System.SessionDataO365

Metadata required to isolate a failure reproduction.

- Appld Identifier for what Office application this data refers to.
- ApplicationArchitecture What processor architecture Office is built for.
- AppVersionBuild The Build version of the Office application.
- AppVersionMajor The Major version of the Office application.
- AppVersionMinor The Minor version of the Office application.
- AppVersionUpdate The Build Revision of the Office application.
- CollectorVersion A version identifier for the client collection logic.
- DeviceHash A one-way hash of the operating system device identifier.
- DeviceName Name of the Device Office is run on.
- Domain Domain of the Device Office is run on.

- **IsCeip** Whether the install of Office was enrolled in the defunct Customer Experience Improvement Program.
- IsDebug Whether this is a debug build of Office.
- IsImmersive Whether the Office application is a Universal Windows or Immersive application.
- IsLaptop Whether the device Office is running on is a laptop.
- IsMicrosoftInternal Whether the Windows user running Office is a Microsoft employee.
- IsO365 Whether the Office installation is part of the defunct Outlook 365 program.
- IsTablet Whether the device Office is running on is a tablet.
- IsTerminalServer True/false is terminal server client
- MaxMemory The maximum amount of random-access memory available to the device running Office.
- OsArchitecture The CPU architecture the operating system running Office is built for,
- OsVersionBuild The Build version of the Operating System.
- OsVersionMajor The Major version of the Operating System.
- OsVersionMinor The Minor version of the Operating System.
- OsVersionUpdate OS build revision
- **ProcessFileName** The running application's executable name.
- ProcessorArchitecture What processor architecture Office is running on.
- ProcessorFrequency The speed of the processor on the devices Office is running on in Megahertz.
- SessionStart The time at which the running Office process started.
- UserName The name of the account running Office.

## Office.System.SystemHealthCoreMetadata

Metadata required to isolate a failure reproduction.

- **AppBuild** The Build version of the Office application.
- AppBuildRevision The Build Revision of the Office application.
- **AppMajorVer** The Major version of the Office application.
- **AppMinorVer** The Minor version of the Office application.
- CID Pseudonymized user identity
- CollectibleClassifications The set of data classifications that can be collected.
- CollectionTime Time at which the metadata was collected.
- **DeviceManufacturer** The manufacturer of the device Office is being run on.
- **DeviceModel** The model of the device Office is being run on.
- FirstRunTime The first time an Office application was run.
- IsClickToRunInstall Whether the Office application was installed using Click -To-Run

- IsDebug Whether this is a debug build of Office.
- IsLabMachine Whether Office is being run in a Microsoft lab.
- IsLaptop Whether the device Office is running on is a laptop.
- IsMsftInternal Whether the Windows user running Office is a Microsoft employee.
- IsSubscription Whether the Office application is installed under a subscription license.
- IsTablet Whether the device Office is running on is a tablet.
- IsTerminalServer Whether Office is being run on a terminal server.
- MsoAppId Identifier for what Office application this data refers to.
- OfficeArchitectureText What processor architecture Office is built for.
- OsBuild The Build version of the Operating System.
- OsBuildRevision OS build revision
- OSEnvironment Identifier for what environment Office is running on.
- OsMajorVer The Major version of the Operating System.
- OsMinorVer The Minor version of the Operating System.
- OSVersionString The Operating System version as a string.
- ProcessorArchitecture What processor architecture Office is running on.
- **ProcessorCount** The count of processors on the device Office is running on.
- ProcSpeedMHz The speed of the processor on the devices Office is running on in Megahertz.
- RamMB The amount of RAM available in the device Office is run on.
- SqmUserId A random identifier for the install of Office.

## Of fice. System. System Health Desktop Session Life cycle And Heart be at the control of the c

Provides information on system health metrics.

The following fields are collected:

- InstallMethod Whether the current build of Office was upgraded from, rolled back to, or a fresh install.
- OfficeArchitectureText The architecture of Office product as string (e.g. x86, arm).
- **PreviousBuild** The version of Office this build was upgraded to or rolled back from.
- State State which the session changed to.
- Time Time when the session state changed.

## Office. System. System Health Essential I dentity Count

Collects the count of signed-in user identities

The following fields are collected:

- AllIdentityCount Count of all identities
- ValidIdentityCount Count of validated identities

## Office. System. System Health Essential Metadata All Identities

Monitors the state of accounts recognized by Office in this session. Used to isolate a failure to an account login type if the failure is specific to a type.

The following fields are collected:

- CollectionTime The time at which the identity information was collected.
- **IdentityType** The type of authentication or account
- IdentityUniqueId Pseudonymized identity identifier
- IdentityUniqueIdHashed One-way hash of the identity unique ID

## Office.System.SystemHealthMetadataApplicationAdditional

Metadata required to isolate a failure reproduction.

- Alias If the user running Office is a Microsoft employee, their company internal alias.
- AppBuild The Build version of the Office application.
- AppBuildRevision The Build Revision of the Office application.
- **AppMajorVer** The Major version of the Office application.
- **AppMinorVer** The Minor version of the Office application.
- CID Pseudonymized user identity
- CollectibleClassifications The set of data classifications that can be collected.
- **DeviceManufacturer** The manufacturer of the device Office is being run on.
- **DeviceModel** The model of the device Office is being run on.
- **DeviceProcessorModel** The processor model of the device Office is run on.
- DigitizerInfo Information about the digitizer attached to the device Office is run on.
- **DomainName** The name of the domain the machine running Office is joined to (if any).
- FirstRunTime The first time an Office application was run.
- HorizontalResolution Horizontal screen resolution
- IsDebug Whether this is a debug build of Office.
- IsImmersive Whether the Office application is a Universal Windows or Immersive application.
- IsJoinedToDomain Whether the device running Office is domain joined.
- IsLabMachine Whether Office is being run in a Microsoft lab.
- IsLaptop Whether the device Office is running on is a laptop.
- IsMsftInternal Whether the Windows user running Office is a Microsoft employee.
- IsOEMInstalled Whether the running Office application was installed by an OEM.
- IsRunAsAdmin Whether the Office application is running as Administrator.
- IsSubscription Whether the Office application is installed under a subscription license.
- MsoAppId Identifier for what Office application this data refers to.

- NumProcPhysCores Number of physical cores in the processor.
- OfficeBuild The Build version of the Office shared libraries.
- OfficeBuildRevision The Build Revision version of the Office shared libraries.
- OfficeMajorVer The Major version of the Office shared libraries.
- OfficeMinorVer The Minor version of the Office shared libraries.
- OsBuild The Build version of the Operating System.
- OsBuildRevision OS build revision
- OsMajorVer The Major version of the Operating System.
- OsMinorVer The Minor version of the Operating System.
- PowerPlatformRole An identifier of the OEM preferred computer role of the device Office is run on.
- ProcessFileName The running application's executable name.
- ProcessorCount The count of processors on the device Office is run on.
- RamMB The amount of RAM available in the device Office is run on.
- **SqmUserId** A random identifier for the install of Office.
- StudyId Software Quality Metrics study identifier.
- VerticalResolution Vertical screen resolution
- WinUserActType Whether the Windows user running Office is a local administrator, power user, or normal user.

## Of fice. System. System Health Metadata Application And Language

Metadata is required to isolate a failure reproduction.

- AppBuild The Build version of the Office application.
- AppBuildRevision The Build Revision of the Office application.
- **AppMajorVer** The Major version of the Office application.
- **AppMinorVer** The Minor version of the Office application.
- AppState Identifier for what state the Office application is in.
- Click2RunPackageVersionBuild The Build version of the click-to-run installer package.
- Click2RunPackageVersionMajor The Major version of the click-to-run installer package.
- Click2RunPackageVersionMinor The Minor version of the click-to-run installer package.
- Click2RunPackageVersionRevision The Build Revision of the click-to-run installer package.
- DistributionChannel The channel by which Office was distributed.
- InstallType An identifier for the method by which Office was installed.
- IsClickToRunInstall Whether the Office application was installed using click-to-run
- IsDebug Whether this is a debug build of Office.

- IsImmersive Whether the Office application is a Universal Windows or Immersive application.
- IsMsftInternal Whether the Windows user running Office is a Microsoft employee.
- IsOEMInstalled Whether the running Office application was installed by an OEM.
- IsRunAsAdmin Whether the Office application is running as Administrator.
- IsSubscription Whether the Office application is installed under a subscription license.
- MsoAppId Identifier for what Office application this data refers to.
- OfficeArchitectureText What processor architecture Office is built for.
- OfficeBuild The Build version of the Office shared libraries.
- OfficeBuildRevision The Build Revision version of the Office shared libraries.
- OfficeMajorVer The Major version of the Office shared libraries.
- OfficeMinorVer The Minor version of the Office shared libraries.
- OfficeMuiCount The count of Office language packs installed.
- OfficeSkuLanguage The installed SKU language.
- OfficeSkuLanguageTag The installed SKU language.
- OfficeUiLang The User Interface language for the Office application.
- OfficeUiLangTag The User Interface language for the Office application.
- **ProcessFileName** The running application's executable name.
- SqmAppId Identifier for what Office application this data refers to.

### Office.System.SystemHealthMetadataDelayedLogin

User identity information required to fulfill data subject requests.

The following fields are collected:

• CID - Pseudonymized user identity

#### Office.System.SystemHealthMetadataDevice

Metadata required to isolate a failure reproduction.

- CollectionTime Time at which the metadata was collected.
- ComputerSystemProductUuidHash One-way hash of Motherboard UUID.
- DeviceClass An identifier for the type of device Office is being run on.
- **DeviceMake** Hardware system family identifier of the device Office is run on.
- DeviceManufacturer The manufacturer of the device Office is run on.
- DeviceModel The model of the device Office is being run on.
- **DigitizerInfo** Information about the digitizer attached to the device Office is run on.
- IsLaptop Whether the device Office is running on is a laptop.
- IsTablet Whether the device Office is running on is a tablet.

- LicensingACID Licensing identifier for the install of Office.
- MachineName The name of the device Office is being run on.
- NumProcPhysCores Number of physical cores in the processor.
- **NumProcShareSingleCache** The Number of processors sharing a single cache on the device Office is run on.
- NumProcShareSingleCore The number of processors per physical core on the device Office is run on.
- OlsLicenseld Licensing service identifier for the install of Office.
- Platform An identifier for what environment Office is run on.
- PowerPlatformRole An identifier of the OEM preferred computer role of the device Office is run on.
- **ProcessorCount** The count of processors on the device Office is run on.
- ProcSpeedMHz The speed of the processor on the device Office is run on in Megahertz.
- **ProcType** The architecture of the processor.
- **ProcTypeText** The type of the processor on the device Office is run on.
- RamMB The amount of RAM available in the device Office is run on.
- SusClientId The Windows Update ID of the device Office is run on.
- SystemFamily Hardware system family identifier of the device Office is run on.
- SystemSKU Hardware system SKU identifier of the device Office is run on.
- SysVolFreeSpaceMB The amount of free space available on the System volume in megabytes.
- SysVolSizeMB The amount of space on the System volume in megabytes.
- WindowsErrorReportingMachineld Windows Error Reporting assigned machine identifier of the device Office is run on.
- WindowsSqmMachineld Windows assigned machine identifier of the device Office is run on.

#### Office. System. System Health Metadata Device Consolidated

Metadata required to isolate a failure reproduction.

- BootDiskType Disk or solid-state drive
- ComputerSystemProductUuidHash One-way hash of Motherboard UUID.
- **DeviceClass** An identifier for the type of device Office is being run on.
- **DeviceManufacturer** The manufacturer of the device Office is run on.
- **DeviceModel** The model of the device Office is being run on.
- **DeviceProcessorModel** The processor model of the device Office is run on.
- **DigitizerInfo** Information about the digitizer attached to the device Office is run on.
- HasSpectreFix Whether the processor of the device Office is run on has a Spectre fix.
- IsLaptop Whether the device Office is running on is a laptop.

- IsTablet Whether the device Office is running on is a tablet.
- MachineName The name of the device Office is being run on.
- NumProcPhysCores Number of physical cores in the processor.
- **NumProcShareSingleCache** The Number of processors sharing a single cache on the device Office is run on.
- **NumProcShareSingleCore** The number of processors per physical core on the device Office is run on.
- Platform An identifier for what environment Office is run on.
- PowerPlatformRole An identifier of the OEM preferred computer role of the device Office is run on.
- powerPlatformRole An identifier of the OEM preferred computer role of the device Office is run on.
- ProcessorCount The count of processors on the device Office is run on.
- ProcSpeedMHz The speed of the processor on the device Office is run on in Megahertz.
- **ProcType** The architecture of the processor.
- **ProcTypeText** The type of the processor on the device Office is run on.
- RamMB The amount of RAM available in the device Office is run on.
- SusClientId The Windows Update ID of the device Office is run on.
- SysVolFreeSpaceMB The amount of free space available on the System volume in megabytes.
- SysVolSizeMB The amount of space on the System volume in megabytes.
- sysVolSizeMB The amount of space on the System volume in megabytes.
- WindowsErrorReportingMachineld Windows Error Reporting assigned machine identifier of the device Office is run on.
- WindowsSqmMachineld Windows assigned machine identifier of the device Office is run on.

# Of fice. System. System Health Metadata Operating System

Metadata required to isolate a failure reproduction.

- CollectionTime The time this event was queued for upload
- IsTerminalServer True/false is terminal server client
- OsBuild The Build version of the Operating System.
- OsBuildRevision OS build revision
- OSEnvironment Windows, iOS, Mac, Android, etc.
- OsMajorVer The Major version of the Operating System.
- OsMinorVer The Minor version of the Operating System.
- OSSDKVersionCode Version identifier for the Operating System SDK.
- OsSku OS SKU
- OsSuite2 Operating System suite identifier.

- OSVersionString Operating System version identifier.
- ServicePackMajorVer OS service pack major version
- ServicePackMinorVer OS service pack minor version

#### Office.System.SystemHealthMetadataOperatingSystemDevice

Metadata required to isolate a failure reproduction.

- CollectionTime The time this event was queued for upload
- DeviceClass An identifier for the type of device Office is being run on.
- DeviceManufacturer The manufacturer of the device Office is run on.
- **DeviceModel** The model of the device Office is being run on.
- **DigitizerInfo** Information about the digitizer attached to the device Office is run on.
- IsLaptop Whether the device Office is running on is a laptop.
- IsTablet Whether the device Office is running on is a tablet.
- IsTerminalServer True/false is terminal server client
- MachineName The name of the device Office is being run on.
- NumProcPhysCores Number of physical cores in the processor.
- **NumProcShareSingleCache** The Number of processors sharing a single cache on the device Office is run on.
- NumProcShareSingleCore The number of processors per physical core on the device Office is run on.
- OsBuild The Build version of the Operating System.
- OsBuildRevision OS build revision
- OSEnvironment Windows, iOS, Mac, Android, etc.
- OsMajorVer The Major version of the Operating System.
- OsMinorVer The Minor version of the Operating System.
- OSSDKVersionCode Version identifier for the Operating System SDK.
- OsSku OS SKU
- OsSuite2 Operating System suite identifier.
- OSVersionString Operating System version identifier.
- Platform An identifier for what environment Office is run on.
- PowerPlatformRole An identifier of the OEM preferred computer role of the device Office is run on.
- **ProcessorCount** The count of processors on the device Office is run on.
- ProcSpeedMHz The speed of the processor on the device Office is run on in Megahertz.
- ProcTypeText Processor type

- RamMB The amount of RAM available in the device Office is run on.
- ServicePackMajorVer OS service pack major version
- ServicePackMinorVer OS service pack minor version
- SysVolFreeSpaceMB The amount of free space available on the System volume in megabytes.
- SysVolSizeMB The amount of space on the System volume in megabytes.

#### Office.System.SystemHealthMetadataOS

Metadata required to isolate a failure reproduction.

- CountryRegion Country/Region identifier Operating System setting.
- HorizontalResolution Horizontal screen resolution
- IsTerminalServer True/false is terminal server client
- KeyboardLanguage Device Keyboard language identifier
- KeyboardLanguageTag Device Keyboard language identifier
- OfficeWvd Identifies what state Windows Virtual Desktop is in.
- OsBuild The Build version of the Operating System.
- OsBuildRevision OS build revision
- OSEnvironment Windows, iOS, Mac, Android, etc.
- OsLocale Operating System locale identifier.
- OsLocaleTag Operating System locale identifier.
- OsMajorVer The Major version of the Operating System.
- OsMinorVer The Minor version of the Operating System.
- OSSDKVersionCode Operating System SDK Version identifier.
- OsSku Operating System SKU identifier.
- OsSuite2 Operating System suite identifier.
- OsUiLang Operating System user interface language.
- OSVersionString Operating System version identifier.
- ScreenDepth Screen depth
- ScreenDpi Screen dpi
- ServicePackMajorVer OS service pack major version
- ServicePackMinorVer OS service pack minor version
- SystemLocale Operating System default locale
- SystemLocaleTag Operating System default locale
- TimeZoneBiasInMinutes The difference in minutes between local time and UTC.
- VerticalResolution Vertical screen resolution

# Of fice. System. System Health Metadata Screen Culture User SqmId

Metadata required to isolate a failure reproduction.

The following fields are collected:

- Alias Microsoft employee or automated user alias
- CID Pseudonymized user identity
- CollectibleClassifications Data classifications that can be collected according to the client privacy settings
- CollectionTime The time this event was queued for upload
- CountryRegion Country/Region identifier Operating System setting.
- DomainName Domain name of Microsoft domain
- HorizontalResolution Horizontal screen resolution
- IntegratedScreenSize Size of the integrated screen.
- IsJoinedToDomain True/false is the client domain joined
- IsLabMachine Is a Microsoft testing lab machine
- IsMsftInternal True/false is the machine in Microsoft corporate domain
- IsSubscription Whether the Office application is installed under a subscription license.
- KeyboardLanguage Device Keyboard language identifier
- KeyboardLanguageTag Device Keyboard language identifier
- OsLocale Operating System locale identifier.
- OsLocaleTag Operating System locale identifier.
- OsUiLang Operating System user interface language.
- ScreenDepth Screen depth
- ScreenDpi Screen dpi
- ScreenXDpi Screen X DPI
- ScreenYDpi Screen Y DPI
- SqmUserId A random identifier for the install of Office.
- StudyId Software Quality Metrics study identifier.
- SystemLocale Operating System default locale
- SystemLocaleTag Operating System default locale
- TimeZoneBiasInMinutes The difference in minutes between local time and UTC.
- VerticalResolution Vertical screen resolution
- WinUserActType Whether the Windows user running Office is a local administrator, power user, or normal user.

# Office.System.SystemHealthOfficeLensIdentity

User identity information required to fulfill data subject requests.

The following fields are collected:

• CID - Pseudonymized user identity

## Of fice. System. System Health Rollback Session Metadata

Metadata required to isolate a failure reproduction.

The following fields are collected:

- InstallMethod New install, update, or rollback
- IsSubscription Whether the Office application is installed under a subscription license.
- PreviousBuild Previously installed build version

### Of fice. System. System Health Session Life cycle And Heart be at

Provides information on system health metrics.

The following fields are collected:

- InstallMethod Whether the current Office install was upgraded from, rolled back to, or a fresh install.
- InteractionSessionID Session Identifier.
- PreviousBuild The version of Office this build was upgraded to or rolled back from.
- State State which the session changed to.
- Time Point at which the session state changed.

# Of fice. System. System Health Session Start Time

Used with crash data to separate early vs late crashes (i.e. determine if the user used the app for some period before the crash)

The following fields are collected:

• SessionStart - Time at which telemetry starts processing data.

#### Office. System. System Health Ungraceful App Exit Desktop

The event is triggered by an abnormal application termination (Example: task manager kill, application hang, etc.) for Office client applications such as Word, Excel, PowerPoint, and Outlook. We use Ungraceful Application Exit metrics to measure the health of Office client products. It is a business-critical signal used to infer product stability.

- AffectedProcessAppBuild Build version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessAppBuildRevision Build revision identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessAppMajorVer Minor version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessAppMinorVer Minor version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessAppName The name of the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessAppVersion Version identifier for the affected process.

- AffectedProcessExeBuildVersion The Build Version number of the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessExeMajorVersion The Major Version number of the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessExeMinorVersion The Minor Version number of the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessExeRevisionVersion The Build Revision Version number of the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessIsDebug Whether the affected process is a debug build. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessIsLabMachine Whether the affected process is in a Microsoft lab. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AffectedProcessOsEnvironment An operating system identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AppName The name of the affected application. [This field has been removed from current builds of Office, but might still appear in older builds.]
- AppUsedVirtualMemory Virtual memory utilized by office application
- BucketId Watson bucket Identifier for crash
- CabGuid GUID identifier for the Watson cab.
- CallStack The Microsoft internal call stack causing the crash.
- CrashedAssignedFlights The flights assigned to the crashed process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedConfiglds The configuration assigned to the crashed process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedEcsETag An experiment identifier for the crashed process.
- CrashedImpressionId The impression identifier of the crashed process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedModuleName Failing module name
- CrashedProcessSessionID A unique identifier of the crashed process.
- CrashedProcessSessionInitTime The time when the affected process started.
- CrashedProcessSessionUninitTime The time when the affected process ended.
- CrashTag The unique identifier for the code of the crash.
- CrashType Bucketing identifier for the type of crash.
- **DetectionTime** The time when the unexpected exit was detected. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ErrorString Error description. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ExceptionAddress Address in the program where the failure occurred. [This field has been removed

from current builds of Office, but might still appear in older builds.]

- ExceptionCode Bucketing identifier for the exception.
- ExceptionInfo System information for the exception.
- FaultAppName The name of the faulting app. [This field has been removed from current builds of Office, but might still appear in older builds.]
- HangTypeCode Represents class of hang if the process hung during execution.
- InstallMethod Whether the current build of Office was upgraded from, rolled back to, or a fresh install.
- InstallType An identifier for the method by which Office was installed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- InstallTypeName An identifier for the method by which Office was installed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- IsLabMachine Whether Office is being run in a Microsoft lab. [This field has been removed from current builds of Office, but might still appear in older builds.]
- IsMsftInternal Whether the Windows user running Office is a Microsoft employee. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleBaseAddress Base Address of the failing module. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleBuildVersion Failing module build version number. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleMajorVersion Failing module major version number. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleMinorVersion Failing module minor version number. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleName Failing module name. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleOffset Offset in bytes (in hexadecimal) from the base address where the failure occurred.
- ModuleRevisionVersion Failing module build revision version number. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleSize Failing module size in bytes. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleVersion Version of the fault module responsible for a crash.
- OfficeArchitectureText The architecture of the install: x64, x86, etc.
- OfficeUILang The Language of the User Interface in the Office Build.
- OSEnvironment Identifier for what environment Office is running on.
- PreviousBuild Previously installed build version
- ProcessorArchitecture Processor Architecture for the environment: x64, x86, etc.
- SessionFlags Defines the conditions of the session such as: was file opened, or edited, was cloud document opened, was boot sequence completed, etc.

- StackHash Provides a hashed id for the failure stack in Office.
- SystemAvailableMemory Available memory in the operating system
- **UAETypeName** Bucketing identifier for how the app exited ungracefully. [This field has been removed from current builds of Office, but might still appear in older builds.]
- UninitLibletId The unique identifier for the failing component of the crash.
- **VerifyElseCrashTag** Unique identifier for where the app crashed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- WatsonReportId Identifier of report sent to the Windows Watson service.
- WerEventCreatedTime Time stamp for Windows Error Reporting event.

#### Office.System.SystemHealthUngracefulAppExitImmersive

Used to capture crash metrics.

- AffectedProcessAppBuild Build version identifier for the affected process.
- AffectedProcessAppBuildRevision Build revision identifier for the affected process.
- AffectedProcessAppMajorVer Major version identifier for the affected process.
- AffectedProcessAppMinorVer Minor version identifier for the affected process.
- AffectedProcessAppName The name of the affected process.
- AffectedProcessExeBuildVersion The Build Version number of the affected process.
- AffectedProcessExeMajorVersion The Major Version number of the affected process.
- AffectedProcessExeMinorVersion The Minor Version number of the affected process.
- AffectedProcessExeRevisionVersion The Build Revision Version number of the affected process.
- AffectedProcessIsDebug Whether the affected process is a debug build.
- AffectedProcessIsLabMachine Whether the affected process is in a Microsoft lab.
- AffectedProcessOsEnvironment An operating system identifier for the affected process.
- AppName The name of the affected application.
- CrashedAssignedFlights The flights assigned to the crashed process.
- CrashedConfiglds The configuration assigned to the crashed process.
- CrashedImpressionId The impression identifier of the crashed process.
- CrashedInteractionSessionID The interaction session identifier for the affected process.
- CrashedInteractionSessionTime The time when the affected process could be interacted with.
- CrashedProcessSessionID A unique identifier of the crashed process.
- CrashedProcessSessionInitTime The time when the affected process started.
- **DetectionTime** The time when the unexpected exit was detected.
- IsLabMachine Whether Office is being run in a Microsoft lab.

- IsMsftInternal Whether the Windows user running Office is a Microsoft employee.
- OSEnvironment Identifier for what environment Office is running on.
- PreviousLifecycleState The state of the affected process when it crashed.
- UAETypeName Bucketing identifier for how the app exited ungracefully.

#### Office. System. System Health Ungraceful Application ExitWin 32

The event is triggers by an abnormal application termination (for example, task manager kill, application hang, etc.) for Office client applications such as, but not limited to, Word, Excel, PowerPoint, and Outlook. We use Ungraceful Application Exit metrics to measure the health of Office client products. It is a business-critical signal used by Office engineers to infer product stability.

- AddinExecution Flag that informs if an add-in was executing and didn't finish during an ungraceful
  application exit. [This field has been removed from current builds of Office, but might still appear in older
  builds.]
- AppUsedVirtualMemory Virtual memory utilized by office application
- **BootCompleted** Was Office boot completed at the time of crash. [This field has been removed from current builds of Office, but might still appear in older builds.]
- BucketId Watson bucket Identifier for crash
- CabGuid Globally Unique Identifier (GUID) identifier for the Watson cab.
- CallStack The Microsoft internal call stack causing the crash.
- CrashedAppBuild Build version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedAppMajor Major version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedAppMinor Minor version identifier for the affected process. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashedAppVersion Application version identifier for crashed process.
- CrashedEcsETag An experiment identifier for the crashed process.
- CrashedModuleName Failing module name.
- CrashedProcessSessionId A unique identifier of the crashed process.
- CrashedProcessSessionInitTime The time when the affected process started.
- CrashedProcessSessionUninitTime The time when the affected process ended.
- CrashTag The unique identifier for the code of the crash.
- CrashTime The time indicating the client terminated ungracefully. [This field has been removed from current builds of Office, but might still appear in older builds.]
- CrashType Bucketing identifier for the type of crash.
- **DetectionTime** The time when the unexpected exit was detected. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ExceptionAddress Address in the program where the failure occurred. [This field has been removed

from current builds of Office, but might still appear in older builds.]

- ExceptionCode Bucketing identifier for the exception.
- ExceptionInfo System information for the exception.
- HandOff Did the user create and hand off the Office process to a new session. [This field has been removed from current builds of Office, but might still appear in older builds.]
- HangTypeCode Represents class of hang if the process hung during execution.
- HasEdit Was the user editing a document in the crashed client. [This field has been removed from current builds of Office, but might still appear in older builds.]
- HasOpen Was a document open in the crashed client. [This field has been removed from current builds of Office, but might still appear in older builds.]
- HexCrashTag The unique identifier for the code of the crash. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexExceptionAddress** Address in hexadecimal in the program where the failure occurred. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexExceptionCode** Bucketing identifier in hexadecimal for the exception. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexModuleBaseAddress** Base Address in hexadecimal of the failing module. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexModuleOffset** Offset in bytes (in hexadecimal) from the base address where the failure occurred. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexModuleSize** Failing module size in bytes in hexadecimal. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **HexVerifyElseCrashTag** Unique identifier in hexadecimal for where the app crashed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- InstallMethod Whether the current build of Office was upgraded from, rolled back to, or a fresh install.
- IsLabMachine Whether Office is being run in a Microsoft lab. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleBaseAddress Base Address of the failing module. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleOffset Offset in bytes (in hexadecimal) from the base address where the failure occurred.
- ModuleSize Failing module size in bytes. [This field has been removed from current builds of Office, but might still appear in older builds.]
- ModuleStamp Failing module stamp.
- ModuleVersion Version of the fault module responsible for a crash.
- OfficeArchitectureText The architecture of Office product as string (e.g. x86, arm).
- OfficeUILang The language of the User Interface in the Office build.
- PreviousBuild Previously installed build version
- ProcessorArchitecture Processor Architecture for the environment x64, x86, etc.

- SafeMode Was the session booted in safe mode. [This field has been removed from current builds of Office, but might still appear in older builds.]
- SessionFlags Defines the conditions of the session such as: was file opened, or edited, was cloud document opened, was boot sequence completed, etc.
- StackHash Provides a hashed id for the failure stack in Office.
- SystemAvailableMemory Available memory in the operating system
- **UAEOSEnvironment** Operating System environment identifier. [This field has been removed from current builds of Office, but might still appear in older builds.]
- **UninitLibletId** The unique identifier for the failing component of the crash.
- VerifyElseCrashTag Unique identifier for where the app crashed. [This field has been removed from current builds of Office, but might still appear in older builds.]
- WatsonReportId Identifier of report sent to the Windows Watson service.
- WerEventCreatedTime Time stamp for Windows Error Reporting event.

# Office. System. Ungraceful Application Exit. Desktop App Exit

Used to capture crash metrics.

- AppBuildVersion Build version identifier for the affected process.
- AppMajorVersion Major Version number of the affected process.
- **AppMinorVersion** Minor version identifier for the affected process.
- AppName The name of the affected application.
- AppRevisionVersion Build revision identifier for the affected process.
- CrashedAssignedFlights The flights assigned to the crashed process.
- CrashedConfigIds The configuration assigned to the crashed process.
- CrashedImpressionId The impression identifier of the crashed process.
- CrashedInteractionSessionId The interaction session identifier of the crashed process.
- CrashedProcessSessionId A unique identifier of the crashed process.
- CrashType Bucketing identifier for the type of crash.
- ErrorString Error description.
- ExceptionAddress Address in the program where the failure occurred.
- ExceptionCode Bucketing identifier for the exception.
- FaultAppName The name of the faulting app.
- InstallMethod Whether the current build of Office was upgraded from, rolled back to, or a fresh install.
- **InstallType** An identifier for the method by which Office was installed.
- IsDebug Whether this is a debug build of Office.
- IsHandledCrash Whether the crash handler was invoked in the crashing session.

- IsLabMachine Whether Office is being run in a Microsoft lab.
- ModuleBaseAddress Base Address of the failing module.
- ModuleName Failing module name.
- ModuleOffset Offset in bytes from the base address where the failure occurred.
- ModuleSize Failing module size in bytes.
- OSEnvironment Identifier for what environment Office is running on.
- PreviousBuild Previously installed build version
- PreviousInteractionSessionTime Time which the previous interaction session started.
- PreviousLifecycleState Previous session lifecycle state identifier.
- PreviousSessionInitTime Time when the previous session started.
- StackHash An identifier indicating where in code that the affected process crashed.
- VerifyElseCrashTag Unique identifier for where the app crashed.

### Office.System.UserChangedDiagnosticLevel

Information required to insure user privacy policy choices are being enforced.

The following fields are collected:

- DiagnosticLevelChanged: Indicates that the user changed their diagnostic level.
- NewDiagnosticLevel: The level after the user change.
- OldDiagnosticLevel: The level the user was using prior to their change.

# Office. Telemetry. A ria Event Sink. Handle Msa Device Token Response

Signal of an outage in Microsoft Account service.

The following fields are collected:

• RetryCount - Number of reties connecting to the MSA service.

# $Of fice. Telemetry. A {\it ria} Event Sink. Request Msa Device Token$

Signal of an outage in Microsoft Account service.

The following fields are collected:

• RetryCount - Number of reties connecting to the Microsoft account service.

### Office.Telemetry.ClientSamplingOverridden

Required to get reproduction rates right. Normally doesn't apply to Production audience group.

- OverriddenMeasureEnabled Is the client set to send more than unsampled events
- OverriddenNumberlinePosition The new number line position for sampling
- OverriddenReportedSampleRate The new reported sample rate
- OverriddenSampleRate The new sample rate
- PreviousNumberlinePosition The sampling position on the number line.

- **PreviousSampleRate** The sample rate prior to being overridden.
- WasMeasureEnabled Was the client set to send more than unsampled events

## Office. Telemetry. Compliance. Event Not In Basic Allow List

Reports invalid telemetry implementations or deployments

The following fields are collected:

• EventName - The name of the event that is not in the list

# Office. Telemetry. Compliance. Missing Data Category

Reports invalid telemetry implementations or deployments

The following fields are collected:

- EventName Event name that is missing a category
- IsFromRule Whether the event came from a telemetry rule

### Office. Telemetry. Compliance. Missing Data Category In Rule

Reports invalid telemetry implementations or deployments

The following fields are collected:

- RuleId The rule ID that is missing a data category
- RuleVersion The rule version that is missing a data category

#### Office.Telemetry.DiagnosticDataViewerStateChanged

Validates that consumers can view the data as it leaves their machine using the Diagnostic Data Viewer.

The following fields are collected:

- Dialogcanceled Was the diagnostic data viewer dialog canceled
- NewState New diagnostic data viewer state
- WasDialogUsed Was the diagnostic data viewer dialog used

### Office.Telemetry.DynamicConfig.FetchConfigs

Data needed to measure health of Telemetry Config Service.

The following fields are collected:

- ParsedConfigCount Number of parsed dynamic configs
- ParsedConfigs Number of parsed dynamic configs
- RejectedConfigCount Number of rejected configs
- RejectedConfigs Number of rejected configs
- **RejectedConfigsList** Comma-separated list of rejected configs.

# Office.Telemetry.DynamicConfig.ParseJsonConfig

Data needed to measure the health of Telemetry Config Service

- ErrorMessage Parsing error message
- NodeName Node which failed to parse

# Office. Telemetry. Dynamic Config. Populated Request Ignored

This event is generated when we fail to set up the telemetry configuration pipeline.

This event collects no fields.

## Office. Telemetry. Dynamic Config. Populate Tree Called Again

Data needed to measure health of Telemetry Config Service.

This event collects no fields.

#### Office.Telemetry.EventQuarantined

Used to verify other NSD events are working properly.

The following fields are collected:

- EventName Quarantined event name
- Reason Reason for quarantine

### Office.Telemetry.FlushEventBuffer

Reports event buffer size and can indicate telemetry failures related to large buffer use.

The following fields are collected:

- EventCount Count of events in the buffer
- FirstPassCount First pass count of events
- SecondPassCount Second pass count of events

### Office. Telemetry. GetFiltered Payloads From Disk

Verifies certain parts of legacy telemetry pipeline are working on platforms that still use it.

This event collects no fields.

## Office.Telemetry.InvalidDataContractName

Reports invalid telemetry implementations or deployments

The following fields are collected:

- DataContractName Name of the telemetry data contract
- EventName Name of the event with the invalid data contract
- IsRuleEvent True/false was this event implemented by a telemetry rule

### Office.Telemetry.InvalidDataFieldName

Reports invalid telemetry implementations or deployments

The following fields are collected:

- DataFieldName Name of the telemetry data field
- EventName Name of the event with the invalid field
- IsRuleEvent True/false was this event implemented by a telemetry rule.

#### Office.Telemetry.InvalidEventContractName

Reports invalid telemetry implementations or deployments

- EventContractName The invalid telemetry contract name
- EventName Name of the event with the invalid contract name
- IsRuleEvent True/false was this event implemented by a telemetry rule

# Office.Telemetry.LoadXmlRules

Reports whether parsing telemetry rules succeeded

The following fields are collected:

• Detached Duration - Detached duration in microseconds

# Office. Telemetry. Missing Field Details

Reports missing field information to diagnose typos in telemetry configuration.

The following fields are collected:

- ErrorRuleId The telemetry rule ID that requested the missing field
- ErrorRuleVersion The telemetry rule version that requested the missing field
- EtwEventGuid The ETW GUID of the requested field
- EtwEventId The ETW event ID of the requested field
- MissingFieldName The requested field name
- **UlsTagId** The code tag of the missing field

#### Office.Telemetry.ProcessIdleQueueJob

Reports that telemetry idle processing started as expected.

The following fields are collected:

- Detached Duration Detached duration in microseconds
- FailureDiagnostic The failed operation

# Office.Telemetry.RedstoneInboxSampling

Sampling state of the client required to accurately interpret other metrics.

The following fields are collected:

- Measures Enabled Are measures enabled in this session?
- SamplingClientIdValue Sampling value for this client
- SamplingKey Sampling key for this client
- SamplingMethod Sampling method for this client

### Of fice. Telemetry. Red stone Inbox Sampling Critical

Sampling state of the client can be required to accurately interpret other metrics.

- MeasuresEnabled Are measures enabled in this session?
- SamplingClientIdValue Sampling value for this client
- SamplingKey Sampling key for this client
- SamplingMethod Sampling method for this client

### Office.Telemetry.RuleErrorsAggregated

Telemetry health error reporting. Required to validate other data (including NSD).

The following fields are collected:

- ErrorCount Count of this error within the aggregation time window
- ErrorInfo Error diagnostic info number
- ErrorRuleId Telemetry rule ID that caused the error
- ErrorRuleVersion Telemetry rule version that caused the error
- WarningInfo Warning diagnostic info number
- QueueFlushCount Number of queue flushes
- QueueFlushDueToSizeLimit Size at which telemetry flushes the queue
- QueueFlushesDueToSize Count of queue flushes caused by buffer size
- QueueHardLimit Telemetry shutdown limit
- QueueLimitHitTime When the shutdown limit was reached
- ResultTime Time of this event

### Office.Telemetry.RulesEngineDiskThrottled

Throttling DQ metrics. Required for confidence in all other data.

The following fields are collected:

- DiskWriteLimit Disk size limit for telemetry data
- DiskWriteTotal Disk write total for telemetry data
- SessionDiskWriteTotal Session disk write total for telemetry data
- ThrottlingTimestamp Time the session was throttled

### Of fice. Telemetry. Rules Engine Medium Cost Throttled

Throttling DQ metrics. Required for confidence in all other data.

This event collects no fields.

# Office. Telemetry. Rules Engine Spike Throttled

Throttling DQ metrics. Required for confidence in all other data.

- CurrentLimit Current spike limit
- Duration Spike duration
- Factor Spike factor
- HighestImpactingRuleBytes The most bytes recorded by a telemetry rule
- HighestImpactingRuleId The rule ID that recorded the most bytes
- HighestImpactingRuleVersion The rule version that recorded the most bytes
- MaxLimit The maximum limit

• ThrottlingTimestamp - When telemetry was throttled

# Office.Telemetry.RulesEngineThrottled

Throttling DQ metrics. Required for confidence in all other data.

The following fields are collected:

• ThrottlingTimestamp - When telemetry was throttled

### Of fice. Telemetry. Rules Engine Uls Queue Size Background Processing Level Reached

Reports that there are too many events in the queue to process during app idle time.

The following fields are collected:

- BackgroundProcessingLevelInBytes The queue size to start processing in the background.
- CurrentQueueSize The number of events in the nULS queue.
- CurrentQueueSizeInBytes The size of the nULS queue in bytes.
- **ReachedTimestamp** The time when background processing began.

## Office. Telemetry. Rules Result Upload Latency Rule

The Average, Min and Max upload Latency of rule results payload upload every hour

The following fields are collected:

- AverageLatency The average upload latency.
- CollectionTime The time when data on rule upload was collected.
- LatencyGE201LE400 The number of uploads with a latency greater than or equal to 201ms and less than or equal to 400ms
- LatencyGE3001 The number of uploads with a latency greater than or equal to 3001ms.
- LatencyGE401LE600 The number of uploads with a latency greater than or equal to 401ms and less than or equal to 600ms.
- LatencyGE601LE800 The number of uploads with a latency greater than or equal to 601ms and less than or equal to 800ms.
- LatencyLE200 The number of uploads with a latency less than 200 milliseconds.
- MaxLatency The highest latency observed.
- MinLatency The lowest latency observed.

#### Office. Telemetry. Sampling Policy

Sampling state of the client required to accurately interpret other metrics.

The following fields are collected:

- MeasuresEnabled Are measures enabled in this session?
- SamplingClientIdValue Sampling value for this client
- SamplingKey Sampling key for this client
- SamplingMethod Sampling method for this client

# Office. Telemetry. Sampling Policy Event Trigger

Sampling state of the client required to accurately interpret other metrics.

The following fields are collected:

- MeasuresEnabled Are measures enabled in this session?
- SamplingKey Sampling key for this client
- SamplingMethod Sampling method for this client

# Of fice. Telemetry. Session Telemetry Rules Changed

Reports that the set of telemetry rules has changed

The following fields are collected:

- ChangedRuleId The telemetry rule ID that changed in the current update
- ChangedRuleVersion The telemetry rule version that changed in the current update
- OperationType Add or remove operation tag

#### Office. Telemetry. Session Telemetry Rules Count

Reports the count of loaded telemetry rules

The following fields are collected:

- CountOfLoadedRules How many telemetry rules are loaded
- HadRuleFileAtBoot Whether there was a telemetry rules file at app boot

# Of fice. Telemetry. Session Telemetry Rules Initial State

Reports the telemetry rules that were loaded at session start

The following fields are collected:

- HadRuleFileAtBoot Whether there was a telemetry rules file at app boot
- LoadedRulesCount How many telemetry rules are loaded
- LoadedRulesList List of loaded telemetry rules

# Of fice. Telemetry. System Health Metadata Network Cost

Network cost indicates our ability to get data or not.

The following fields are collected:

- NetworkCost New network metered or unmetered cost
- OldNetworkCost Previous network metered or unmetered cost
- Tag Source code tag that detected the change

## Office. Telemetry. System Health Metadata Network Cost Change

Network cost indicates our ability to get data or not.

The following fields are collected:

- NewNetworkCost New network metered or unmetered cost
- OldNetworkCost Previous network metered or unmetered cost
- Tag Source code tag that detected the change

# Of fice. Telemetry. Telemetry Activity Aggregation Window Statistics

Reports the number of aggregated activity groups and instances in each activity being uploaded.

The following fields are collected:

- **GroupCount** The number of aggregated activities sending data.
- InstancesToSend The number of instances of aggregated Activities sending data.

# Office.Telemetry.TelemetryUlsQueueUsage

Telemetry health error reporting. Required to validate other data (including NSD).

The following fields are collected:

- AverageEventCount Average event count in the queue
- AverageQueueCB Average memory size of the queue
- PeakEventCount Peak event count of the queue
- PeakQueueCB Peak memory size of the queue
- QueueDisableRuleLimit Limit at which telemetry rules get disabled

## Office.Telemetry.UlsQueueTopThrottlingTags

Reports the top tags that contributed to ULS queue being shut down.

- Tag0 Tag which consumed the most queue
- Tag0Percent Percentage of queue used by tag0
- Tag1 Tag which consumed the 2nd highest amount of queue
- Tag10 Tag which consumed the 11th highest amount of queue
- Tag10Percent Percentage of queue used by tag10
- Tag11 Tag which consumed the 12th highest amount of queue
- Tag11Percent Percentage of queue used by tag11
- Tag12 Tag which consumed the 13th highest amount of queue
- Tag12Percent Percentage of queue used by tag12
- Tag13 Tag which consumed the 14th highest amount of queue
- Tag13Percent Percentage of queue used by tag13
- Tag14 Tag which consumed the 15th highest amount of queue
- Tag14Percent Percentage of queue used by tag14
- Tag1Percent Percentage of queue used by tag1
- Tag2 Tag which consumed the third highest amount of queue
- Tag2Percent Percentage of queue used by tag2
- Tag3 Tag which consumed the fourth highest amount of gueue
- Tag3Percent Percentage of queue used by tag3
- Tag4 Tag which consumed the fifth highest amount of queue
- Tag4Percent Percentage of queue used by tag4

- Tag5 Tag which consumed the sixth highest amount of queue
- Tag5Percent Percentage of queue used by tag5
- Tag6 Tag which consumed the seventh highest amount of queue
- Tag6Percent Percentage of queue used by tag6
- Tag7 Tag which consumed the eighth highest amount of queue
- Tag7Percent Percentage of queue used by tag7
- Tag8 Tag which consumed the ninth highest amount of queue
- Tag8Percent Percentage of queue used by tag8
- Tag9 Tag which consumed the tenth highest amount of queue
- Tag9Percent Percentage of queue used by tag9

### Office.Telemetry.VolumeTrackingData

Event volume tracking metrics for telemetry events

The following fields are collected:

- **EventThreshold** The maximum number of instances of a single event that can be sent in a window of time.
- **HighestEventCount** The highest number of instances of a single event sent this window.
- HighestEventName The name of the event with the highest number of instances in this window.
- TimeWindowInSeconds The duration of the window in seconds.
- TotalEvents The total number of events sent during the window.
- UniqueEvents The number of unique events sent during a window.

### Office.Telemetry.WritePayloadsToDisk

Verifies certain parts of legacy pipeline are working on platforms that still use it.

The following fields are collected:

• Detached Duration - Detached duration in microseconds

# In-product recommendations in Office

8/25/2021 • 2 minutes to read • Edit Online

To help you take advantage of the features and functionality of Office, we might provide recommendations to you within an Office product that you're using. For organizational users, these recommendations may include messages related to productivity products or services that your organization has purchased or licensed, whether or not you're currently using those products or services. For consumer users, these recommendations may also include messages related to productivity products or services that are available to you and that are free to use.

Here are some examples of the types of in-product recommendations that you might see:

- A recommendation to use PowerPoint Designer to provide you with design ideas as you're creating slides for a presentation.
- A recommendation to save your document on OneDrive so that you can easily access the document from other devices.
- A recommendation to use Excel for iOS or Android so that you can access your files from your mobile device.

Our goal is to provide recommendations that are relevant, timely, and shown in the appropriate context. To provide these recommendations, we might rely on information about the Office products you have purchased, the Office apps that you use, the features and capabilities within those Office apps that you use, or those apps that you're licensed to use but haven't tried yet. These recommendations are not based on the actual content that you create while using Office, such as budget projections in an Excel spreadsheet or the text you write in an Outlook email.

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